



**FY18+/SFY19 Quality Improvement Report
(July – December, 2018)**

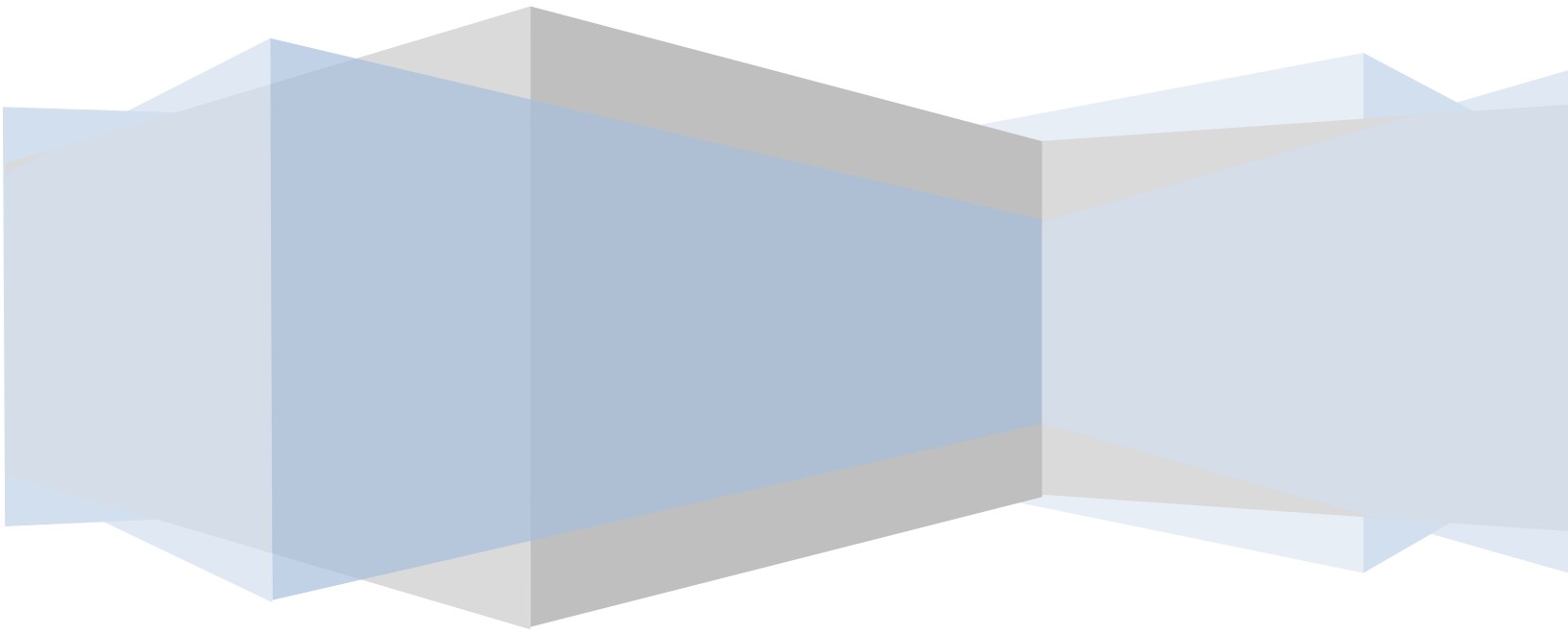
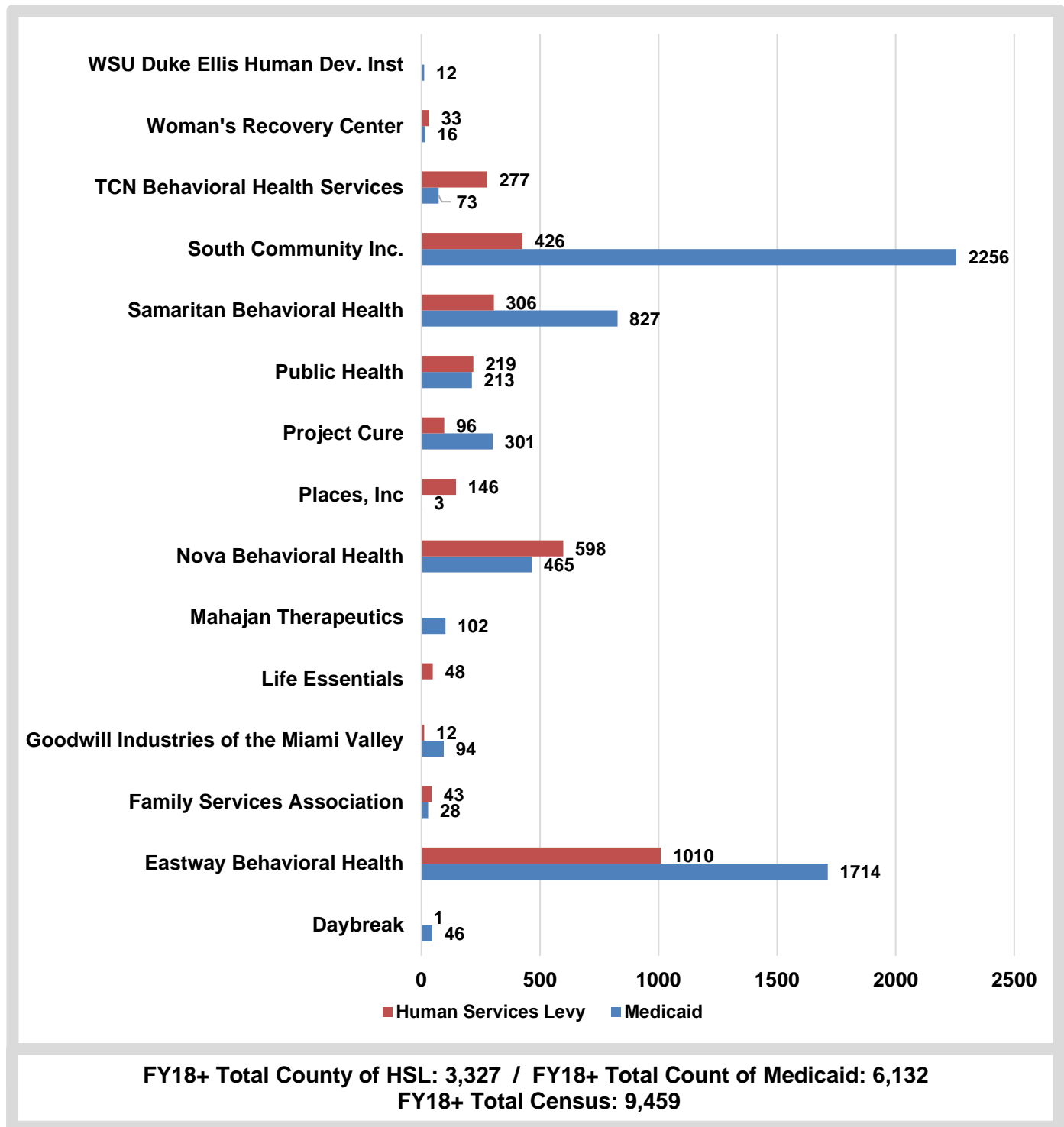


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FY18+/SFY19 Quality Improvement Report	

FY18+ Unique Census Served in Montgomery County (July-December, 2018)

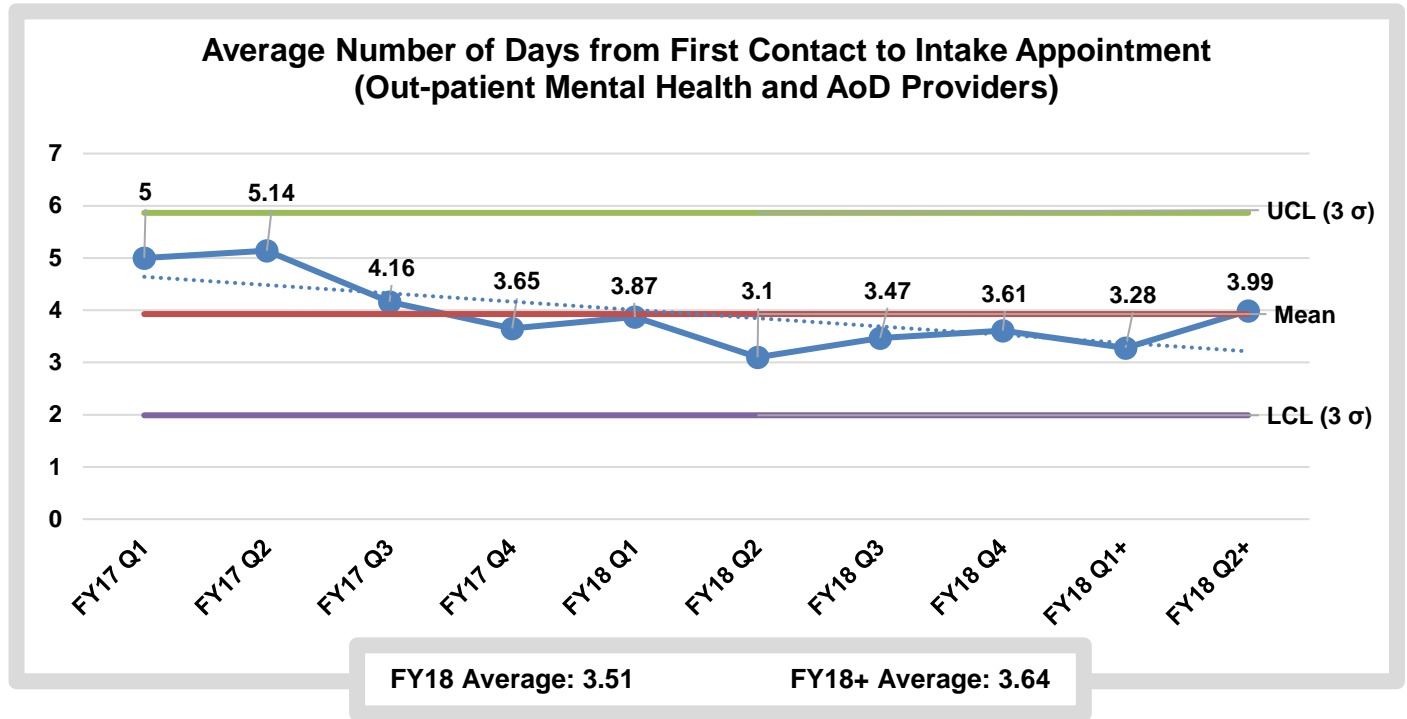


*Due to 42 CFR MCADAMHS does not receive non-GOSH enrolled Substance Abuse Disorder claims from Ohio Medicaid.

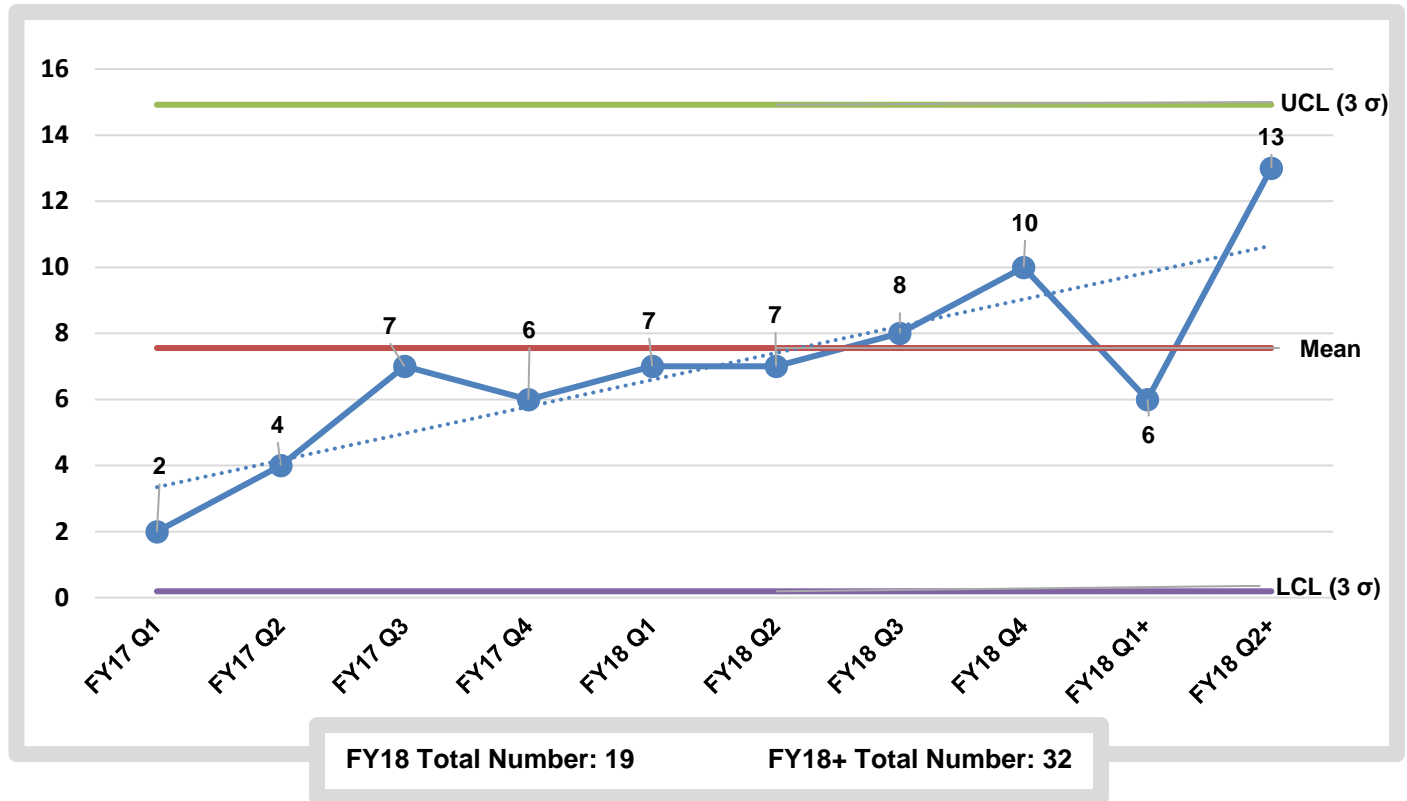
*Contracted agencies with less than 10 total claims are not included in the chart above, therefore total counts do not equal individually reported counts.

*Claim totals pulled on 2.21.2019

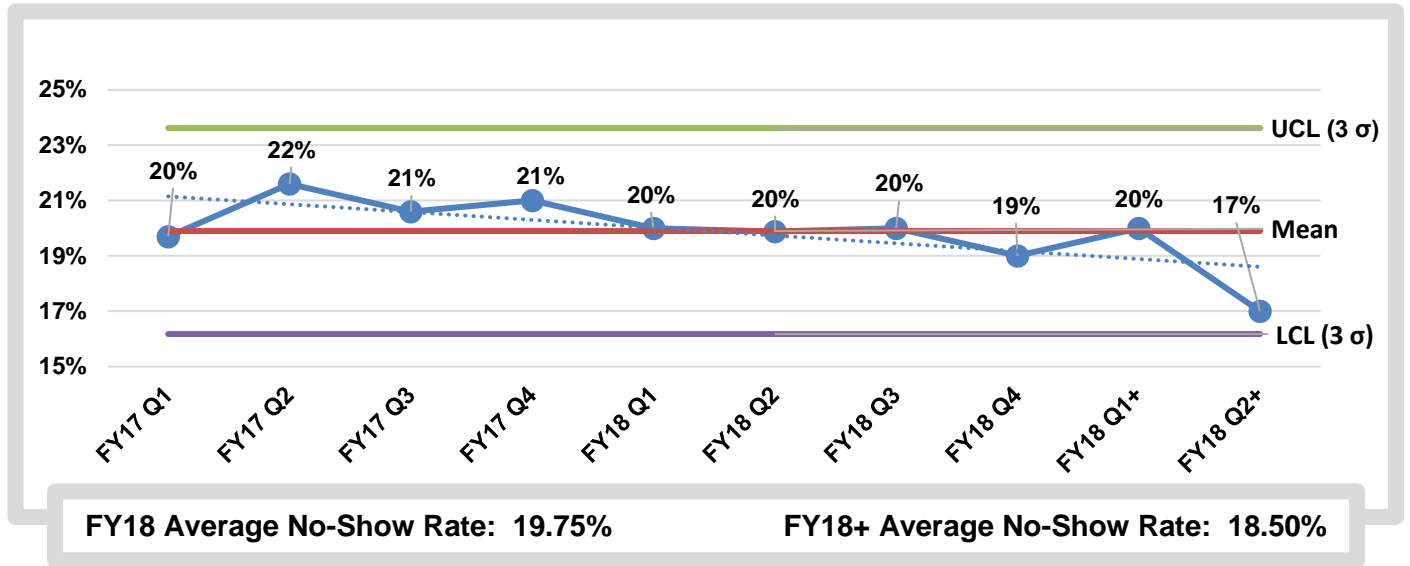
Wait Time



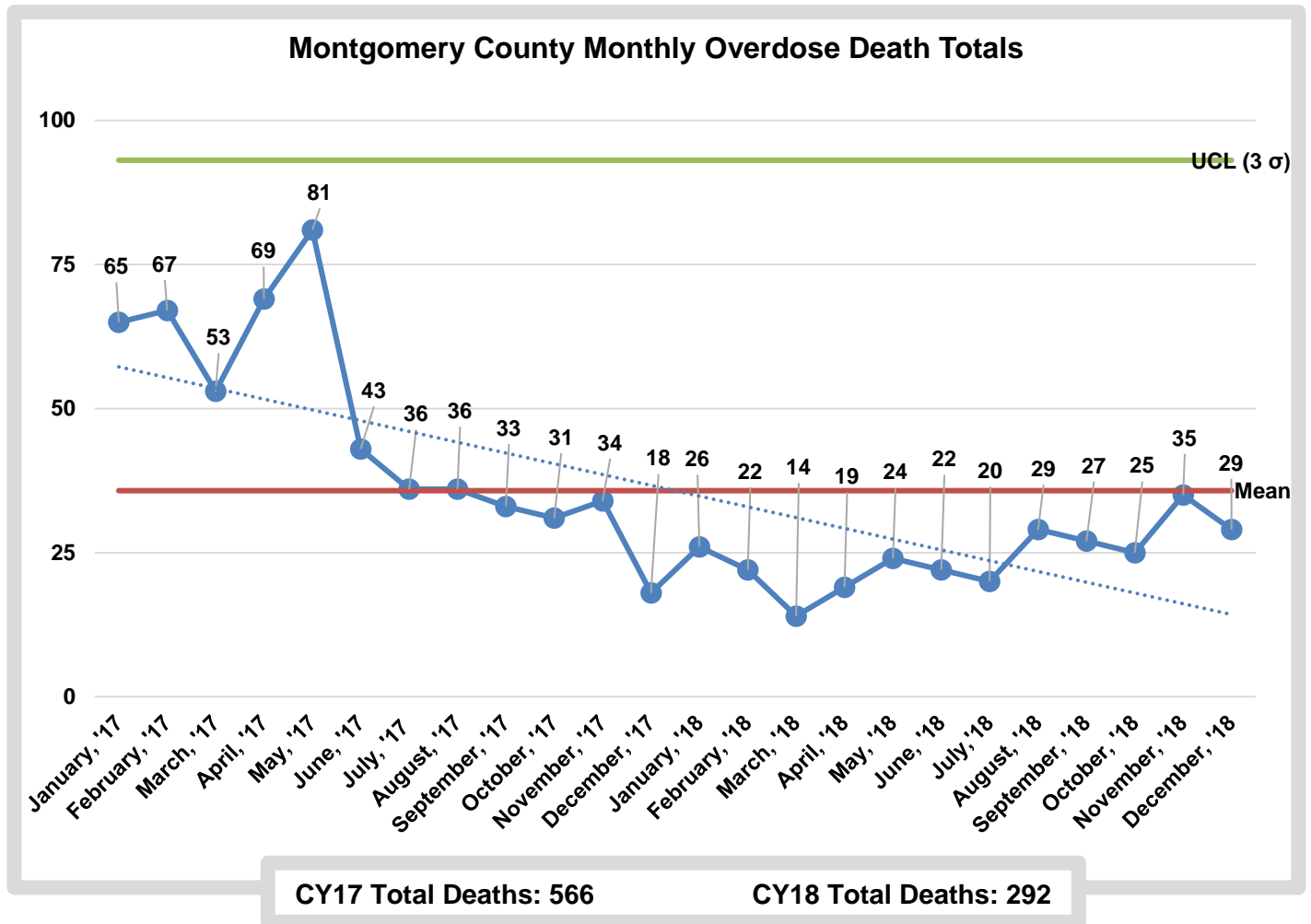
Client and Family Grievances

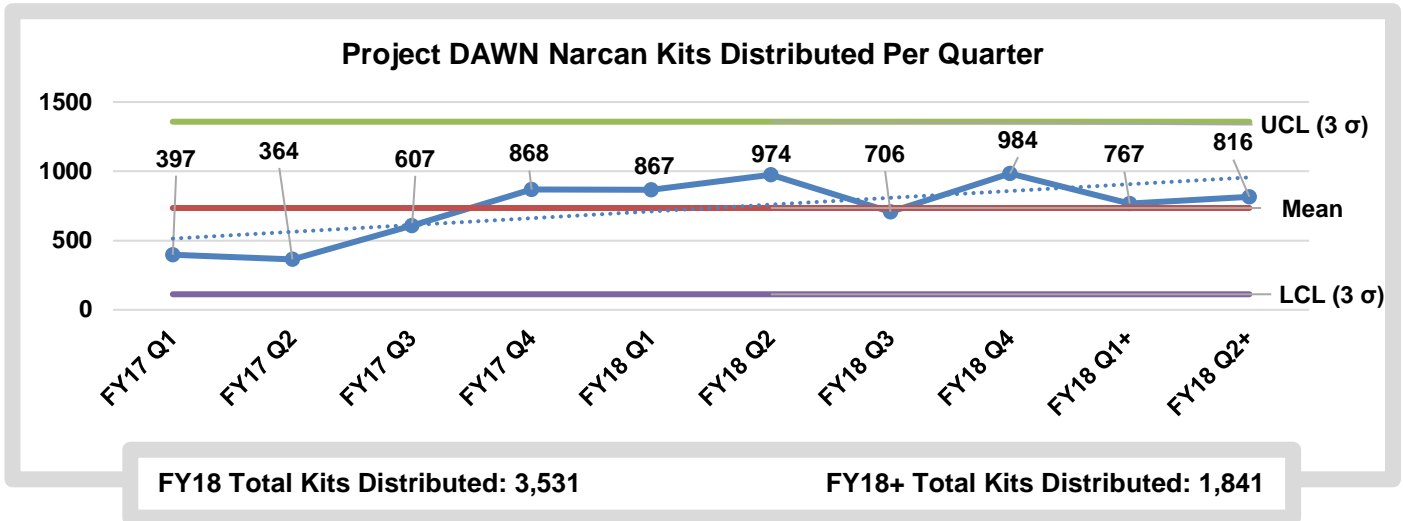
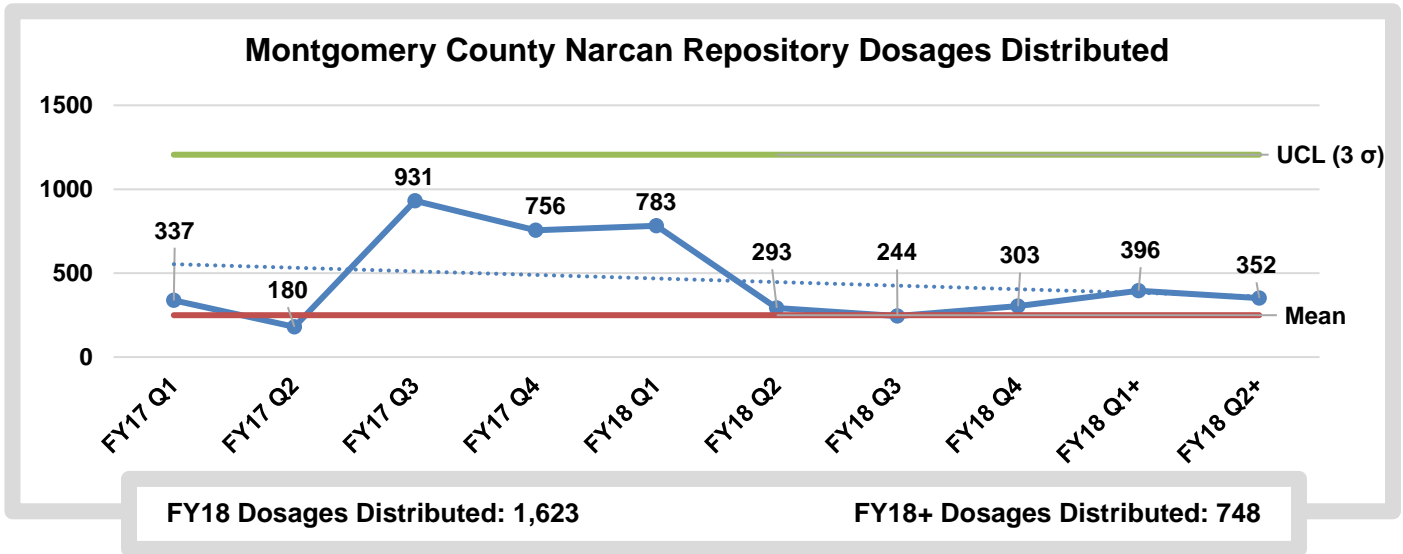
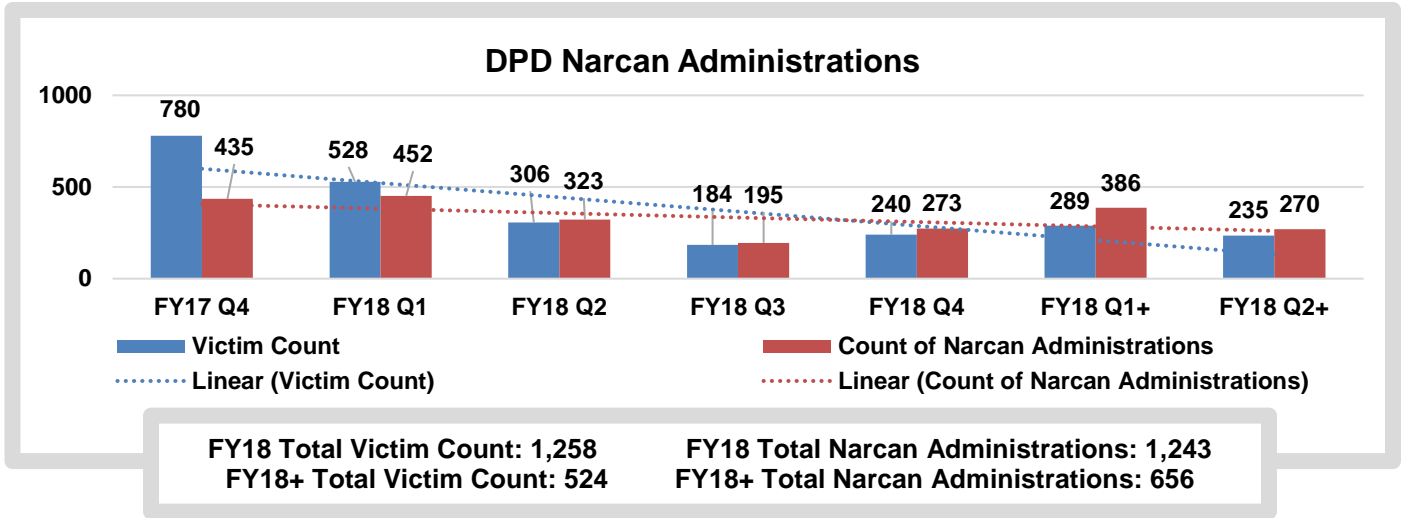


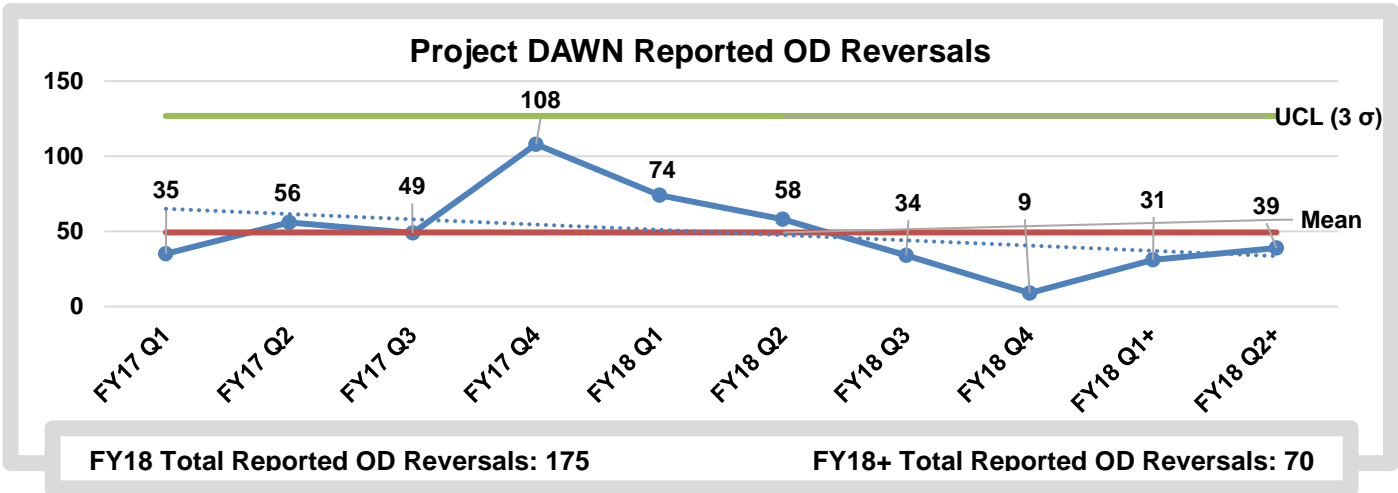
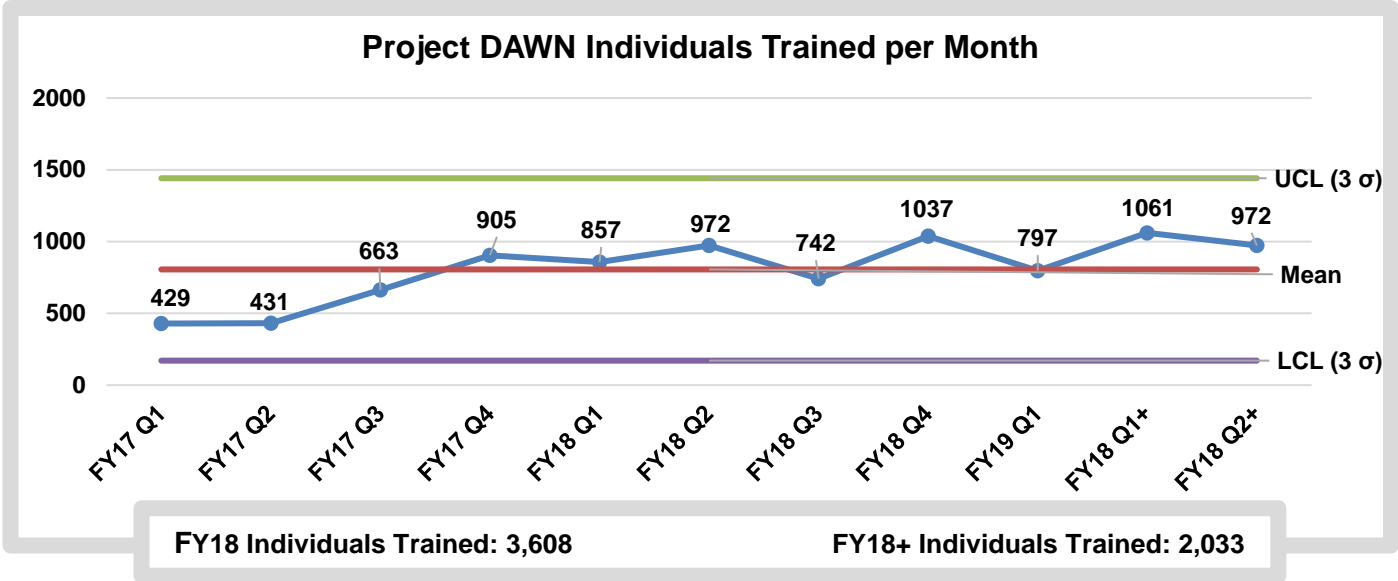
No-Shows (Out Patient Mental Health and AoD Providers)



Opiate Data

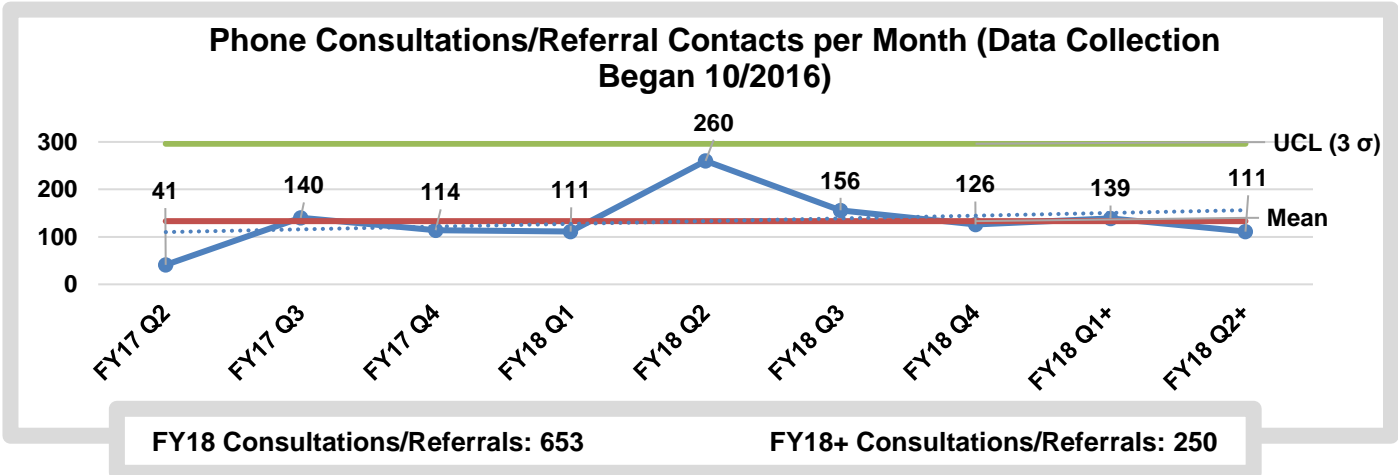


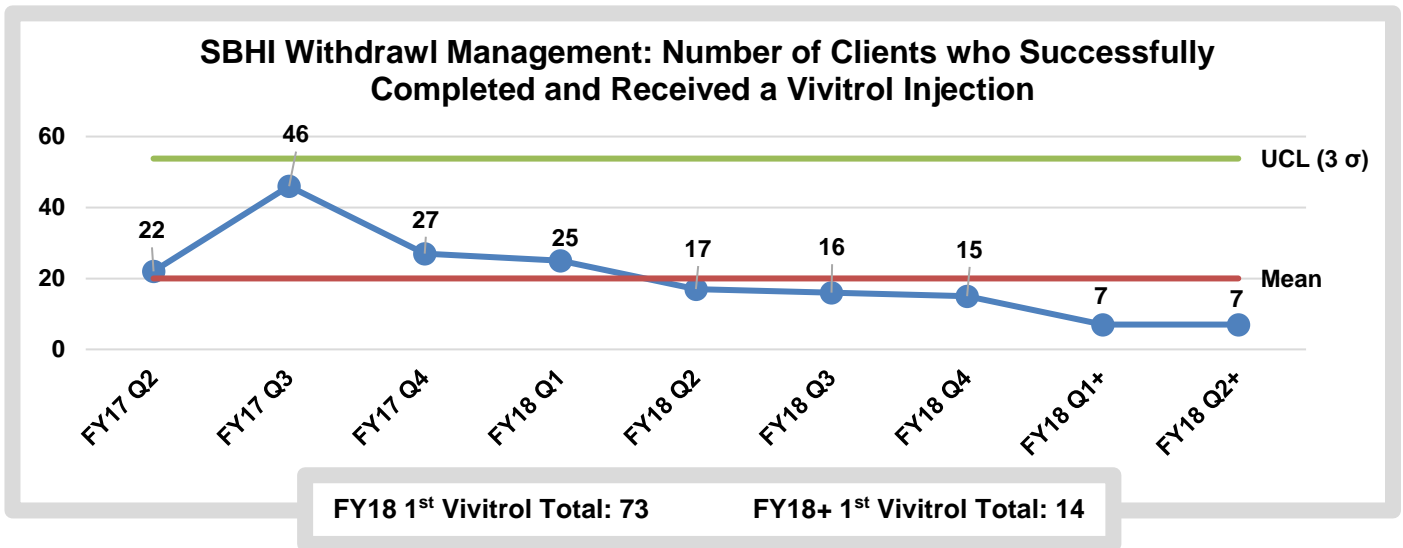
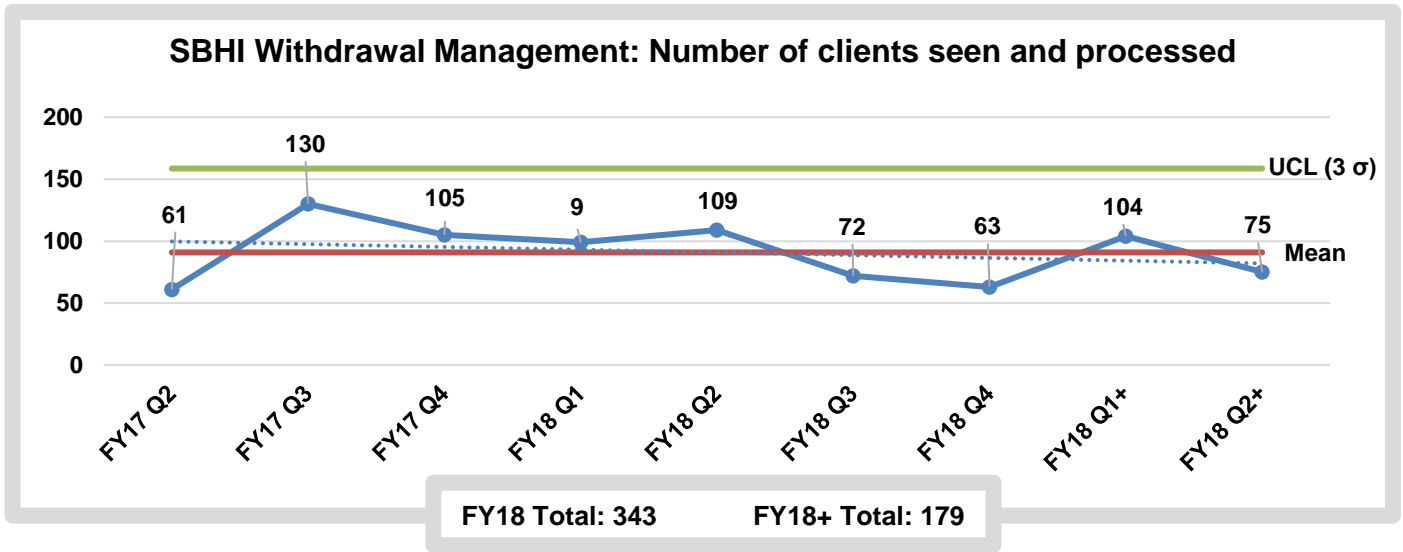
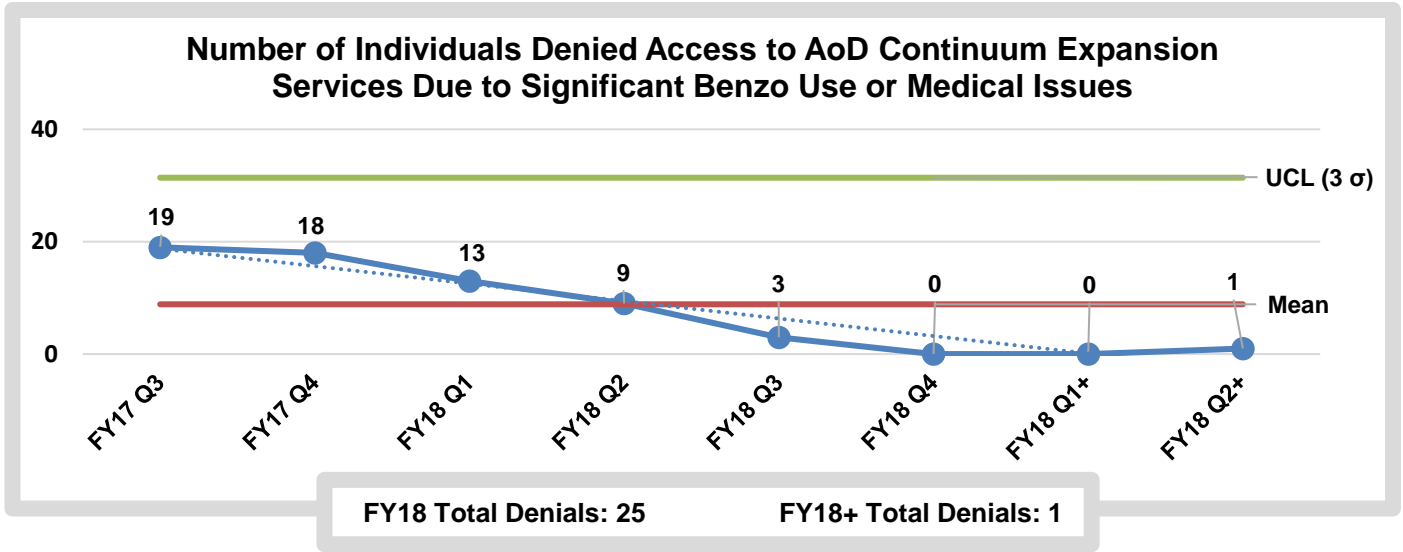


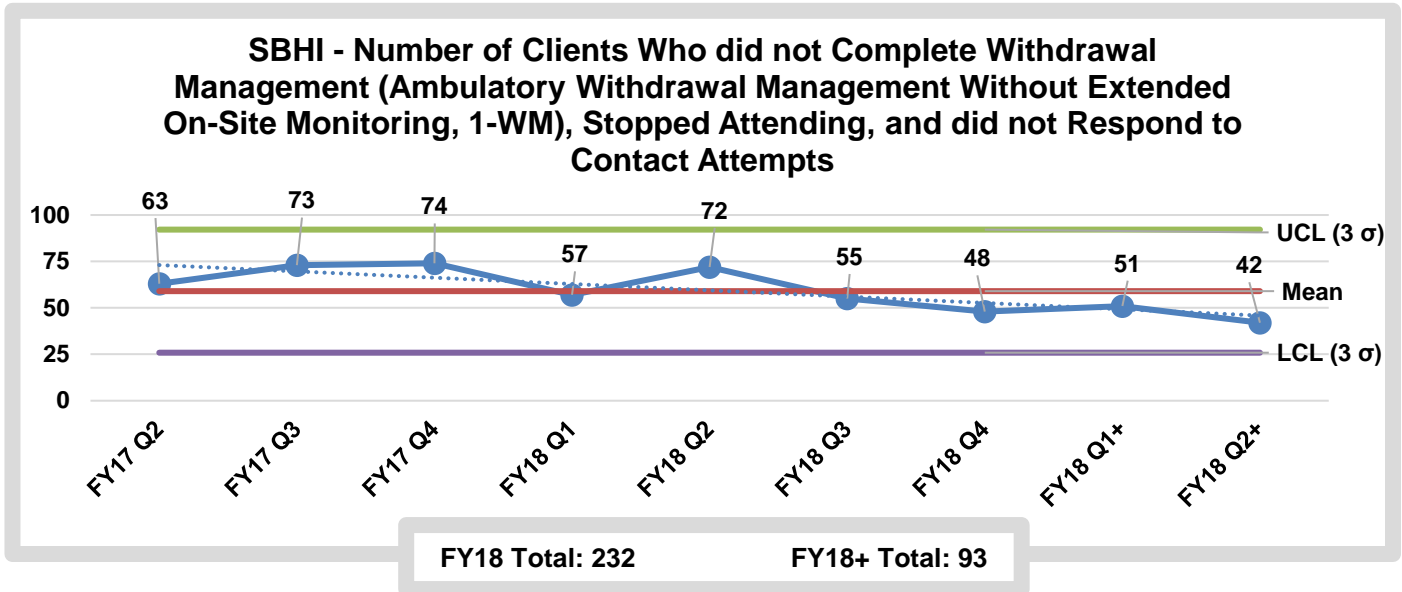
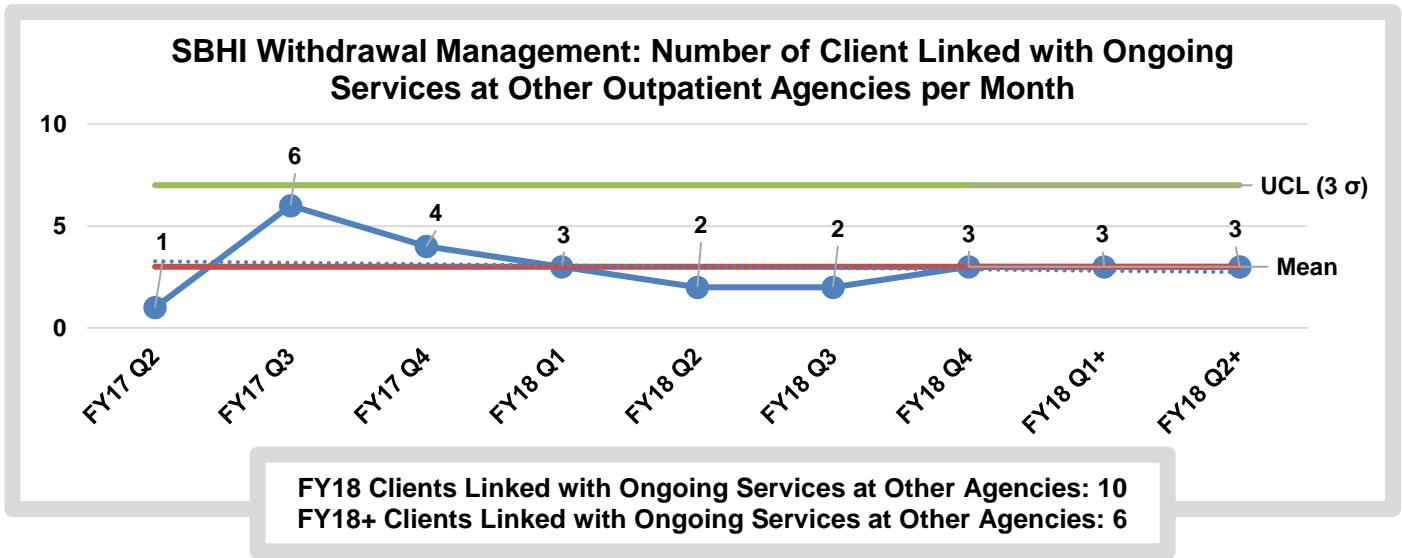
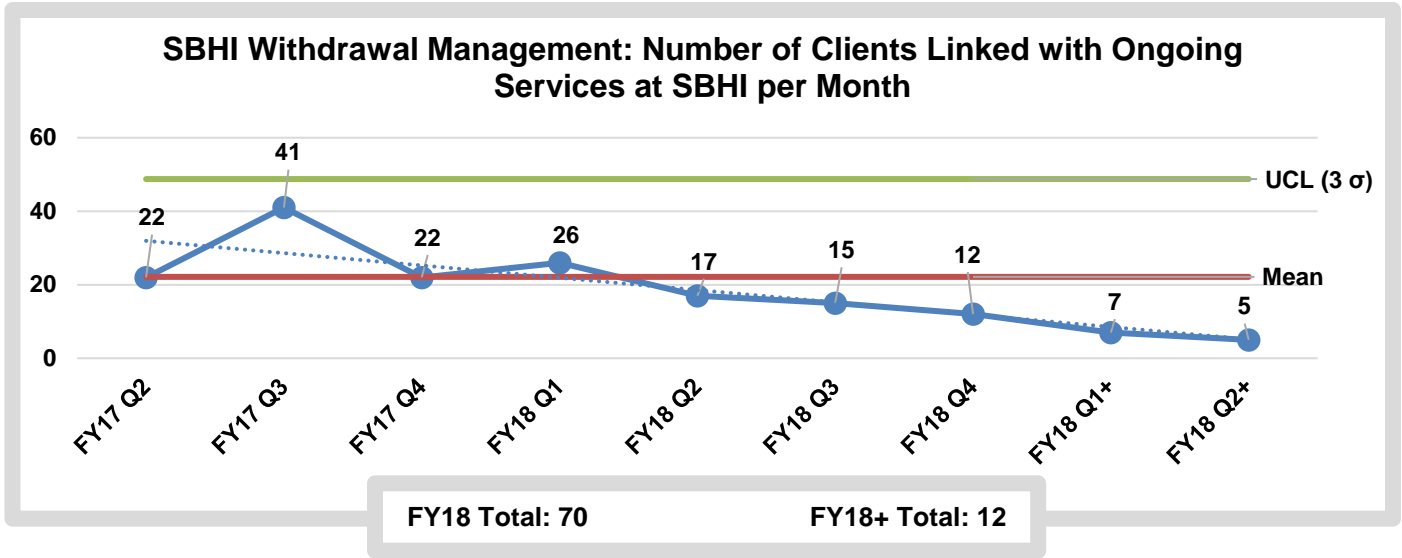


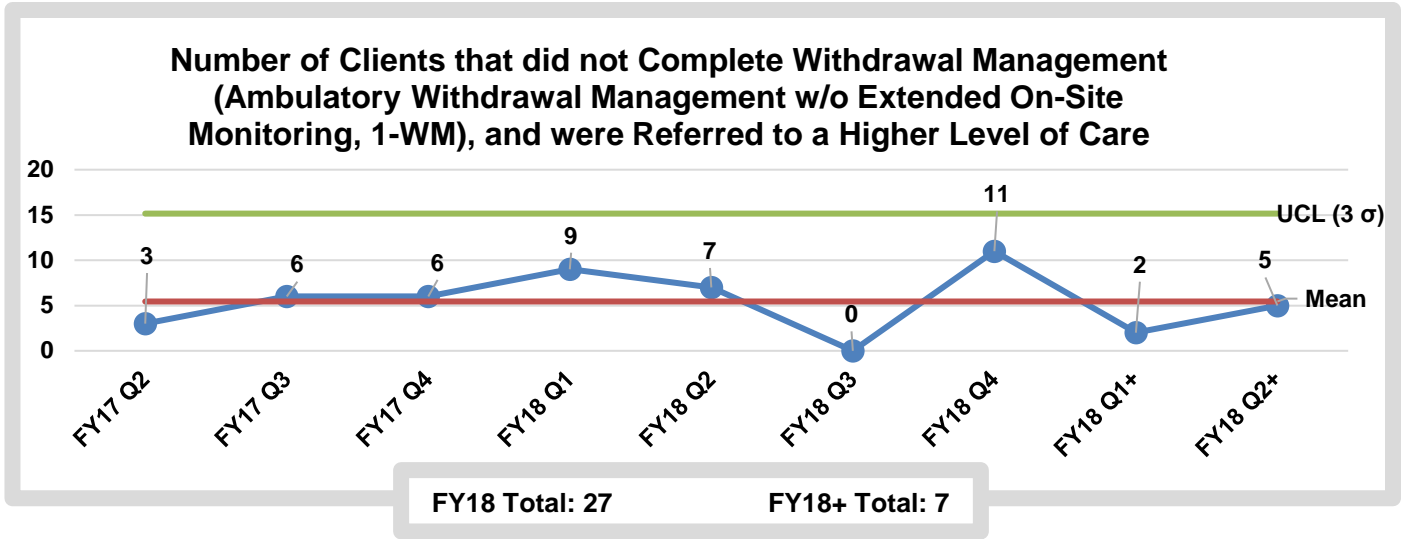
AoD Continuum Expansion Data

-SBHI / OIS Data

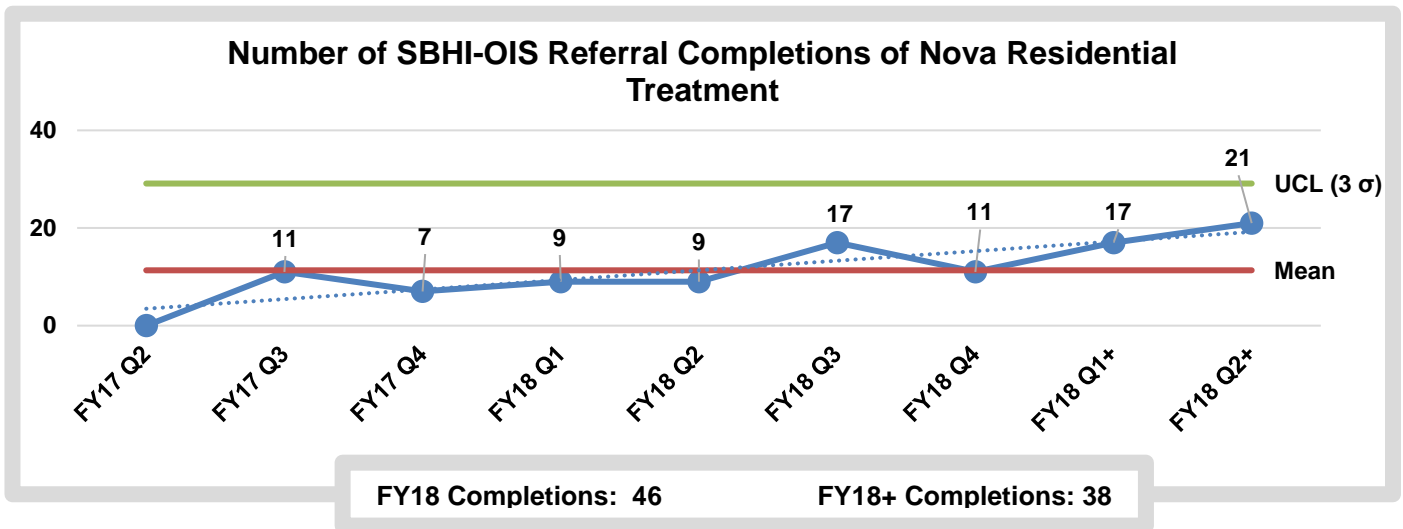
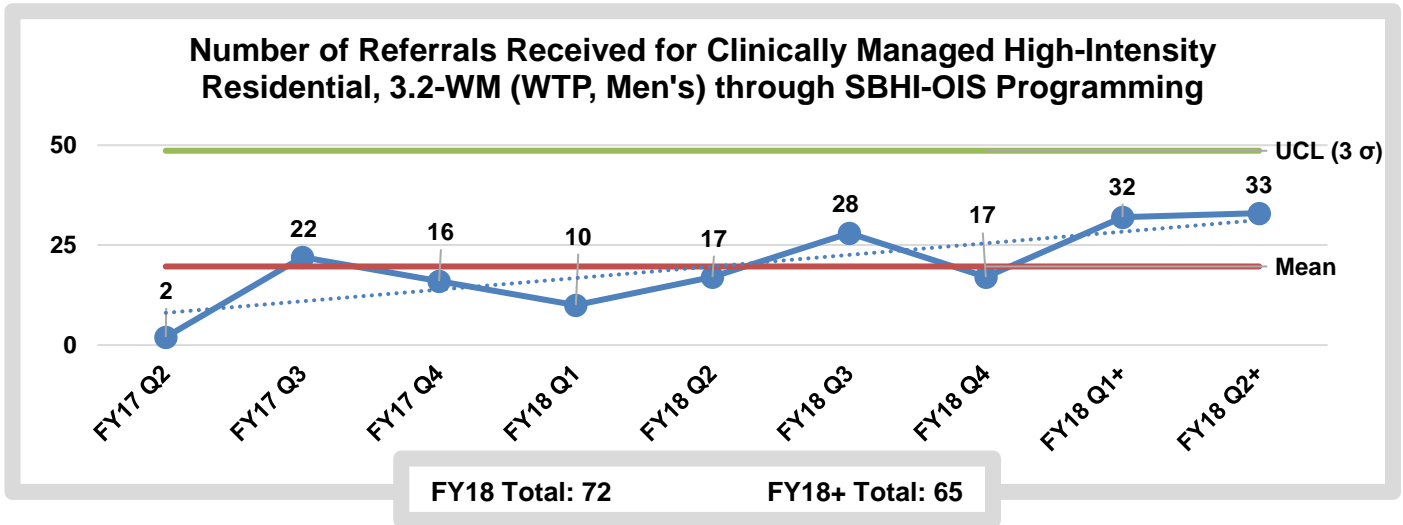


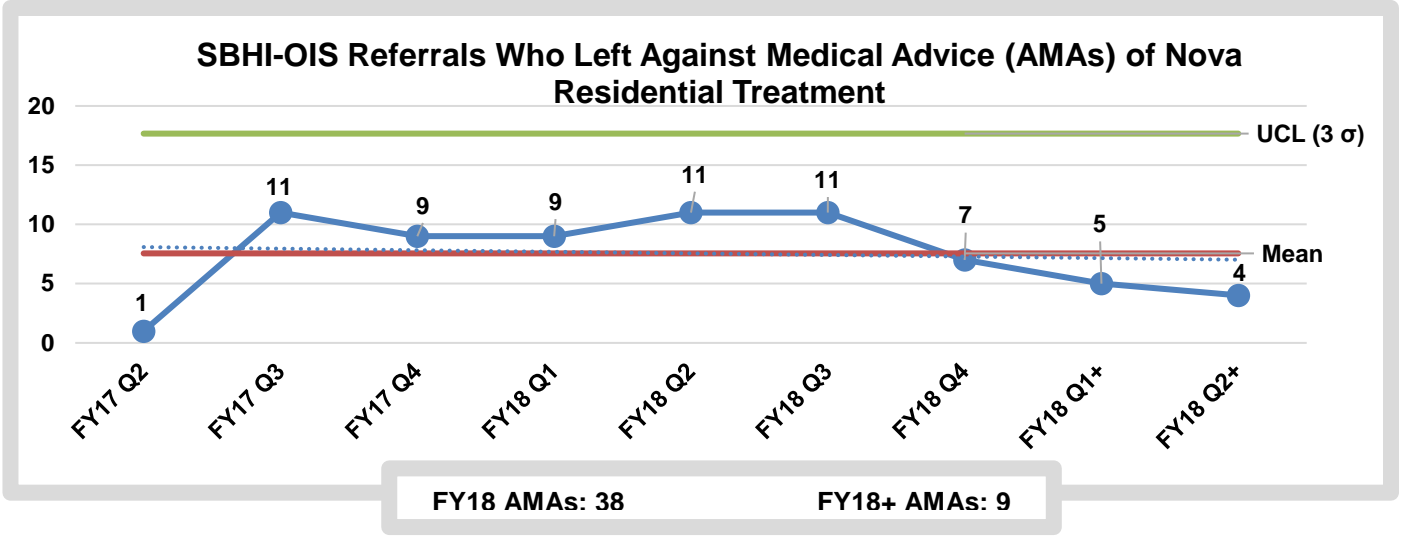




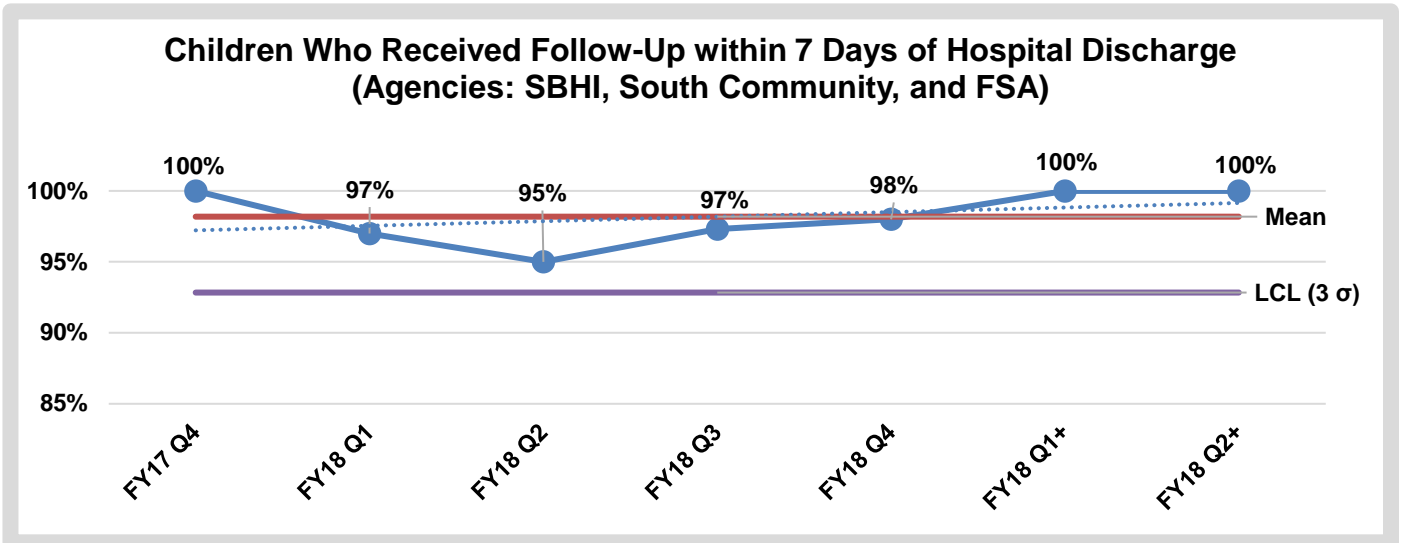
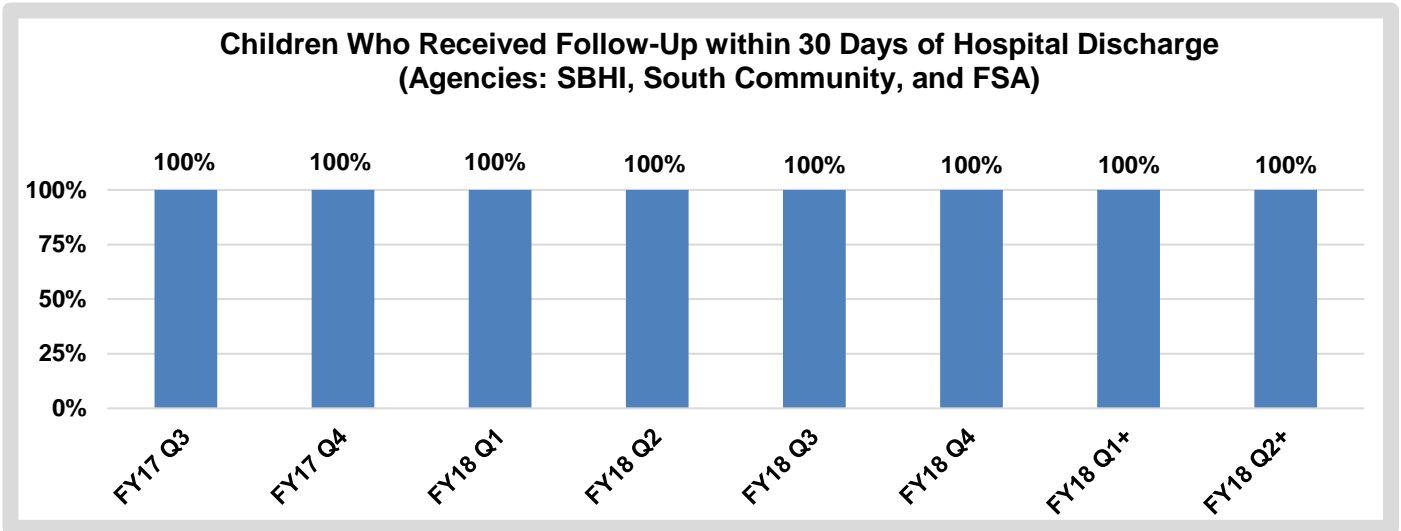


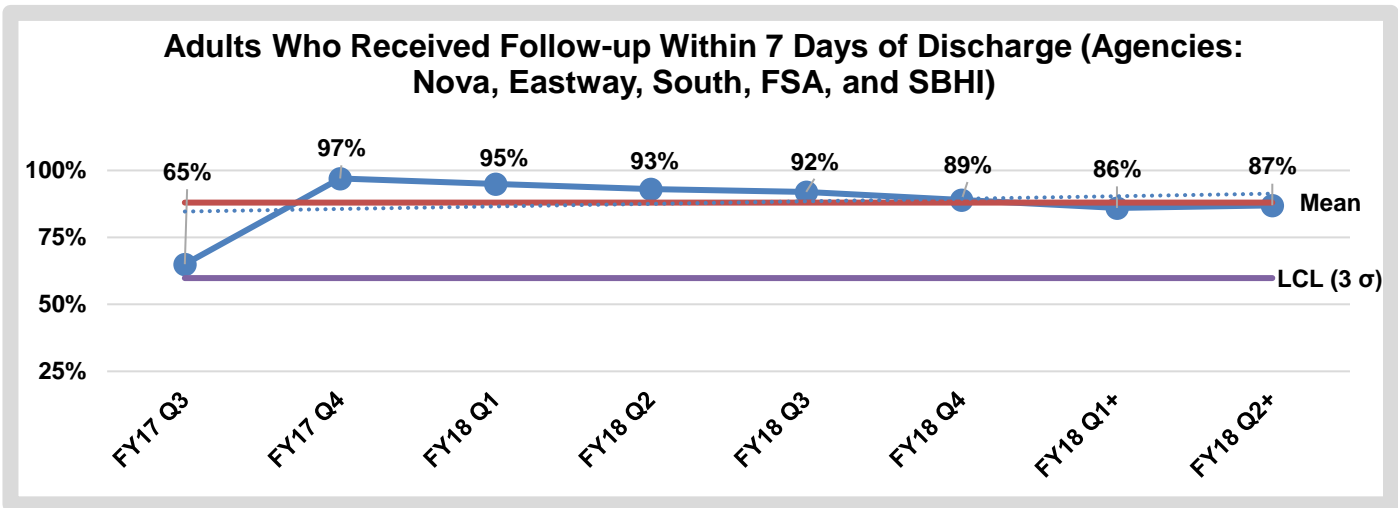
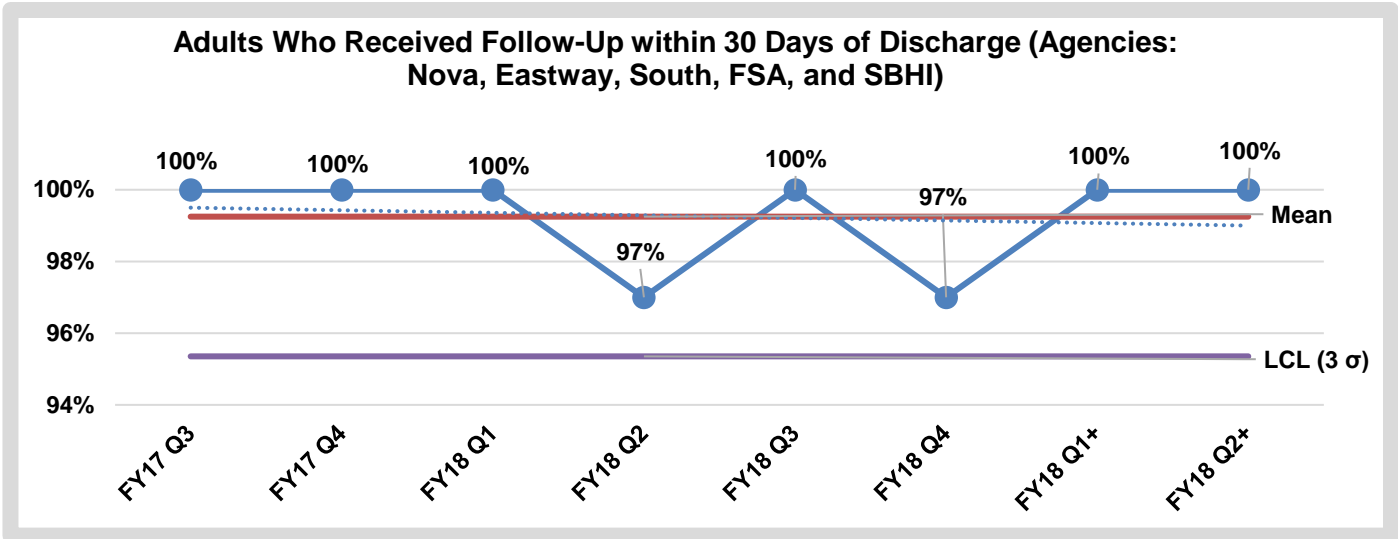
Nova Behavioral Health Data



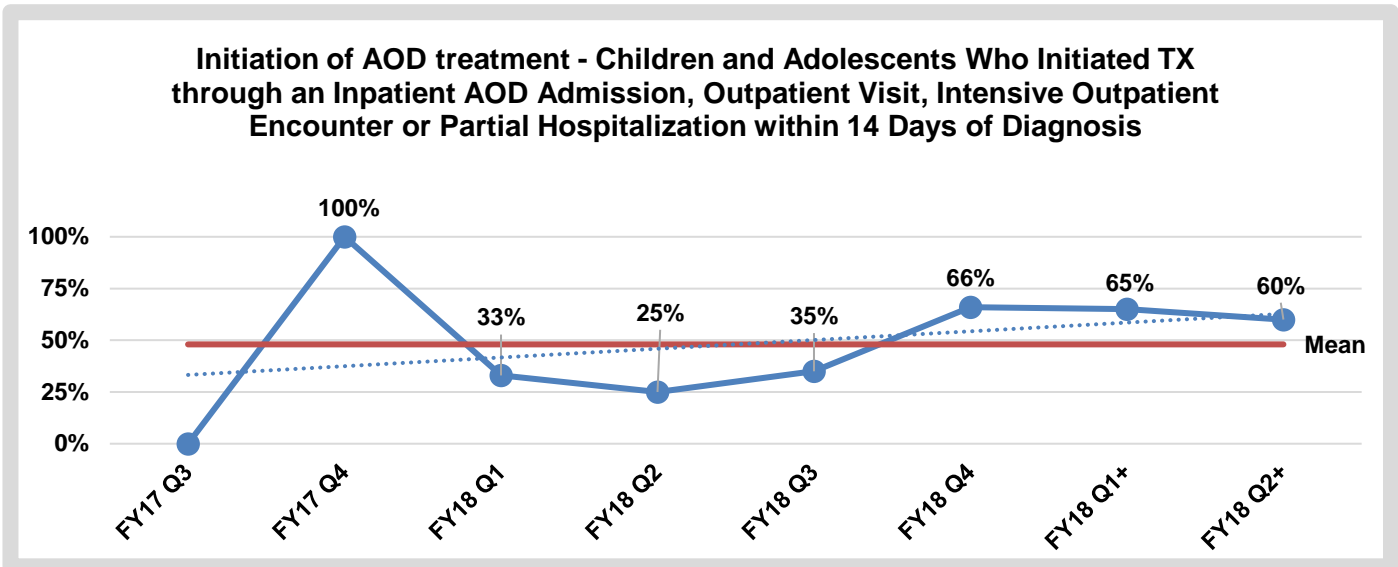


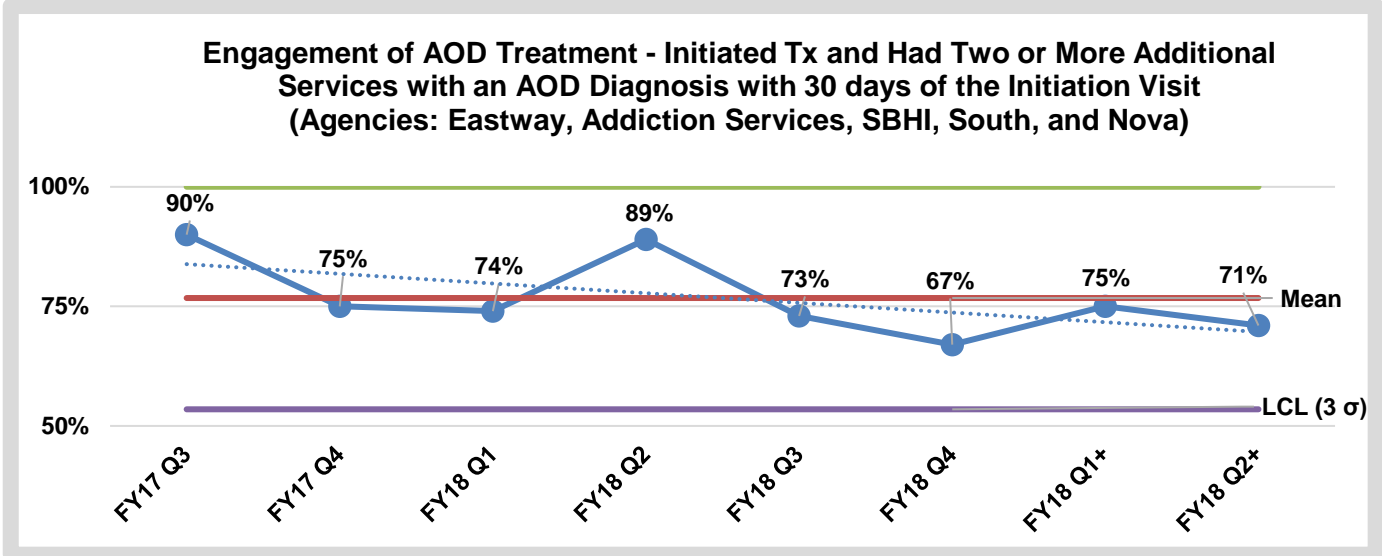
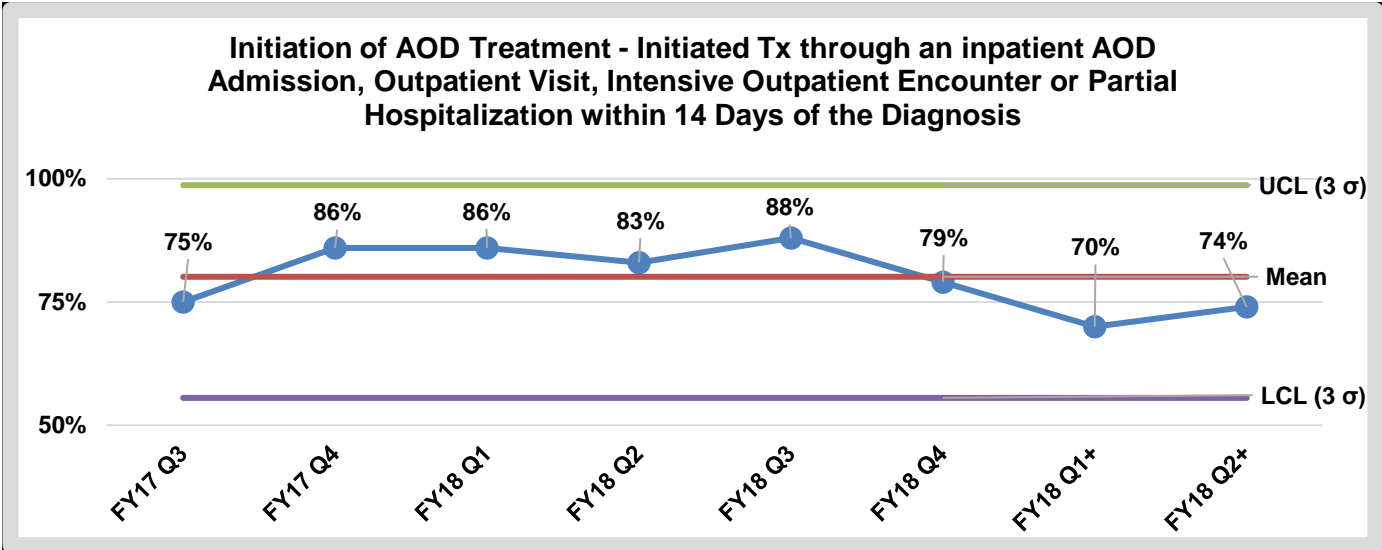
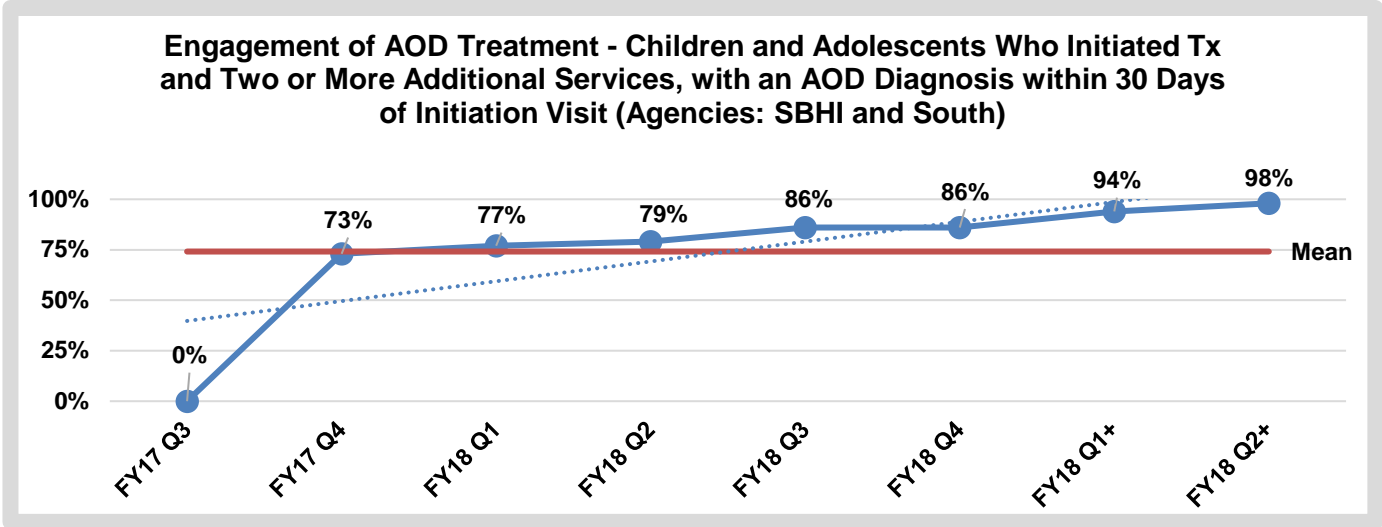
HEDIS Measures (Mental Health Agencies)





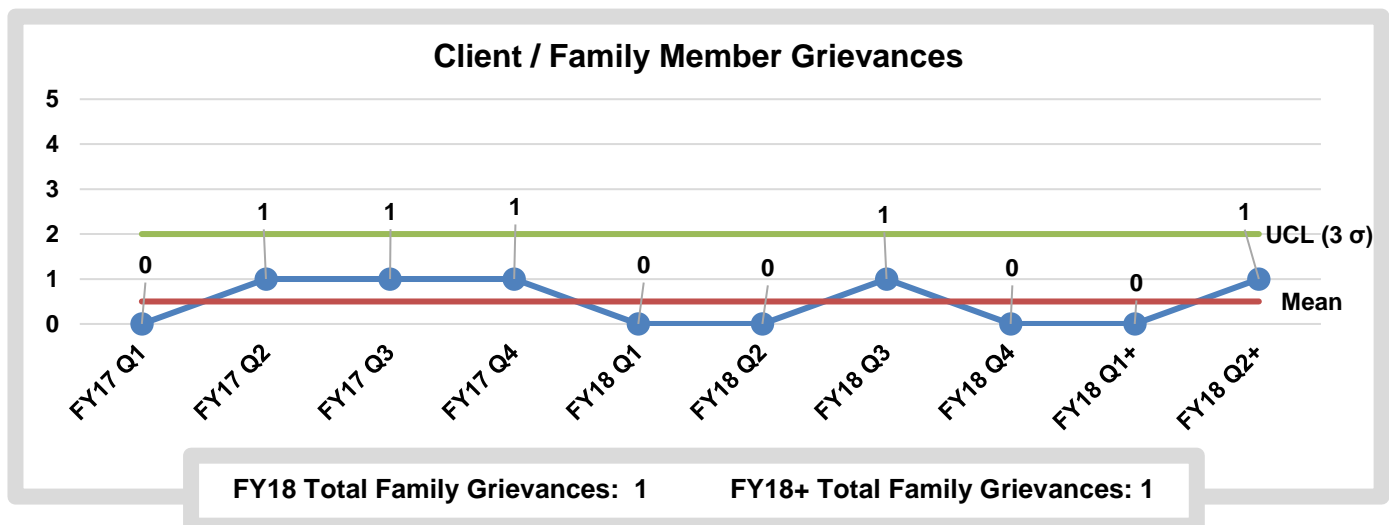
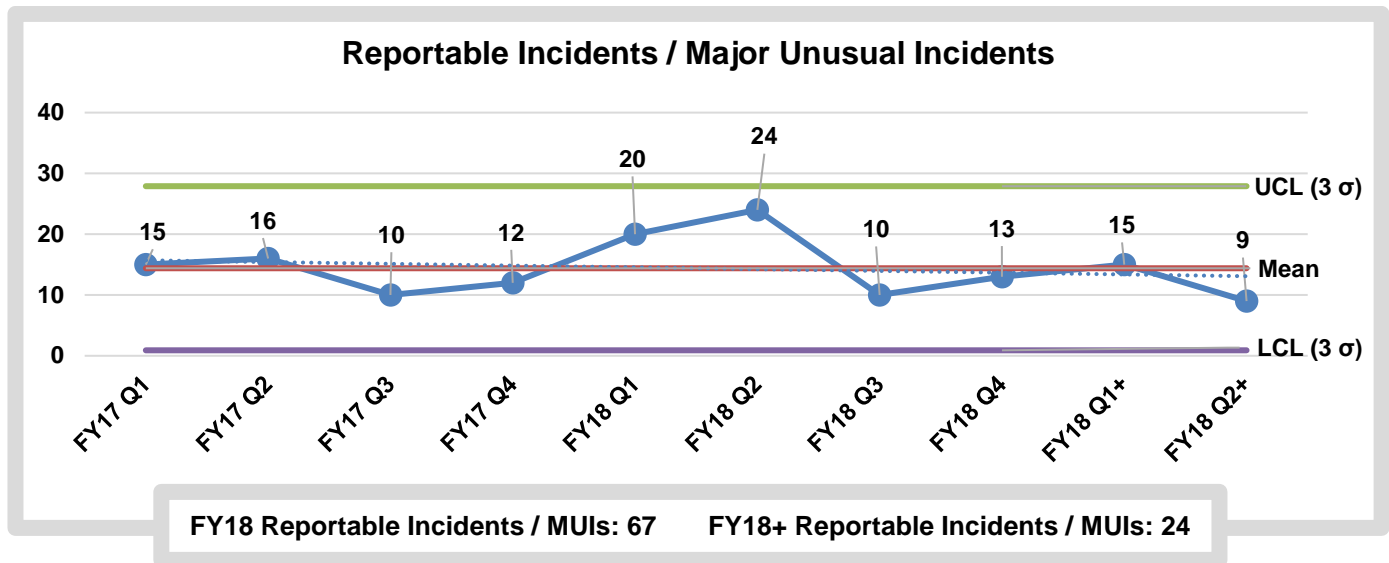
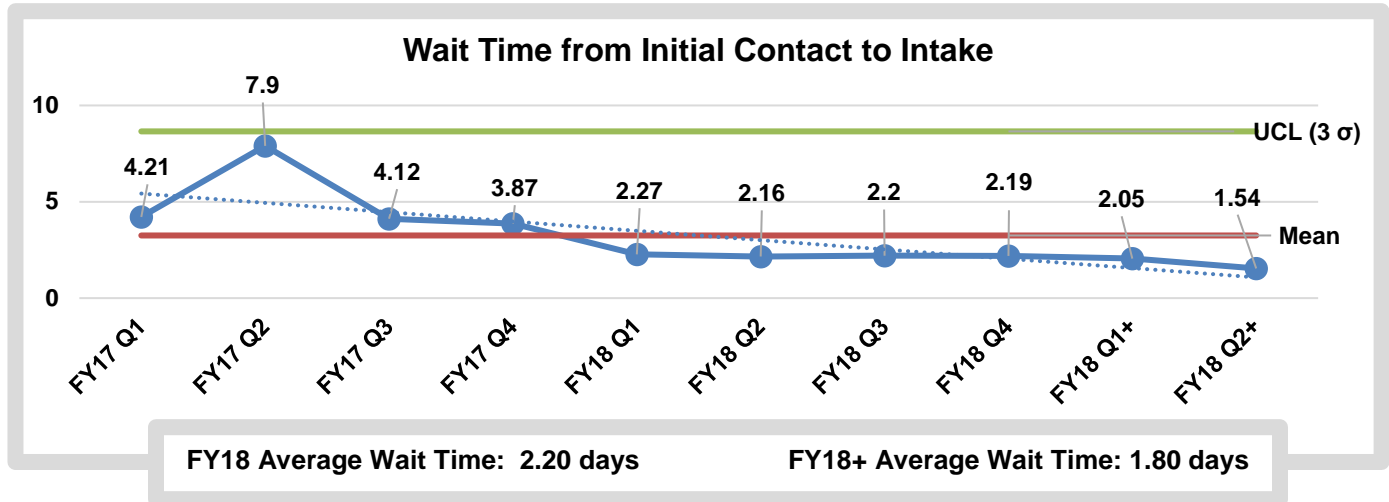
HEDIS Measures (AoD Agencies)

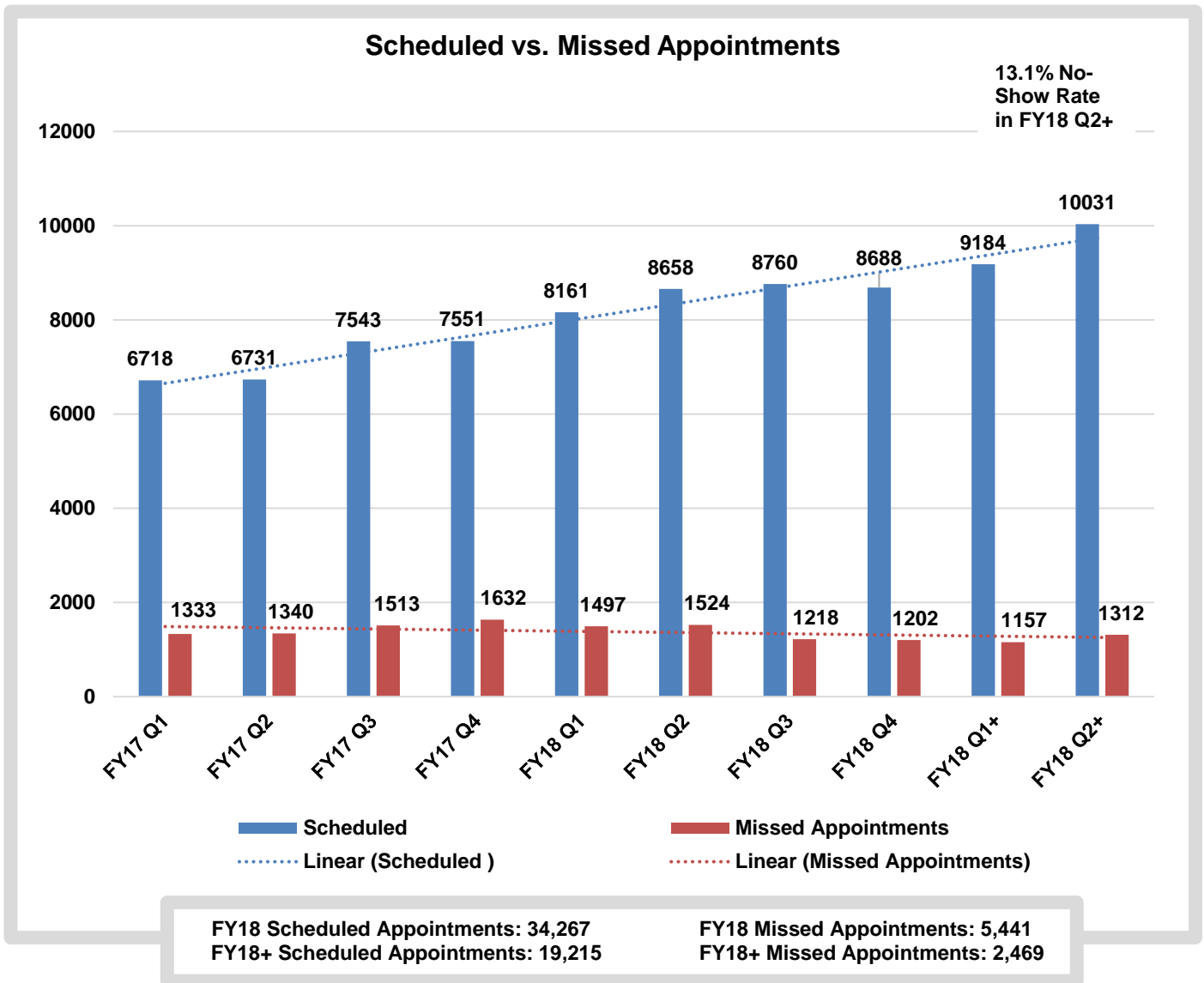
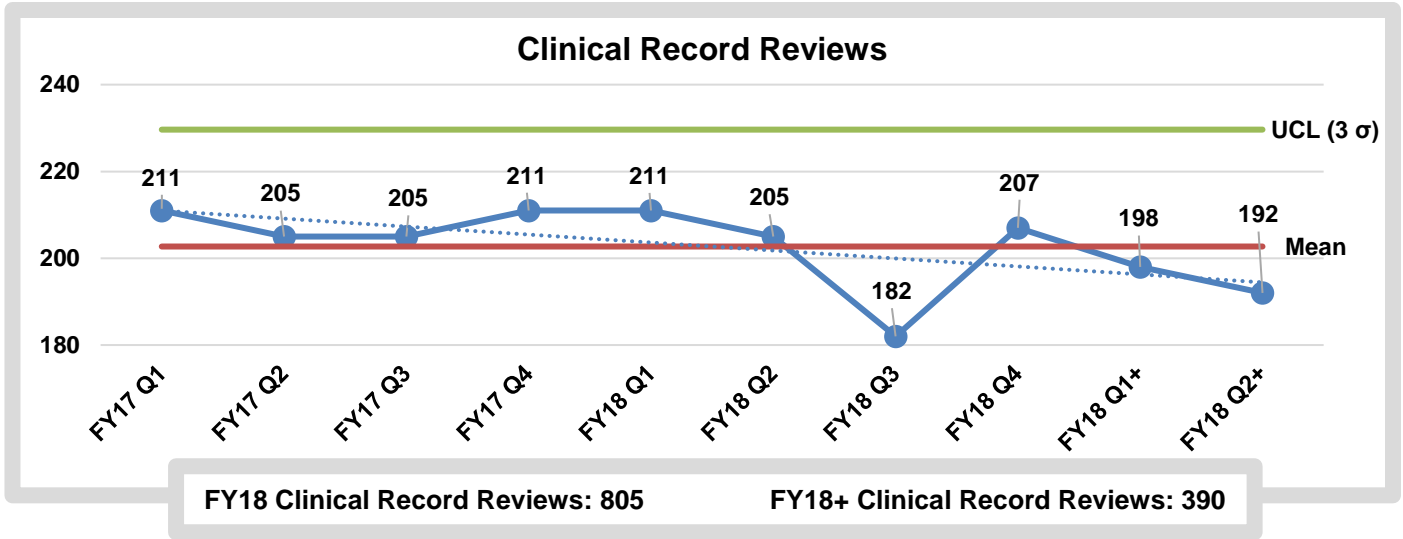




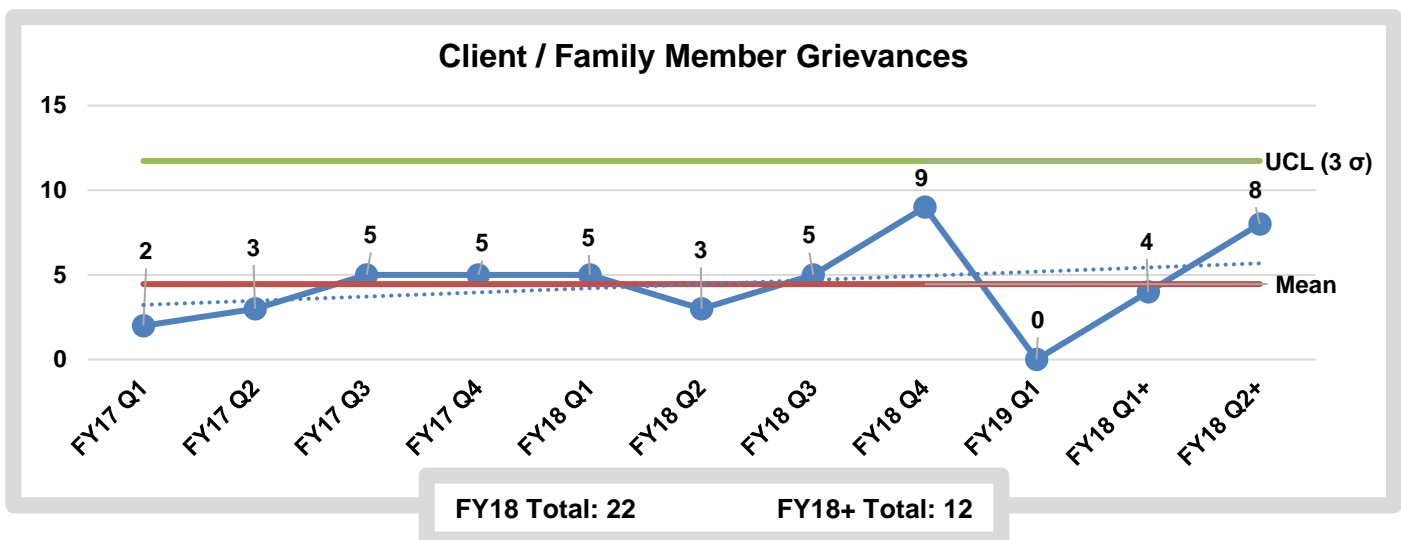
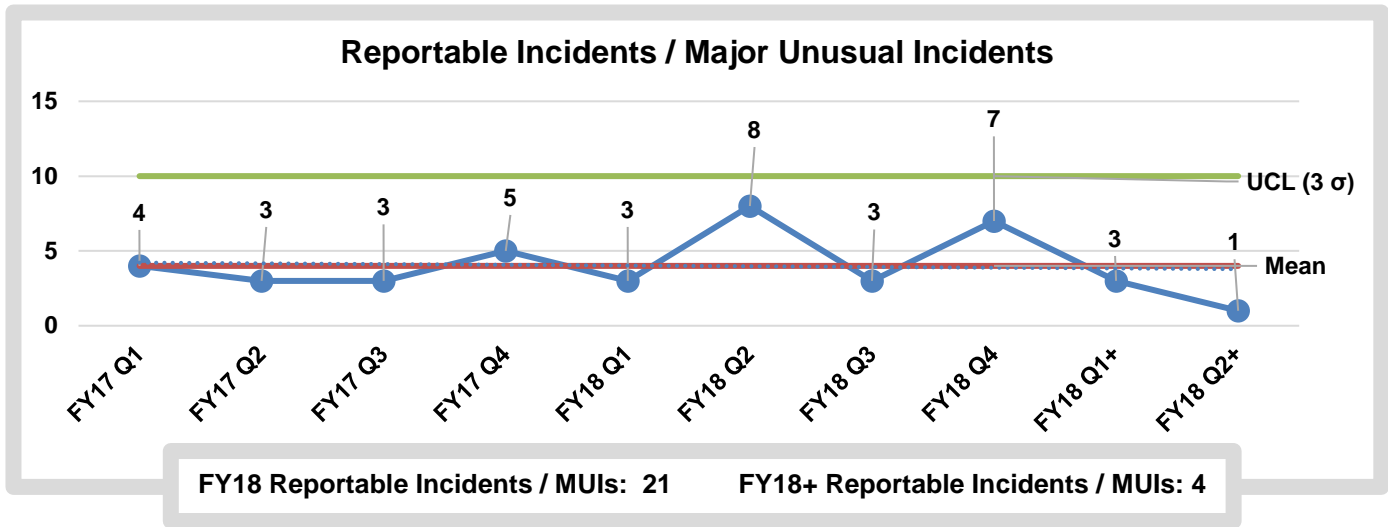
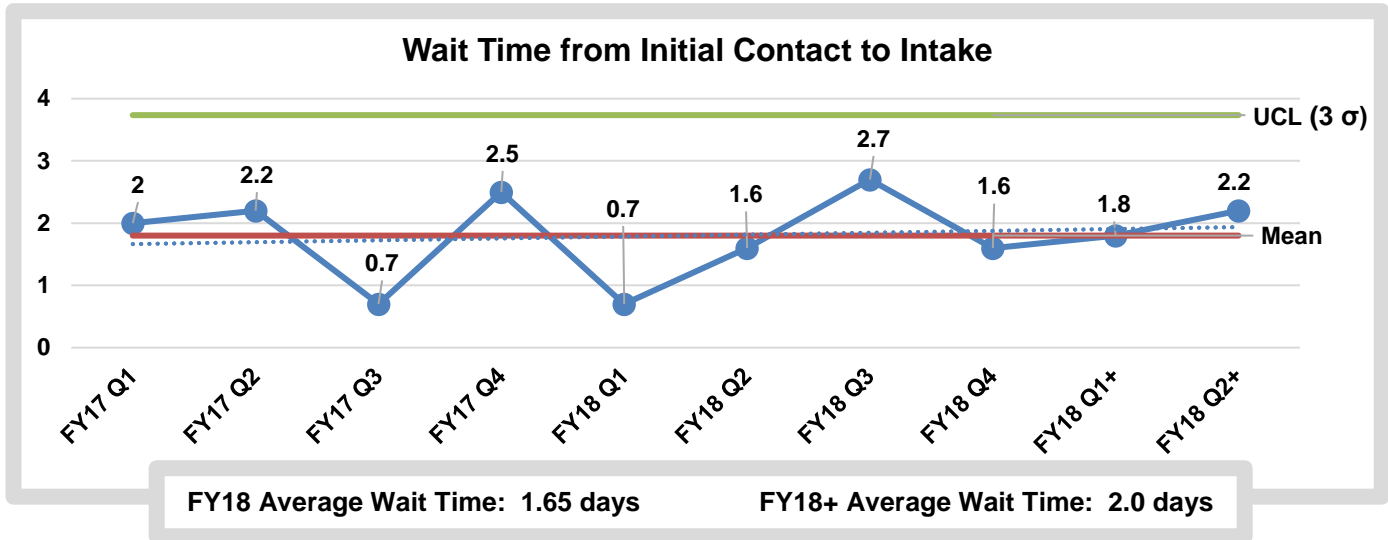
Treatment Agencies

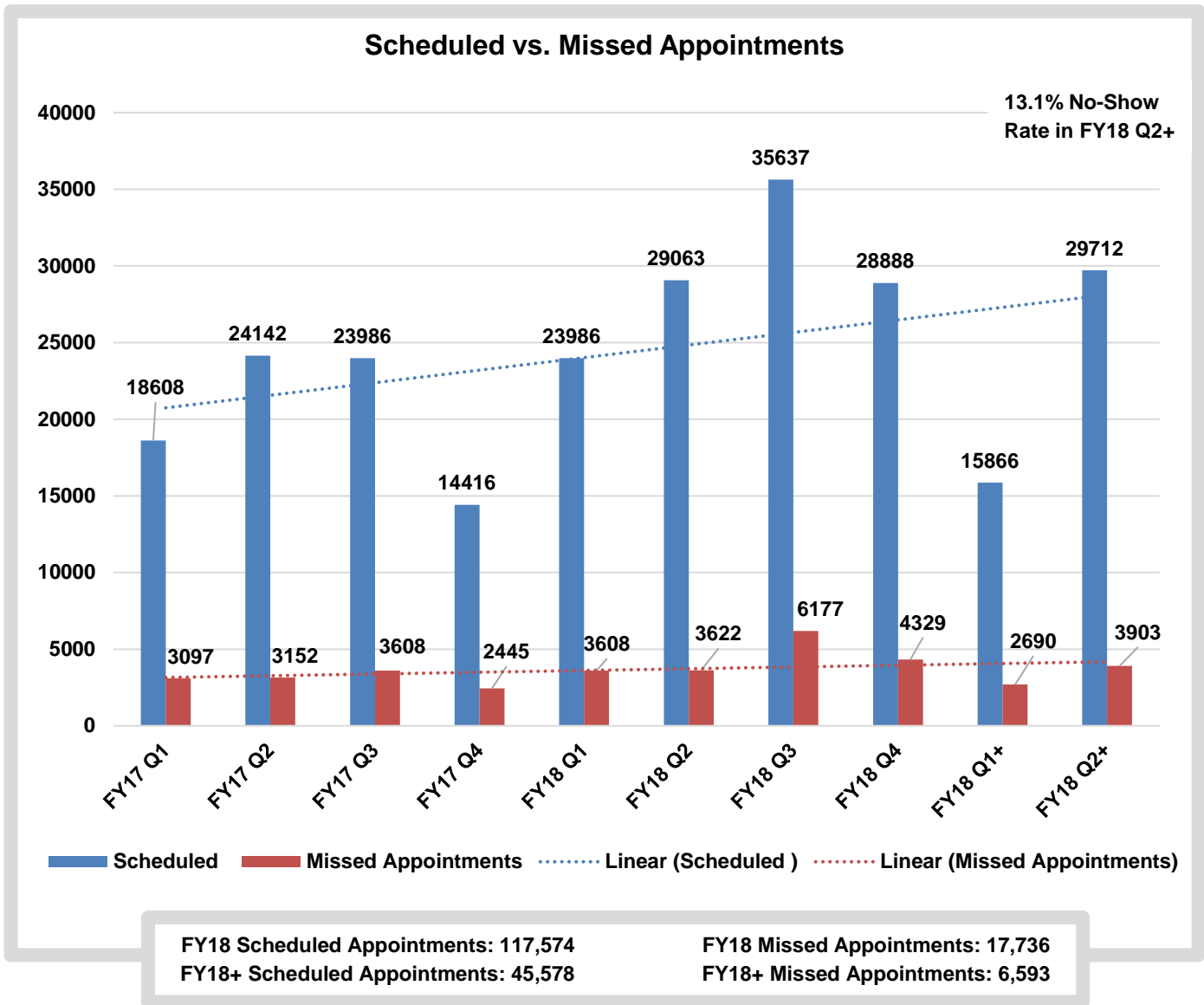
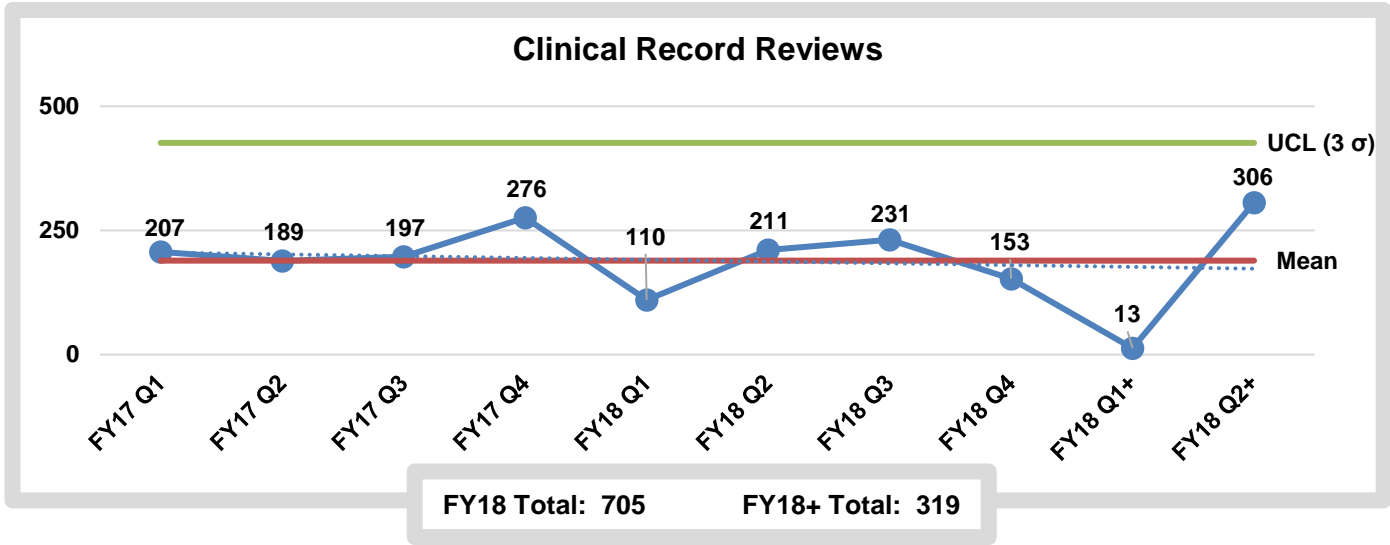
Eastway



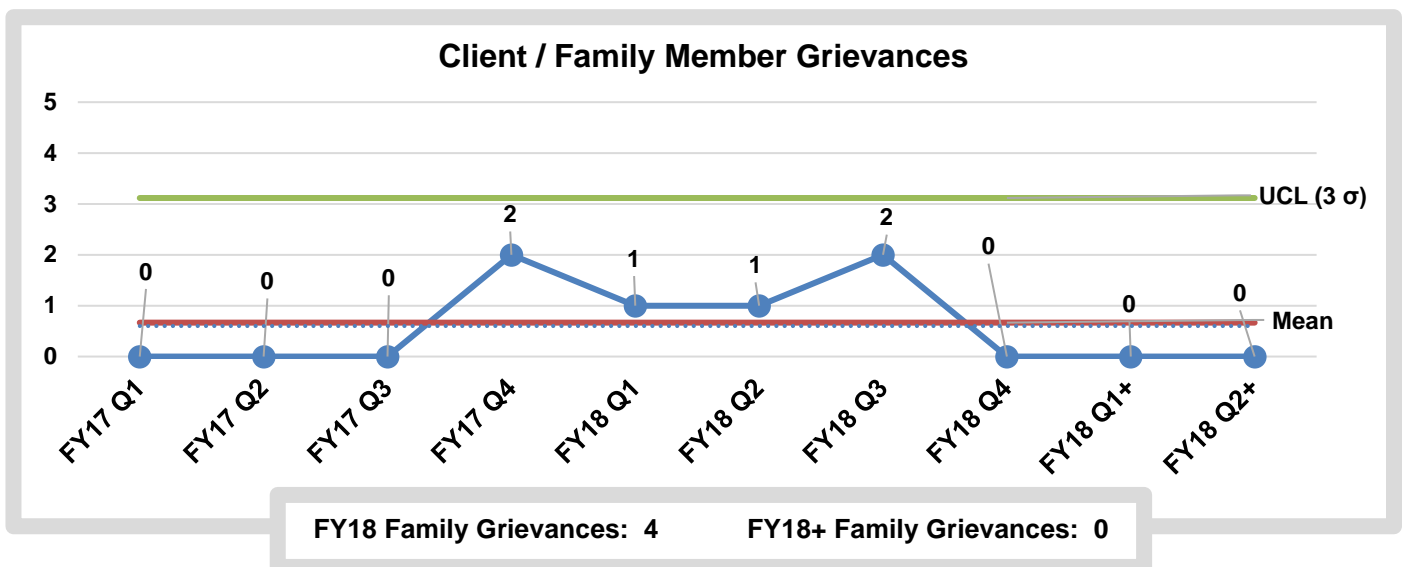
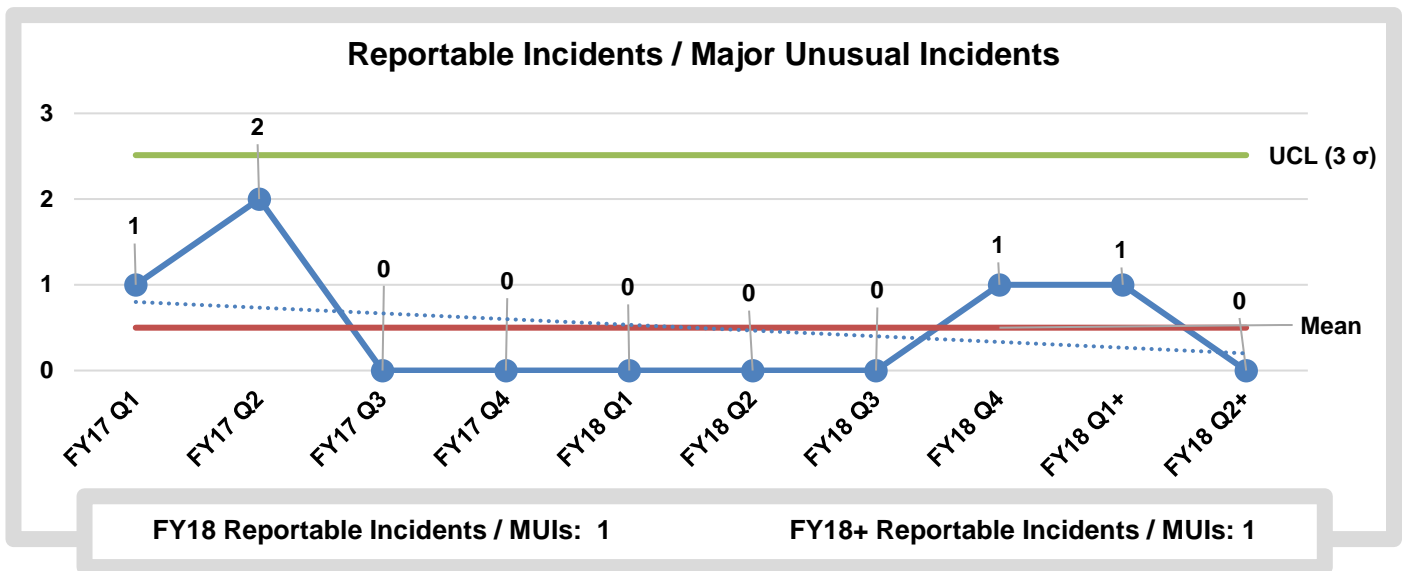
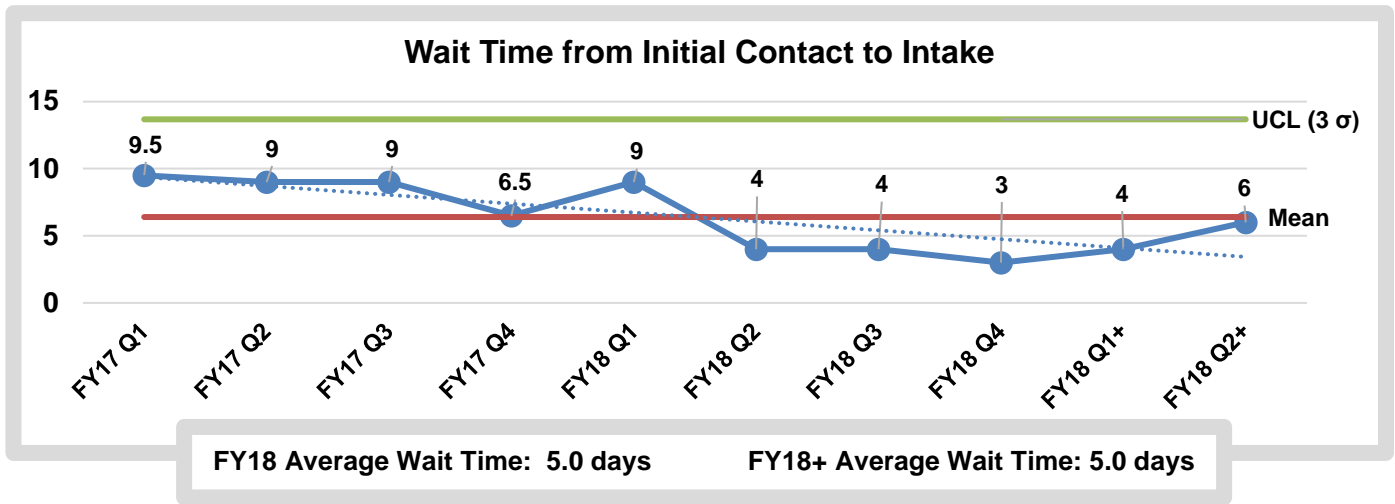


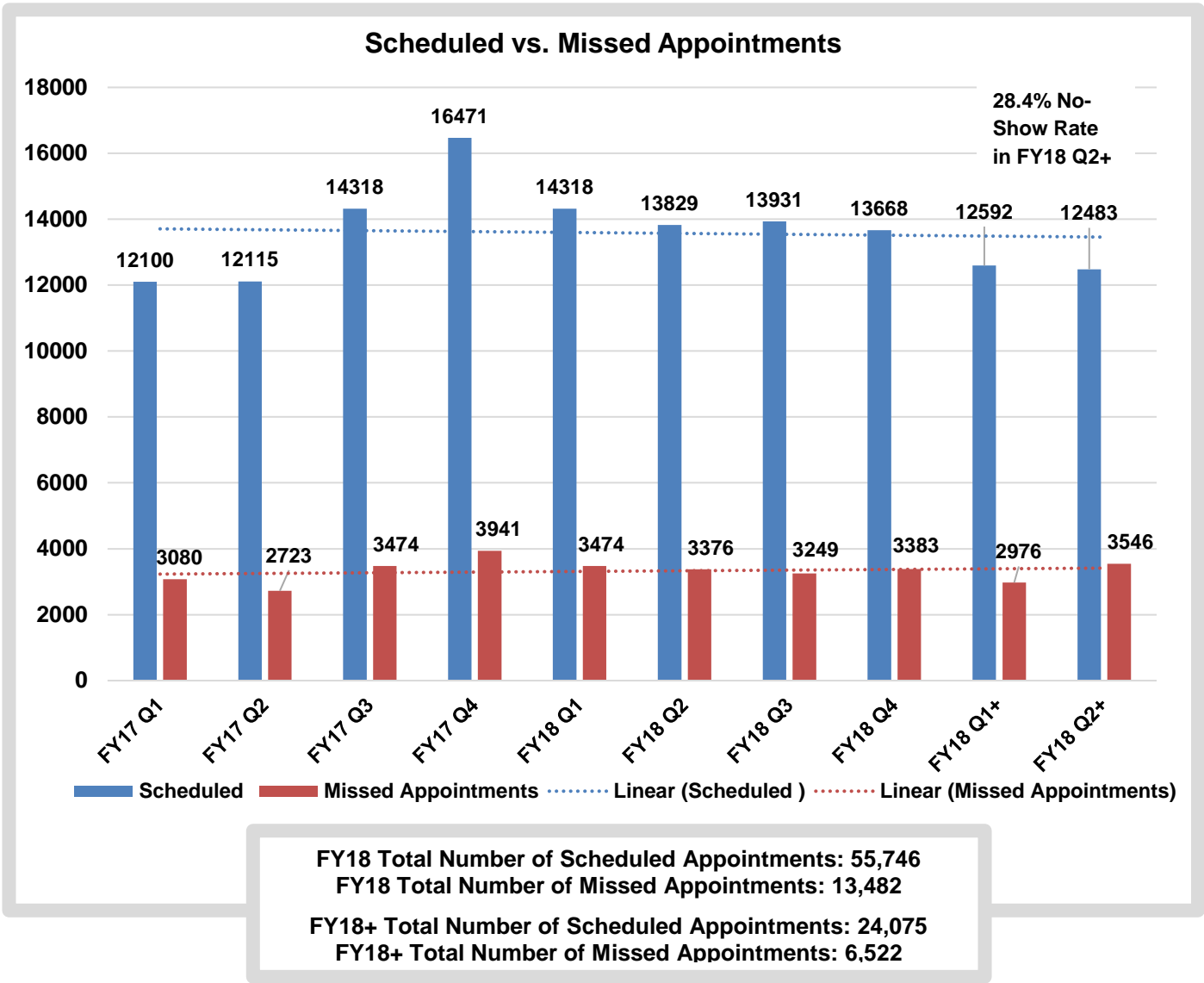
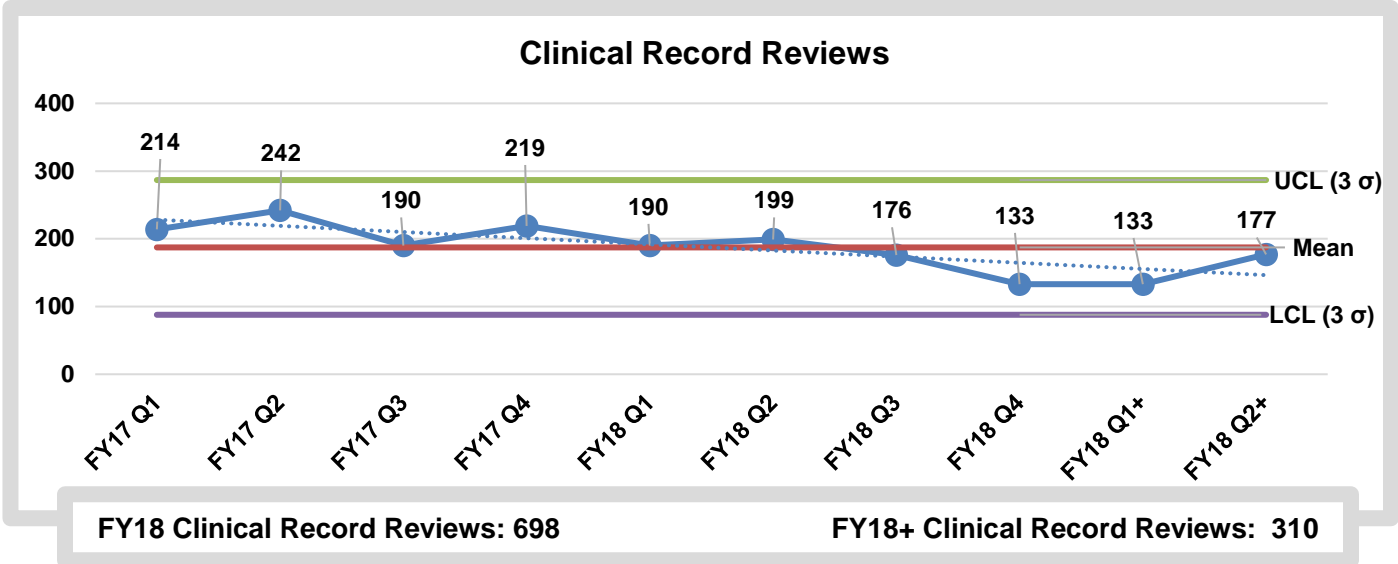
South Community



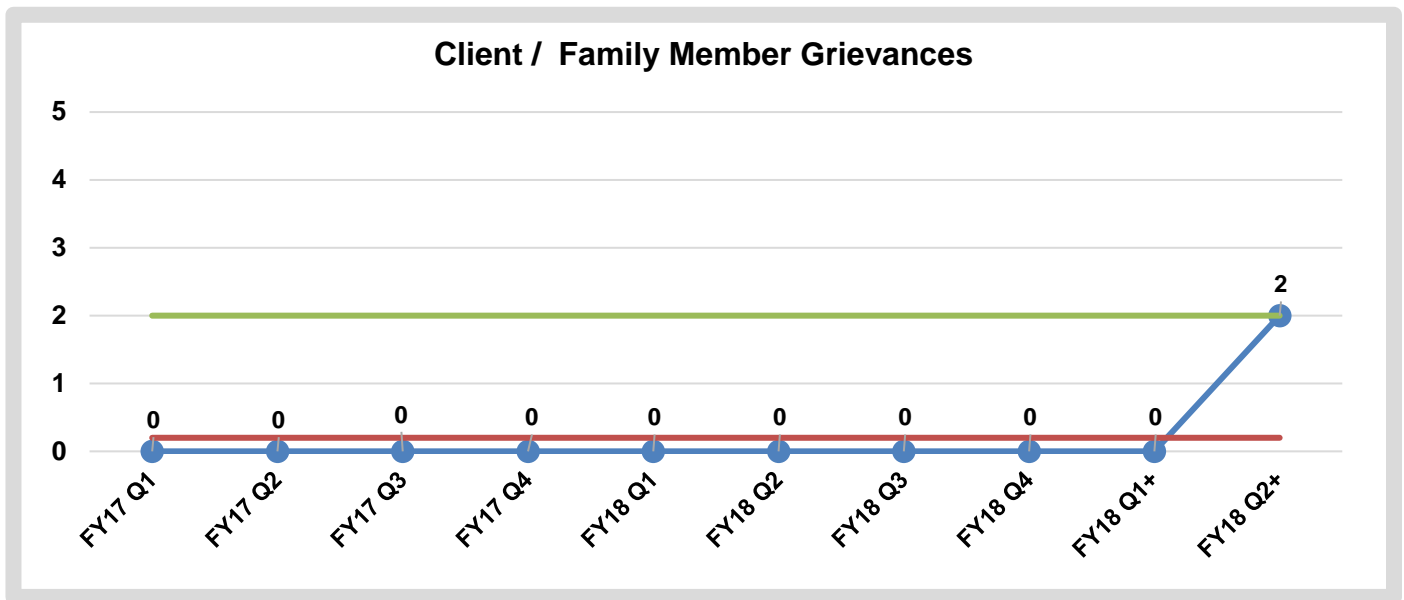
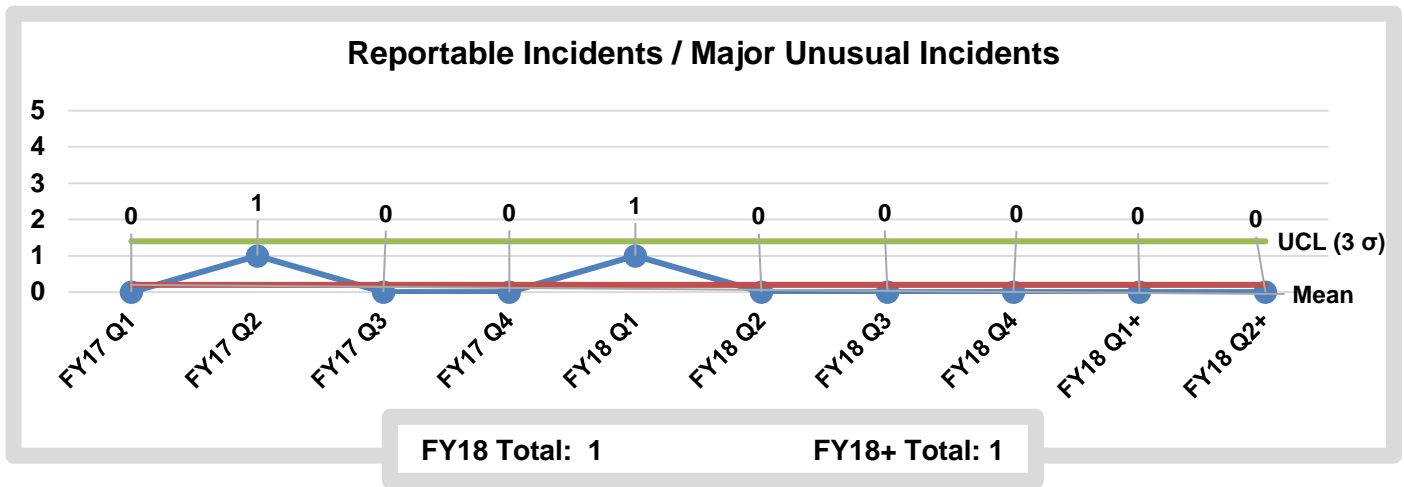
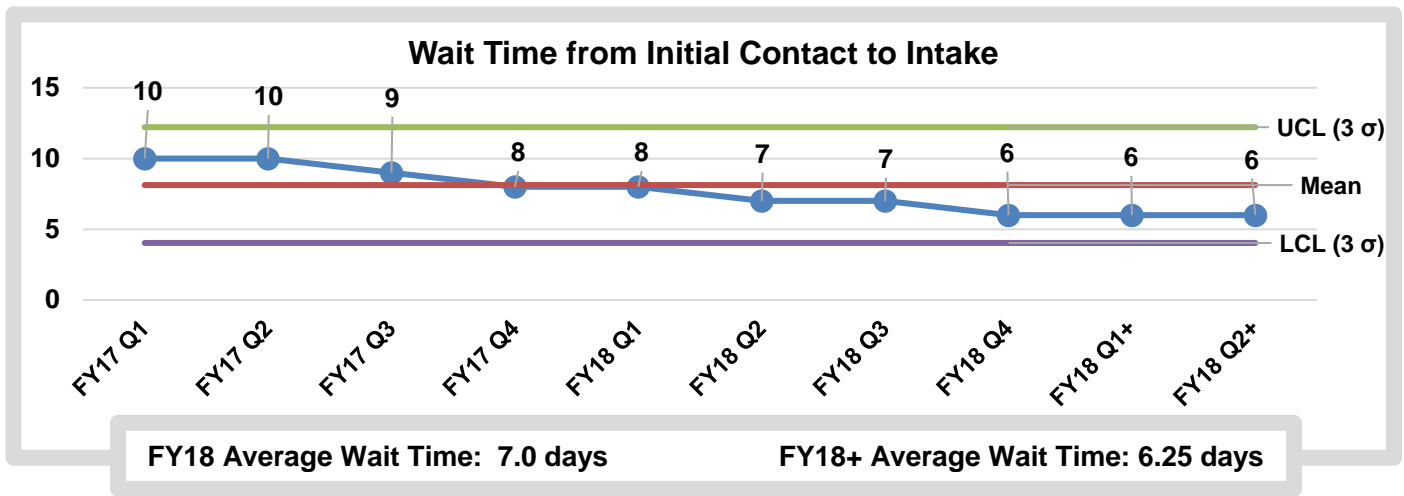


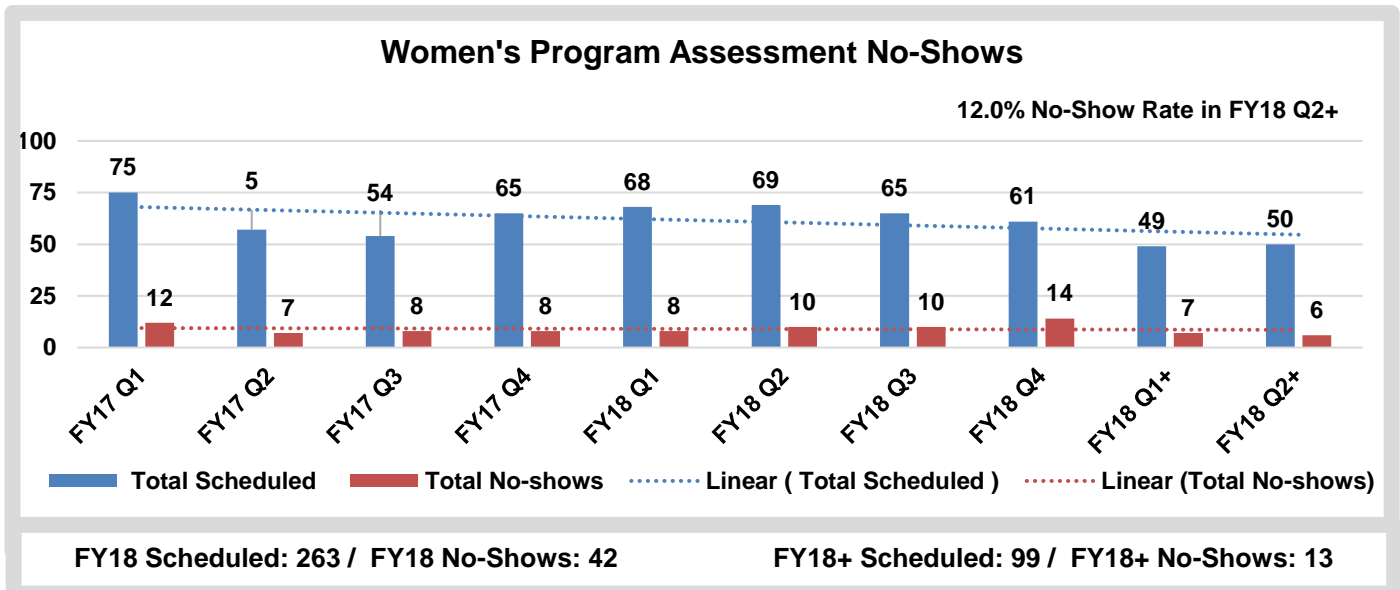
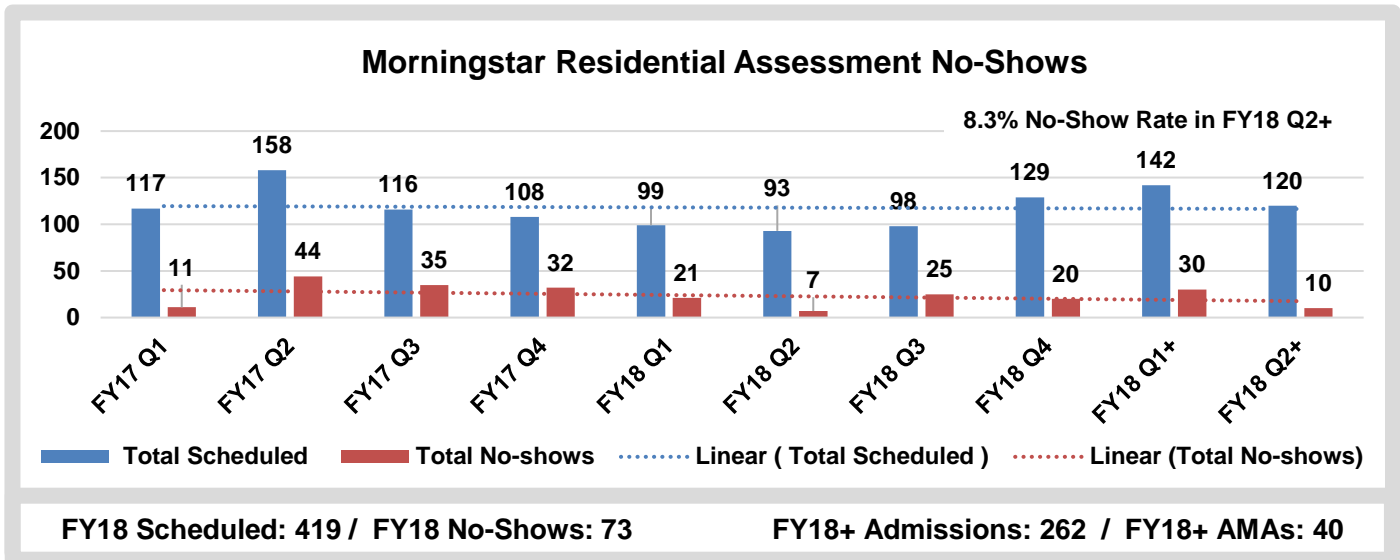
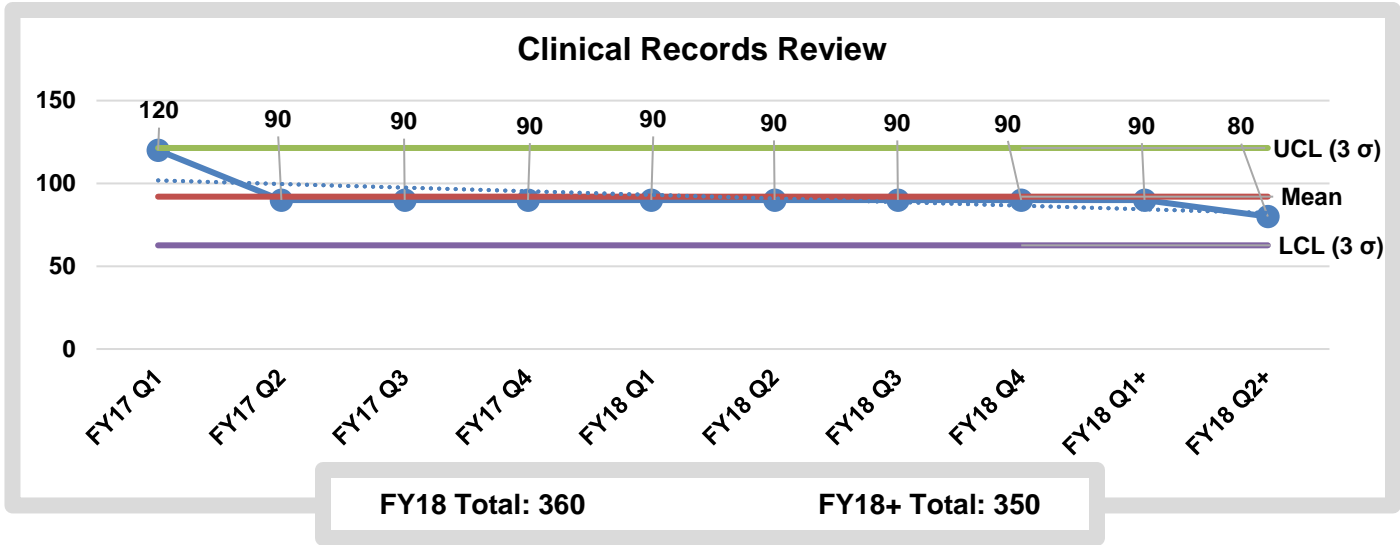
SBHI



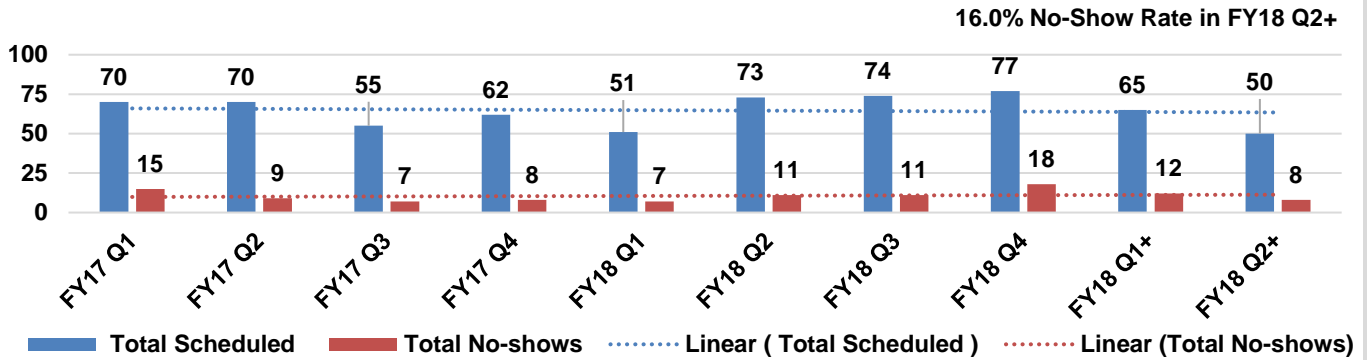


Nova Behavioral Health



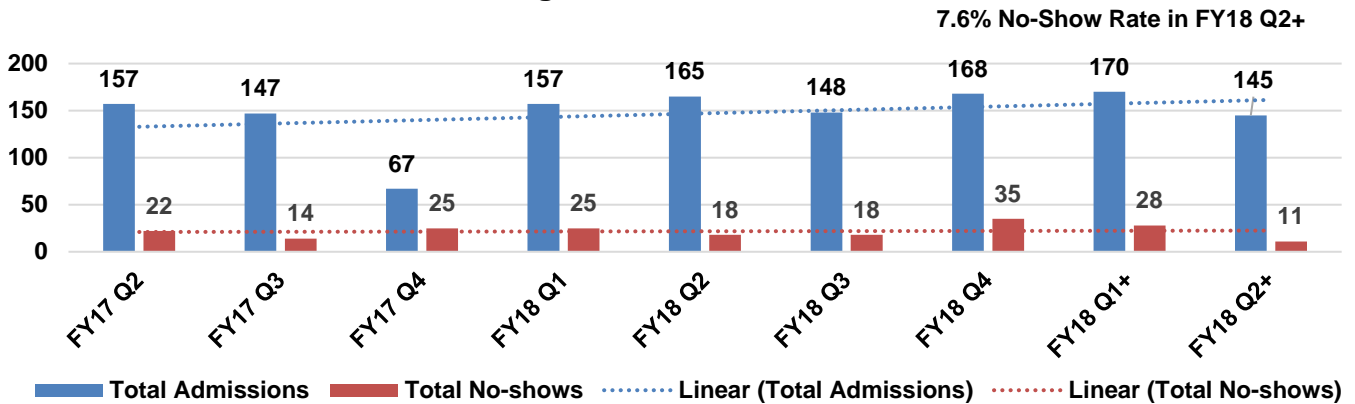


Men's Program Assessment No-Shows



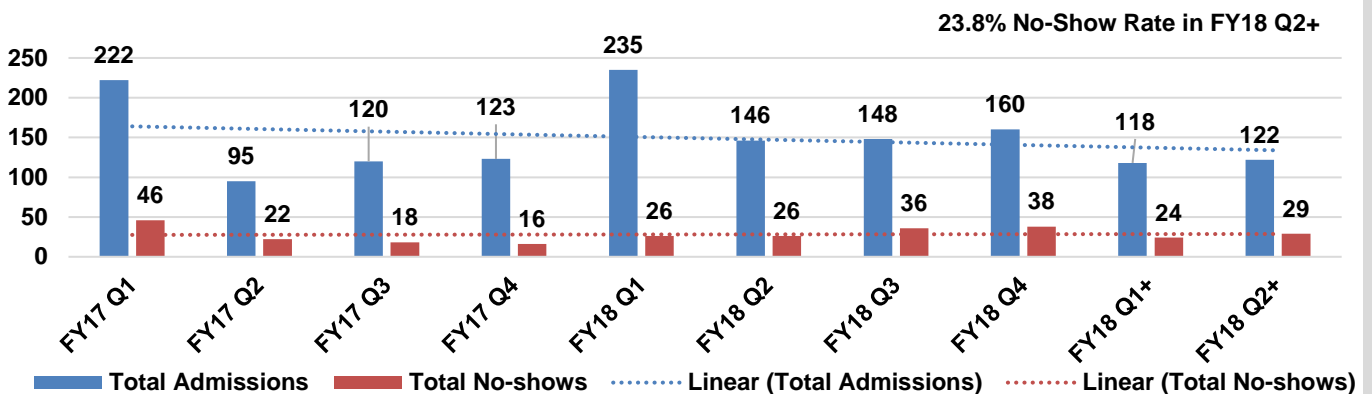
FY18 Scheduled: 275 / FY18 No-Shows: 47 FY18+ Scheduled: 115 / FY18+ No-Shows: 20

Detox Program Assessment No-Shows



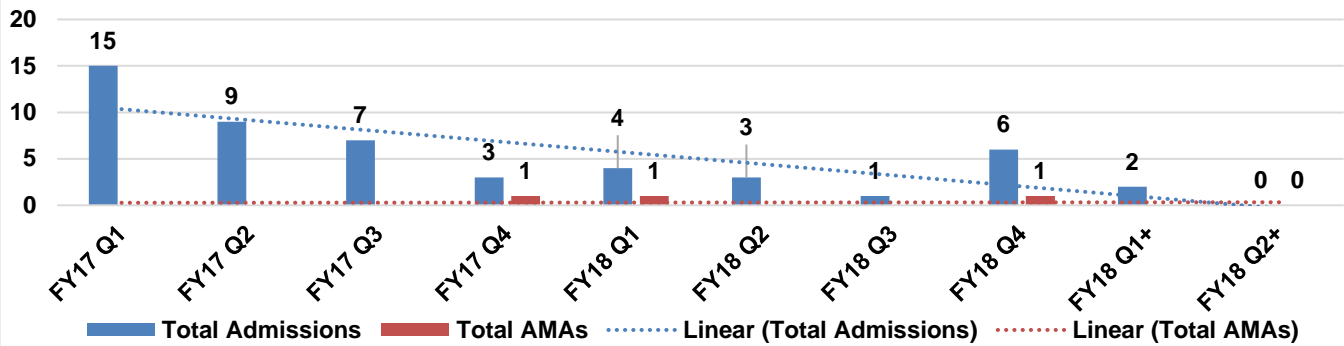
FY18 Scheduled: 638 / FY18 No-Shows: 96 FY18+ Scheduled: 315 / FY18+ No-Shows: 39

Nova Outpatient Assessment No-Shows



FY18 Scheduled: 689 / FY18 No-Shows: 126 FY18+ Scheduled: 240 / FY18+ No-Shows: 53

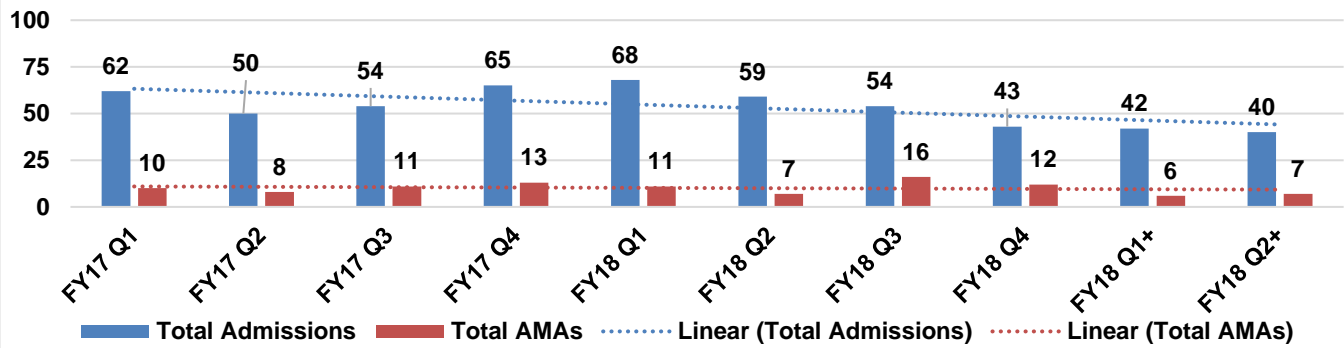
Morningstar Admissions vs AMAs



FY18 Admissions: 14 / FY18 AMAs: 2

FY18+ Admissions: 2 / FY18+ AMAs: 0

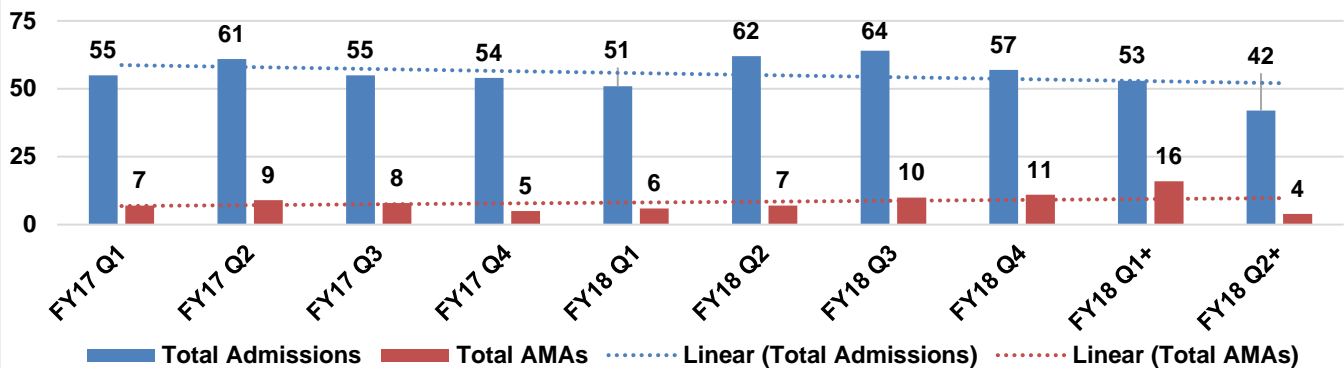
Women's Program Admissions vs AMAs



FY18 Admissions: 224 / FY18 AMAs: 46

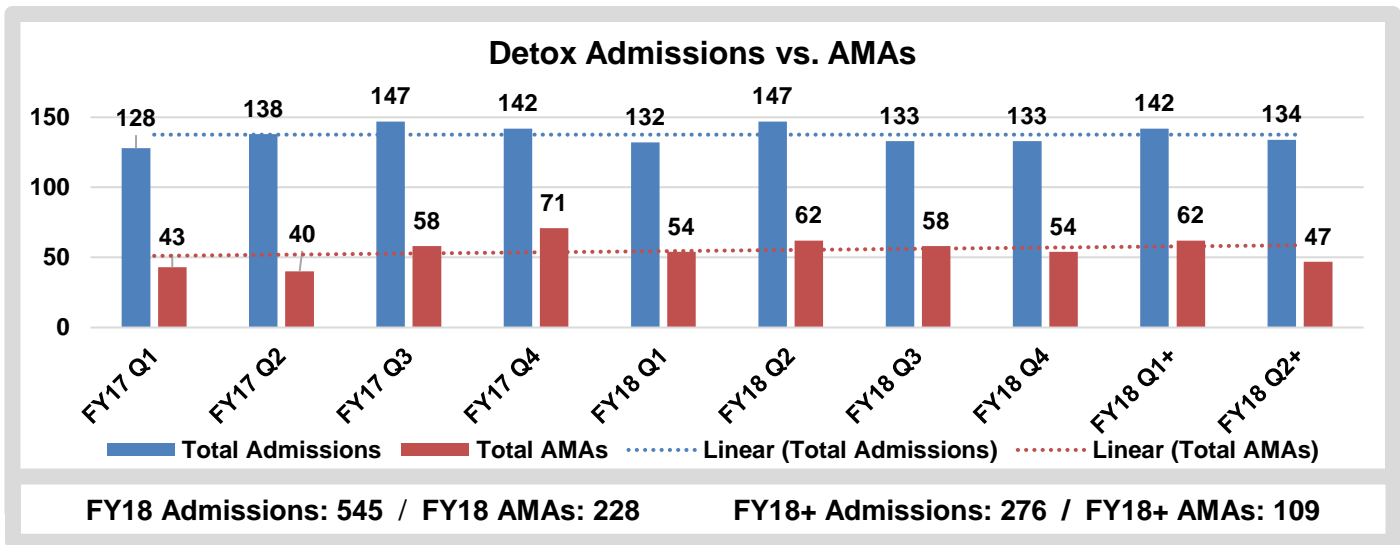
FY18+ Admissions: 82 / FY18+ AMAs: 13

Men's Program Admissions vs AMAs

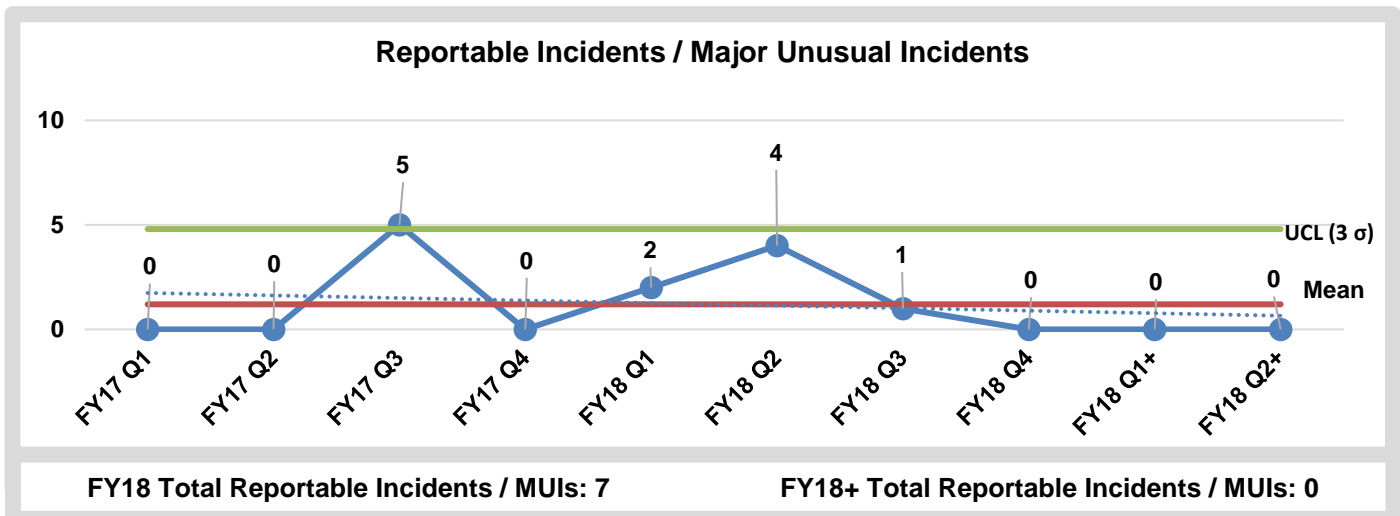
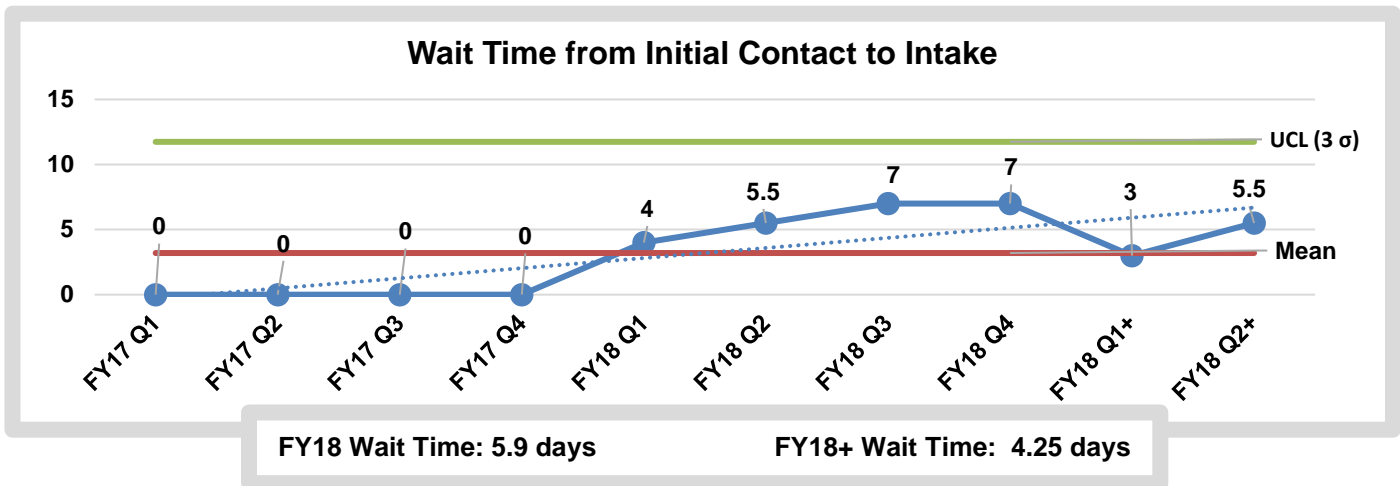


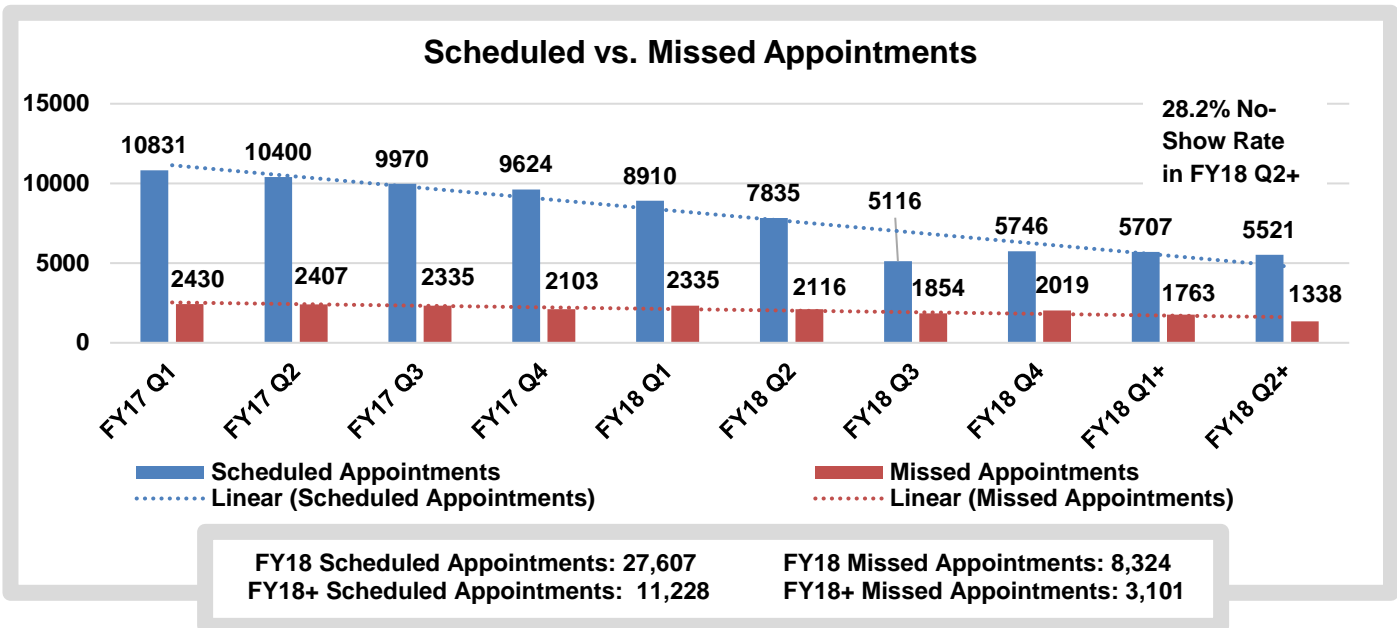
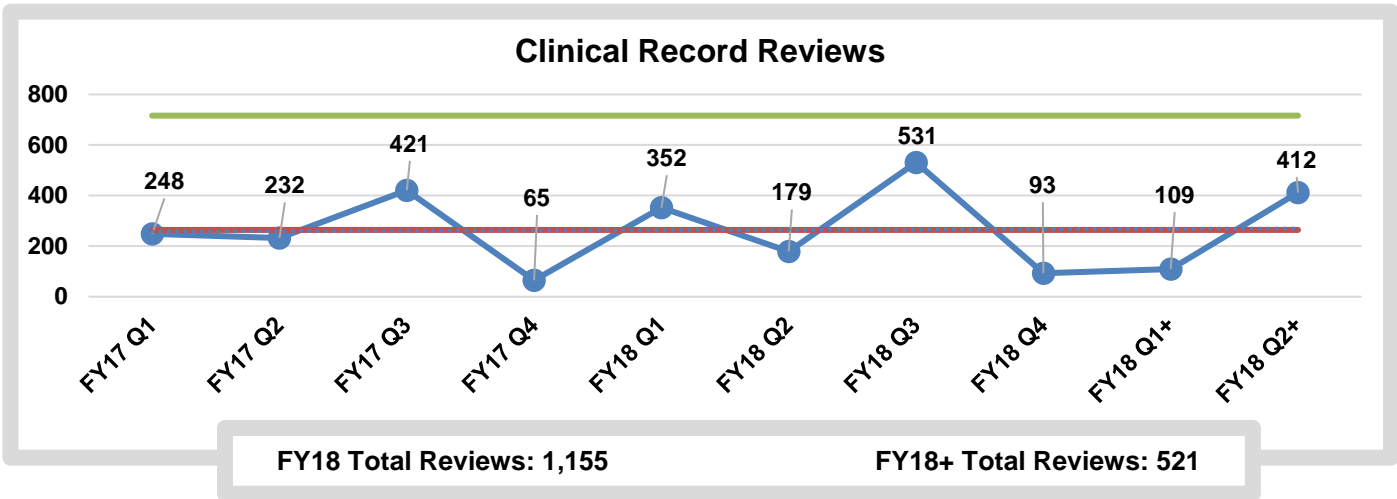
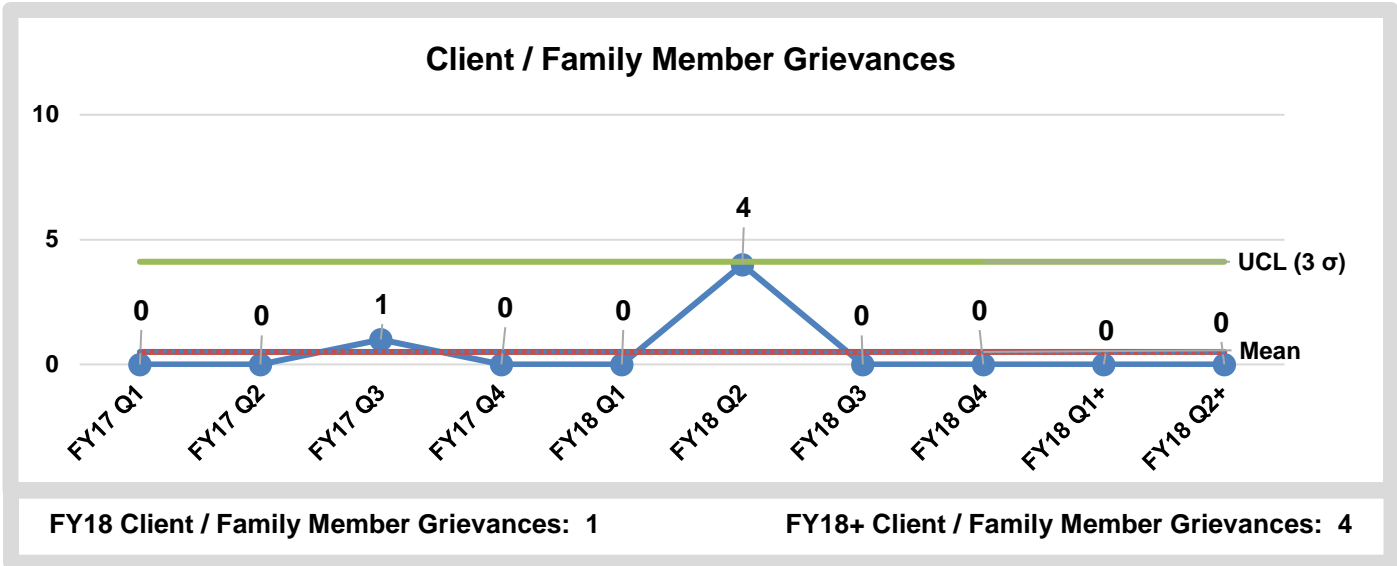
FY18 Admissions: 234 / FY18 AMAs: 34

FY18+ Admissions: 95 / FY18+ AMAs: 20

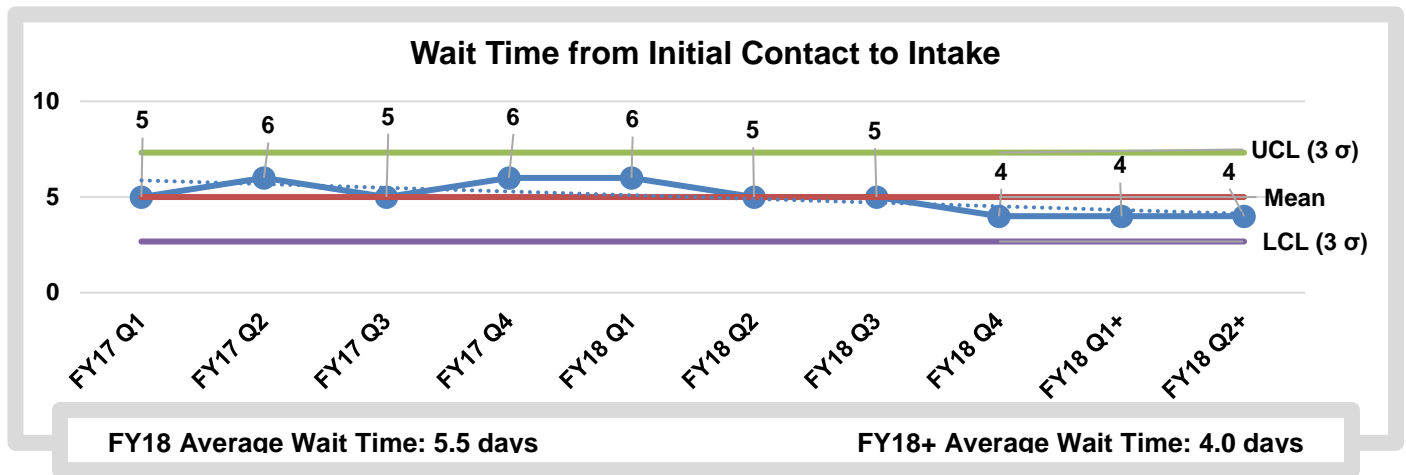


Project Cure

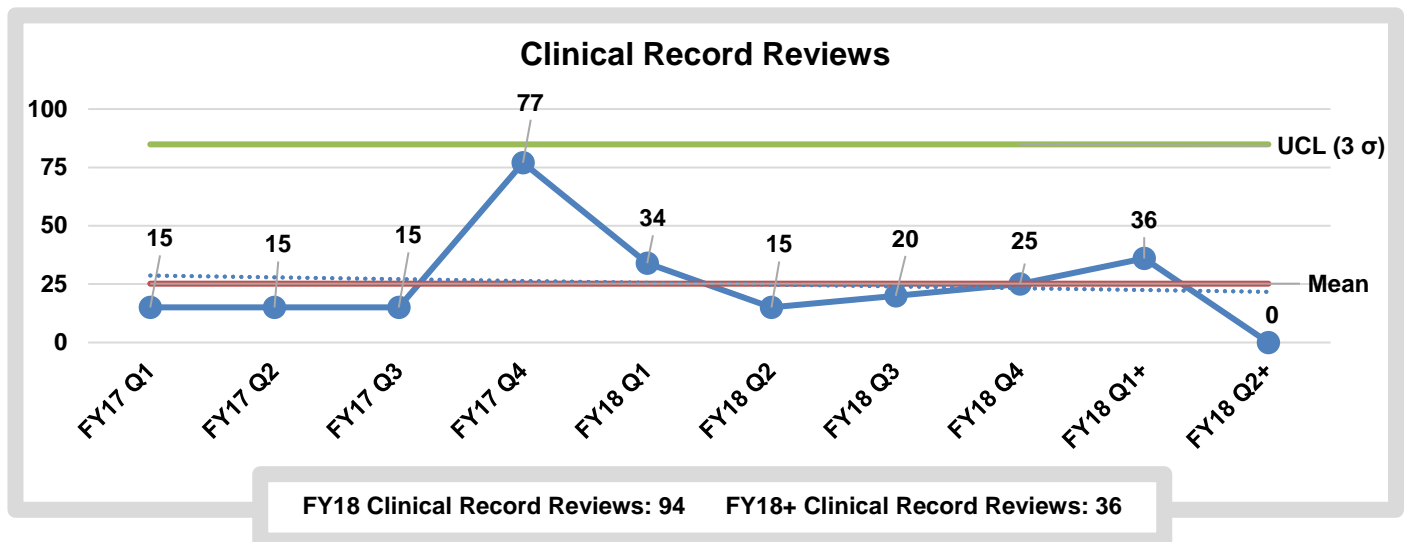
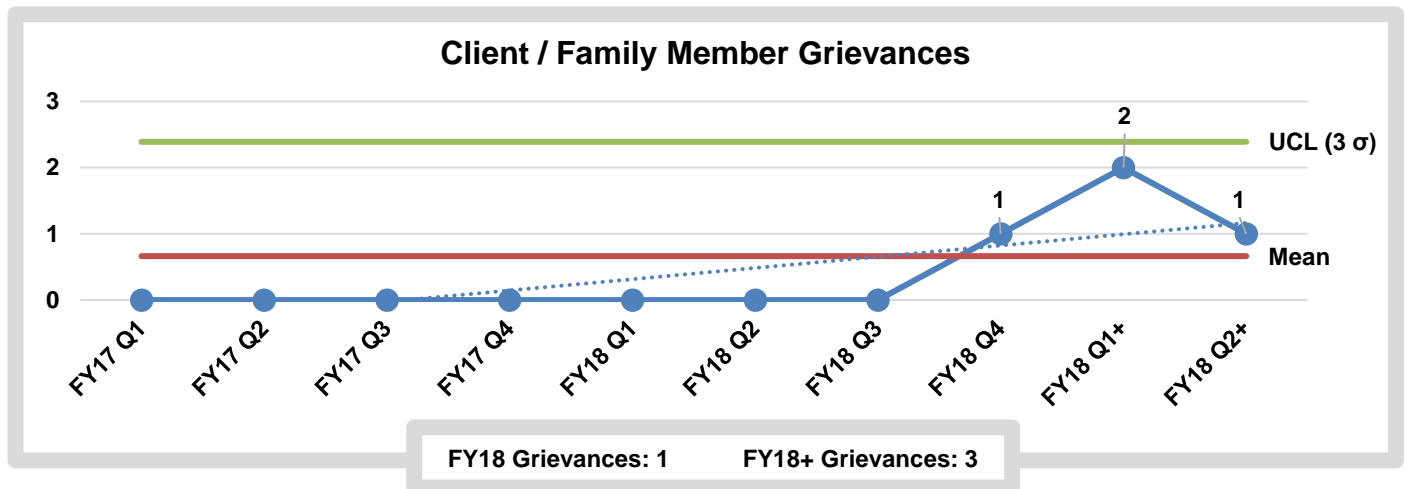


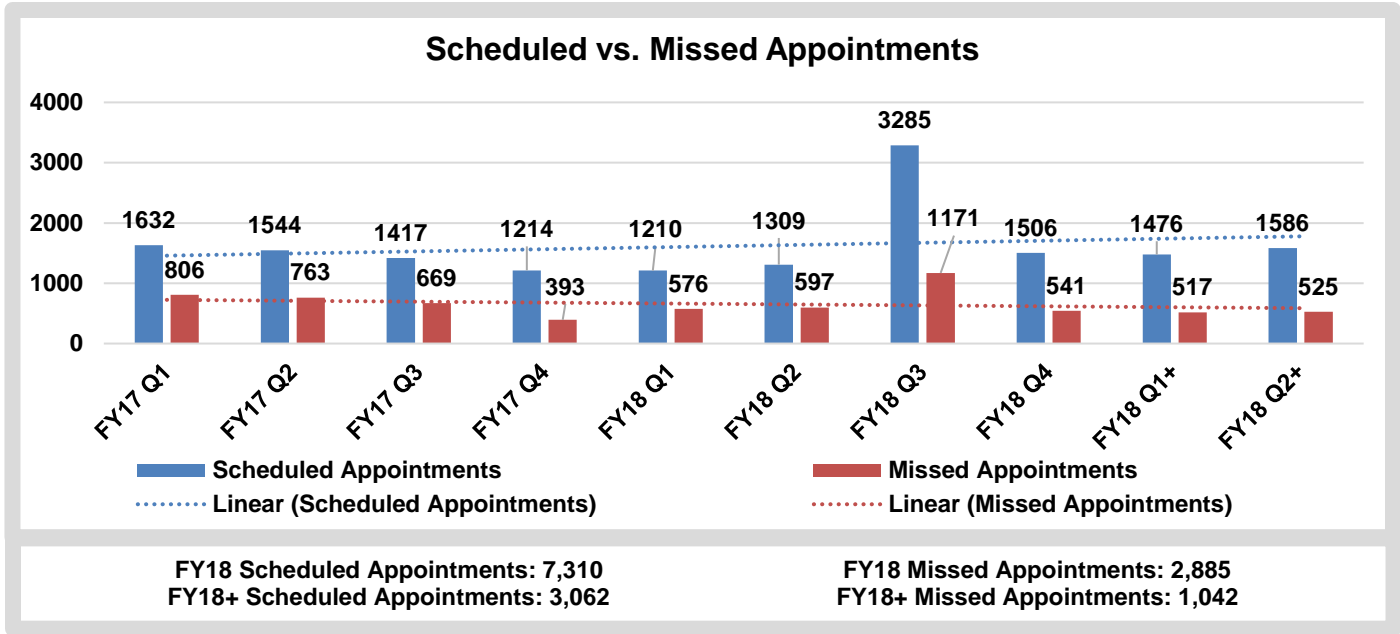


Addiction Services

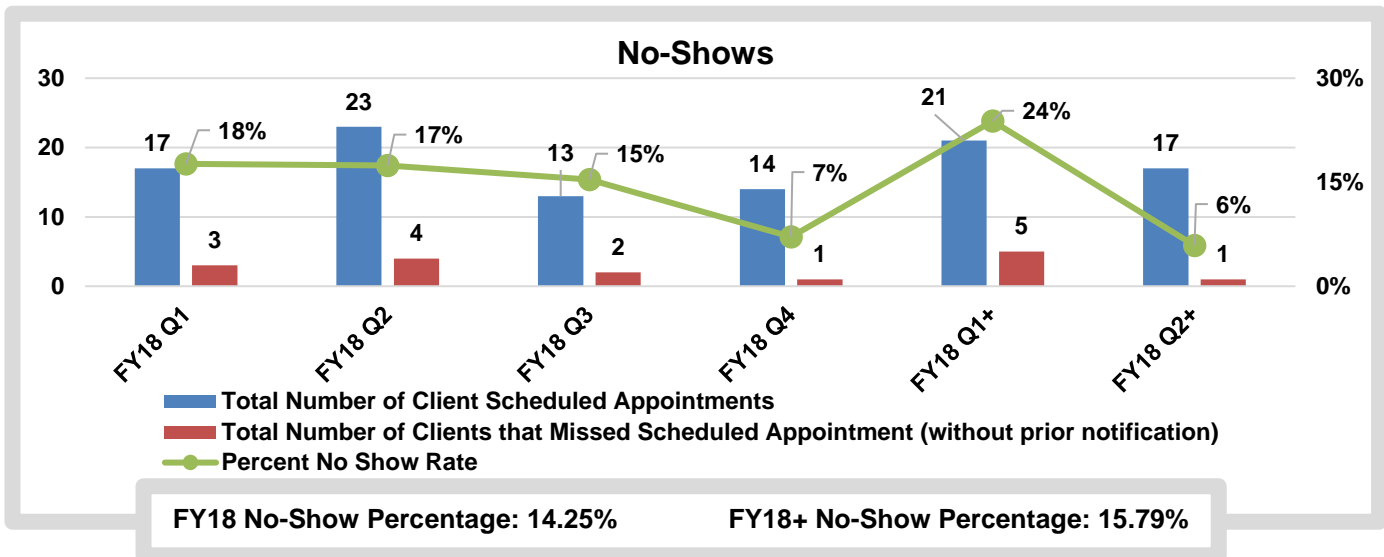
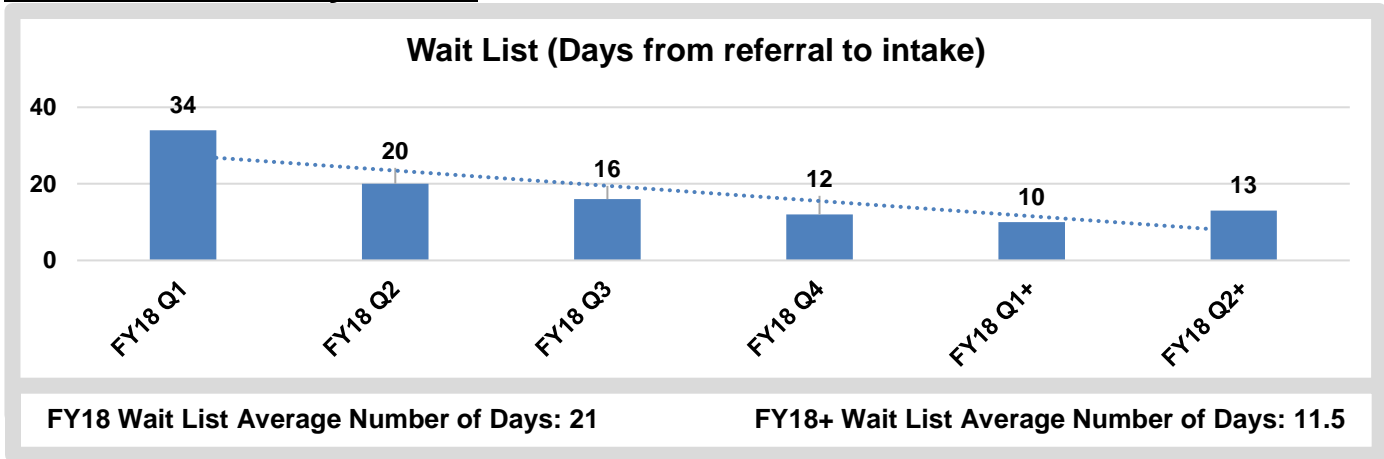


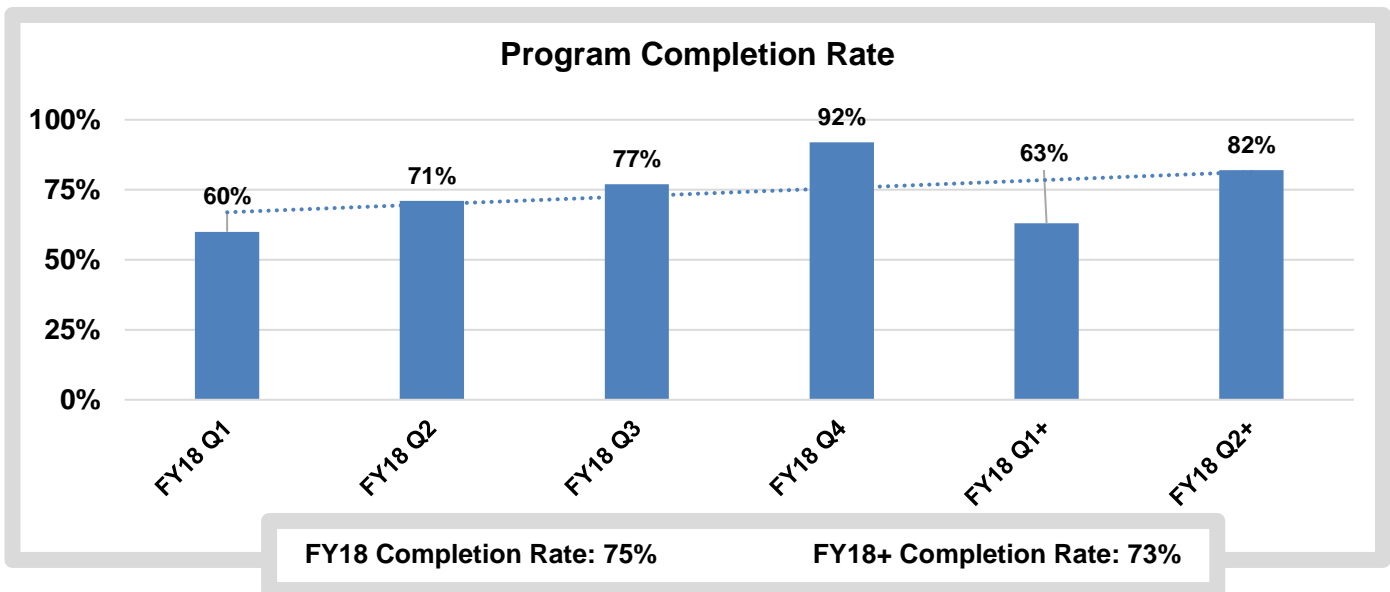
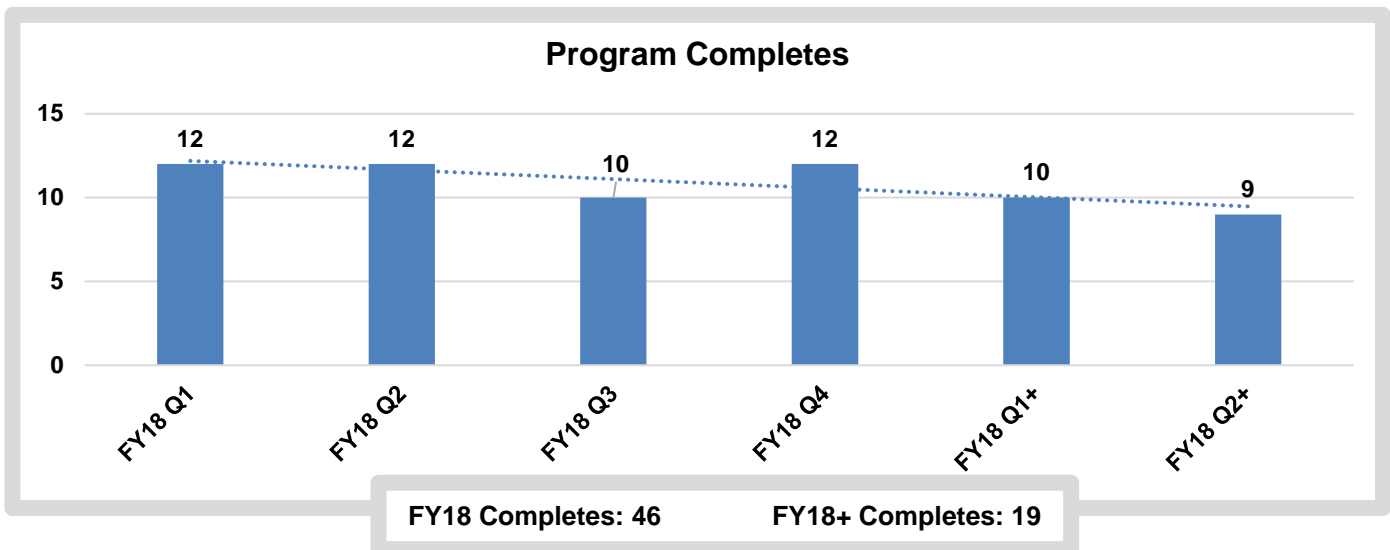
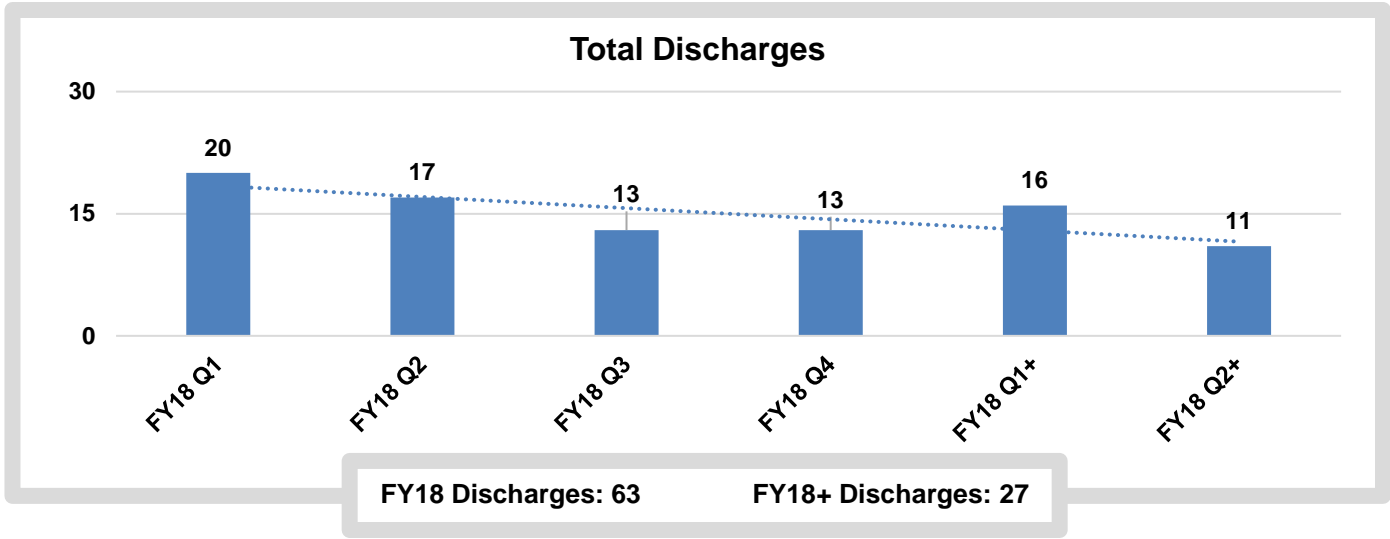
- No Reported Incidents / Major Unusual Incidents in FY17 – FY18+





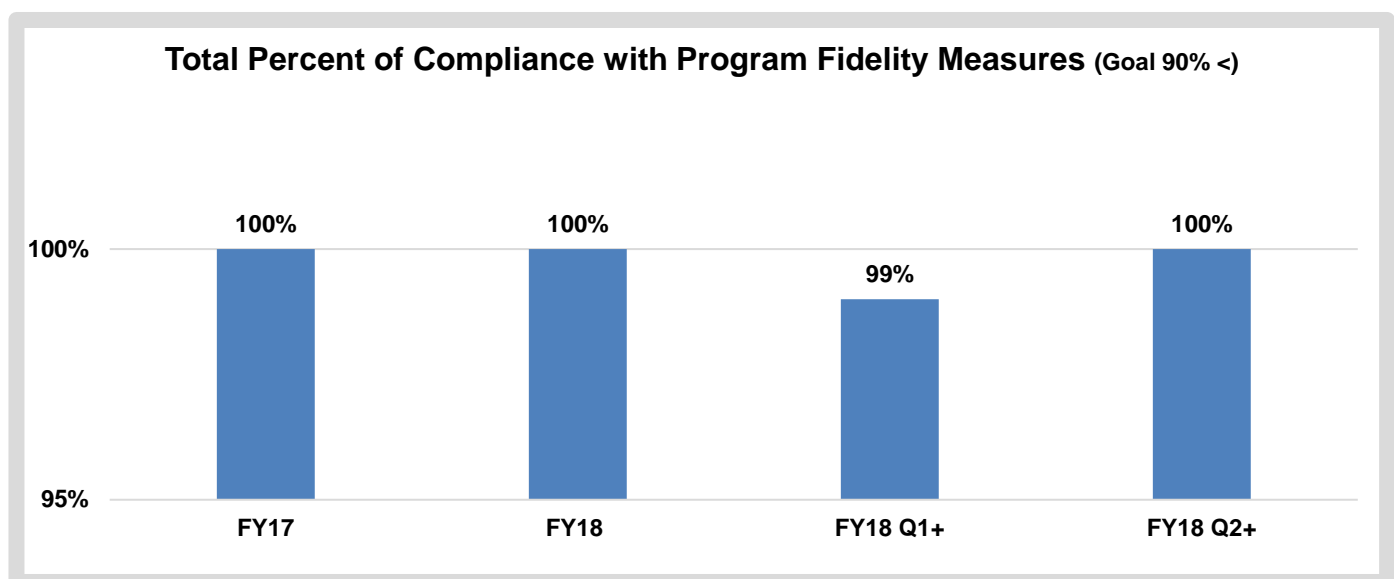
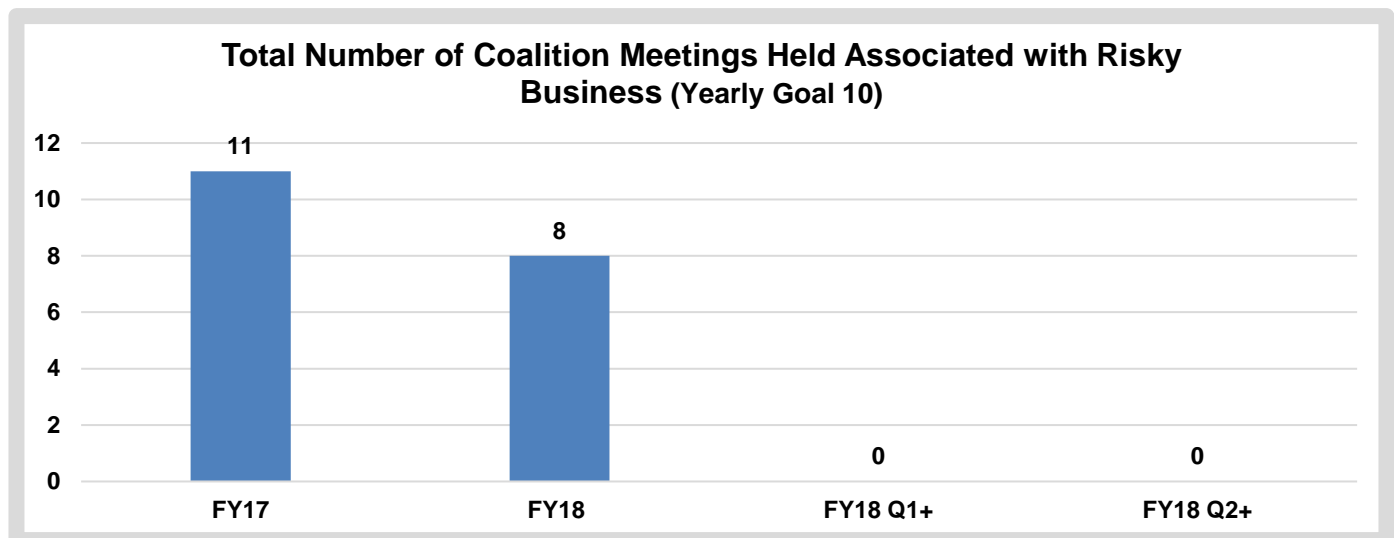
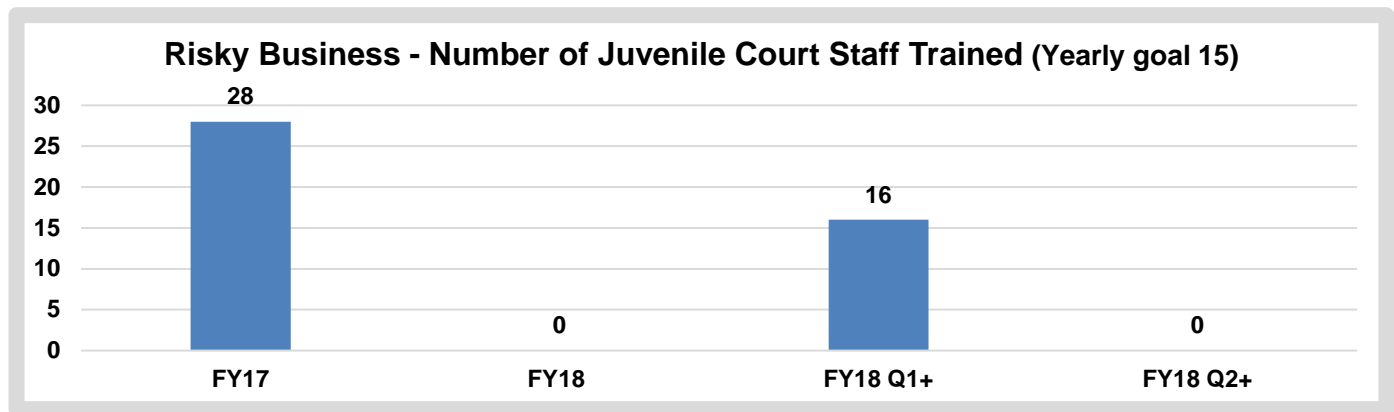
Women's Recovery Center

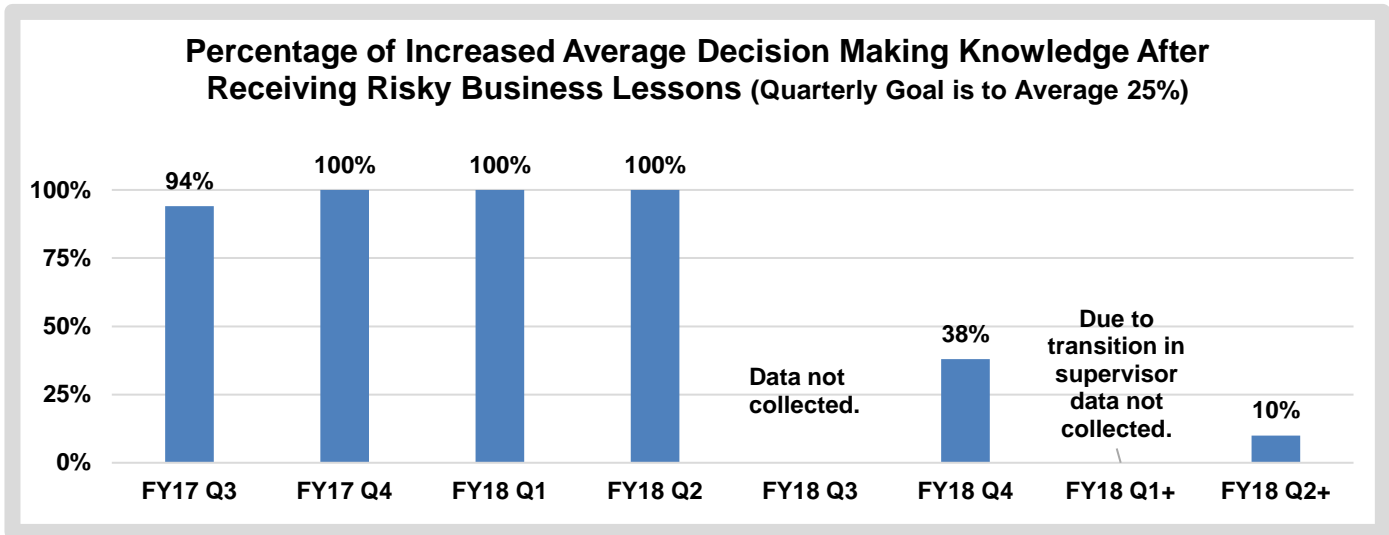
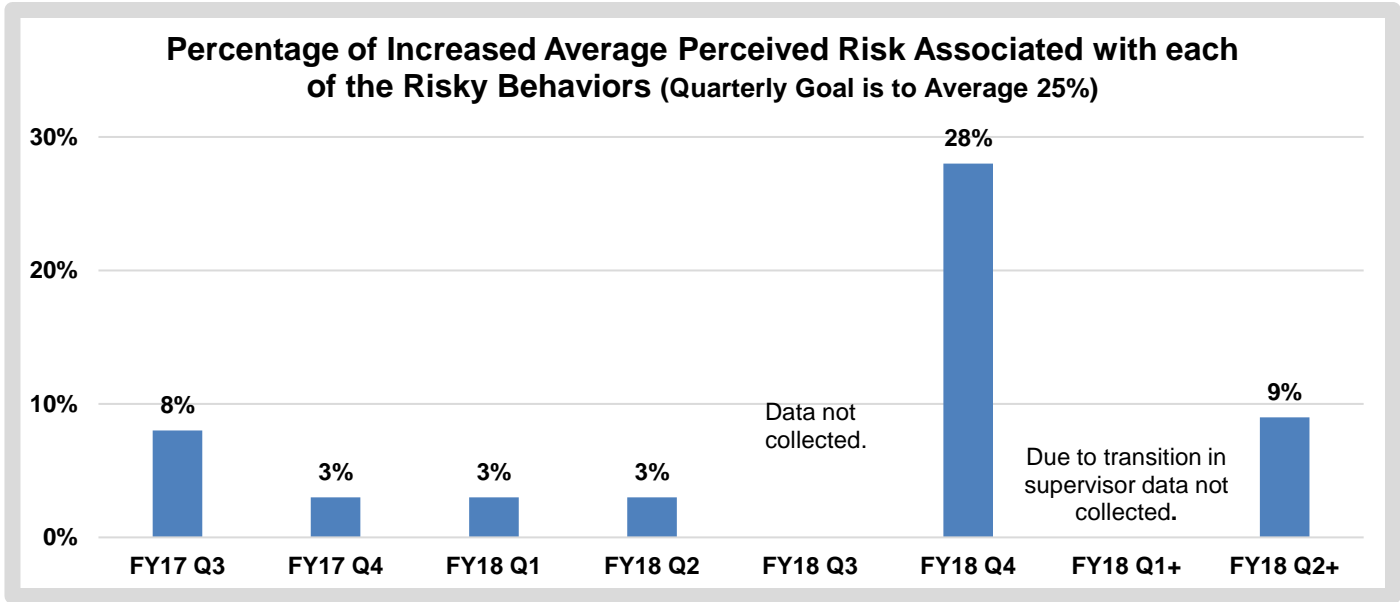




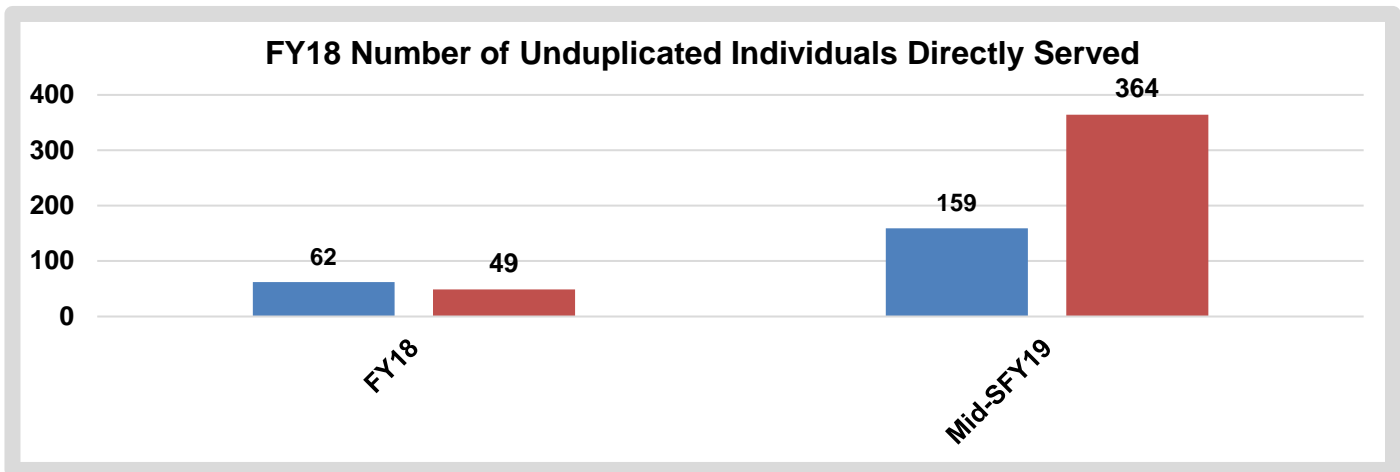
Prevention Agencies/Programming

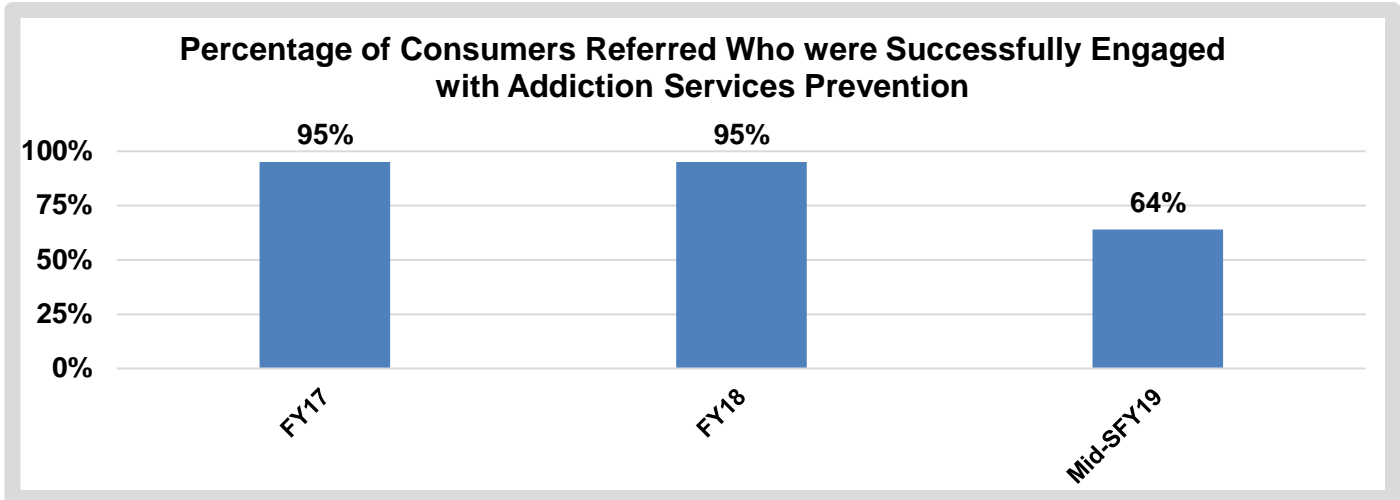
Addiction Services Risky Business





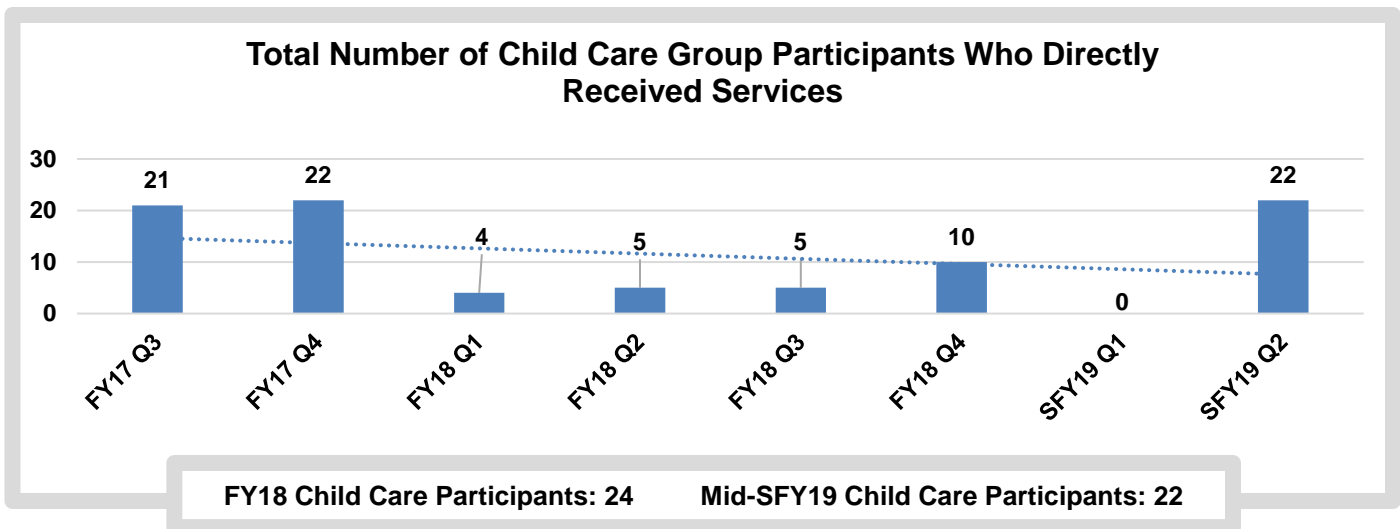
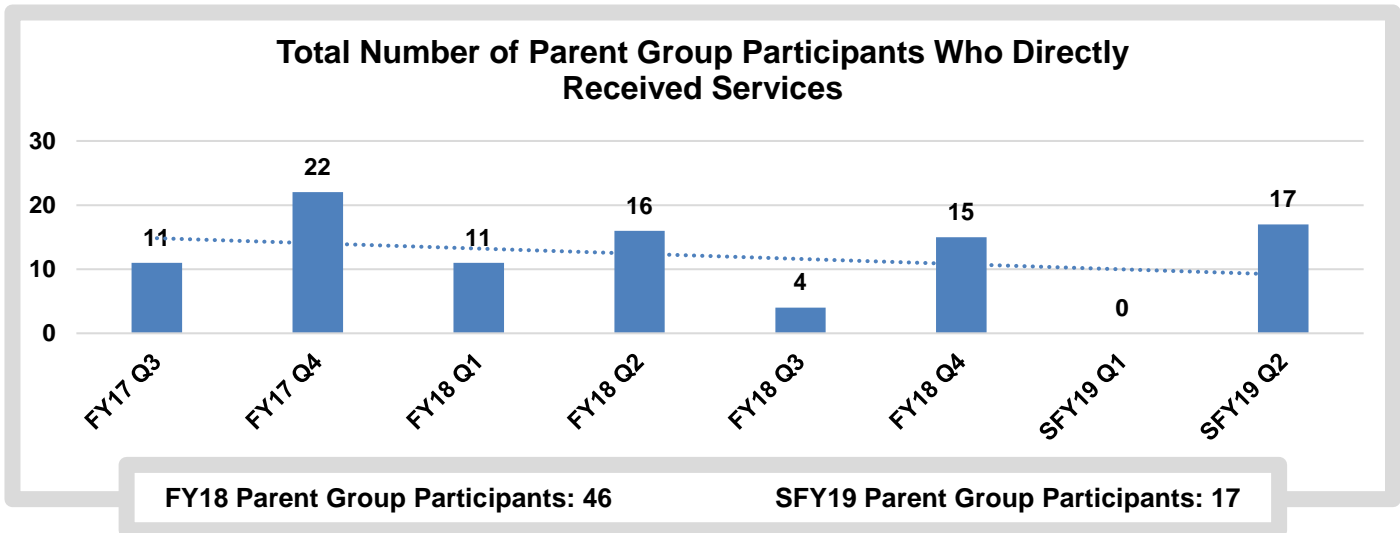
Strengthening Families: Outputs

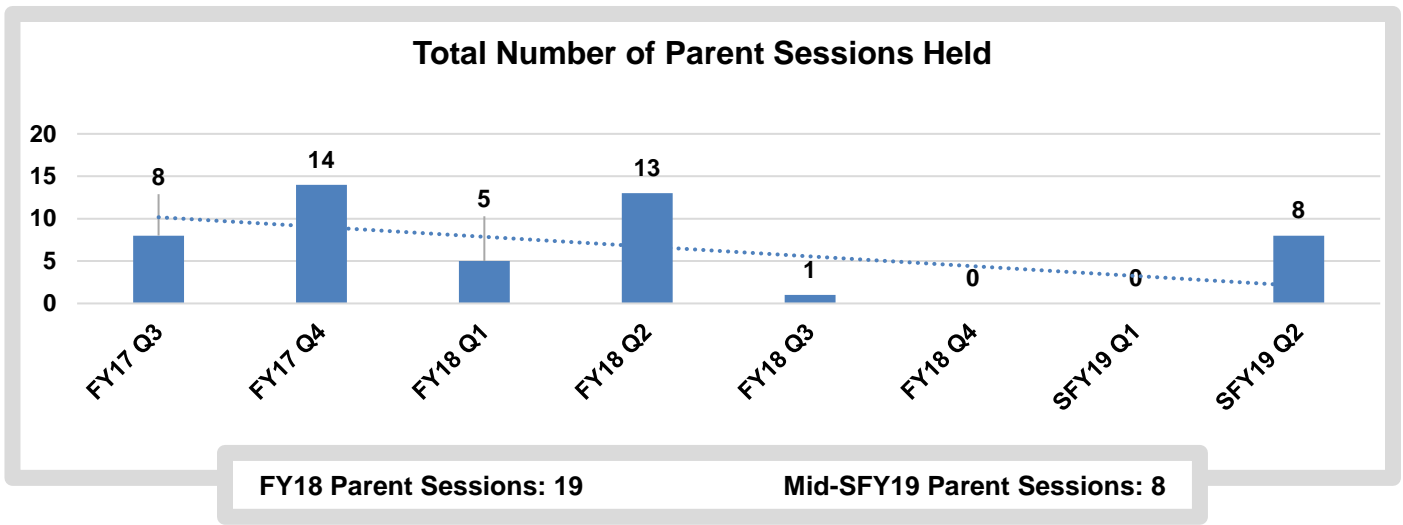
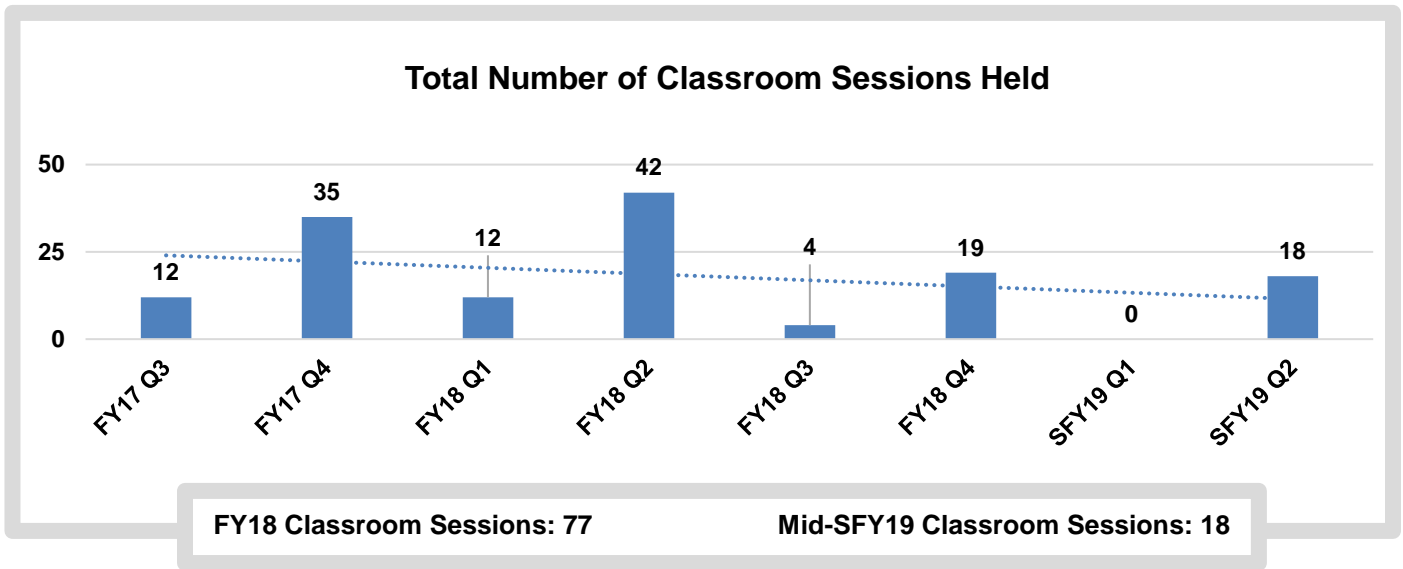
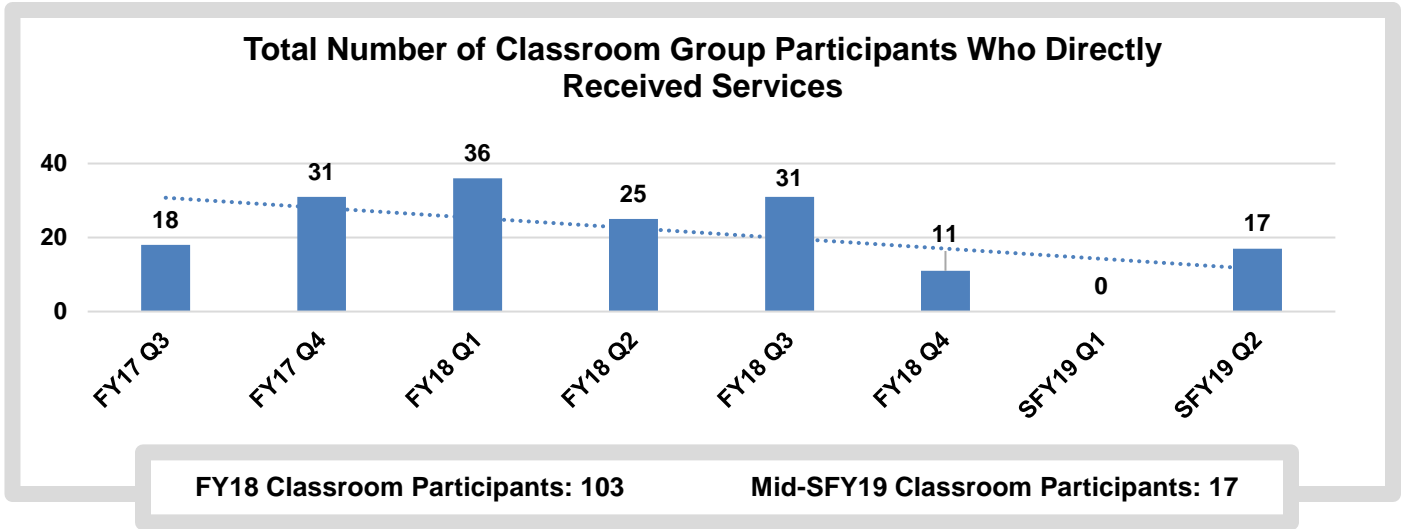




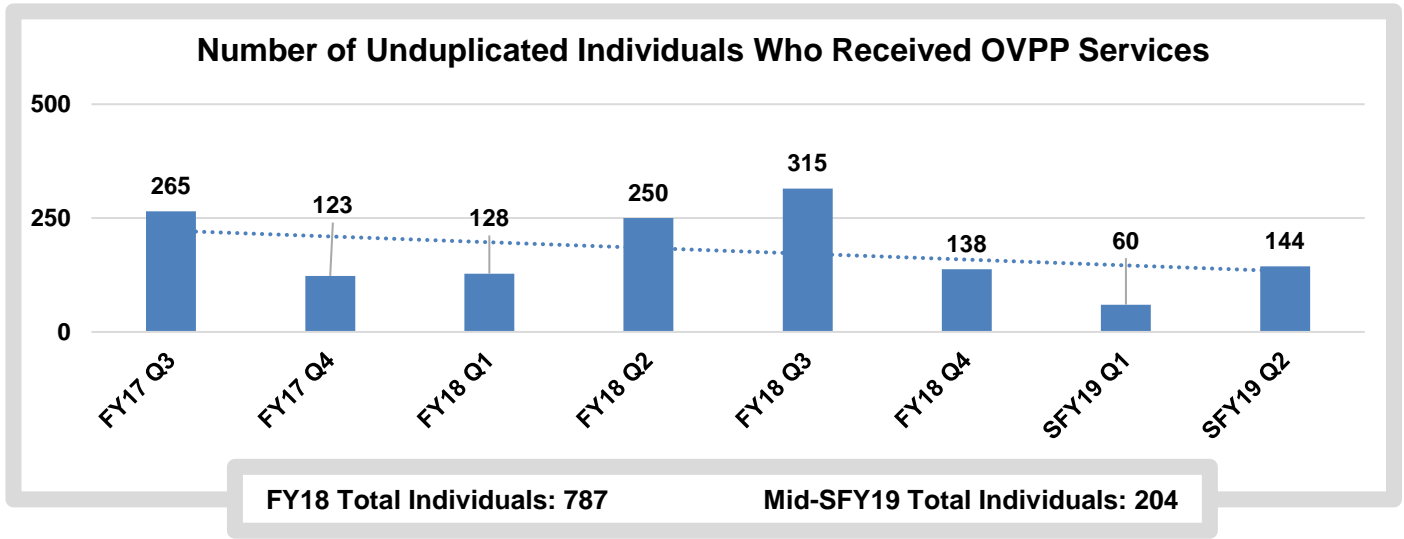
WSU PECE-PACT

Second Step: Outputs

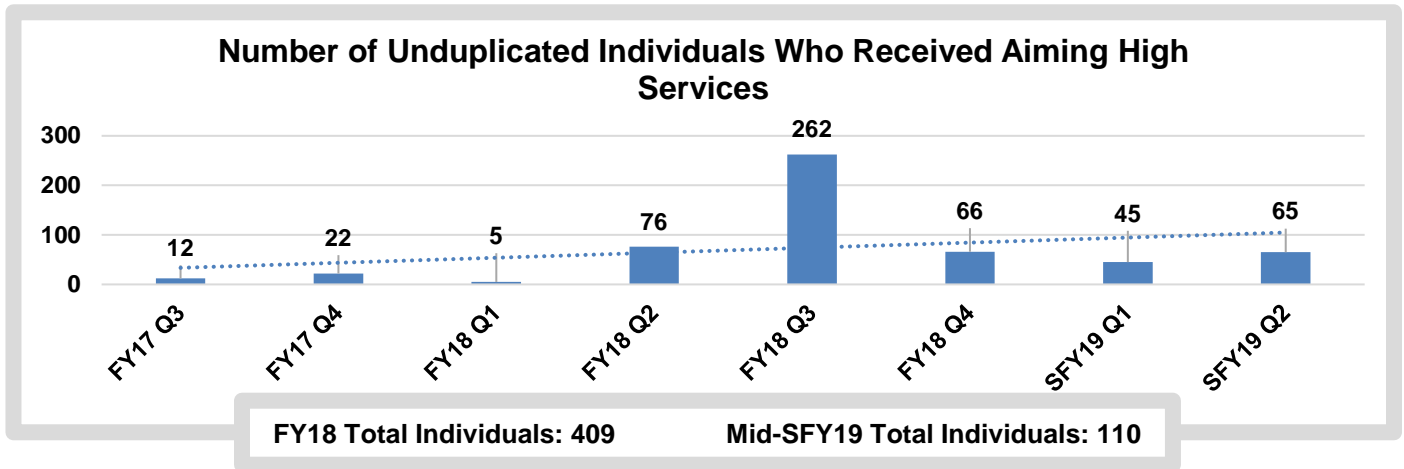




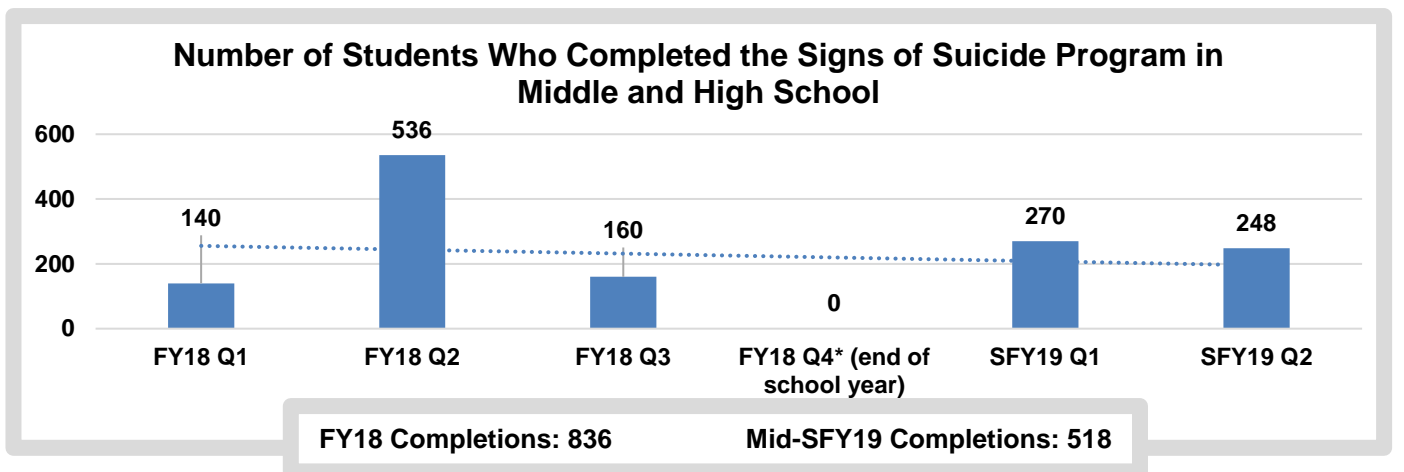
UMADAOP: OVPP

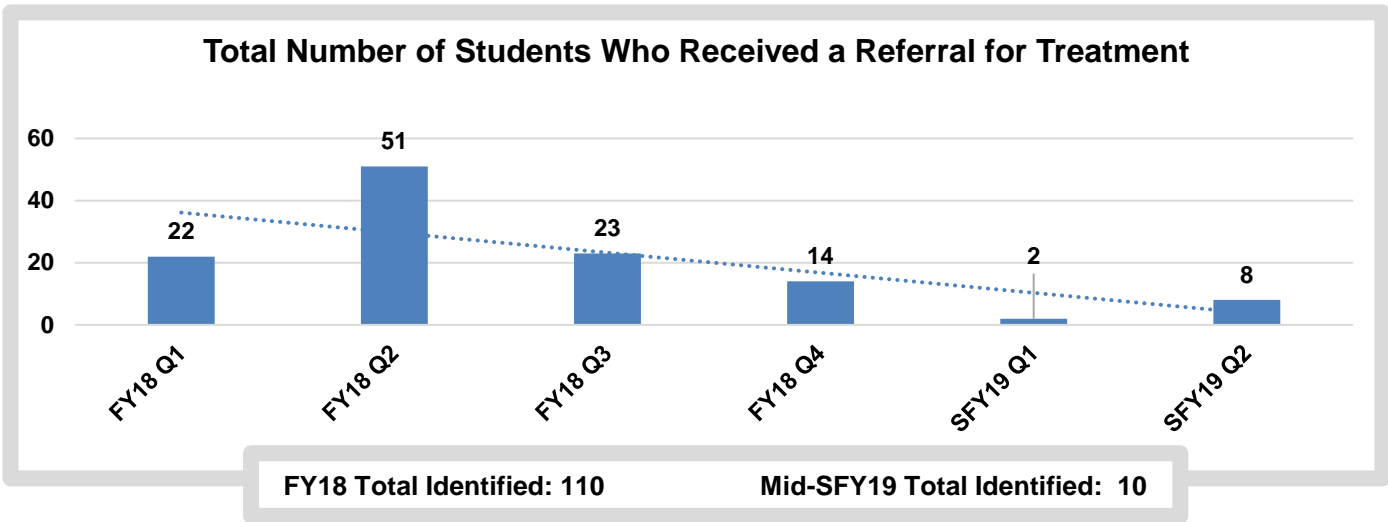
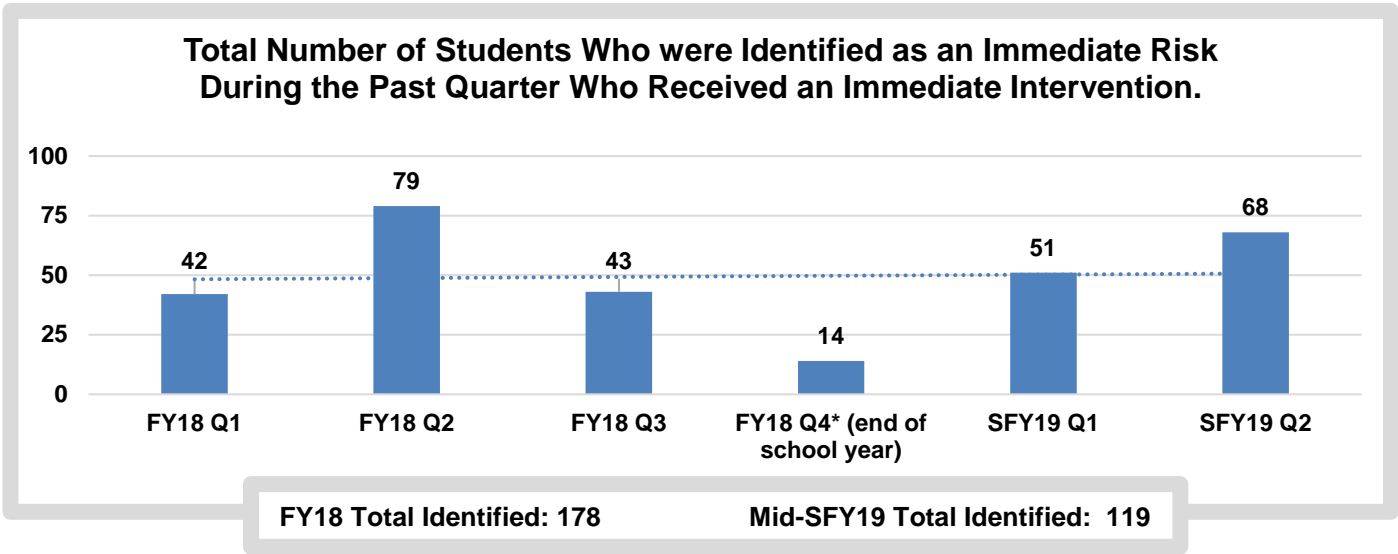
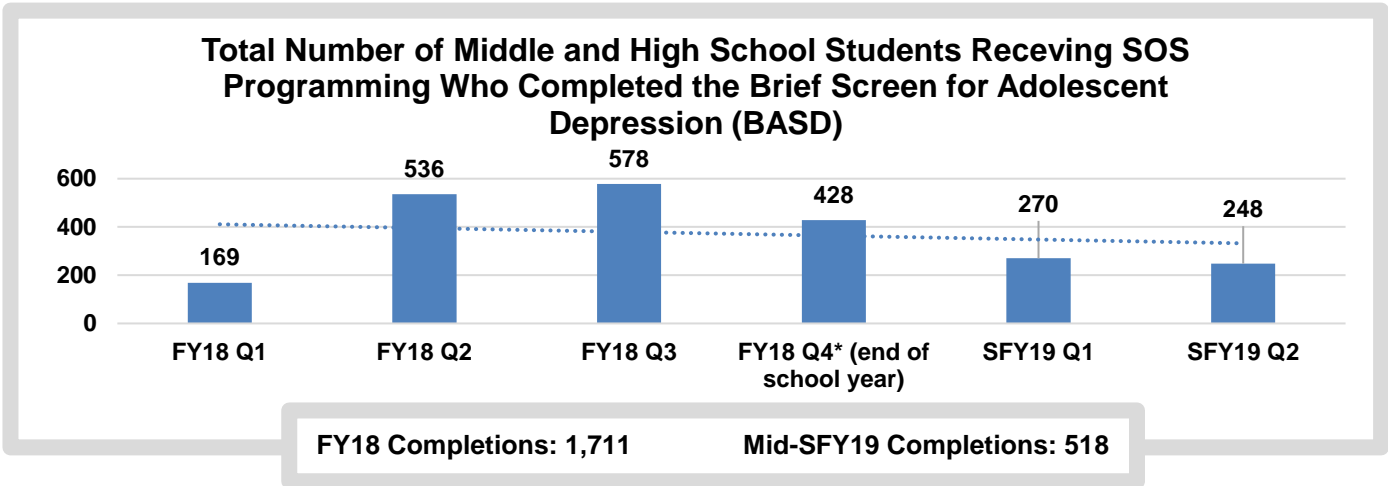


UMADAOP: Aiming High

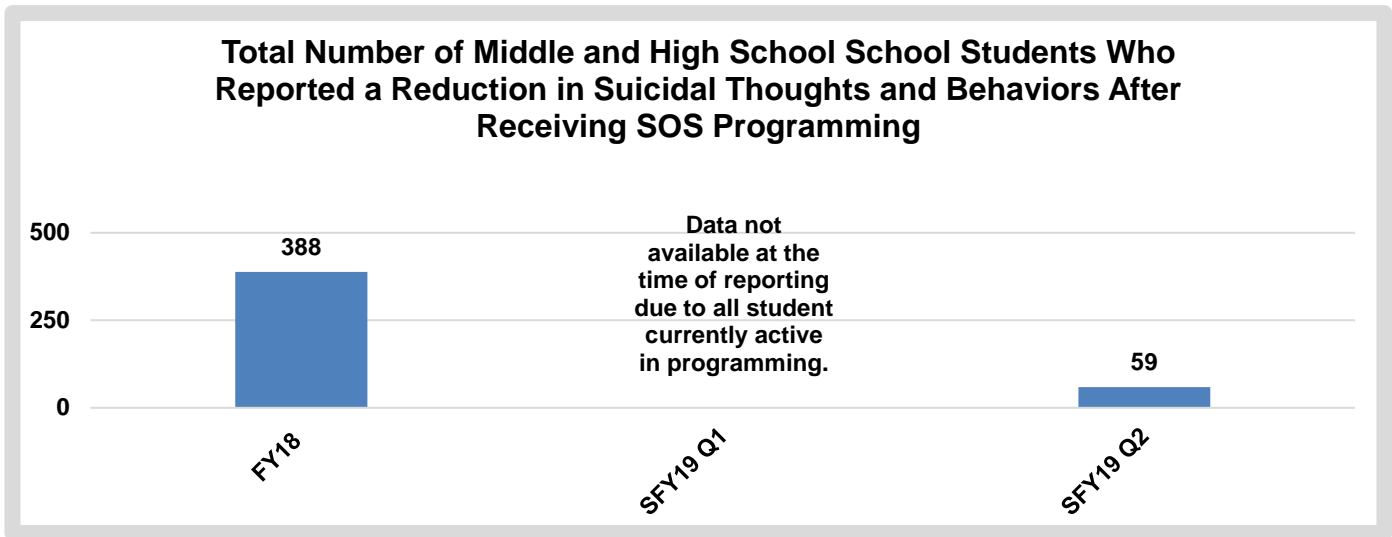
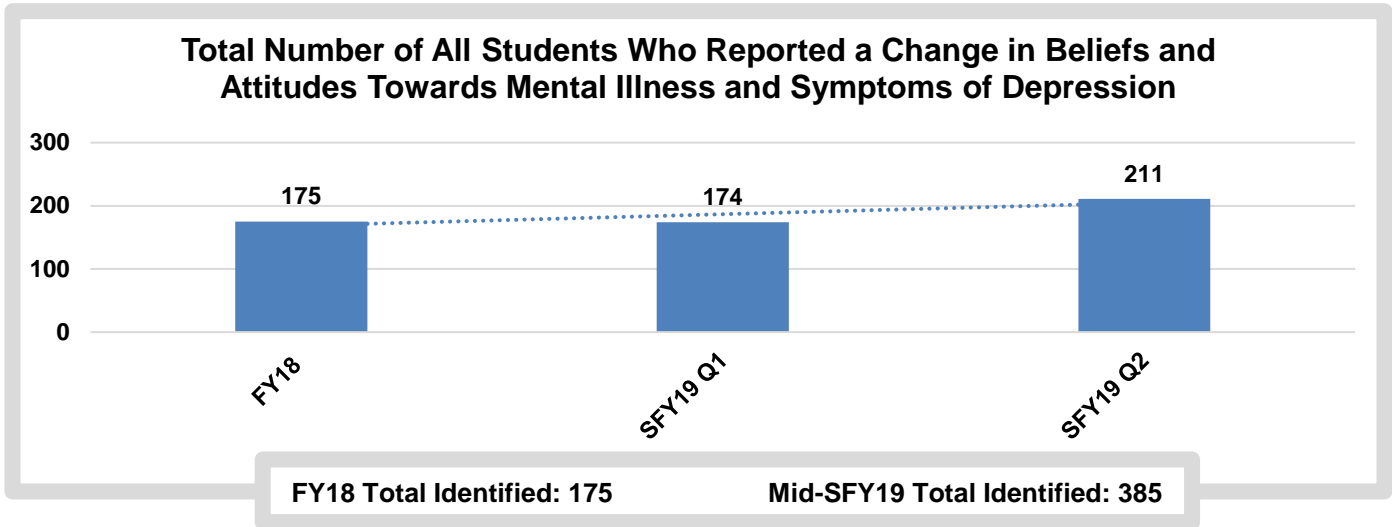


SBHI: Suicide Prevention: Outputs

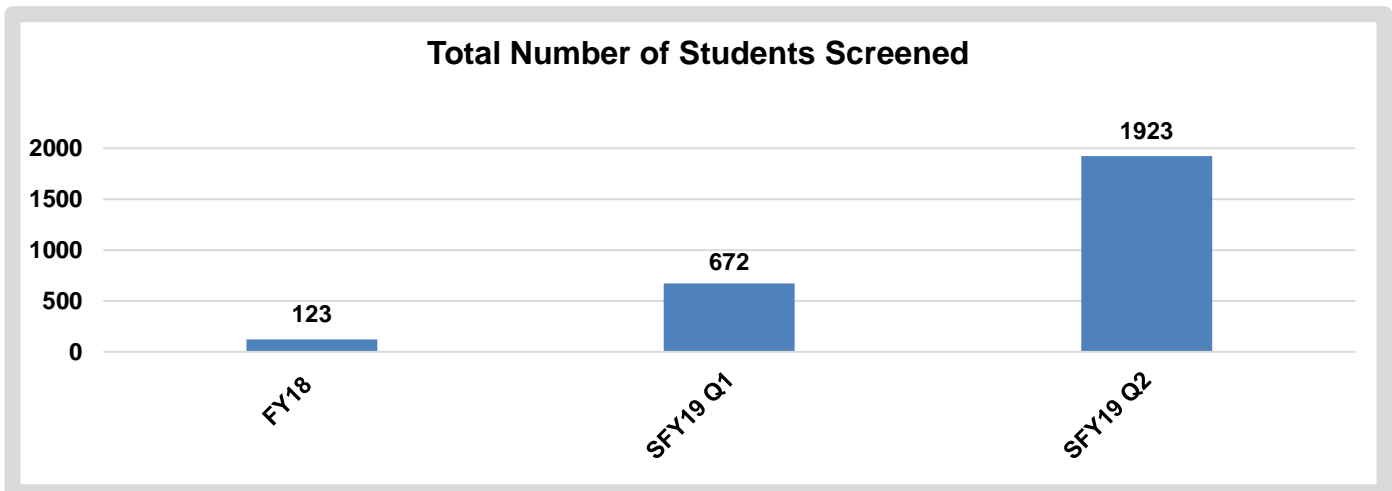


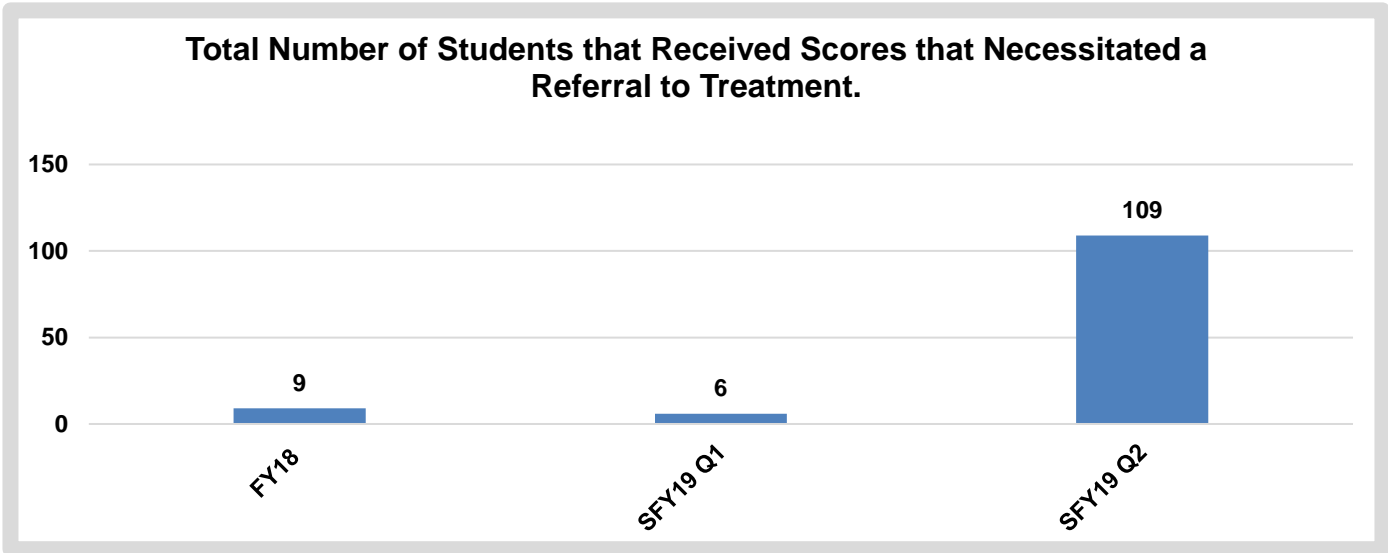


Suicide Prevention: Outcomes

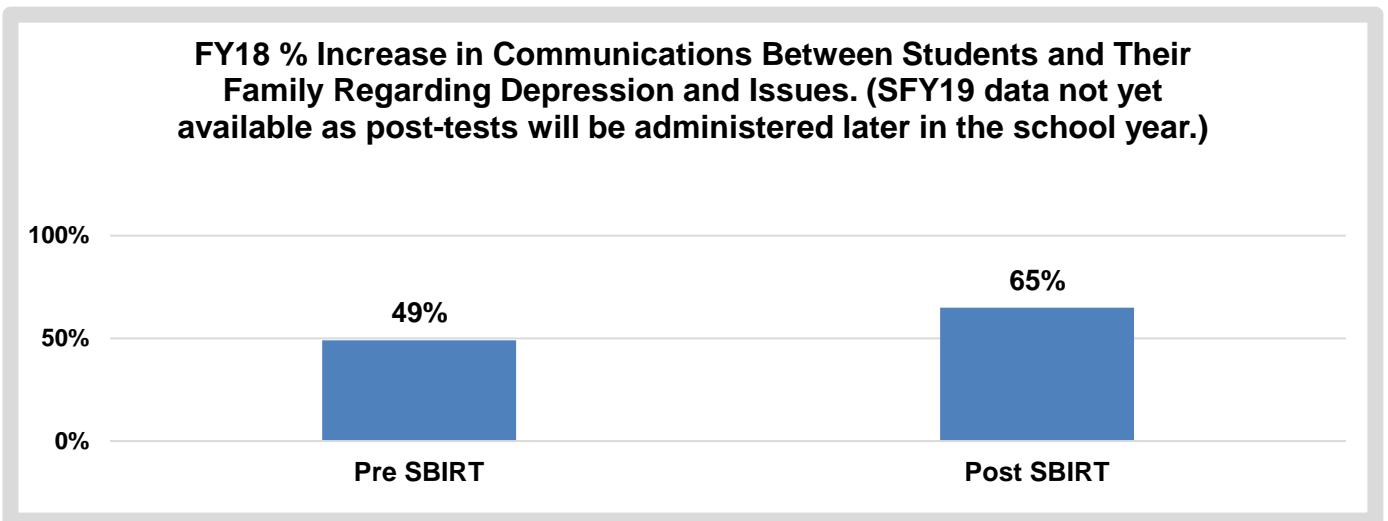
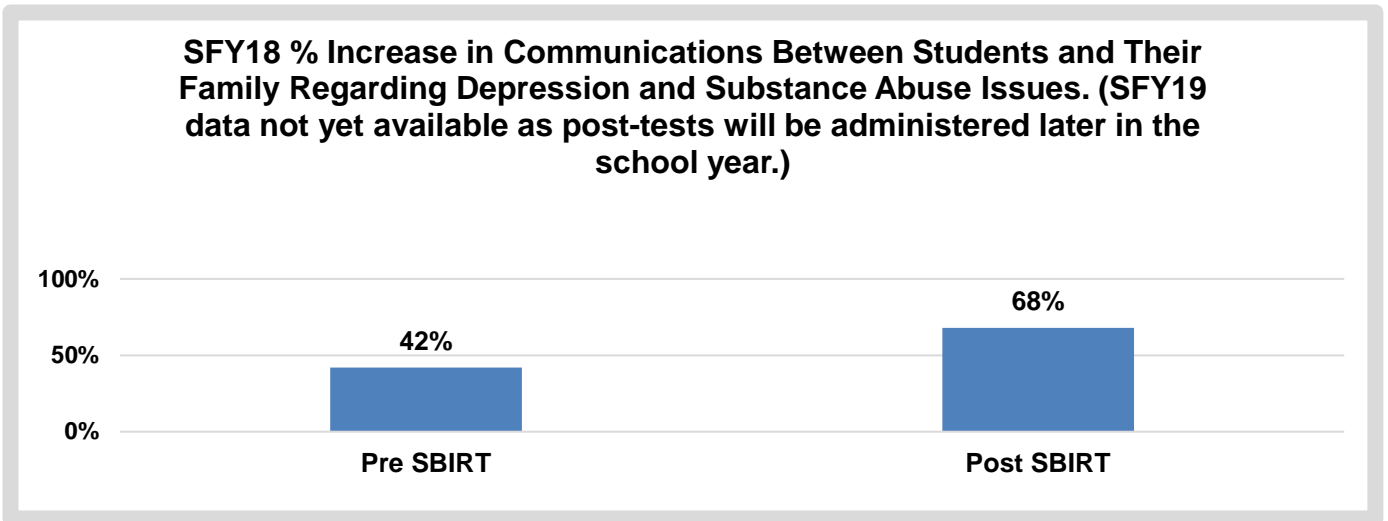


SBIRT: Outputs

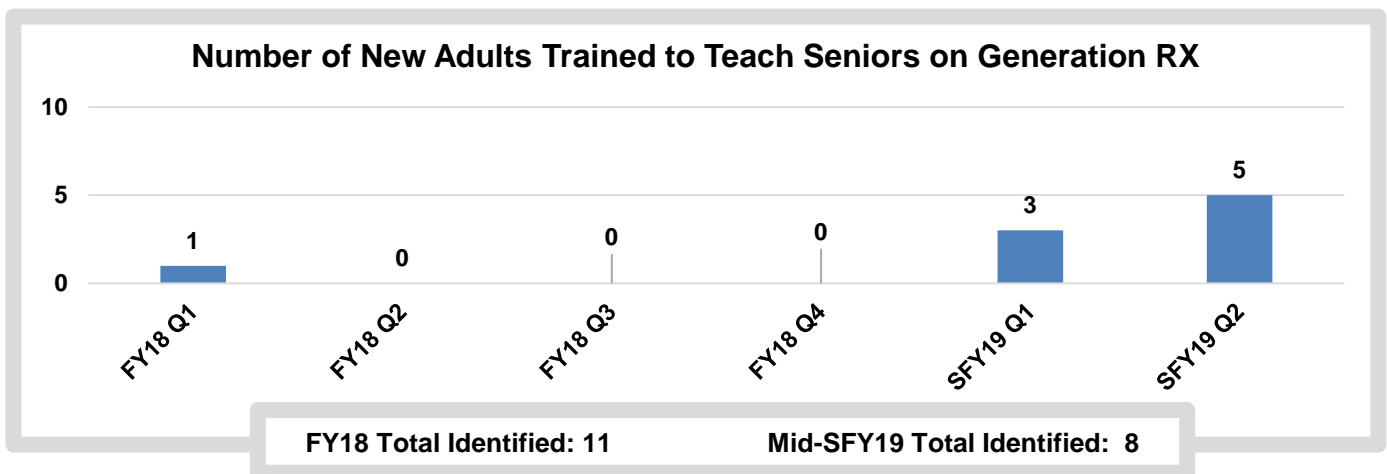
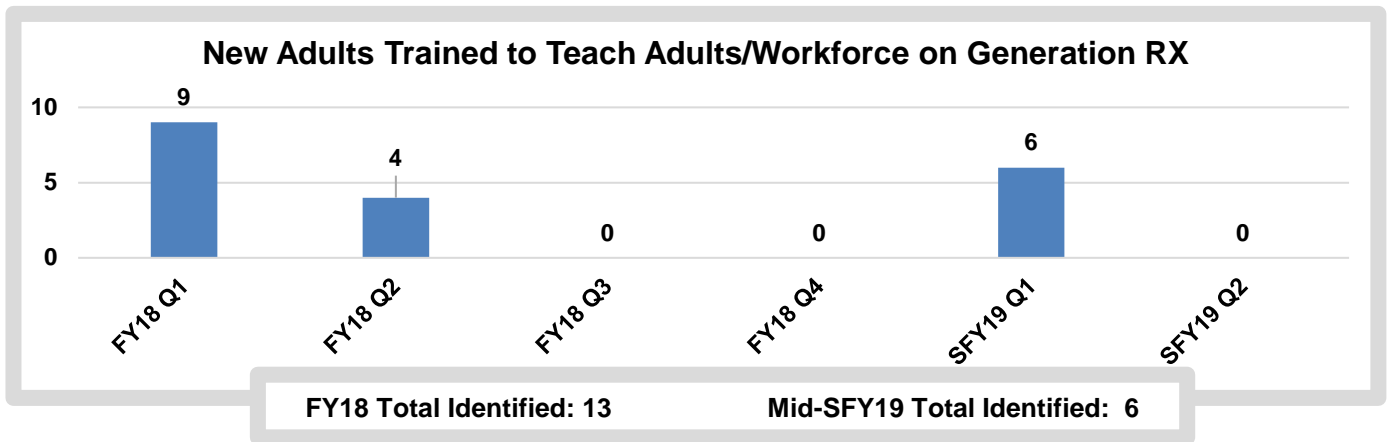
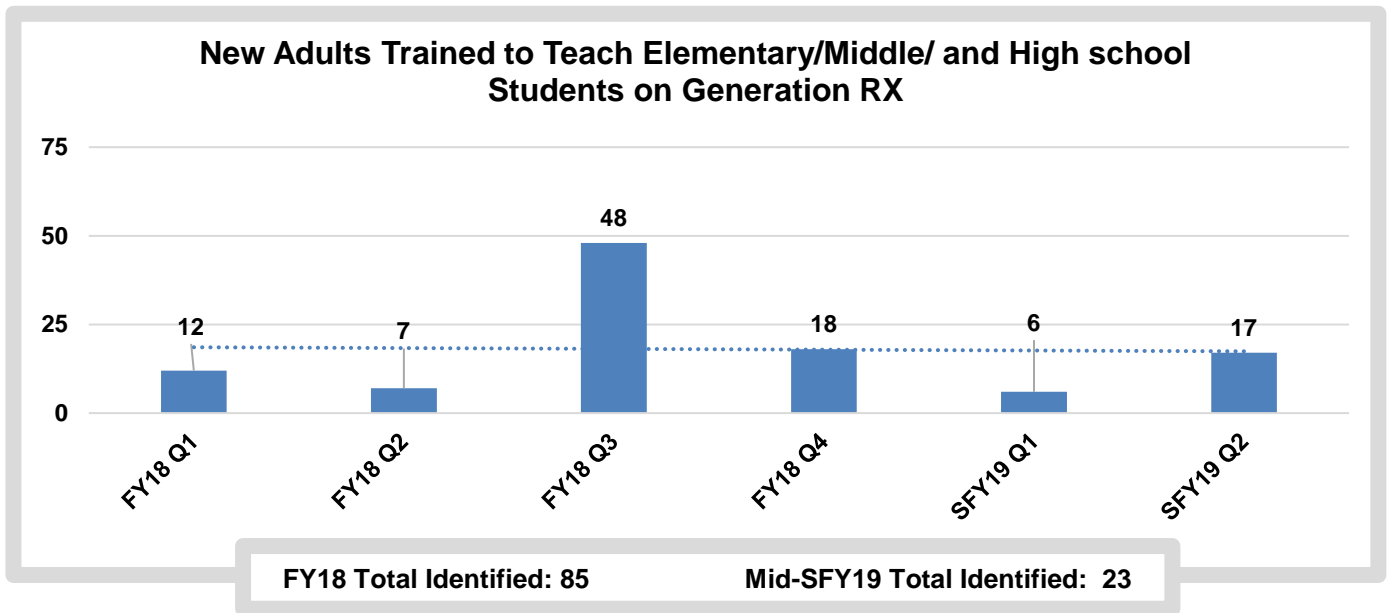


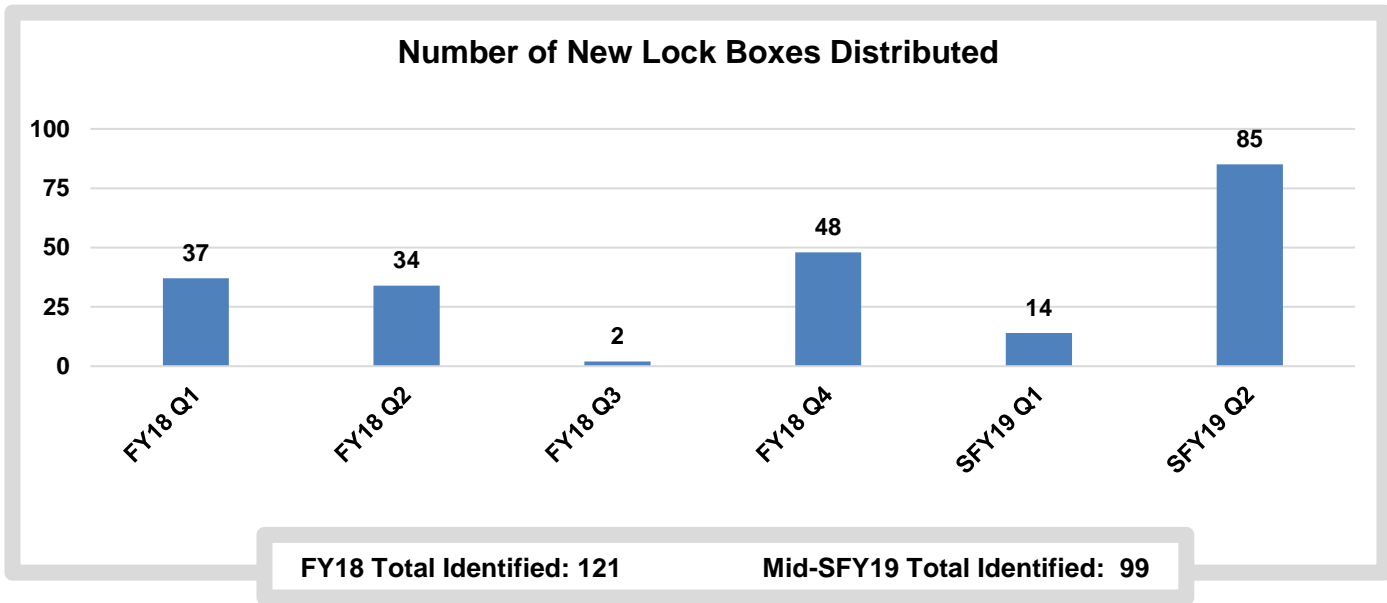
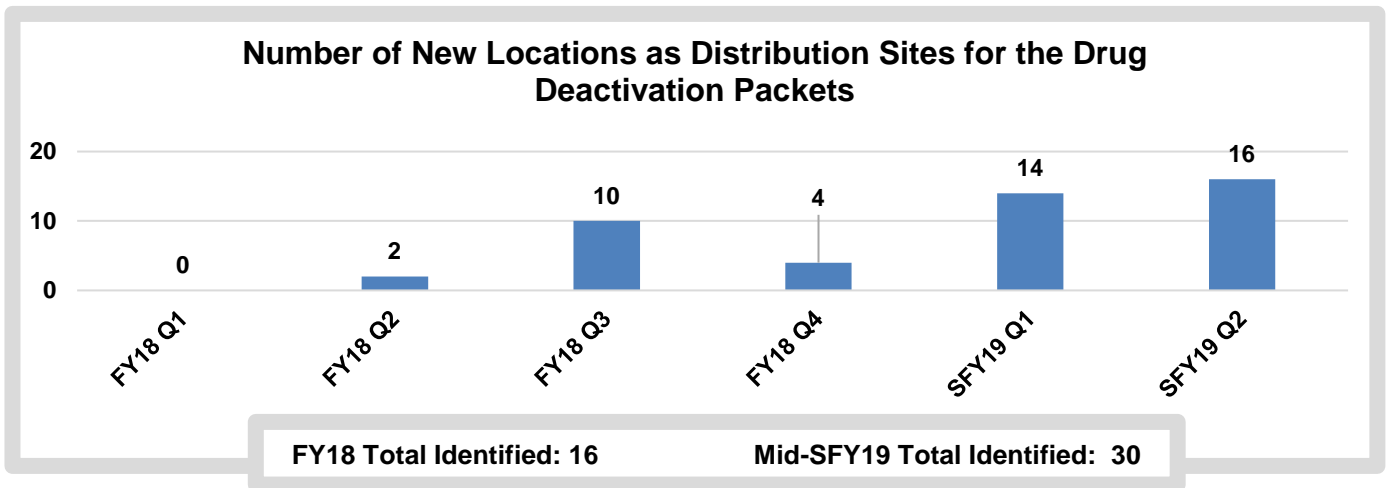
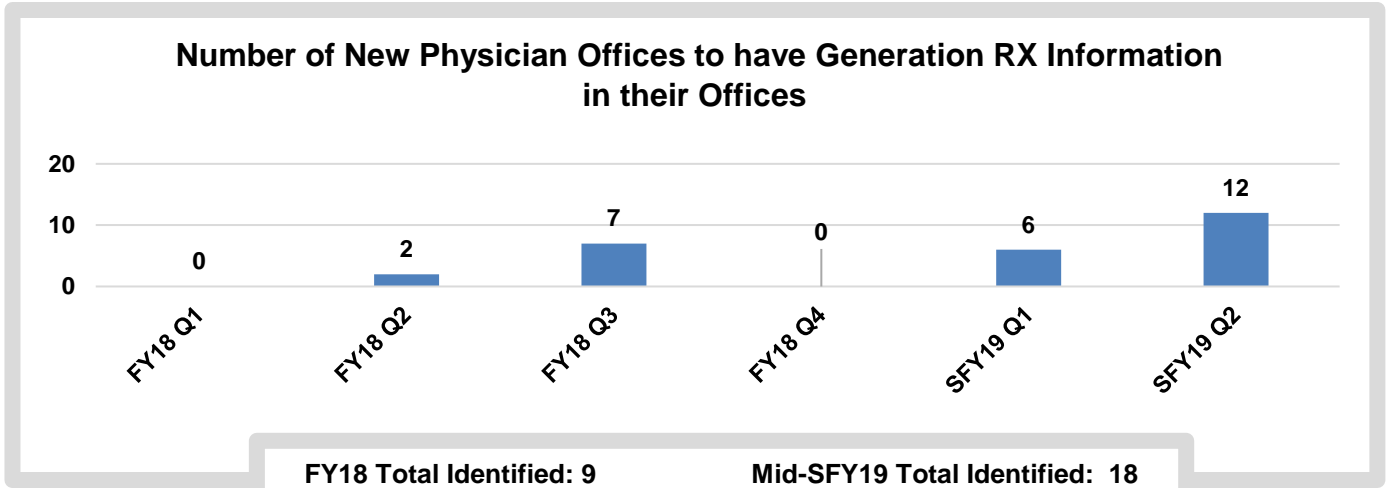


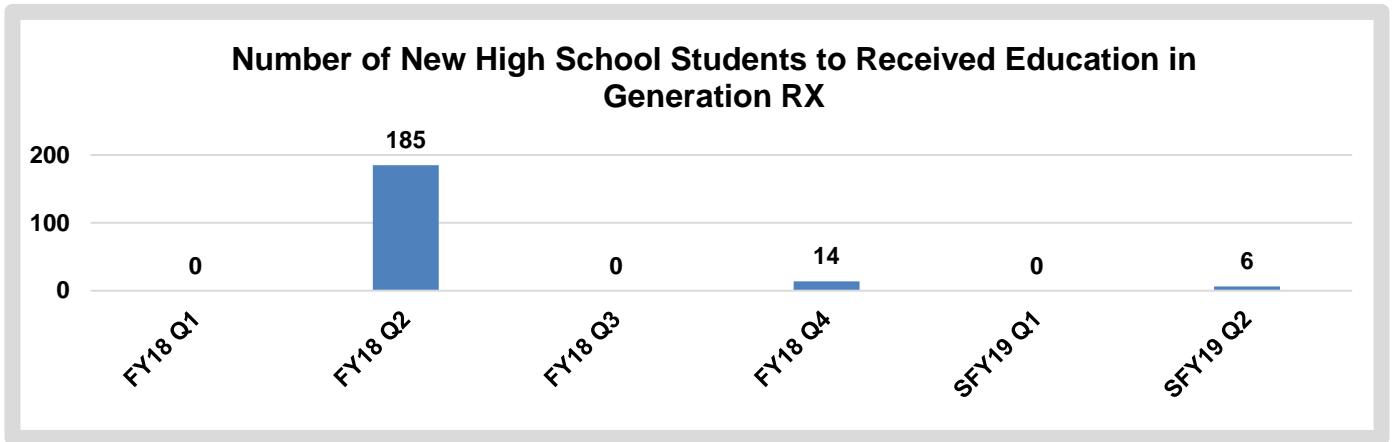
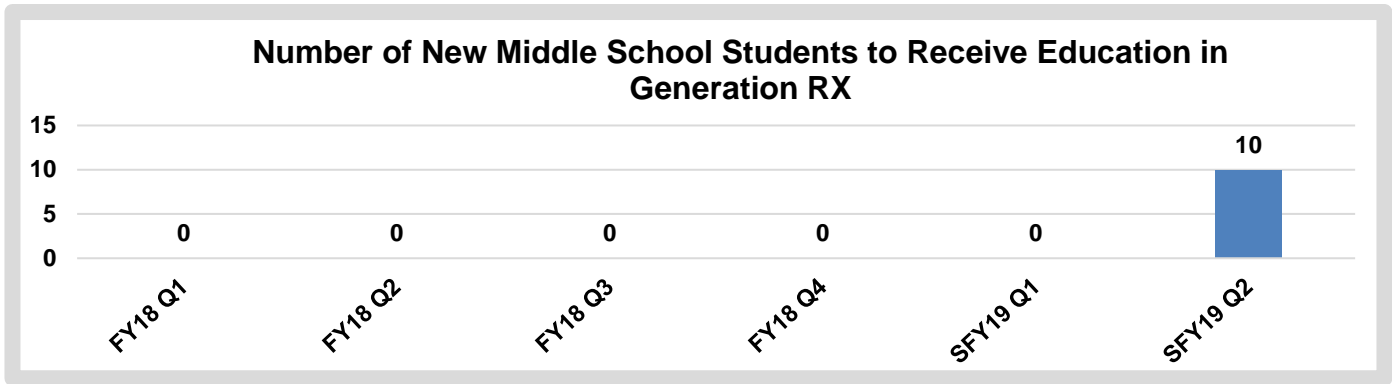
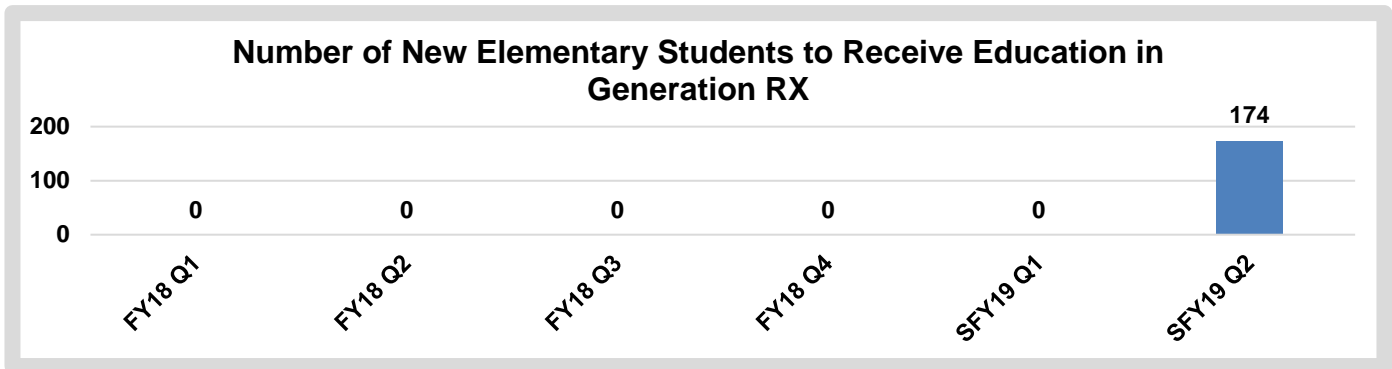
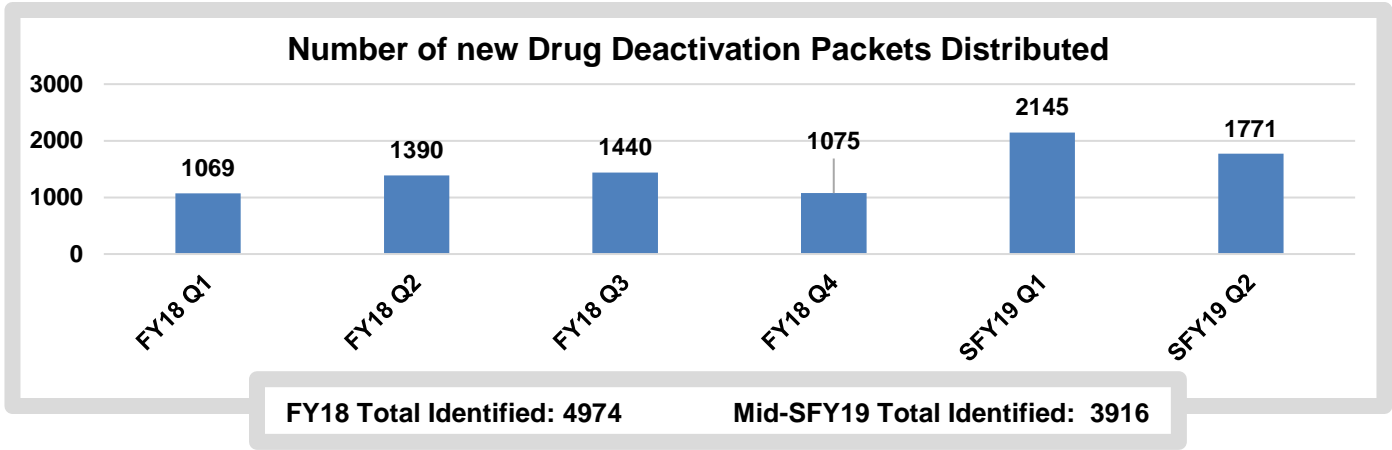
SBIRT: Outcomes

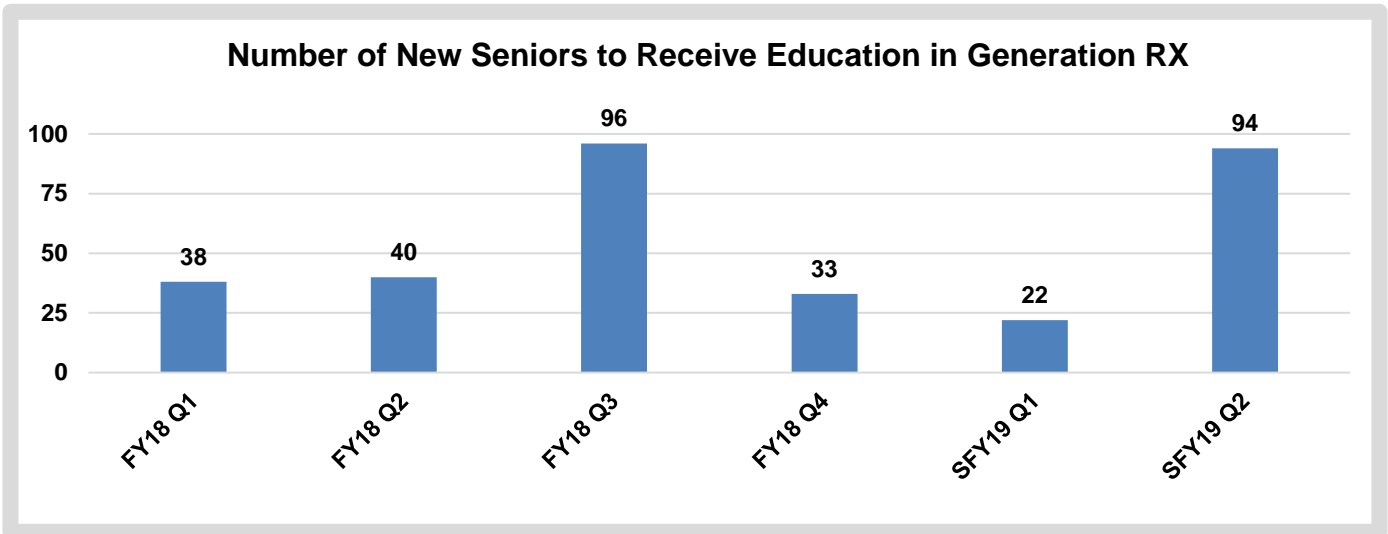
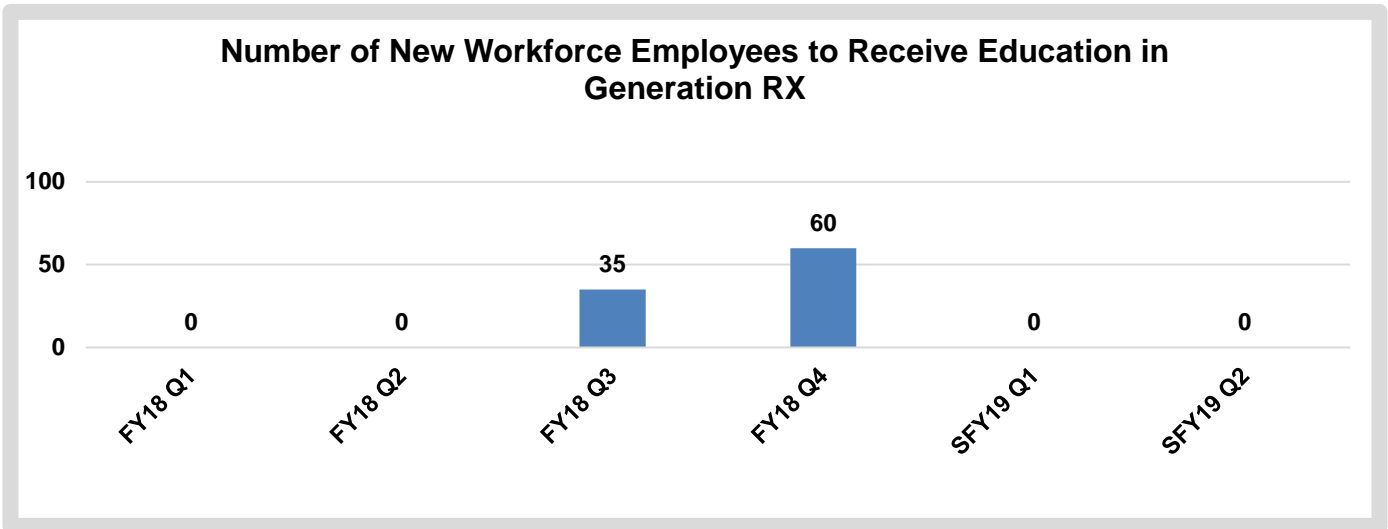
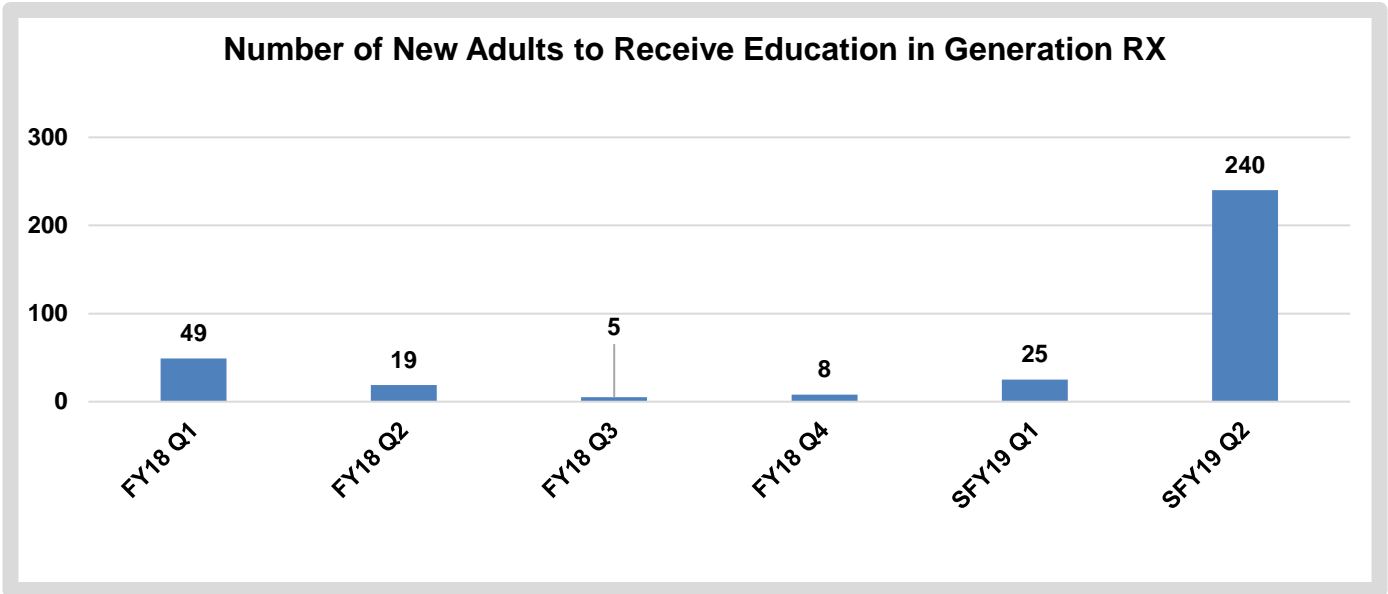


Goodwill Prescription Medication Campaign



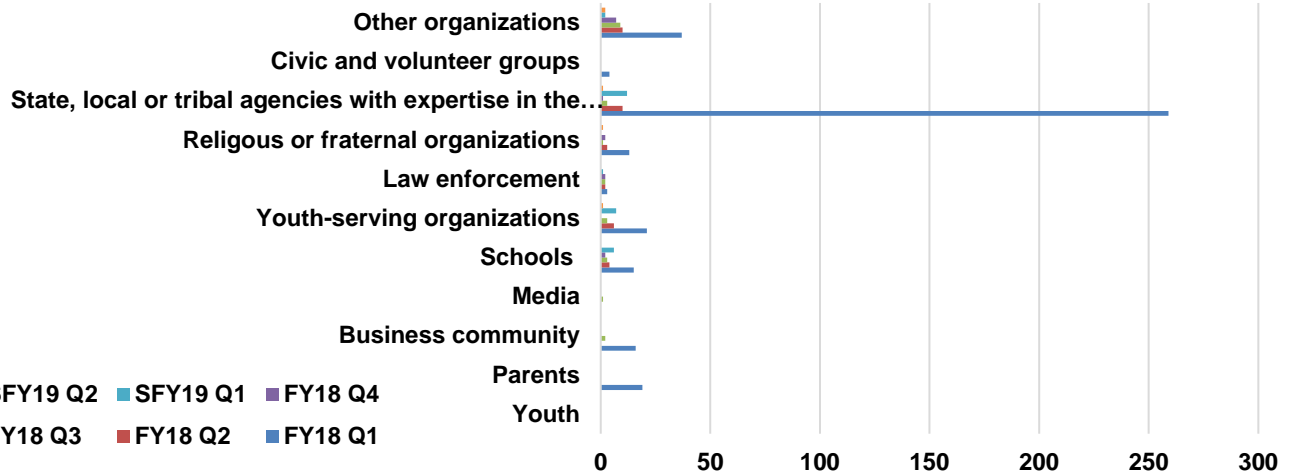






Montgomery County Prevention Coalition

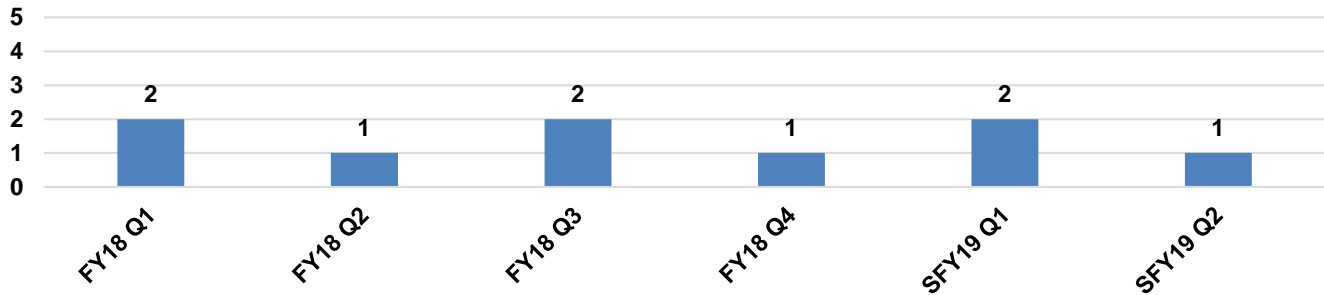
Amount of New MCPC Members Recruited in Each of the 12 Community Sectors:



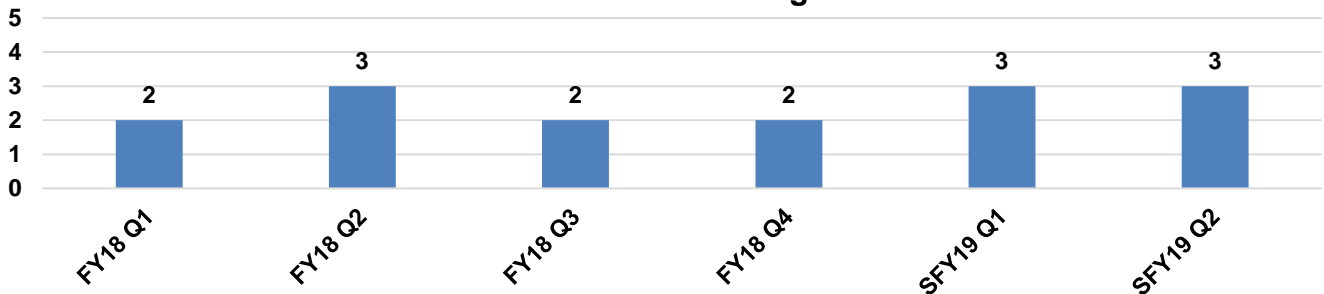
SFY19 Total New MCPC Members:

Youth - 0 / Parents - 0 / Business Community - 0 / Media - 0 / Schools - 6
 Youth-Serving Organizations - 8 / Law Enforcement - 1
 Religious or fraternal Orgs - 1 / State, local, tribal agencies w/expertise - 13
 Civic and volunteer groups - 4 / Other Organizations - 63

Number of Coalition Meetings

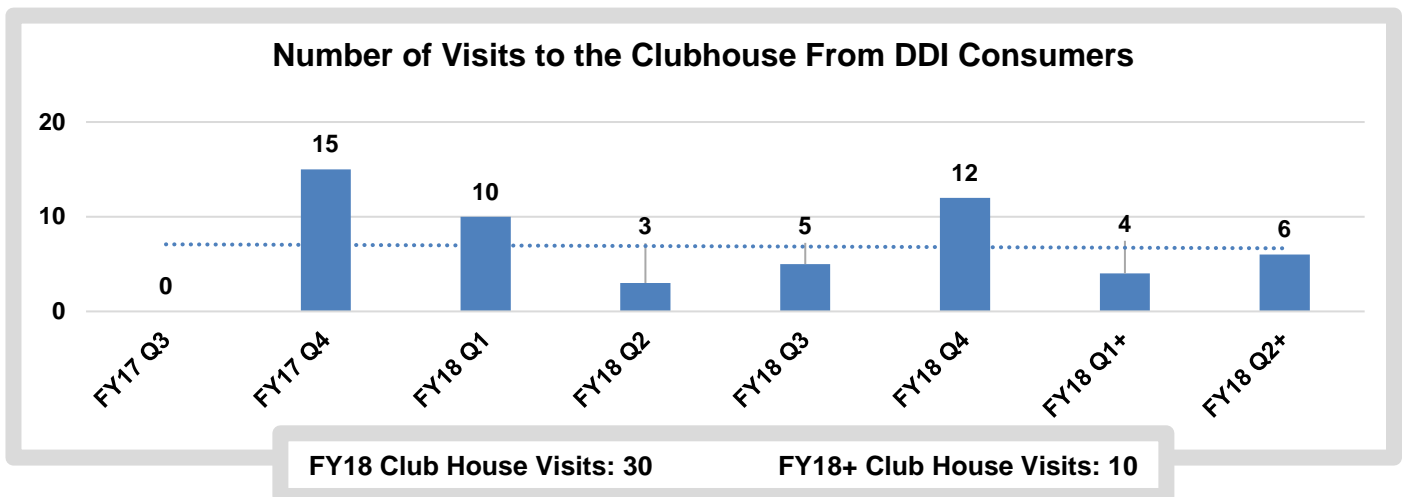
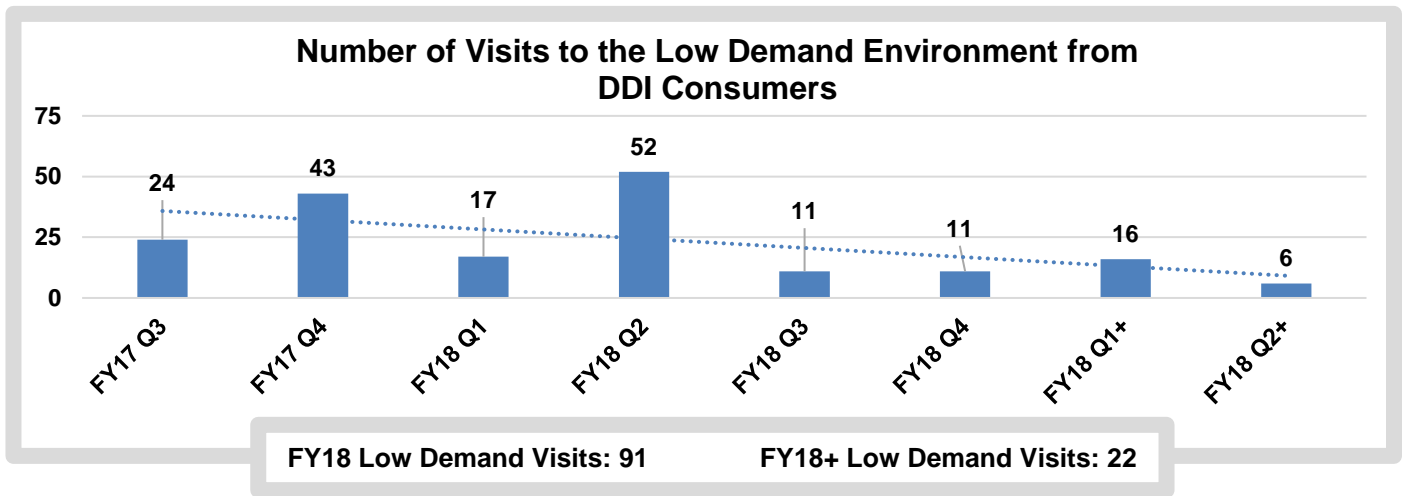
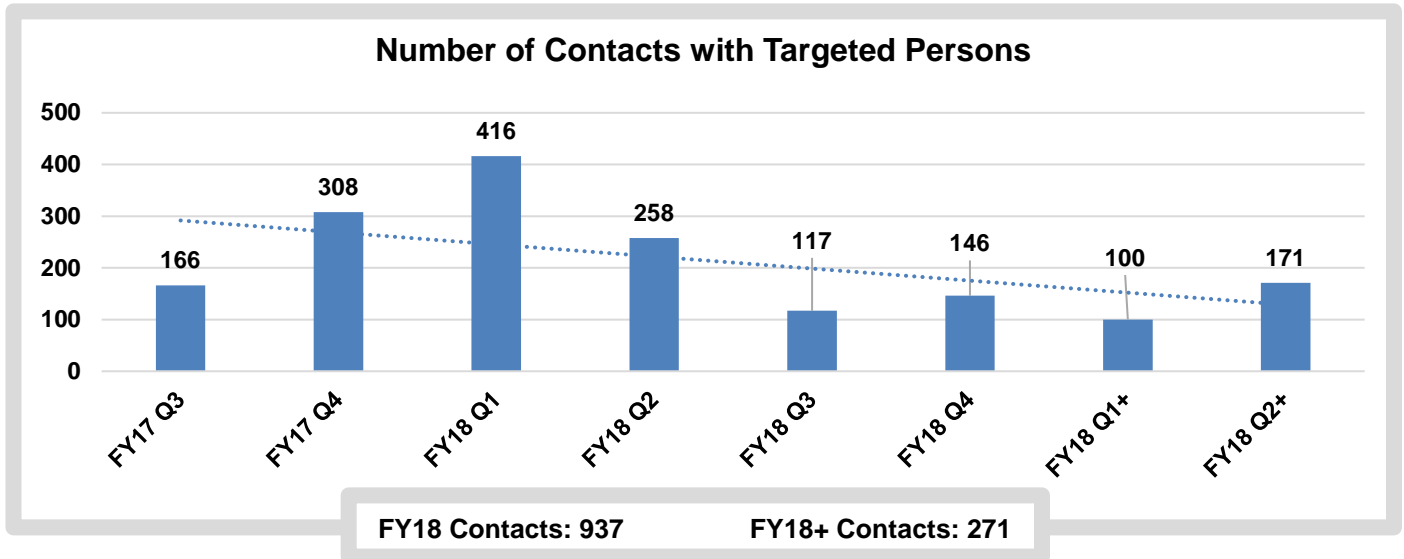


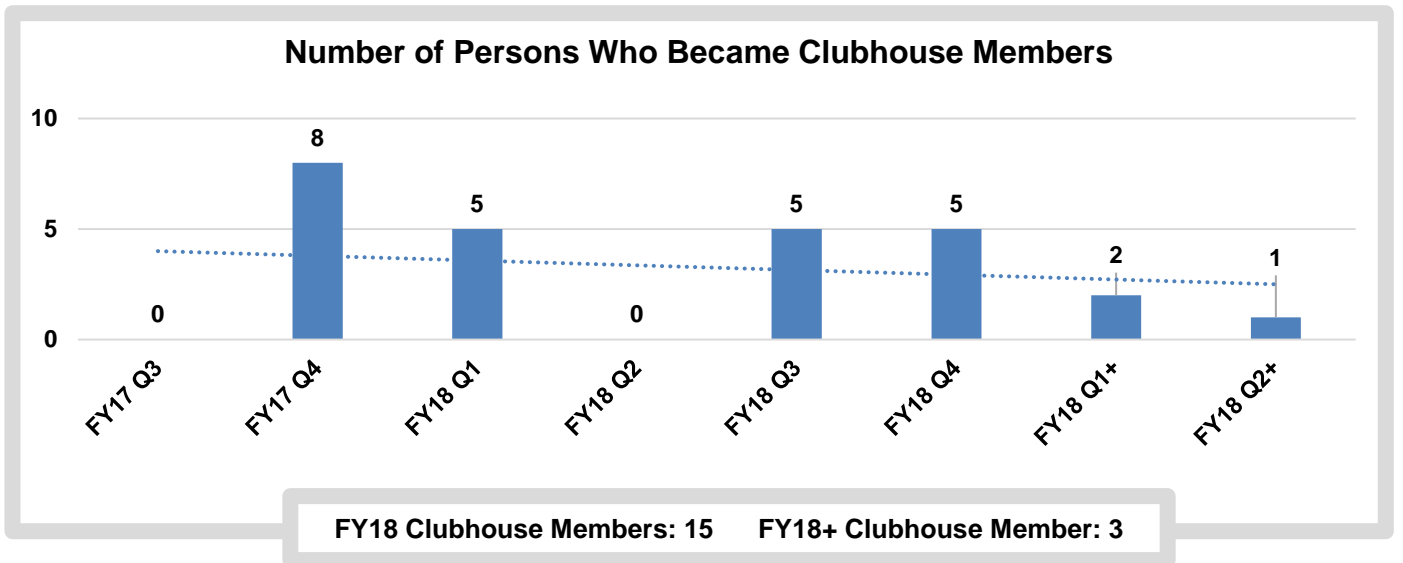
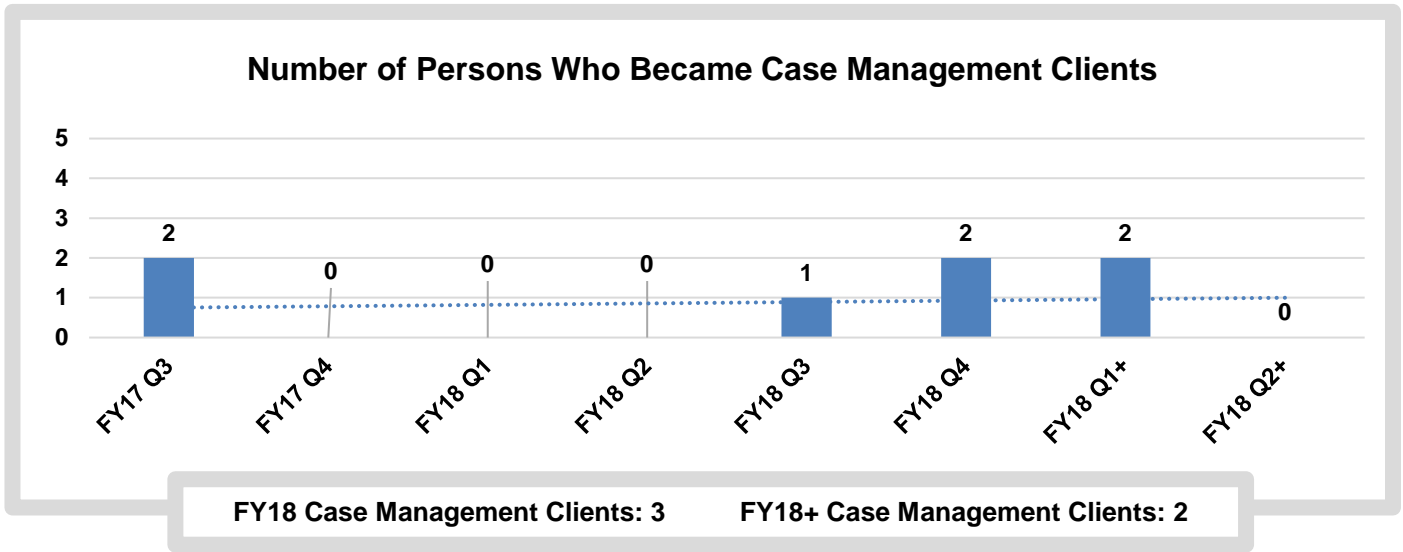
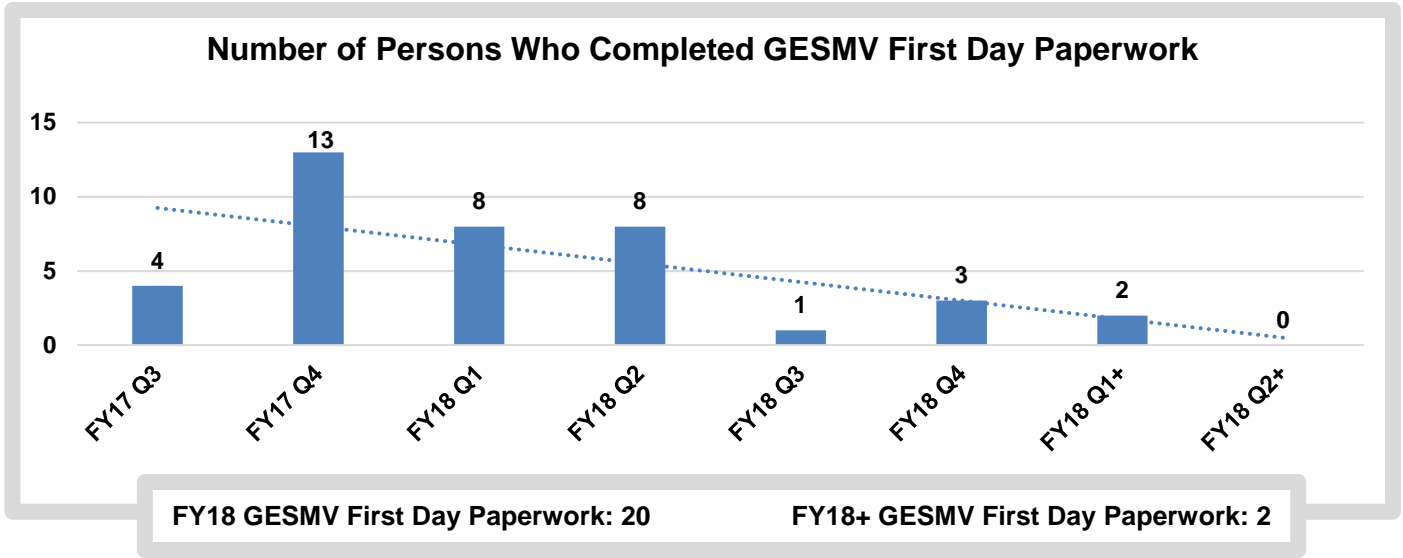
Number of Montgomery County Prevention Coalition Executive Committee Meetings

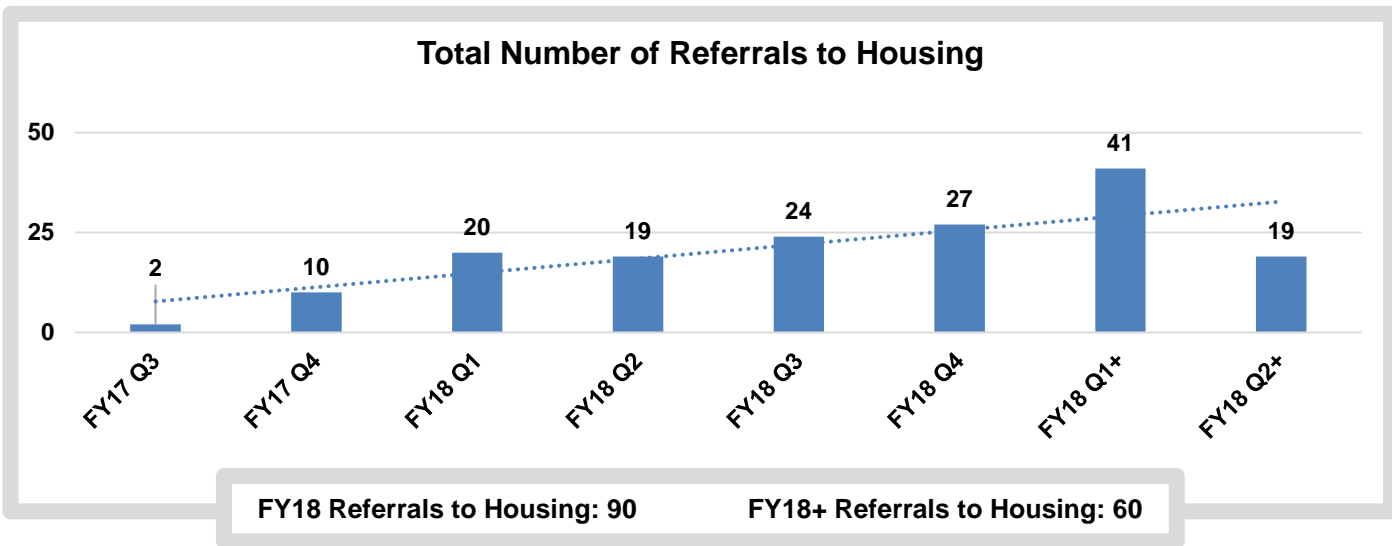
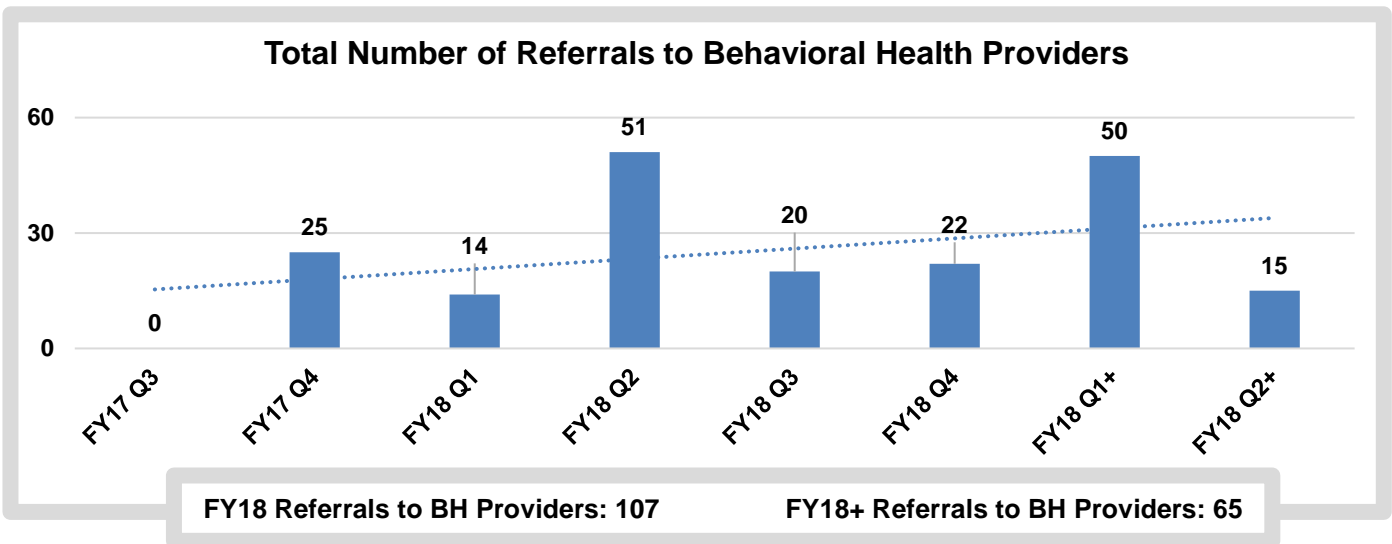
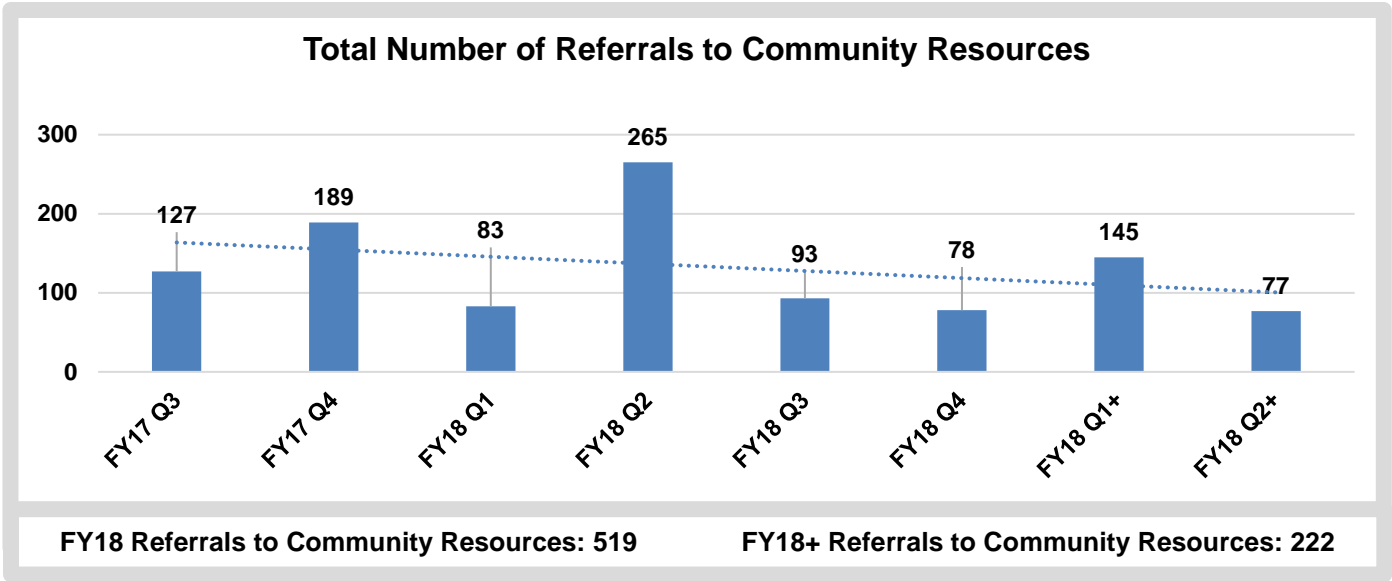


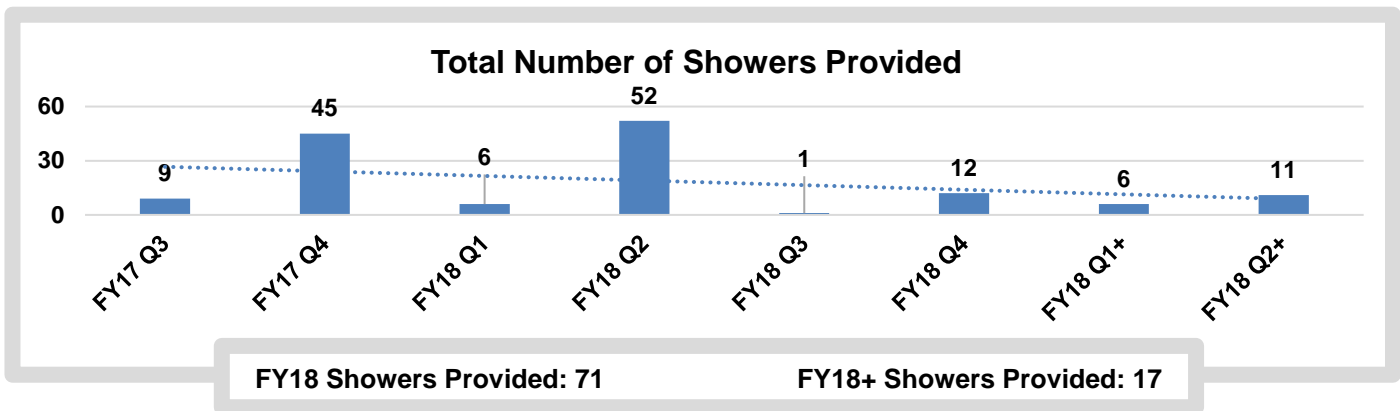
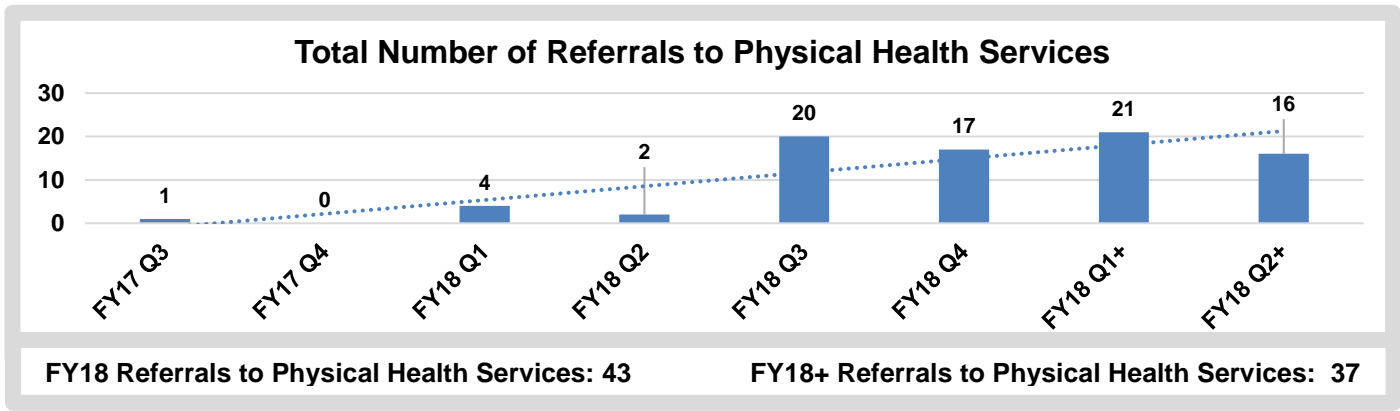
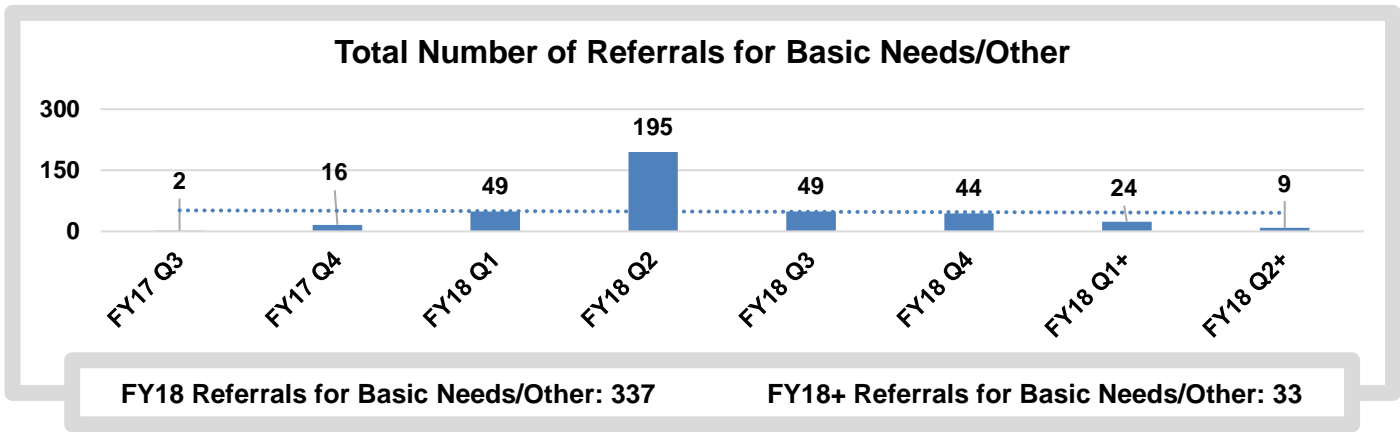
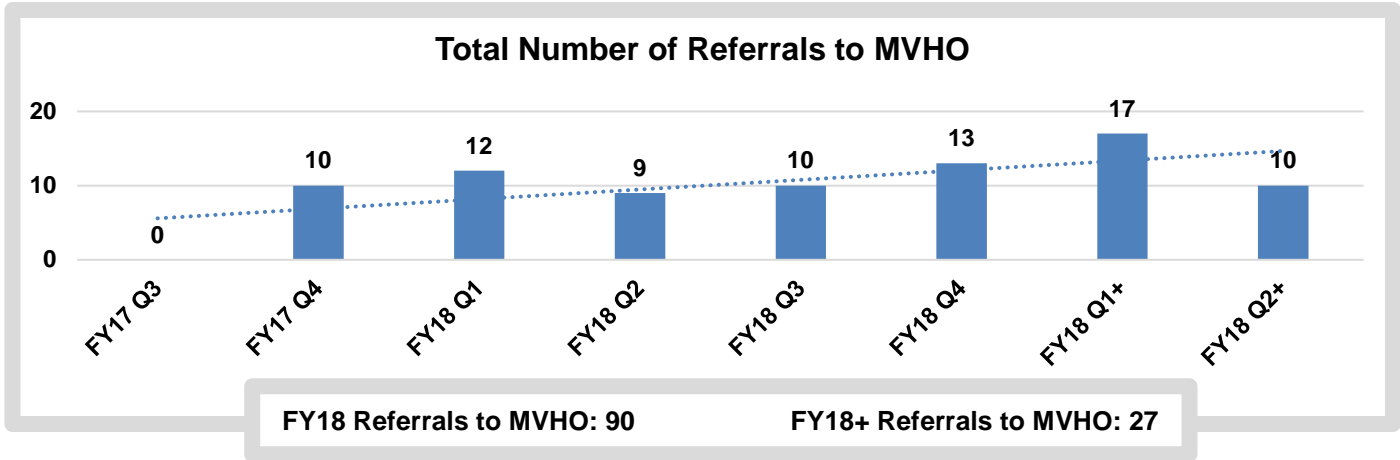
Support and Specialized Services

GWESMV: Downtown Dayton Initiative (DDI)









DDI Success Stories FY18+

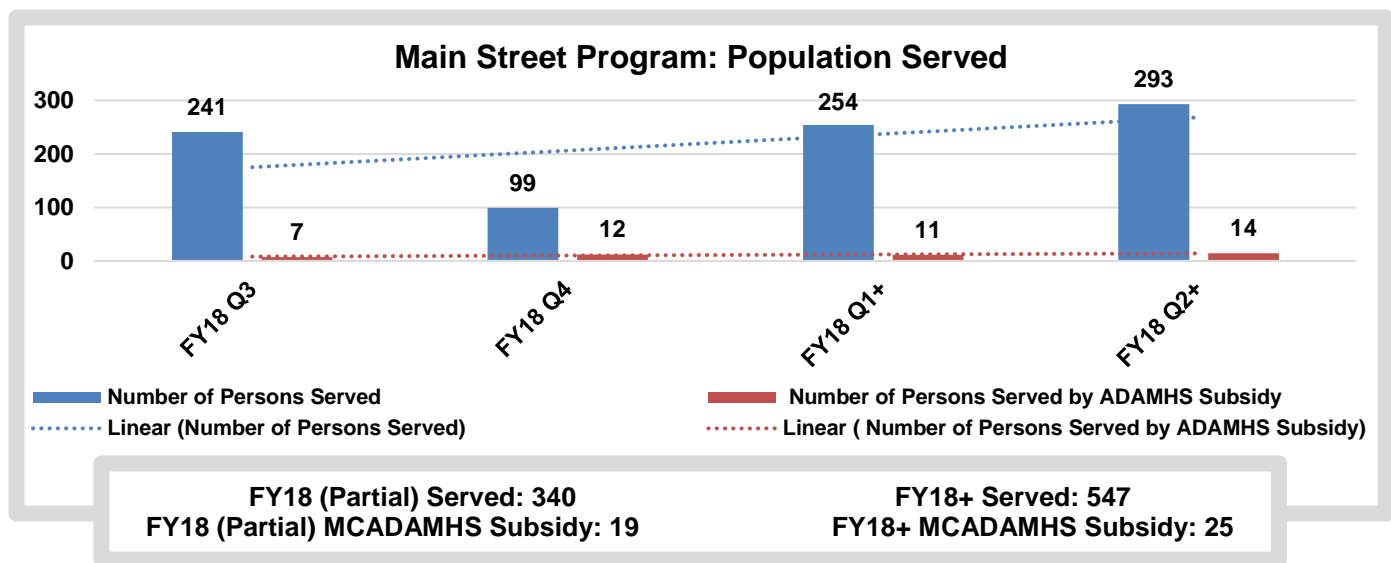
FY18 Q1+

We helped a homeless couple who had just been a victim of assault in the surrounding downtown area. The couple had just been released from the local emergency room and had nowhere to go for the night. The couple was hesitant and appeared afraid to go back on the streets after what happened the night before. They would only accept a lunch from the team at first. I saw the couple again and offered assistance again. The couple promised they would show up at Goodwill Easter Seals if they wanted my help. Several weeks go by and we had not seen the couple. The couple finally showed up and asked for help. We were able to offer services to get them in to the shelter that same night. The couple allowed me to complete First day paperwork in order to continue helping them with services. We were able to offer food, a hot shower and clothing. They both are consumers and are seeing someone in the Behavioral Health Department. We continue to work with this couple today.

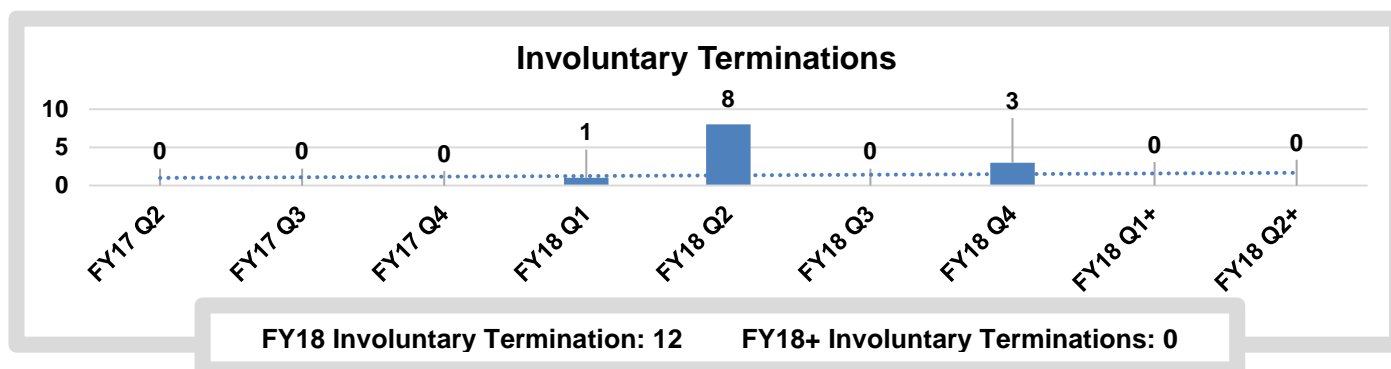
FY18 Q2+

We met Mr. H who lived downtown at the corner of 4th & Main about three months ago. We were able to provide Mr. H with food, clothing, showers and connected him with resources. After meeting with him on several occasions we suggested the Miracle Clubhouse and he was all for it. He is now a member of Clubhouse which allowed him to be around kind people who cared. We connected him with MVHO for housing and proceeded to help him regain his medical coverage as well. Mr. H had several health problems for which he had not received medical care in years. We connected him with a medical provider which allowed him to connect with a case manager. Mr. Harris is now waiting to be housed.

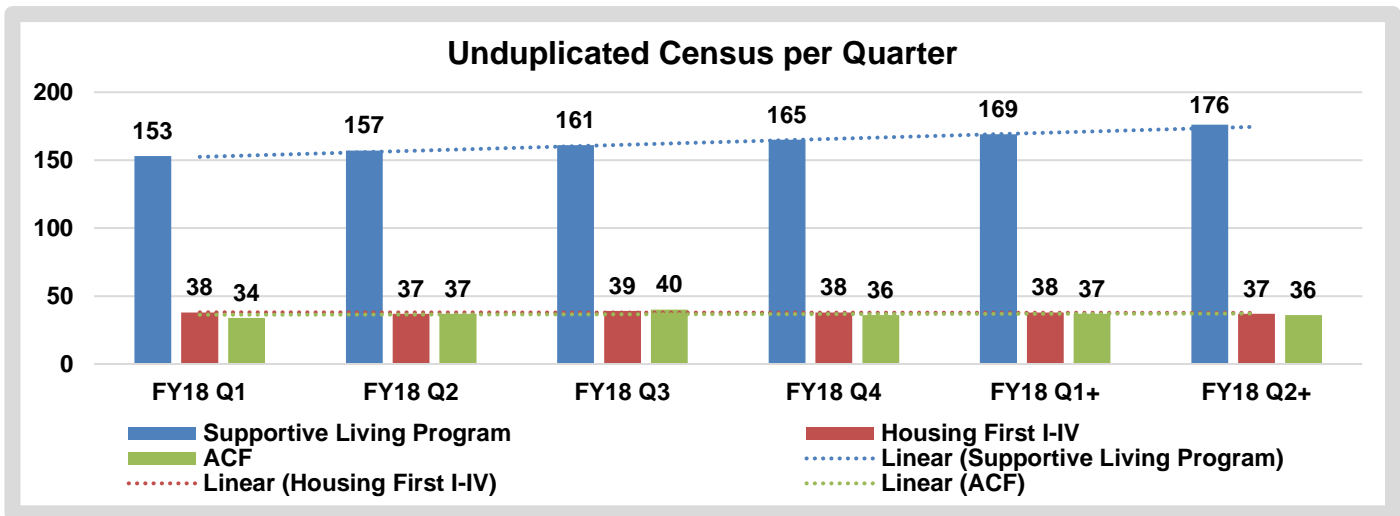
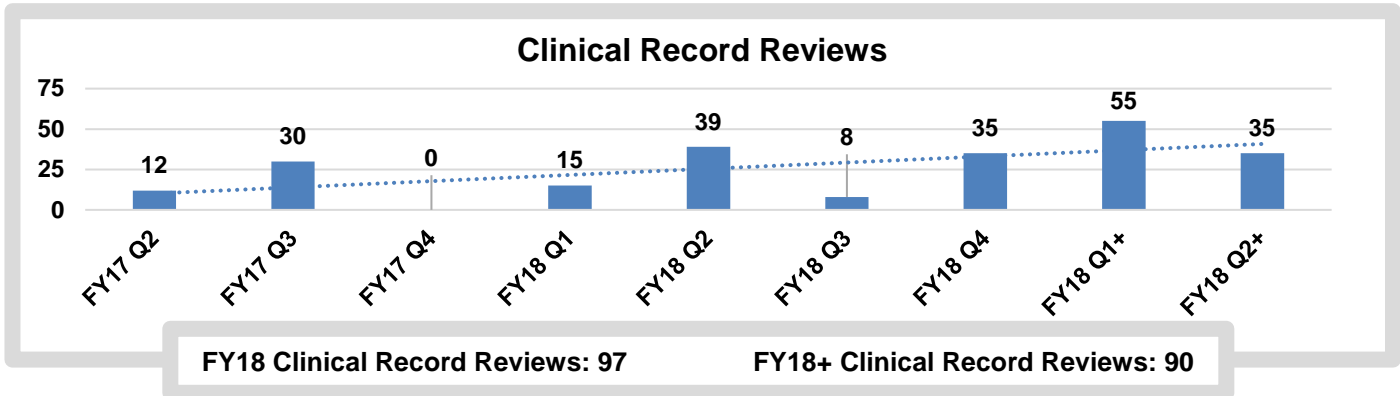
GWESMV: Main Street Project



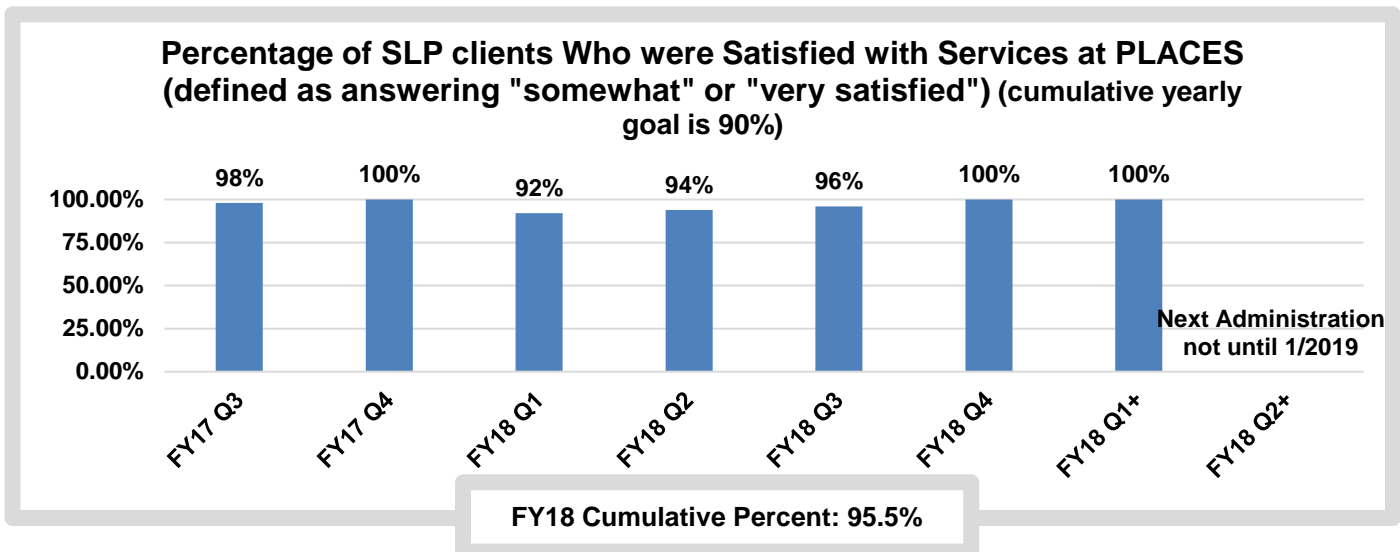
PLACES Inc.

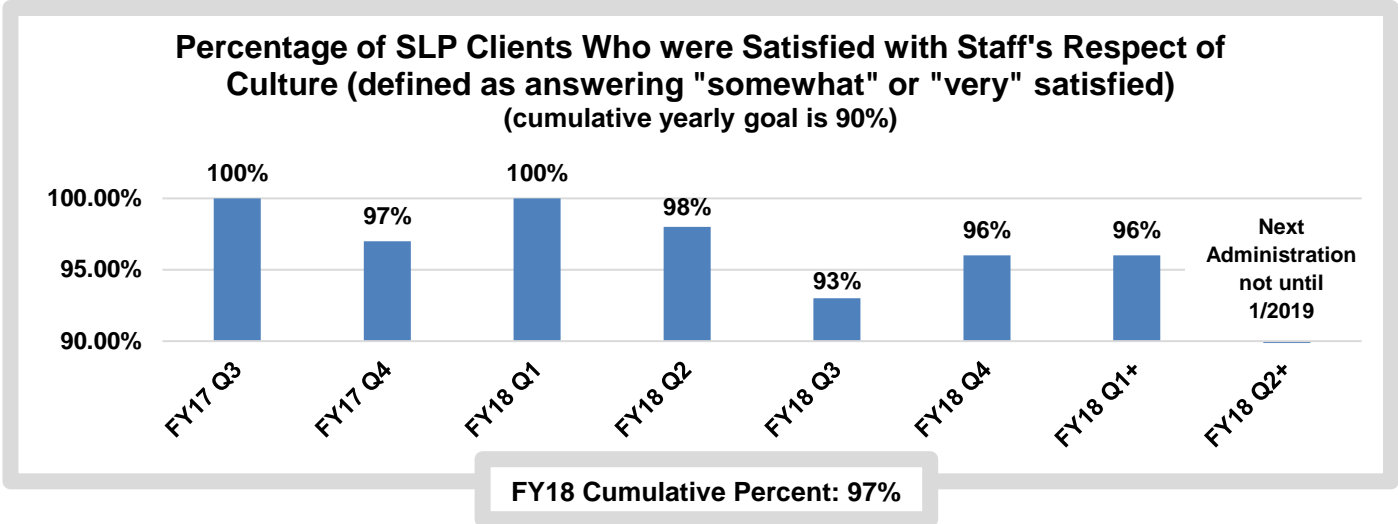


- 1 Reportable Incident during FY18; No Reportable Incidents during FY18+
- No Client or Family Member Grievances during FY17 – FY18+.

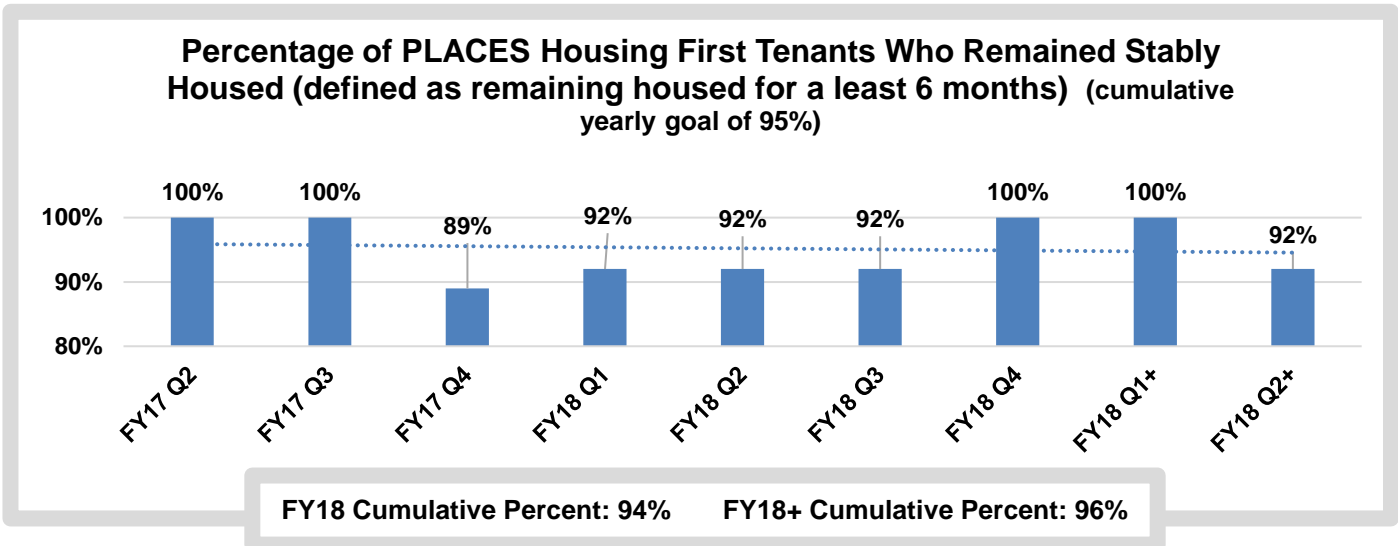
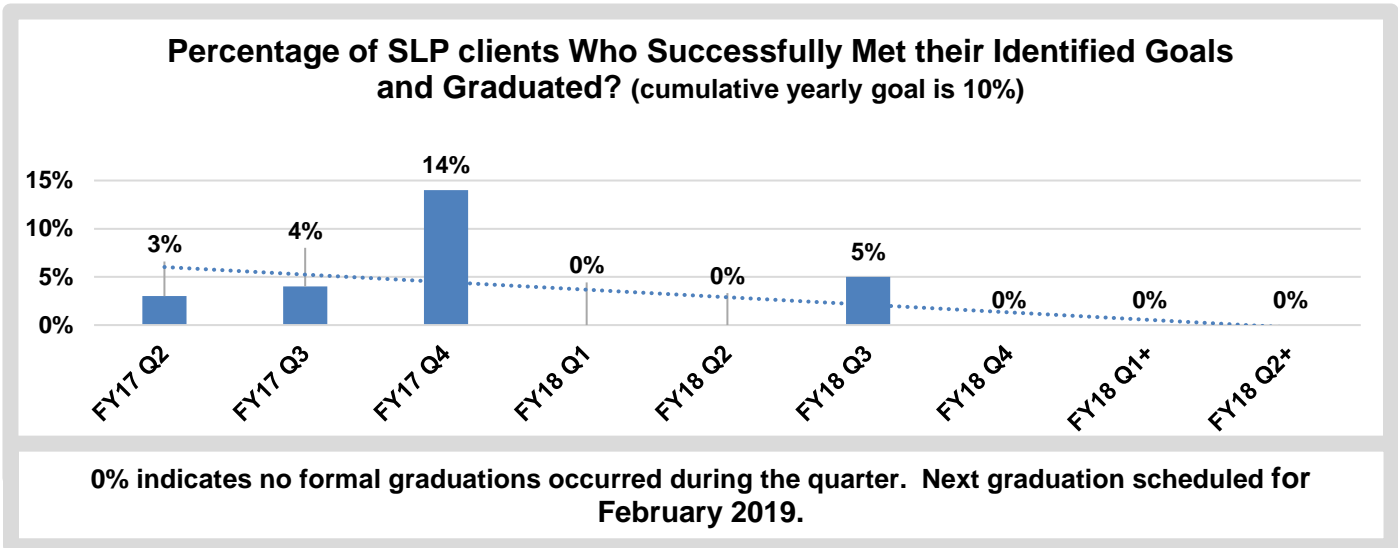


PLACES: Supportive Living

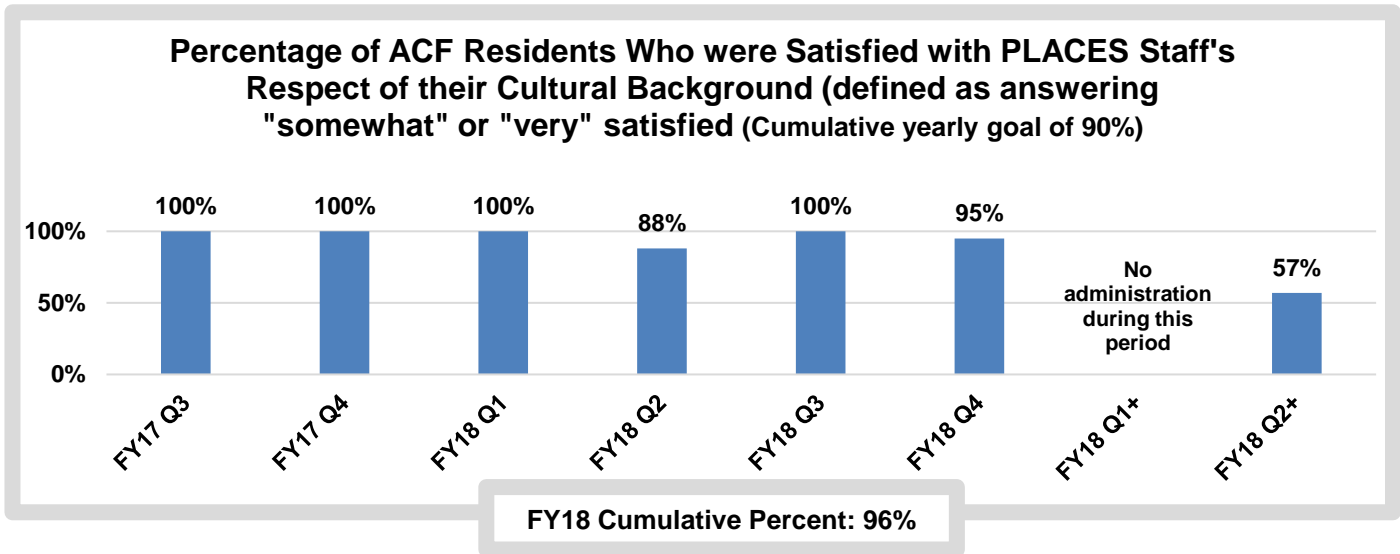
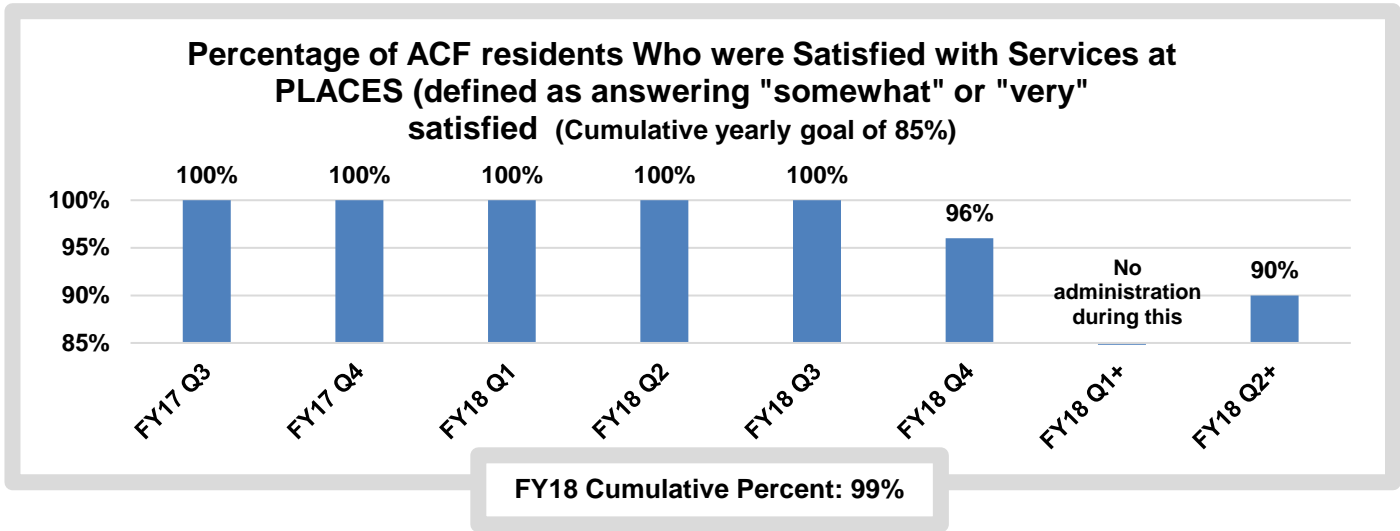




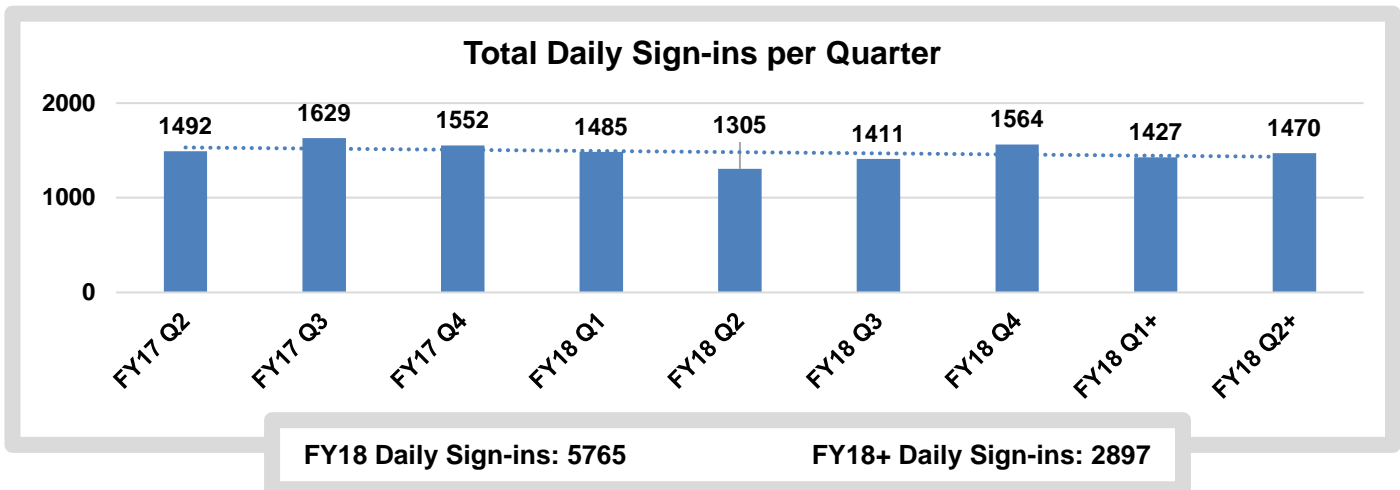
PLACES: Housing First I-IV

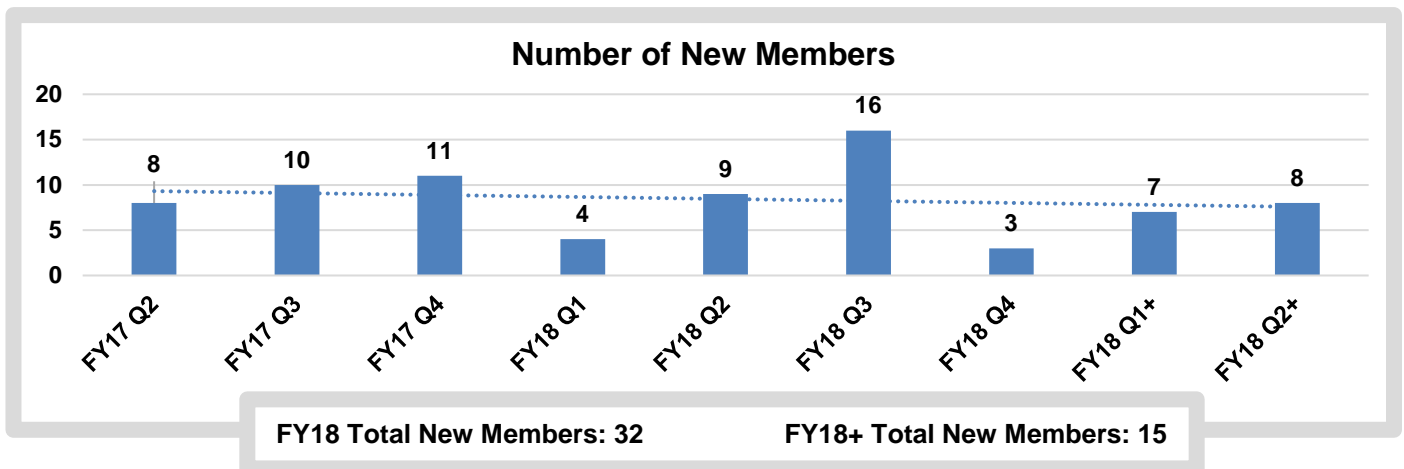
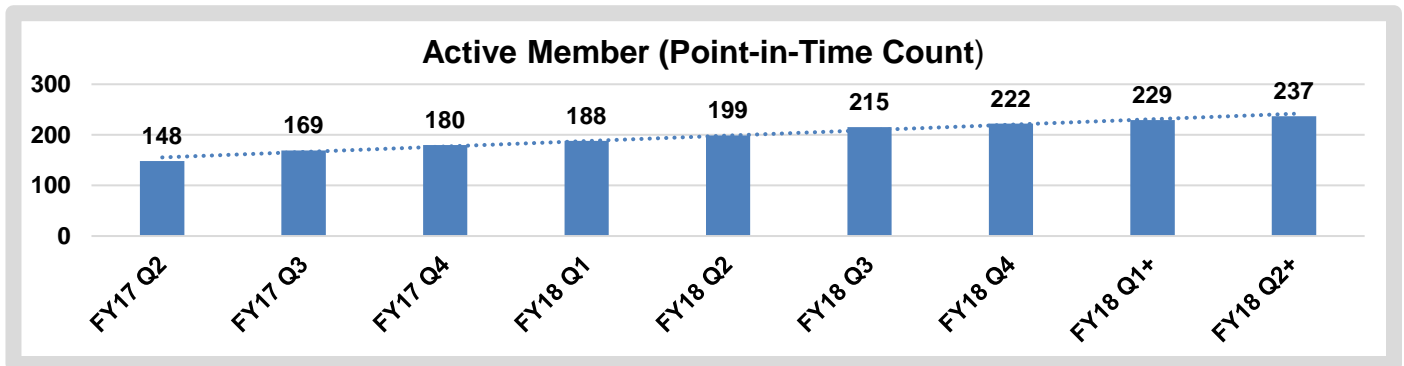
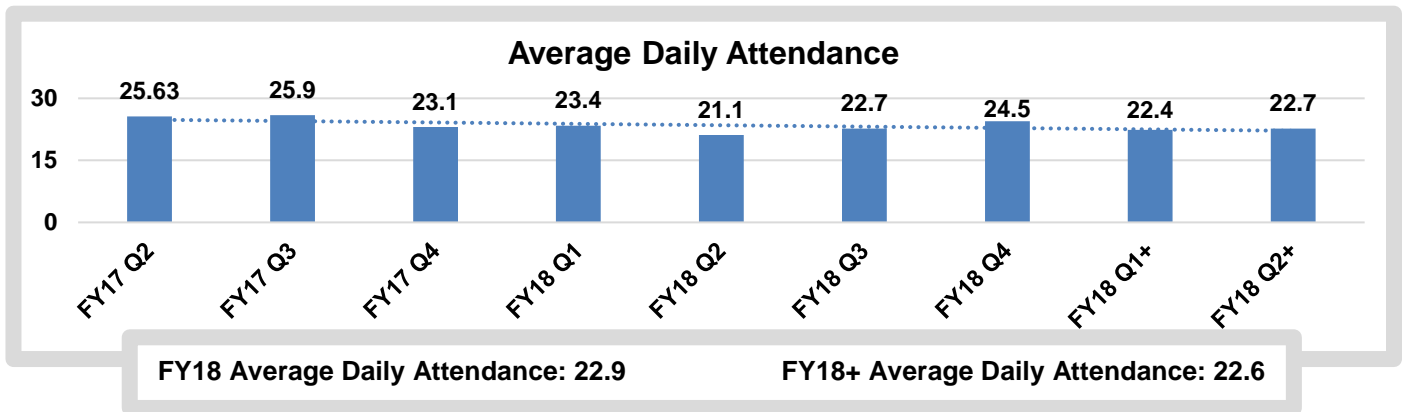
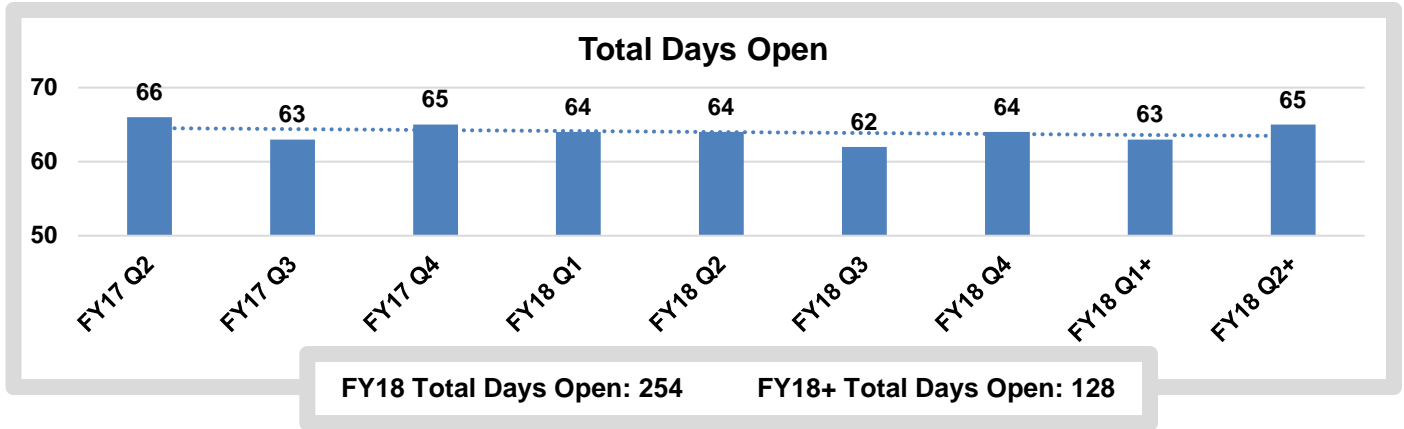


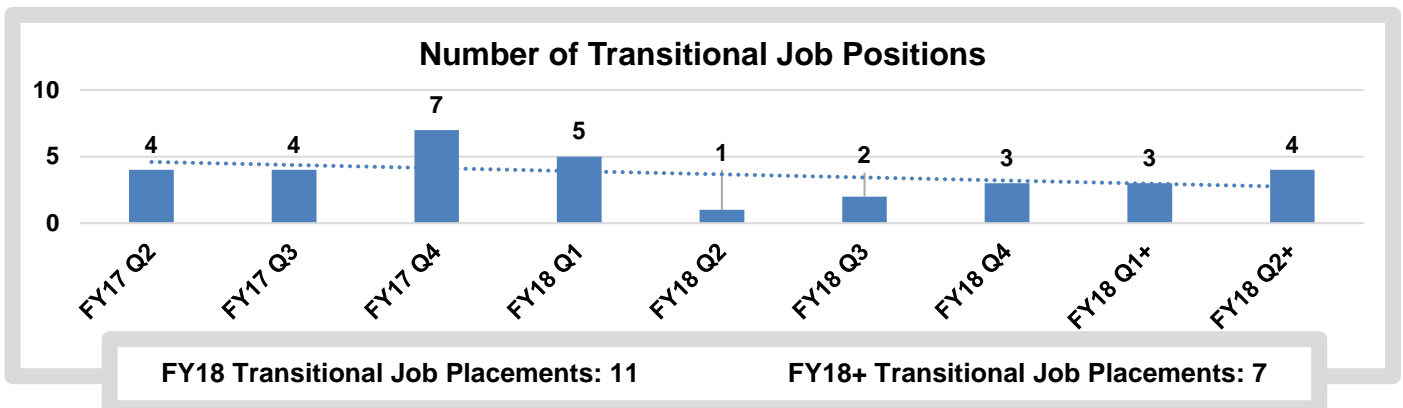
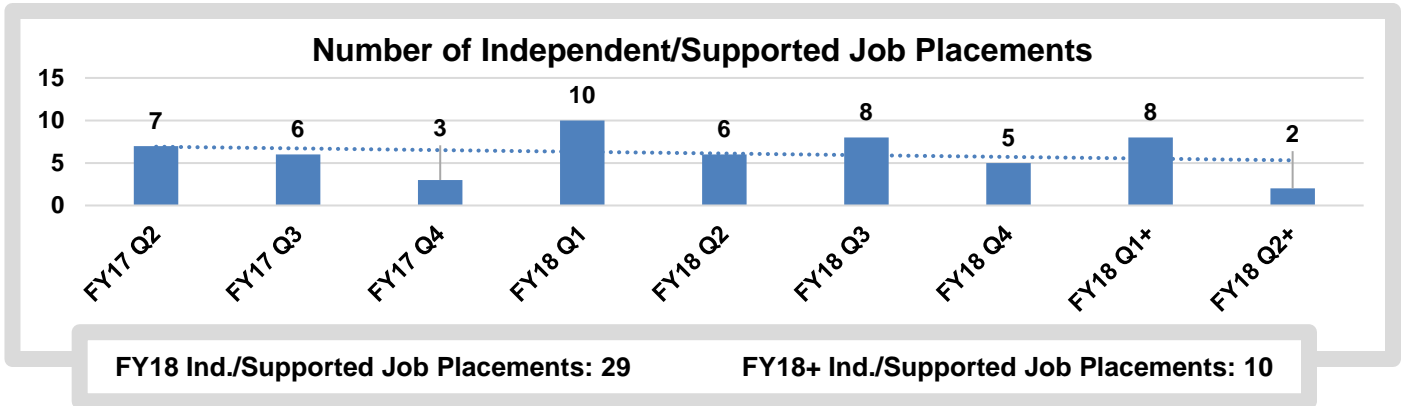
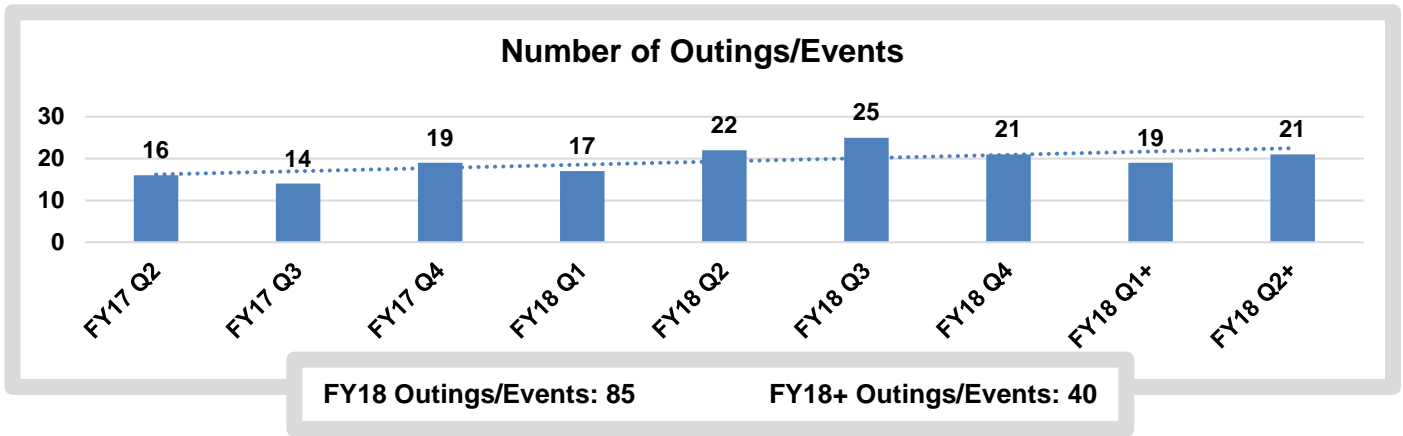
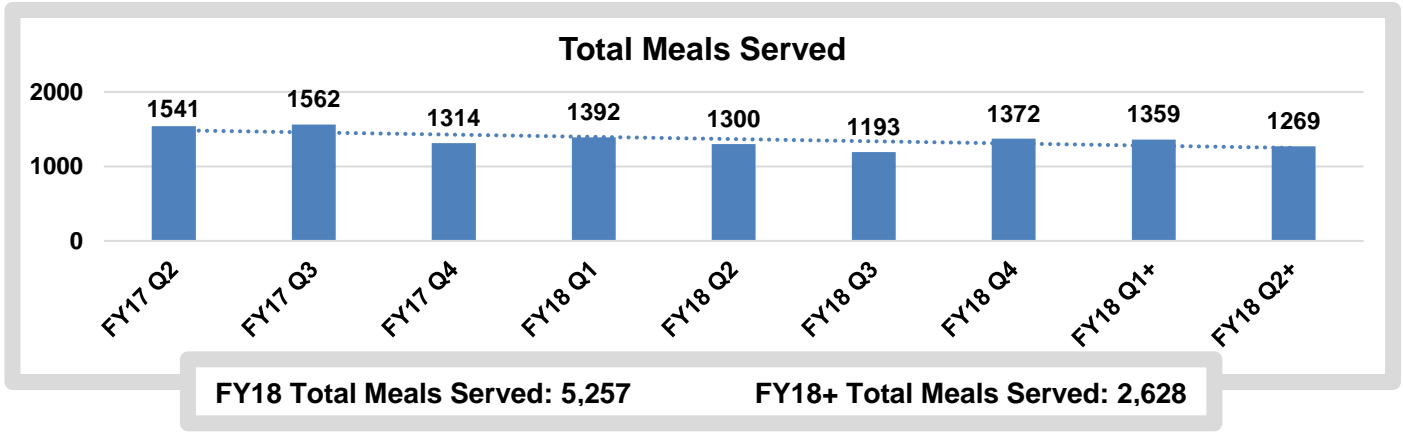
PLACES: Adult Care Facilities



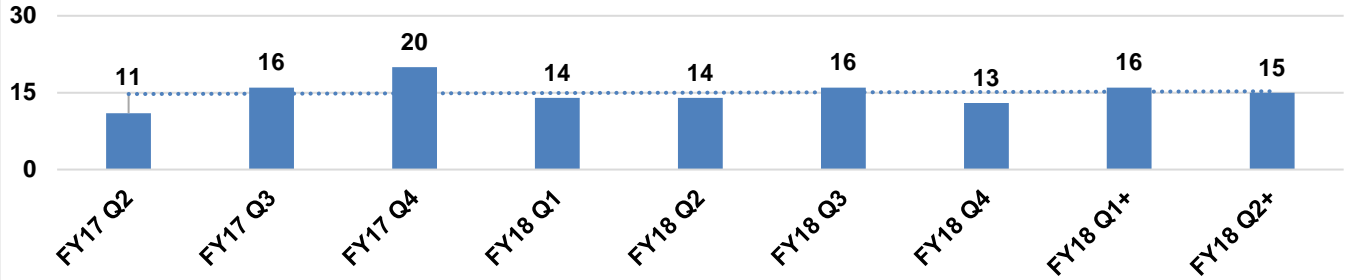
Miracle Club House and Social Clubs
Miracle Clubhouse







Number of Community Education Engagements that Provide Information on Stigma Reduction and About Clubhouse Services

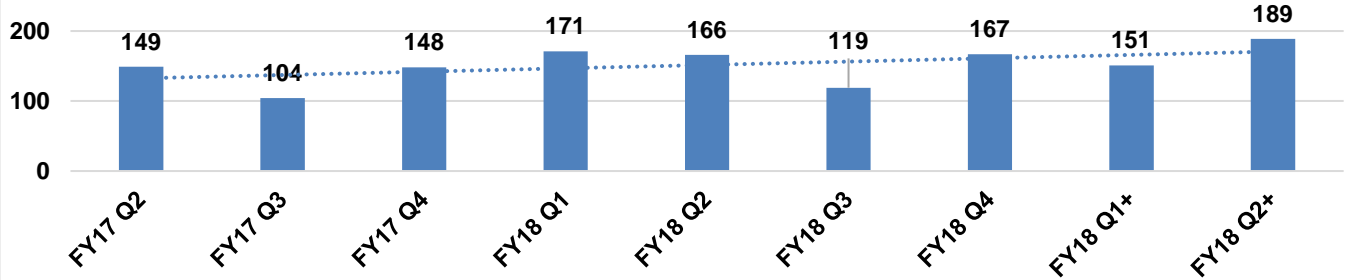


FY18 Community Education Engagements: 57

FY18+ Community Education Engagements: 31

Eastway Social Club

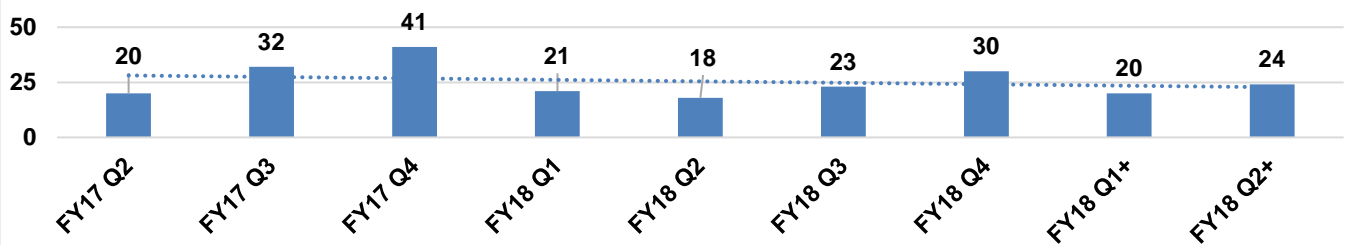
Total Daily Sign-ins



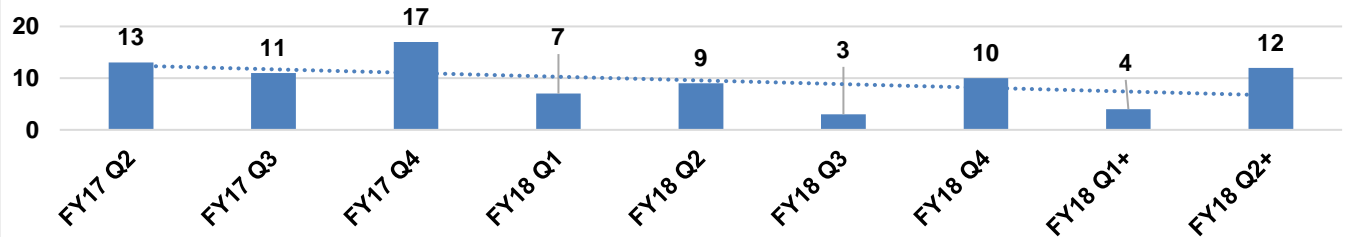
FY18 Total Sign-ins: 623

FY18+ Total Sign-ins: 340

Ongoing Active Members YTD: Point in Time

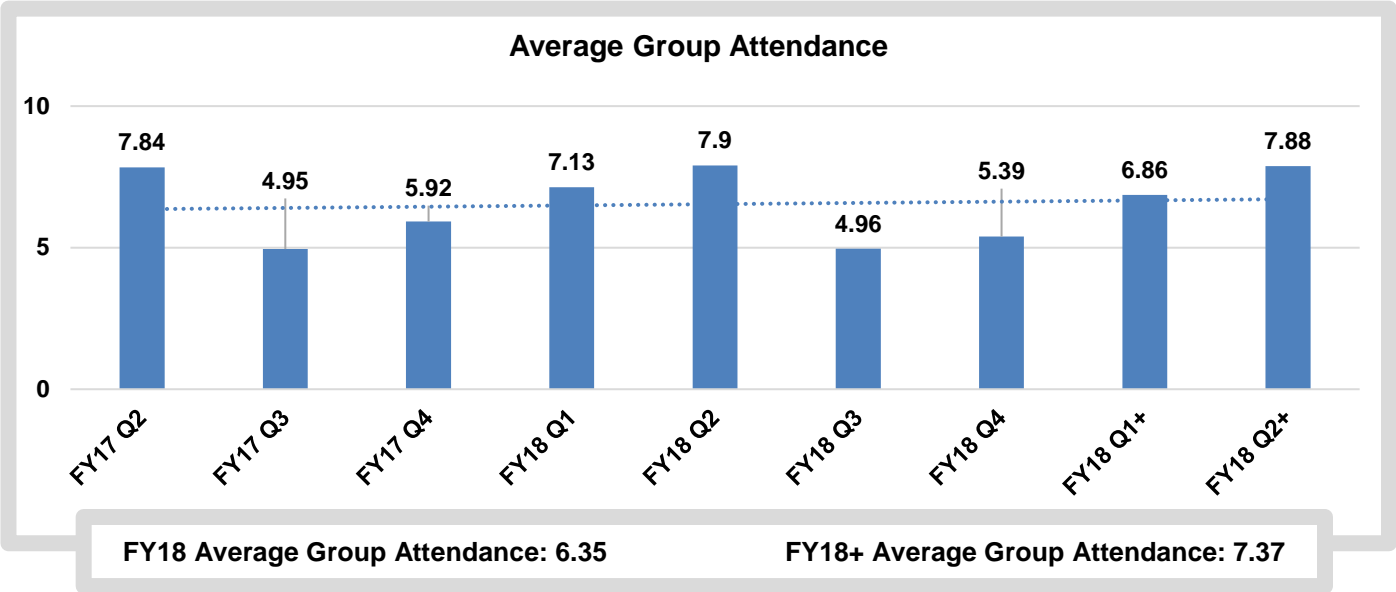
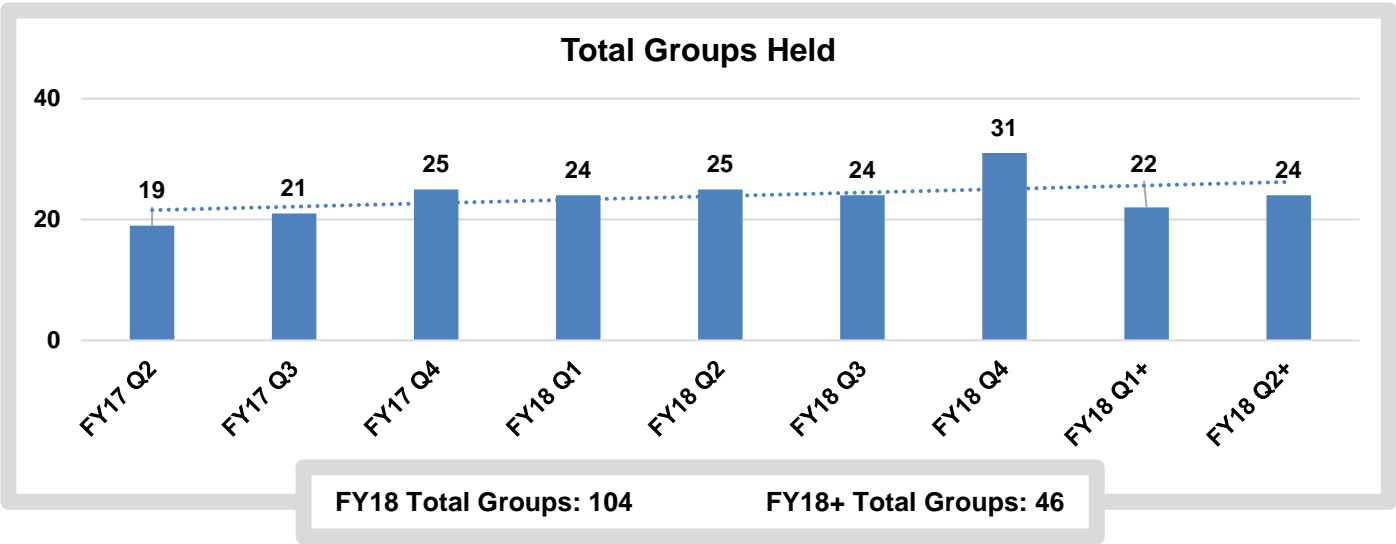
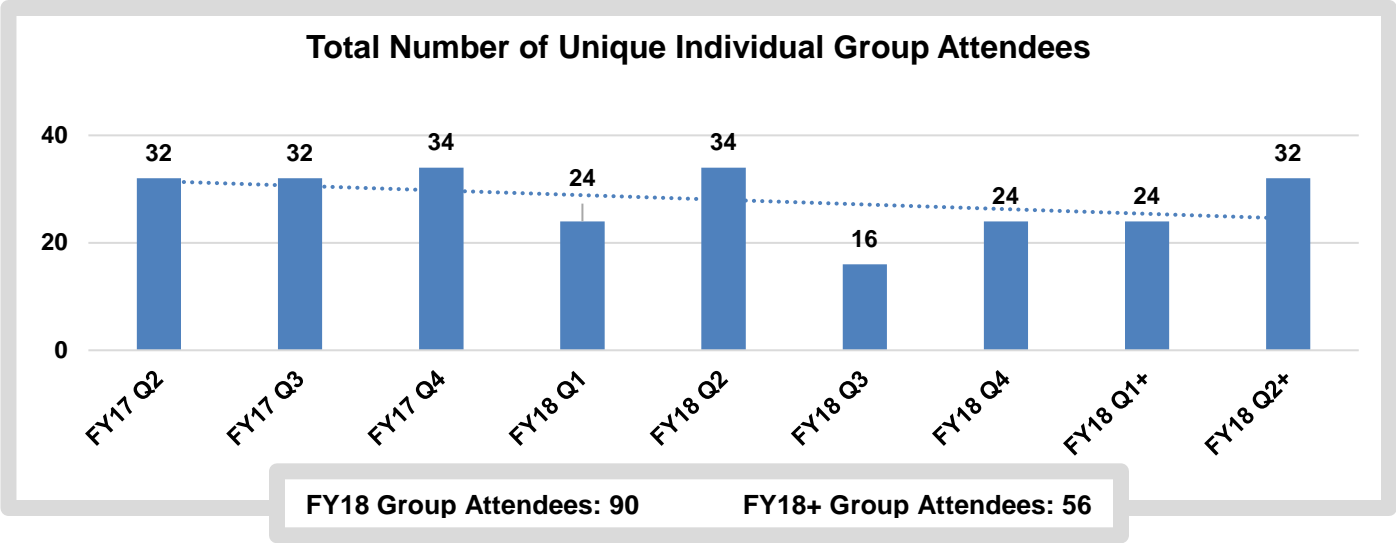


Number of New Members

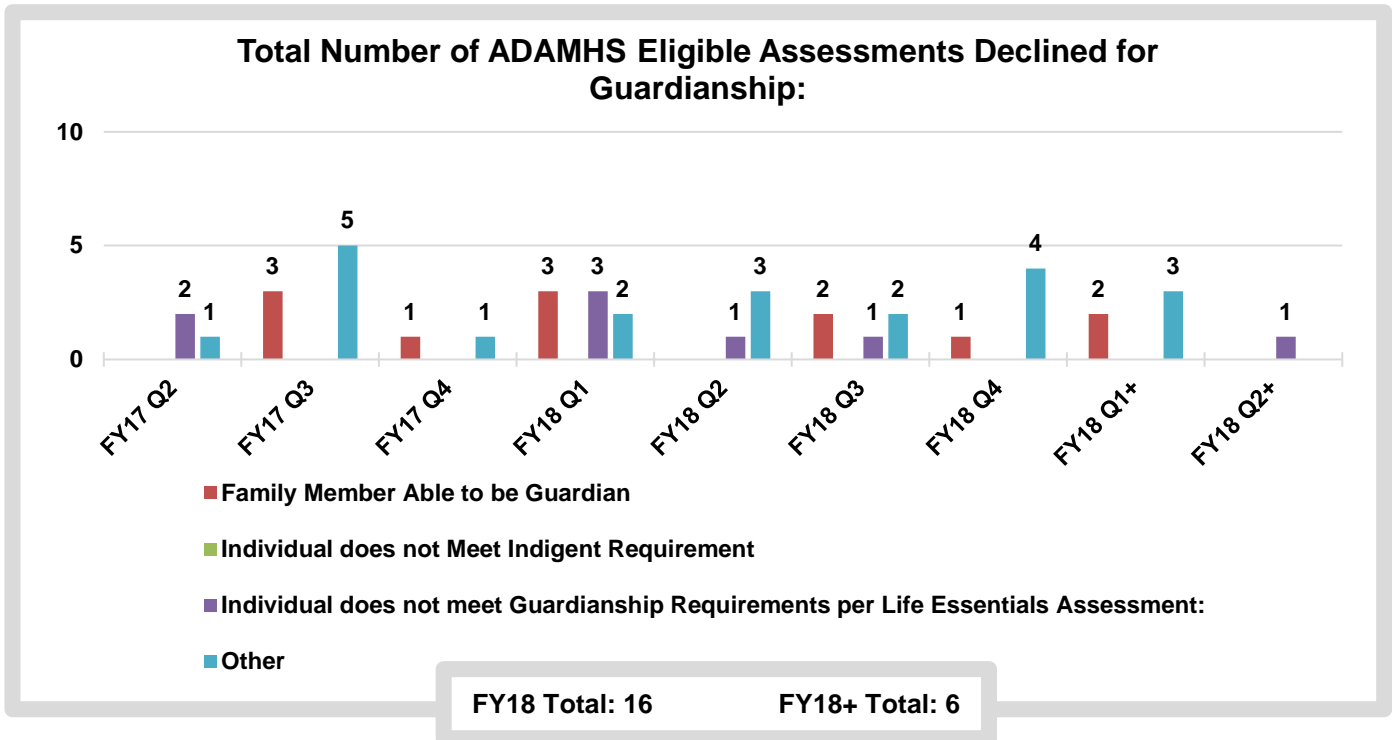
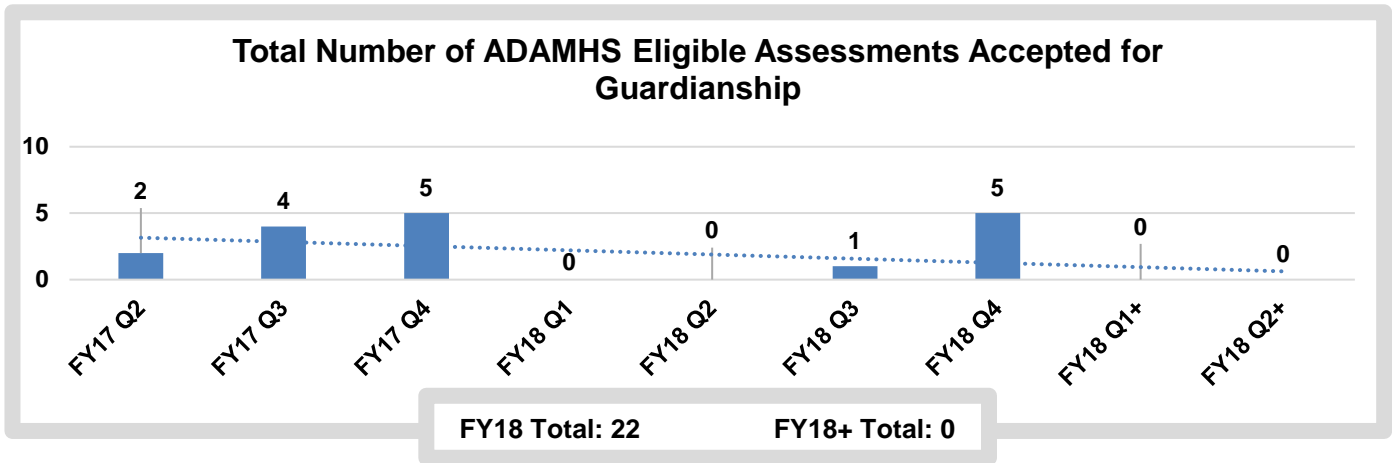
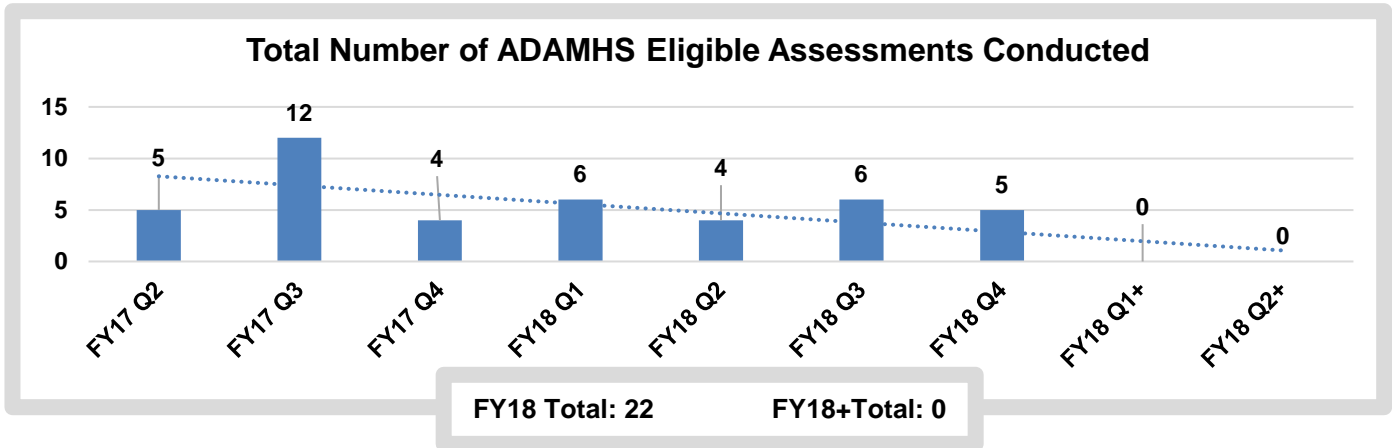


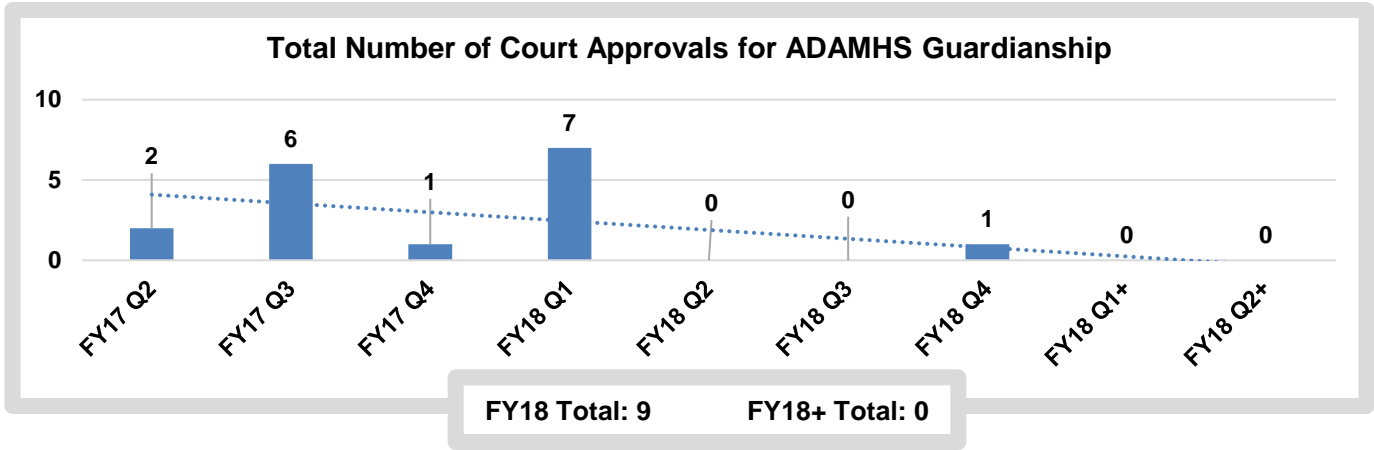
FY18 New Members: 26

FY18+ New Members: 16

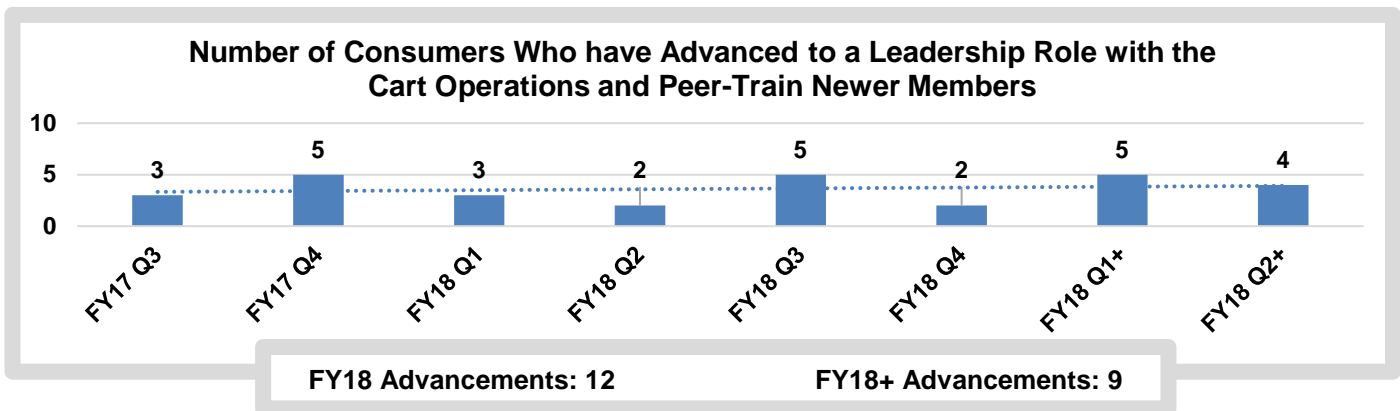
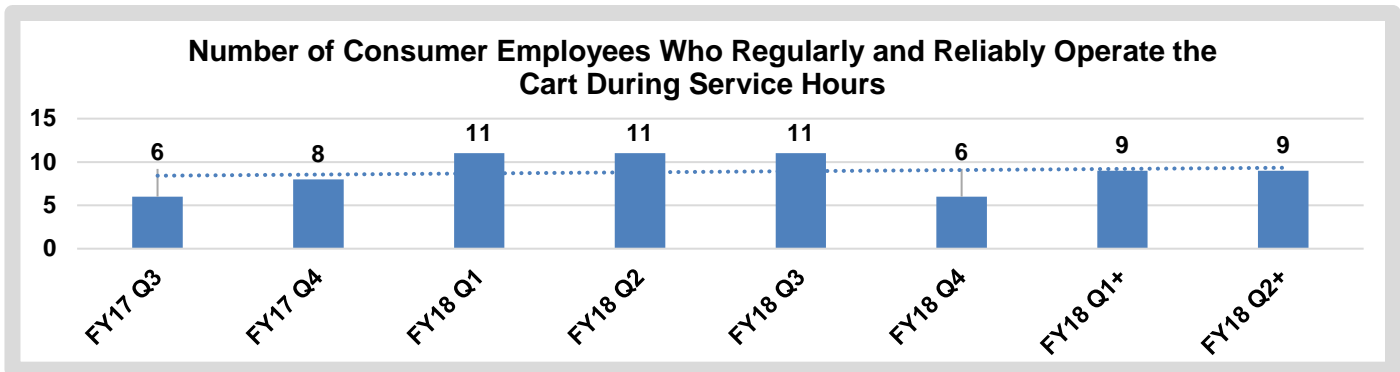
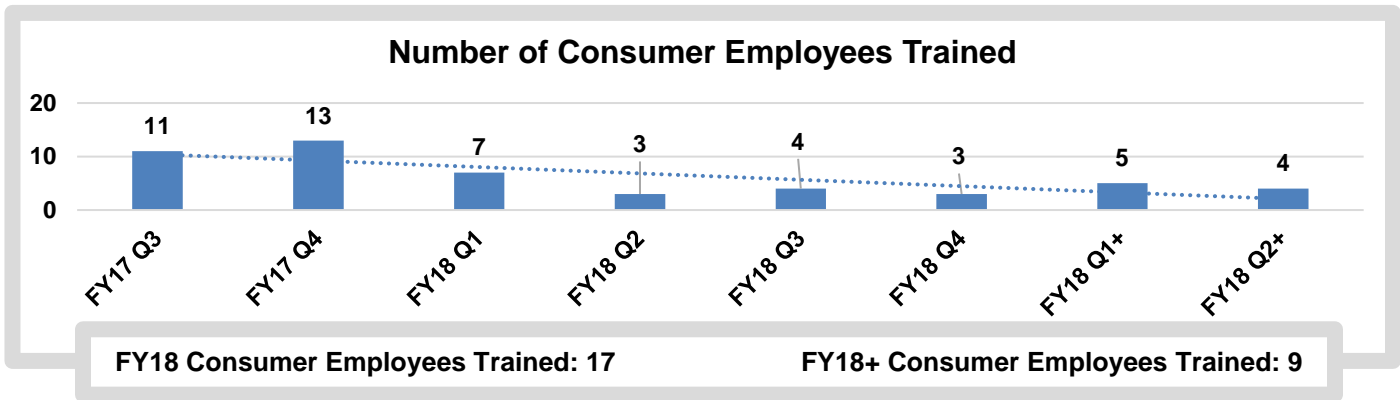


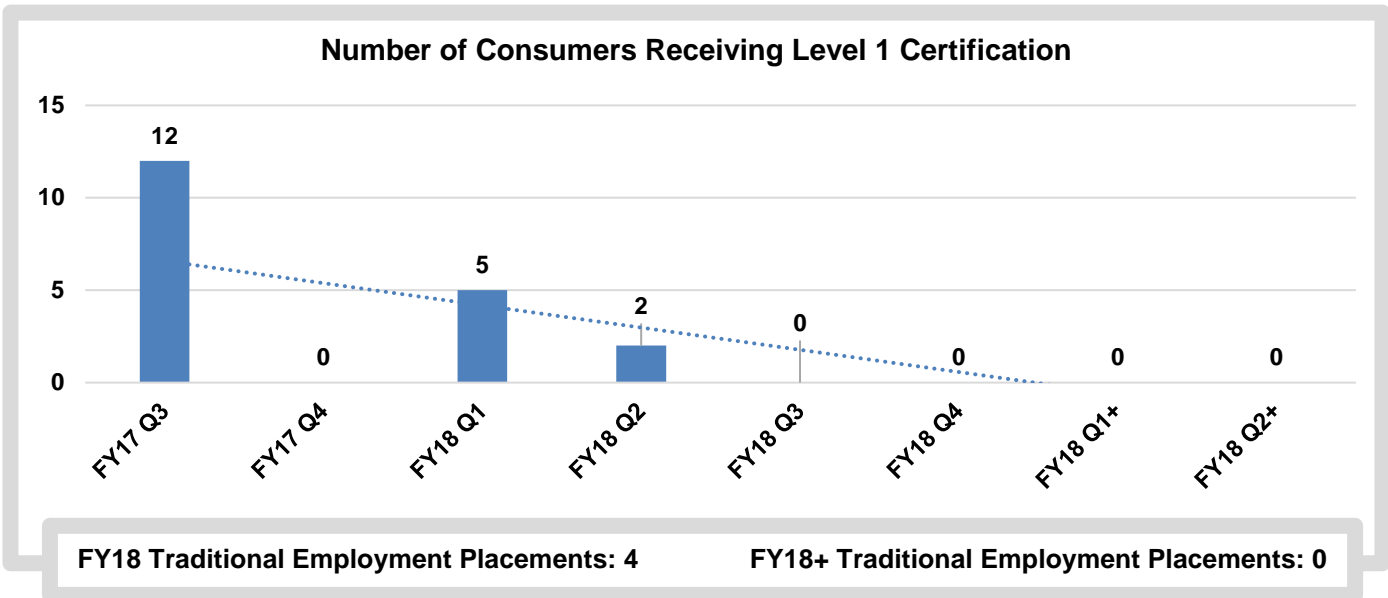
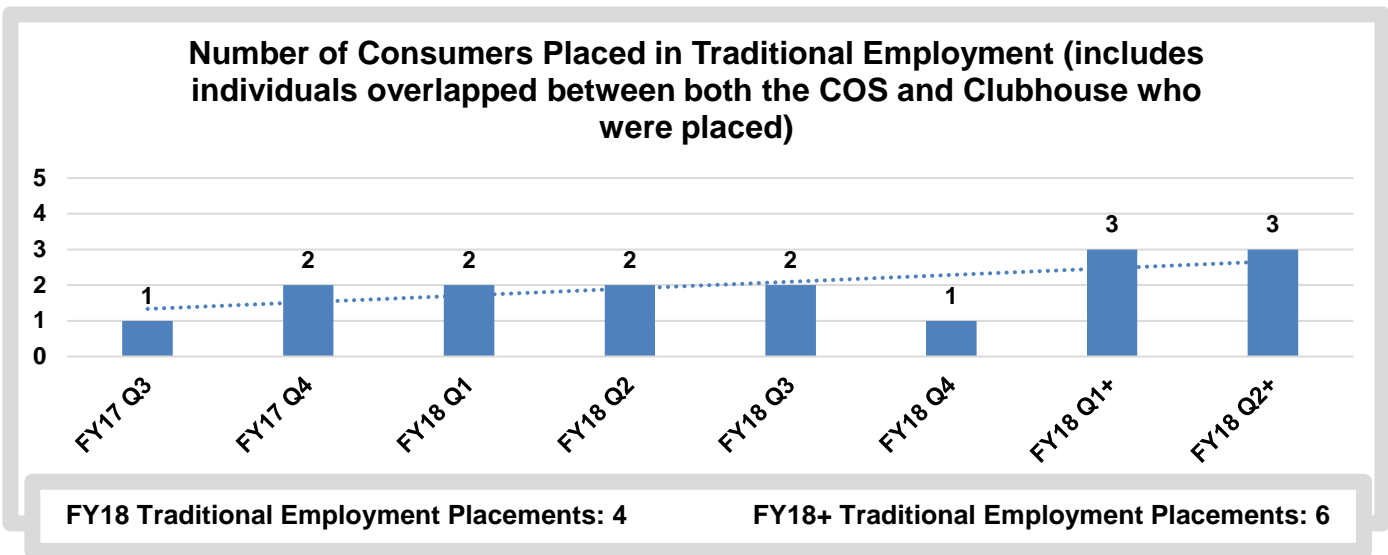
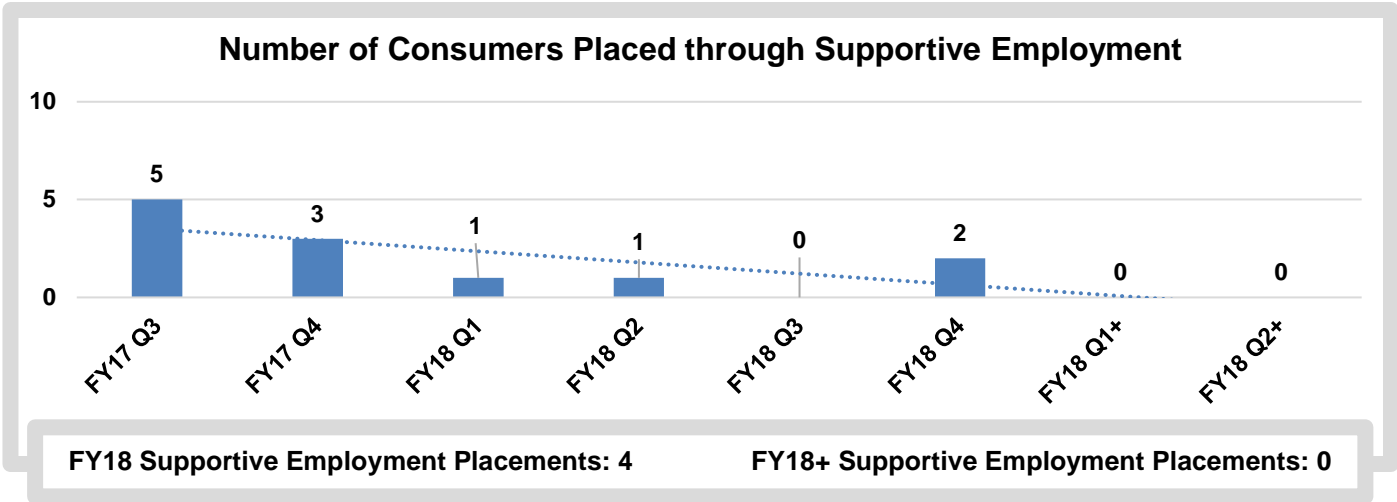
Life Essentials



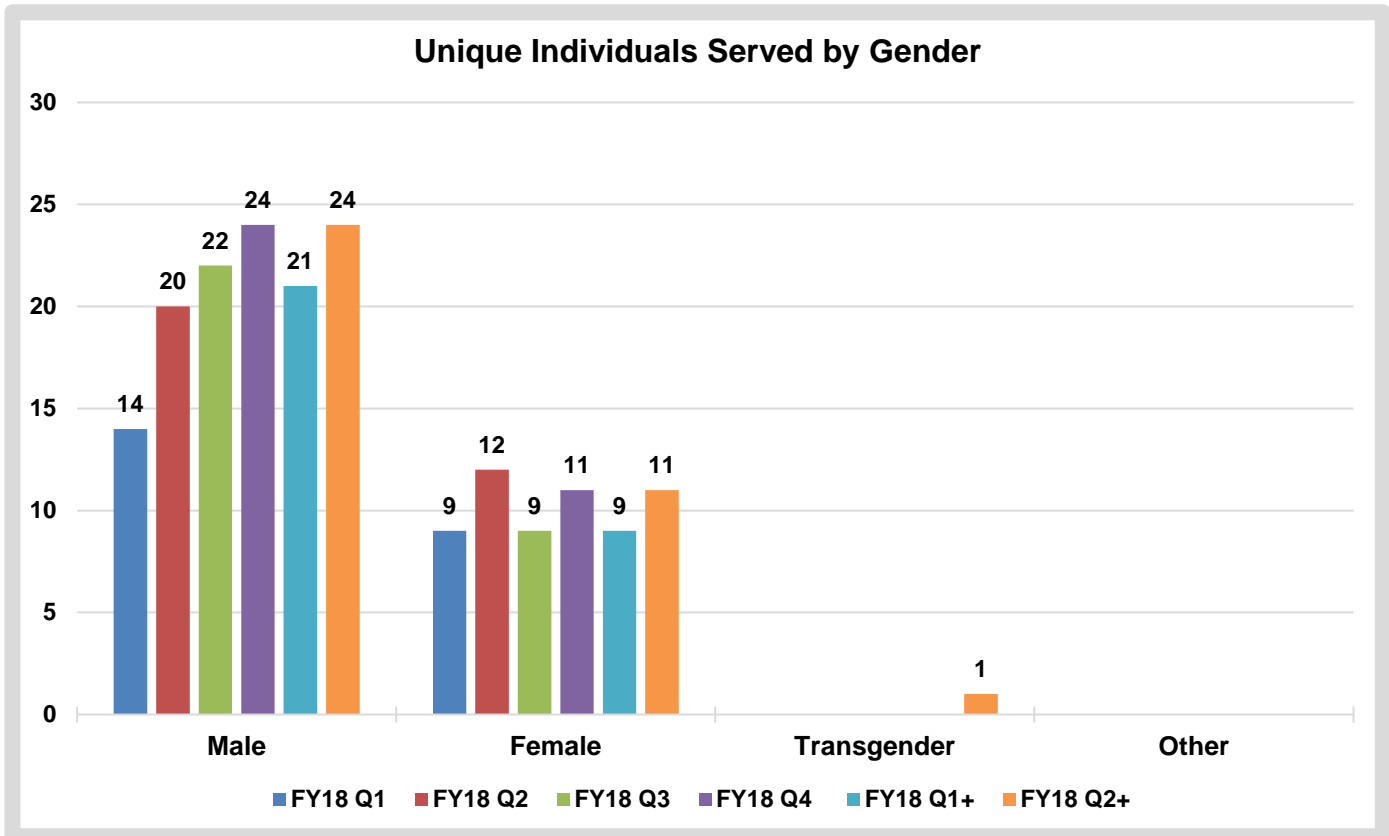
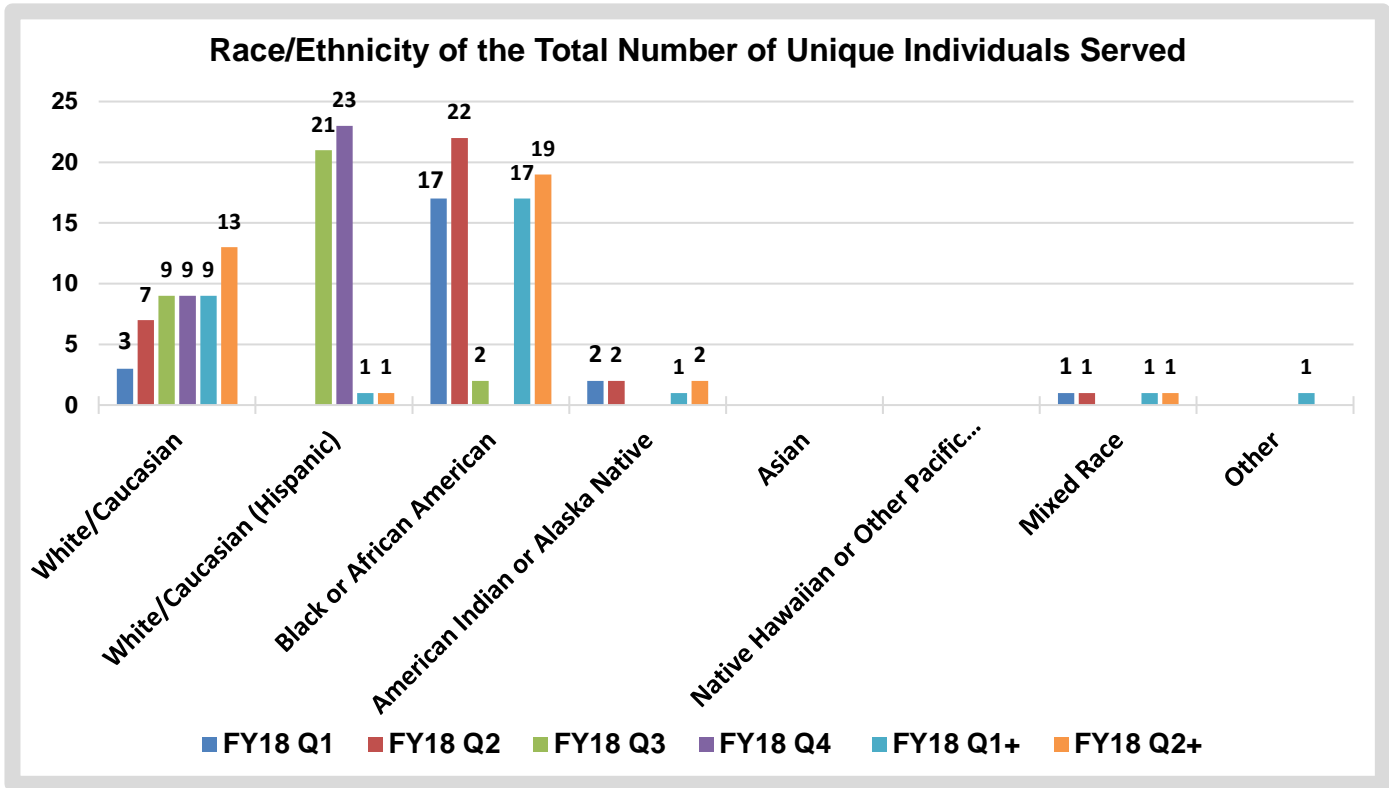


Consumer Operated Services (COS) – GWESMV

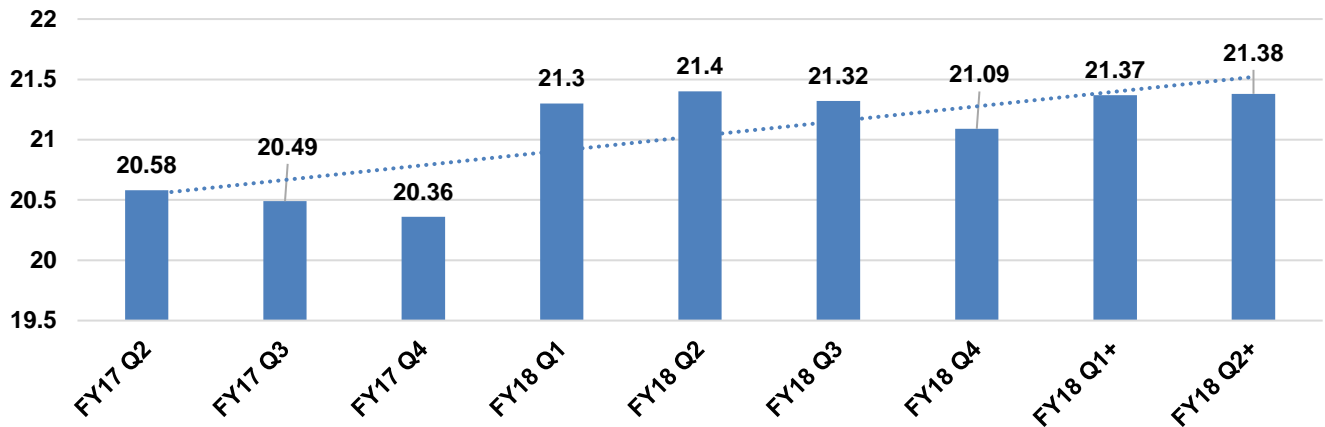




Daybreak



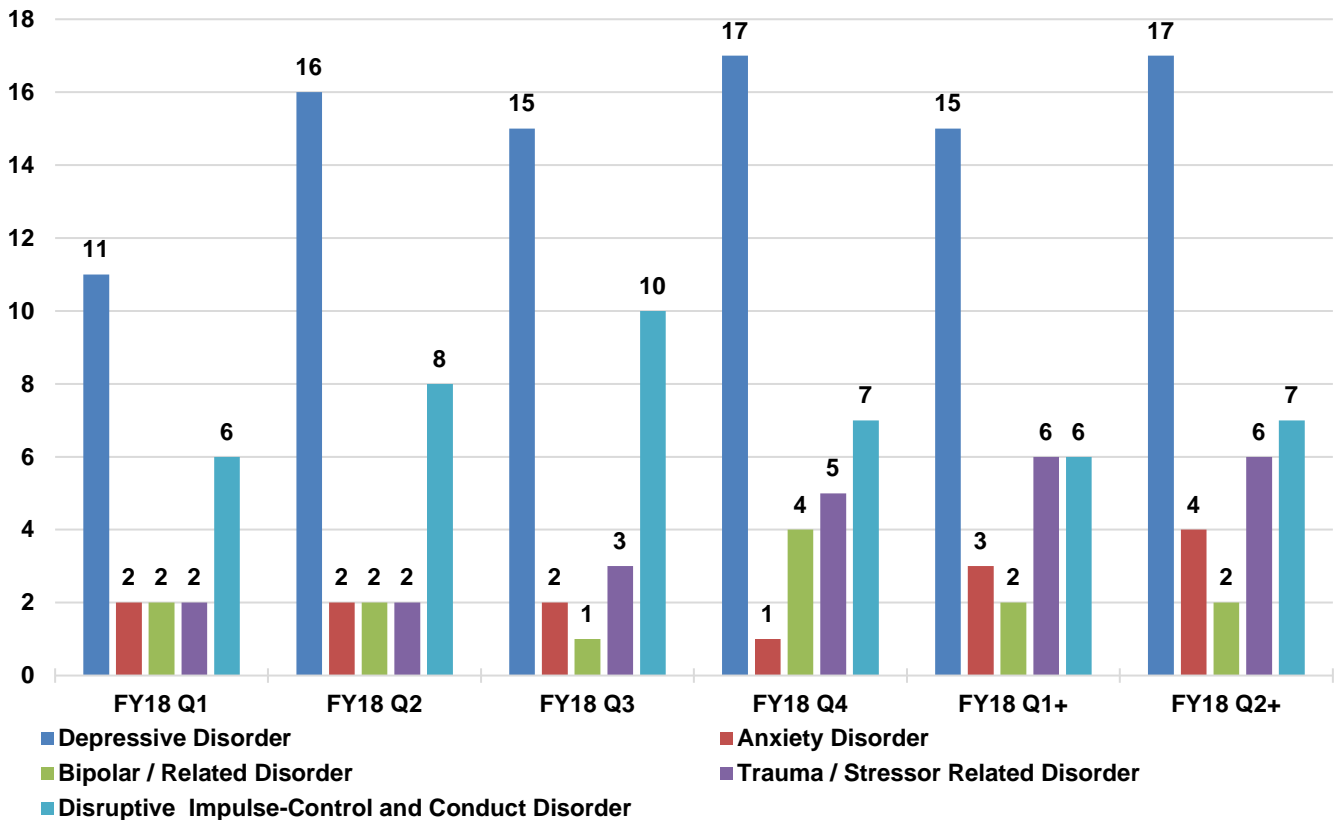
Average Age of Individuals Served



FY18 Aggregate Average Age: 21.28 years

FY18+ Aggregate Average Age: 21.38

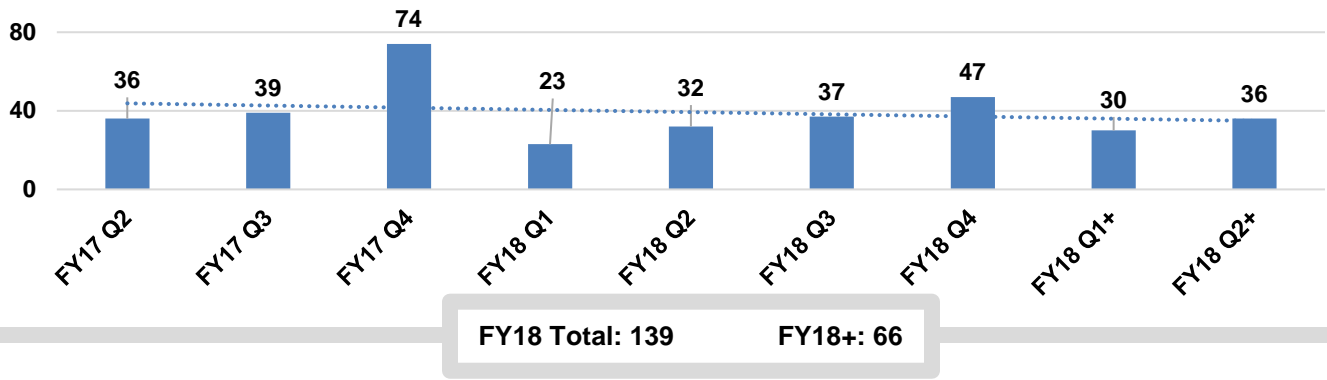
Primary Diagnosis of Individuals Served per Quarter



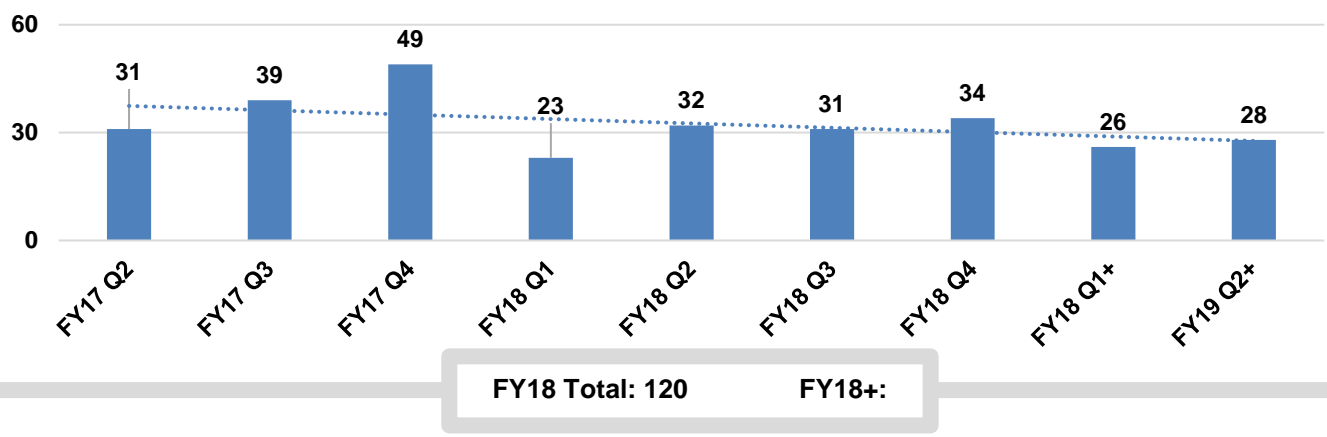
FY18+ Aggregate Totals:

Disruptive Impulse – 19% Trauma Disorder – 18% Bipolar Disorder – 6%
 Anxiety Disorder – 10% Depressive Disorder – 47%

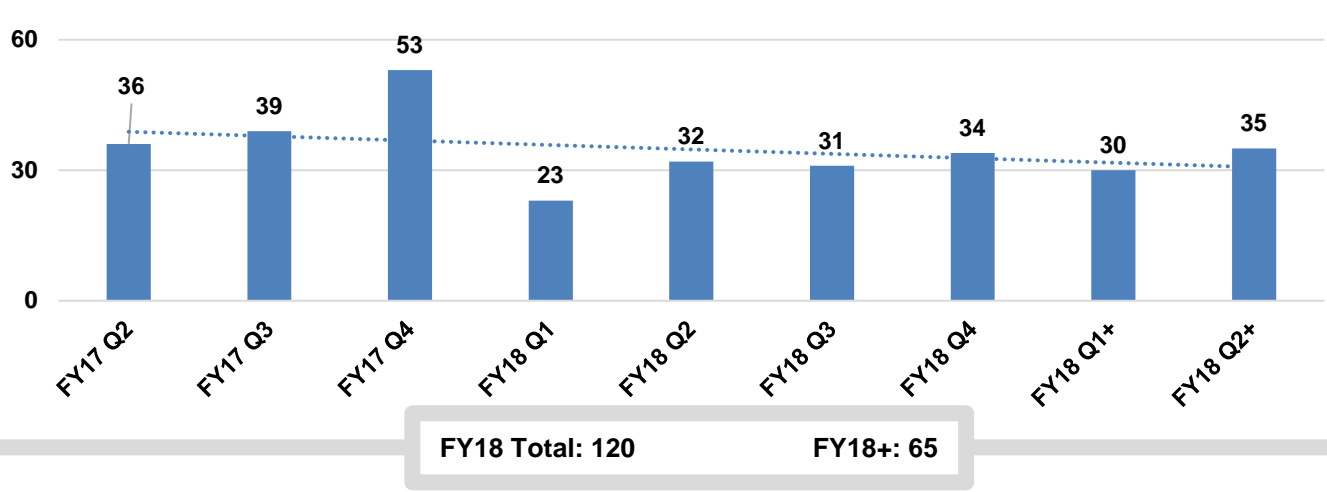
Number of Transition Age Youth Who are Homeless and Living with Serious and Persistent Mental Health (SPMI) Received Safe, Transitional Housing and Supportive Services (Cumulative Totals)



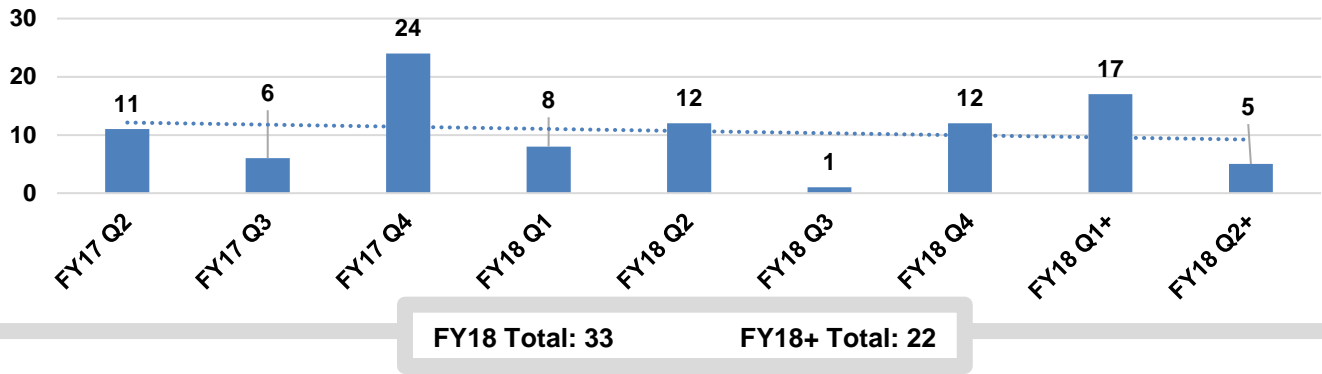
Number of Youth Who Increased Their Income through Employment and/or Mainstream Services while Residing in Housing Programs



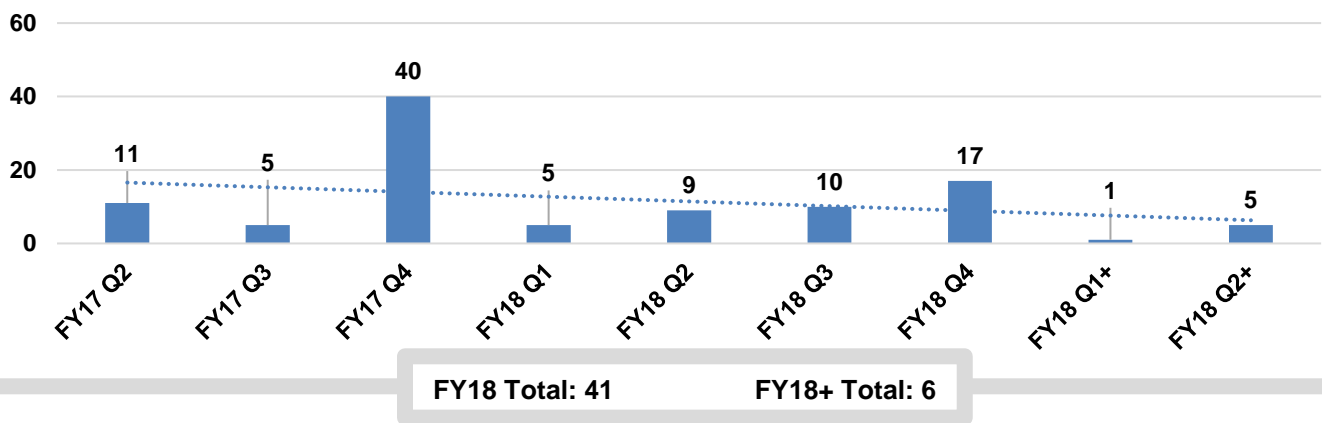
Number of Youth Who Successfully Initiated Accessing Mainstream Services through Department of Job and Family Services



The Number of Youth Who Initiated Increasing their Level of Education by Enrolling/Attending Public or Charter High School, a GED Program, a Vocational/Certificate Education Program, and/or a Post-Secondary Educational Program

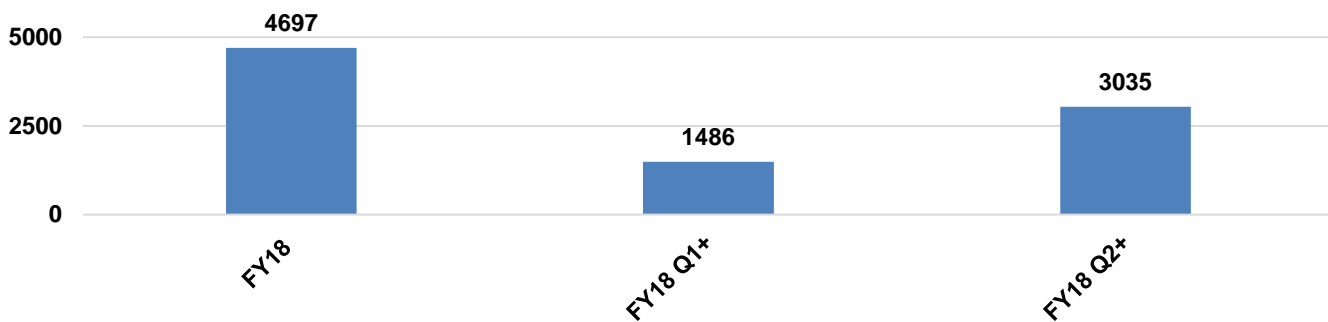


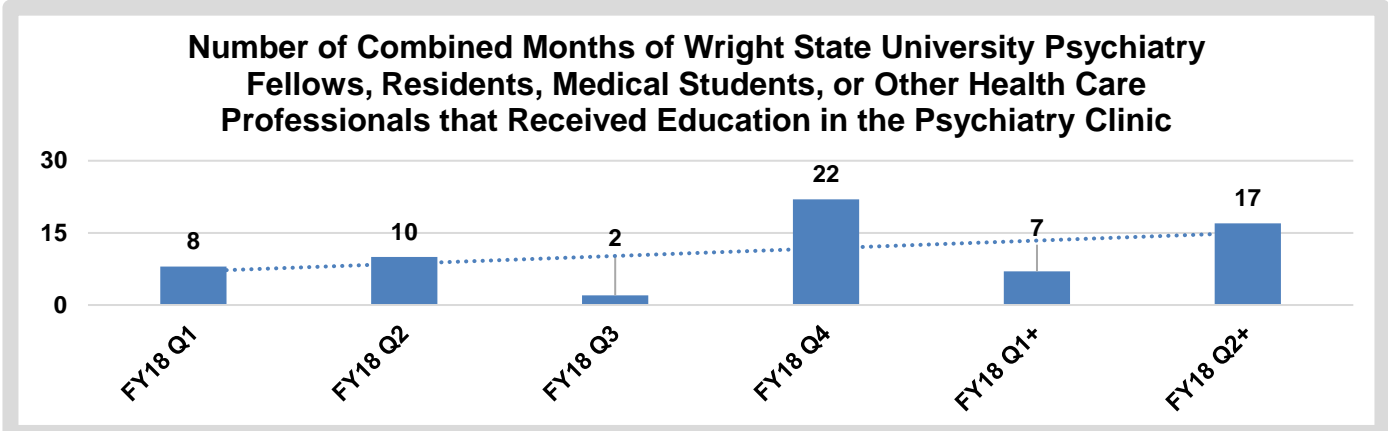
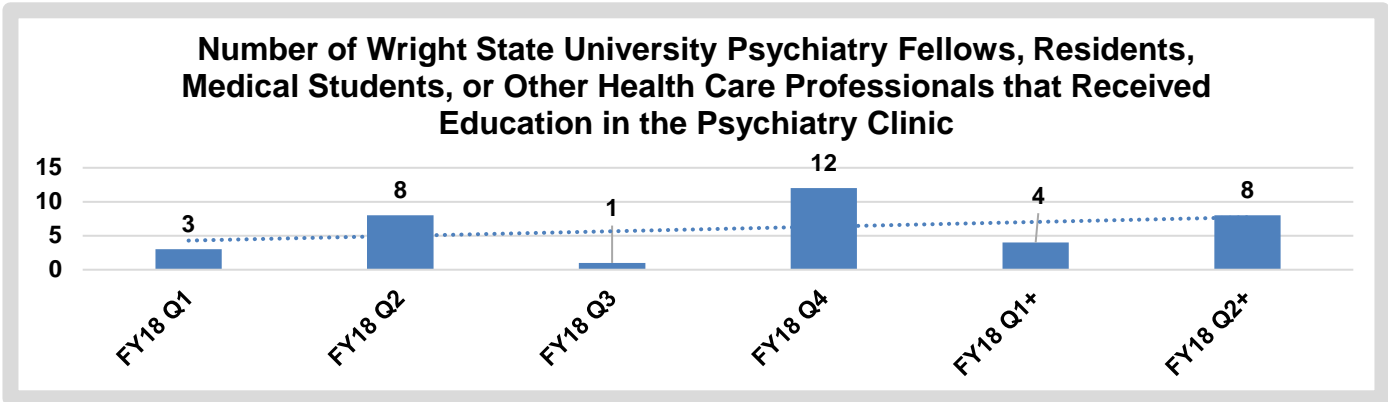
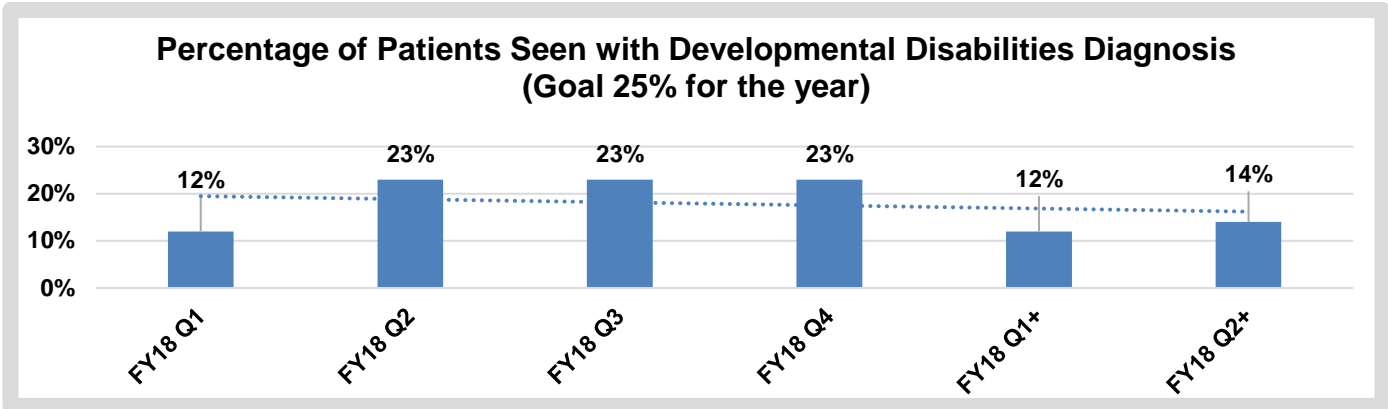
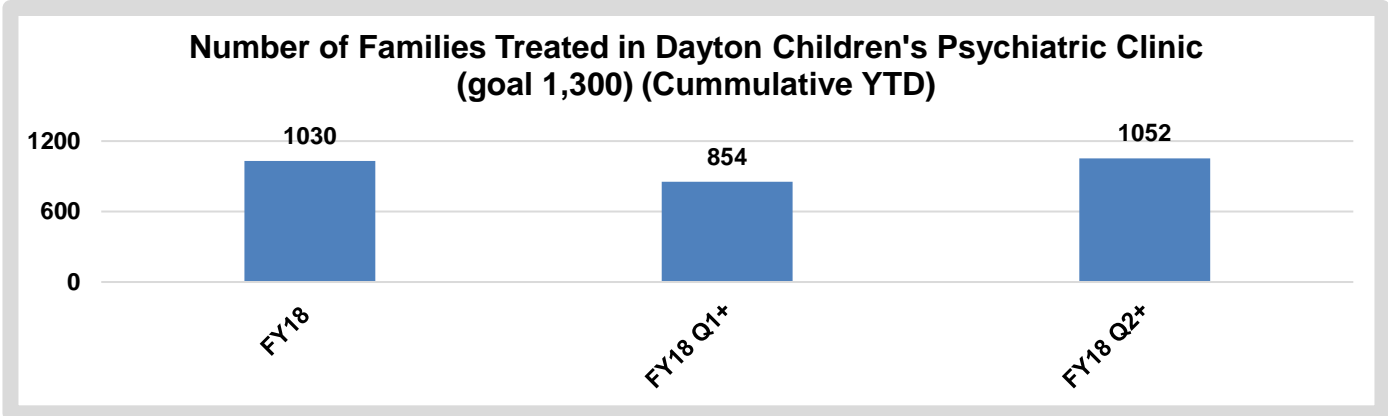
Number of Youth Who Exited the Program and Moved into Safe and Stable Housing. (Note: Most youth living with SPMI reside in Daybreak's program for 18-24 months.)

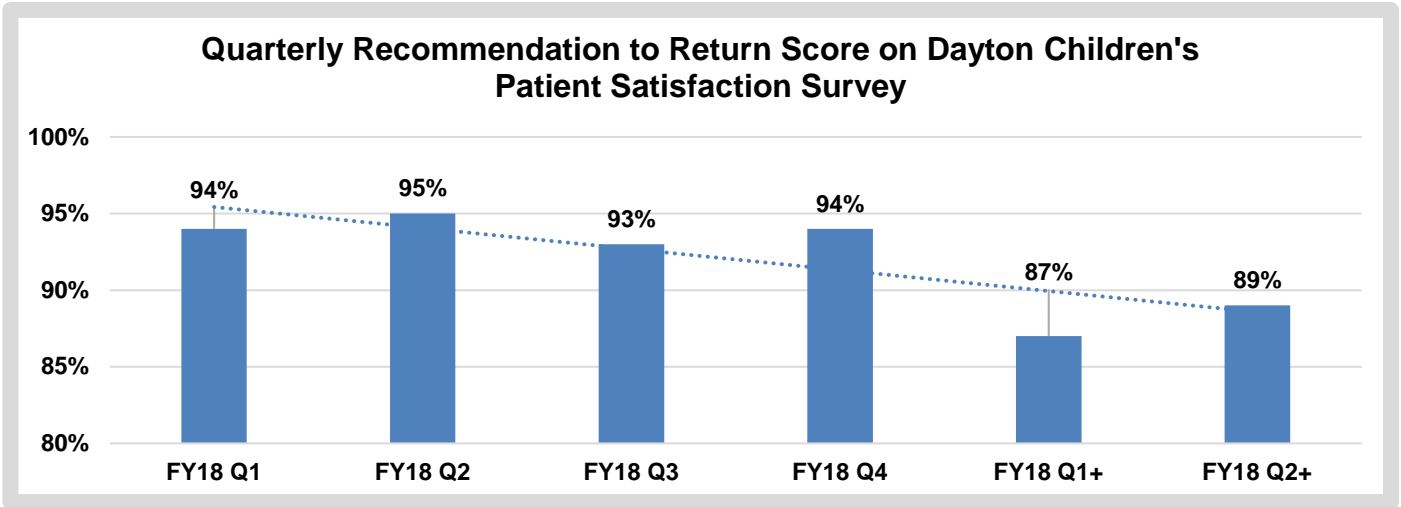


Dayton Children's Hospital

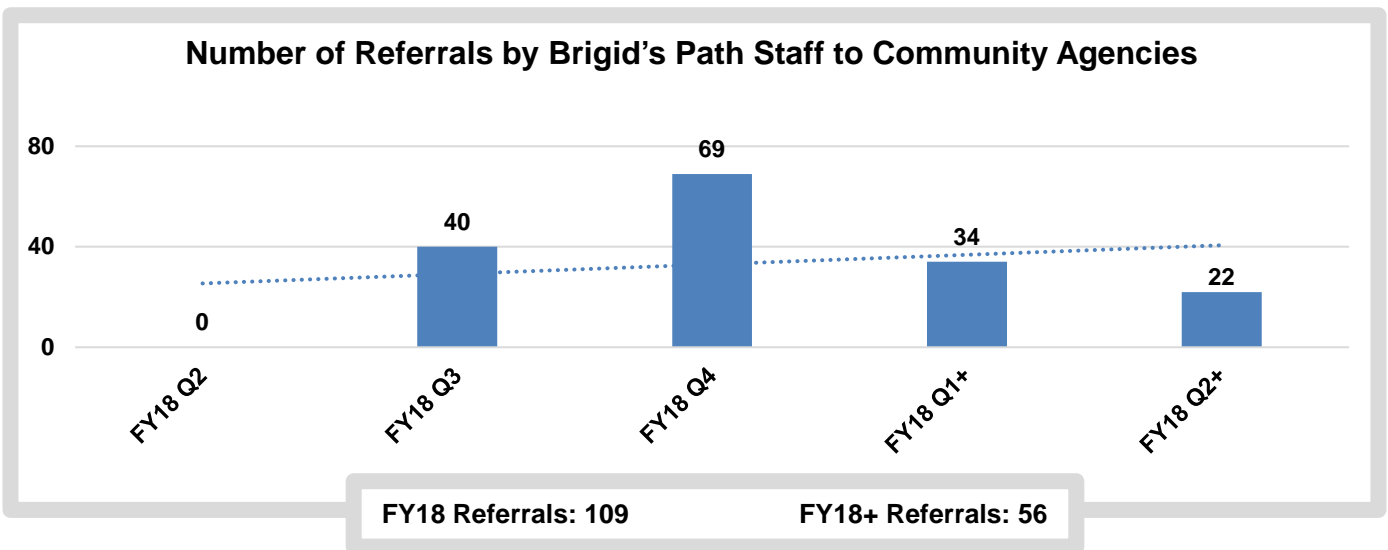
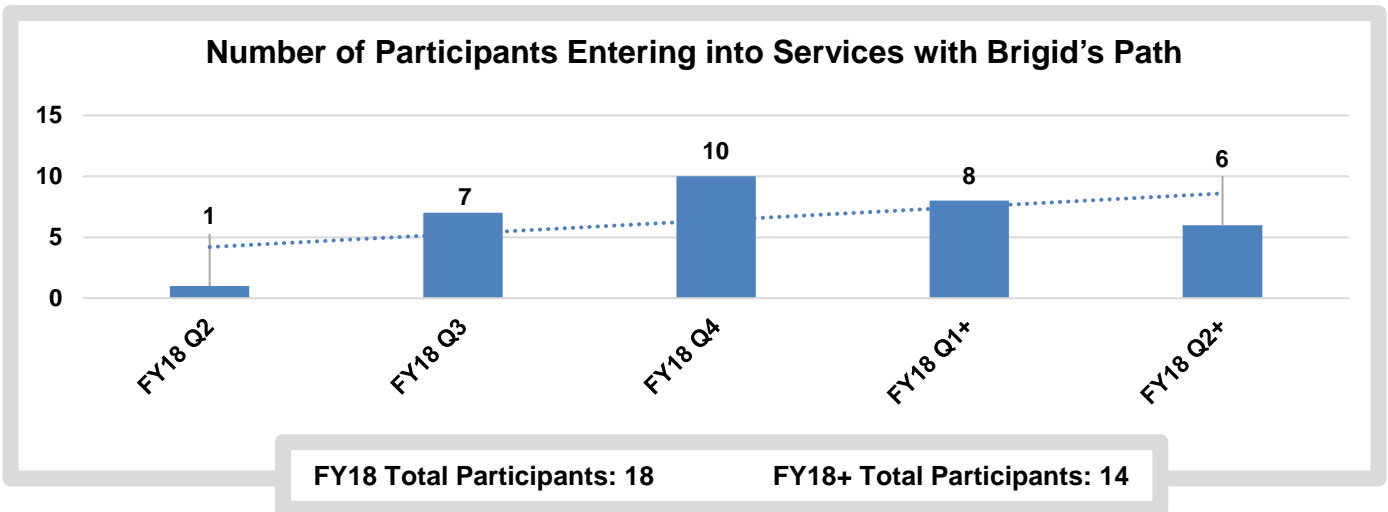
Number of Patient Vists (Cummulative YTD)

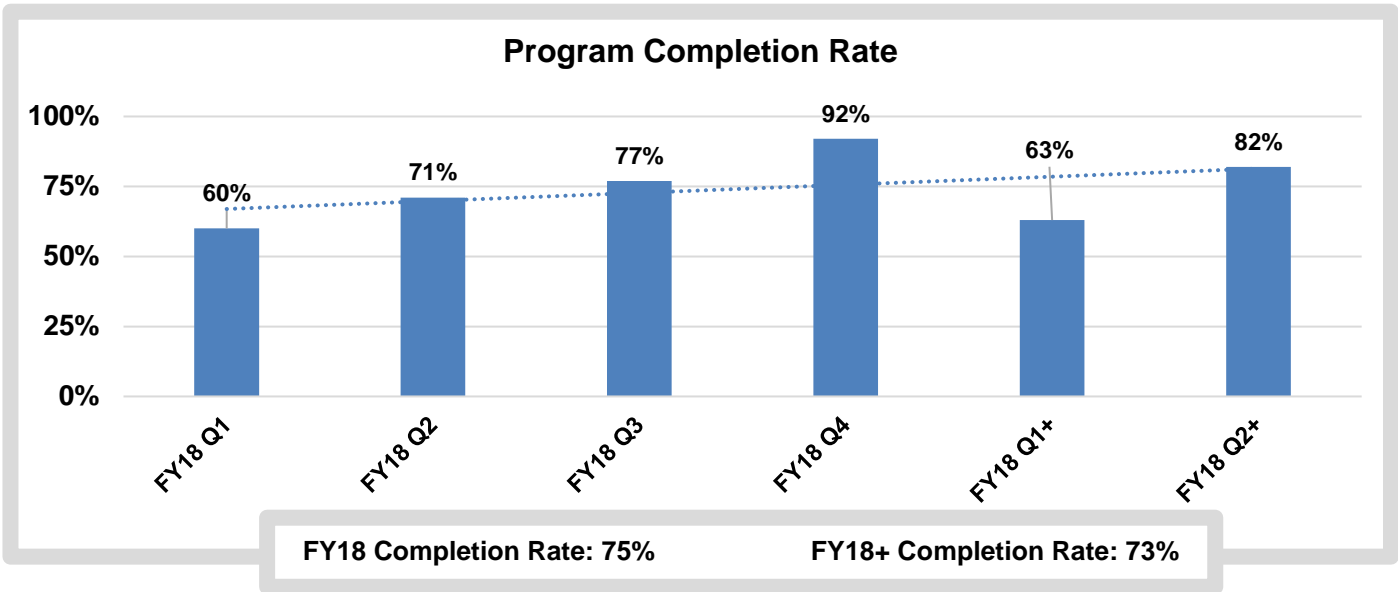
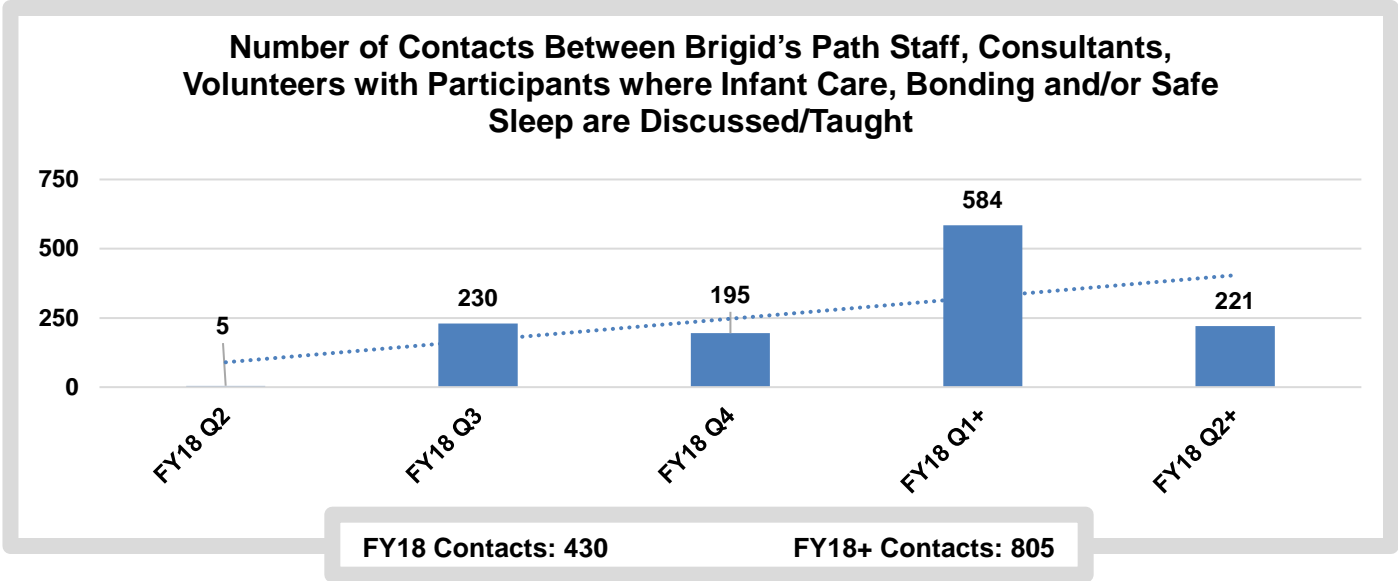




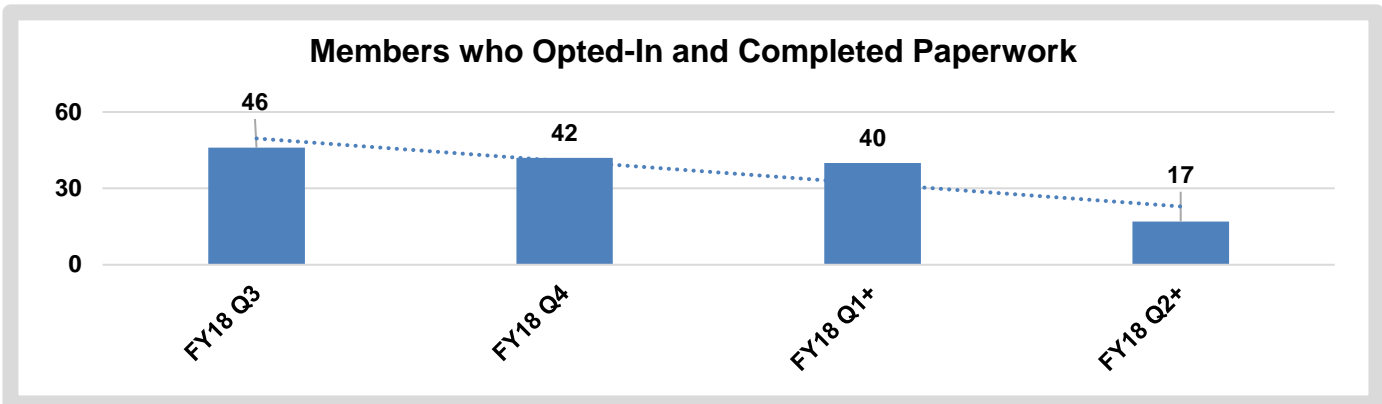


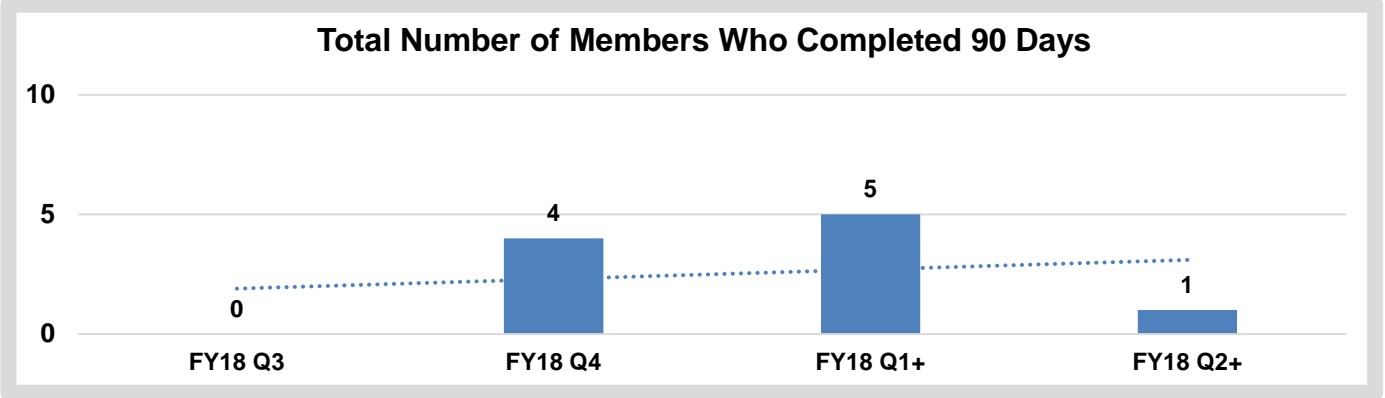
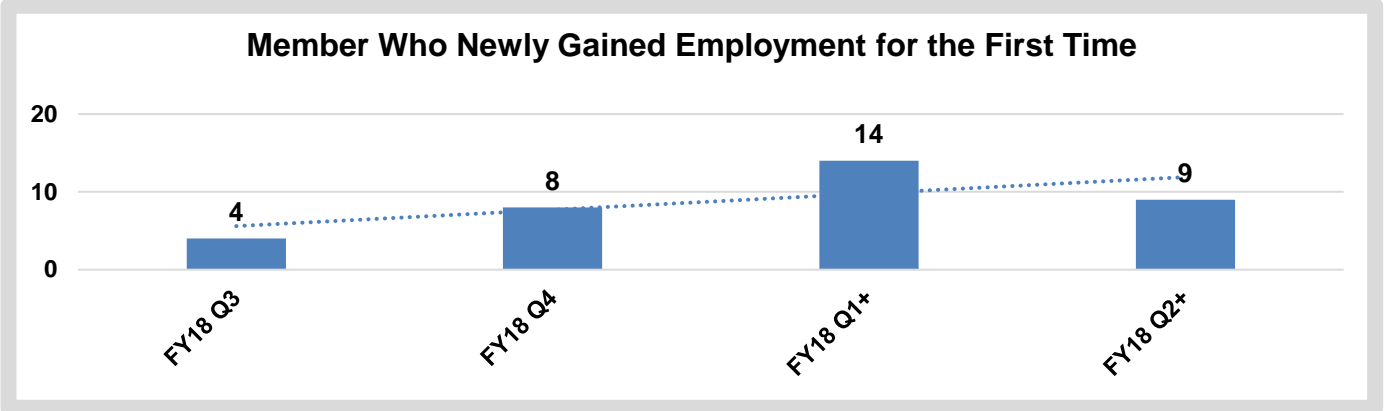
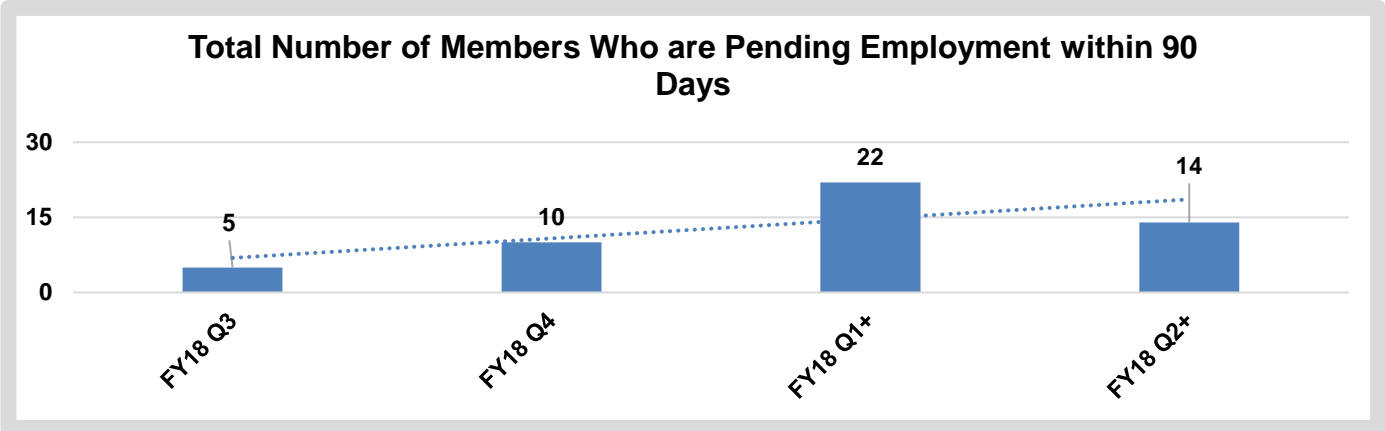
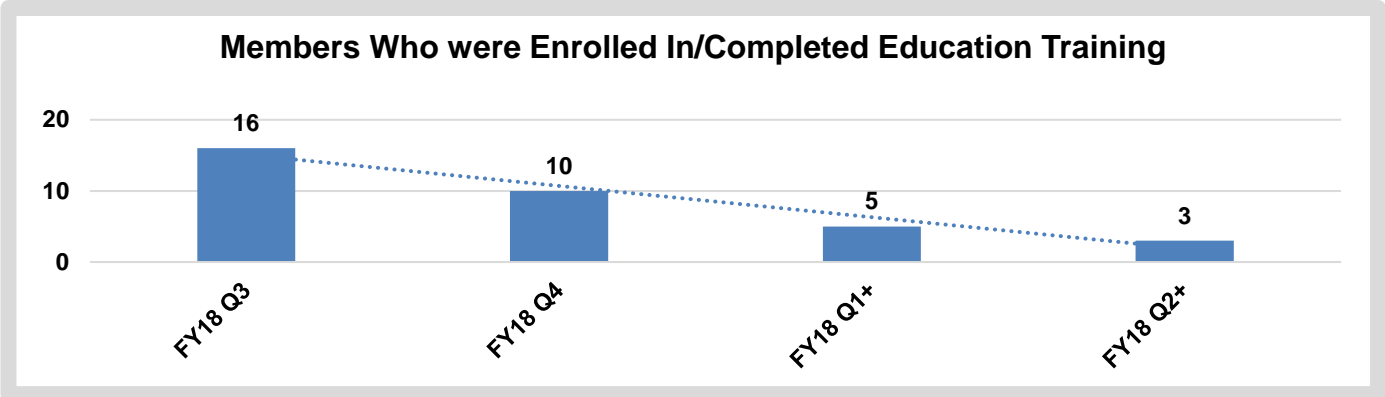
Brigid's Path

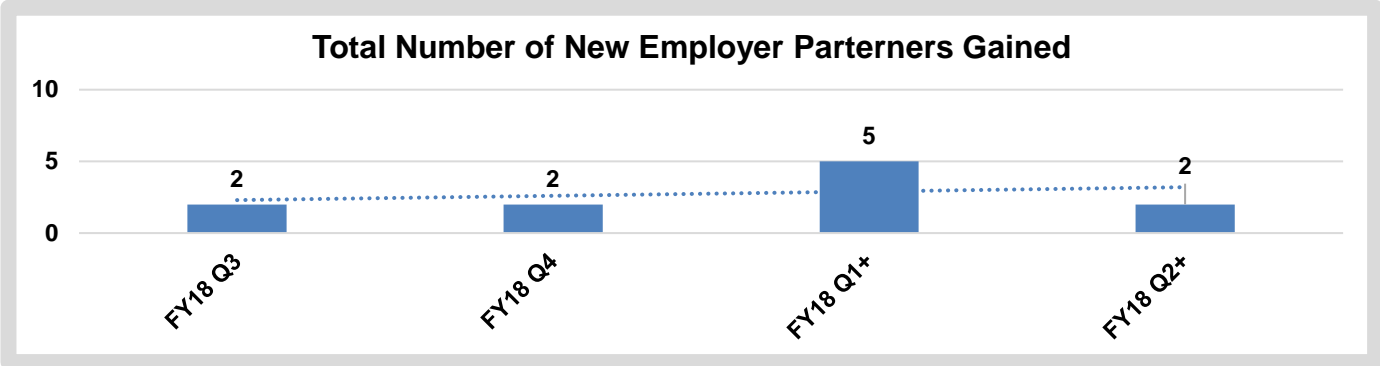
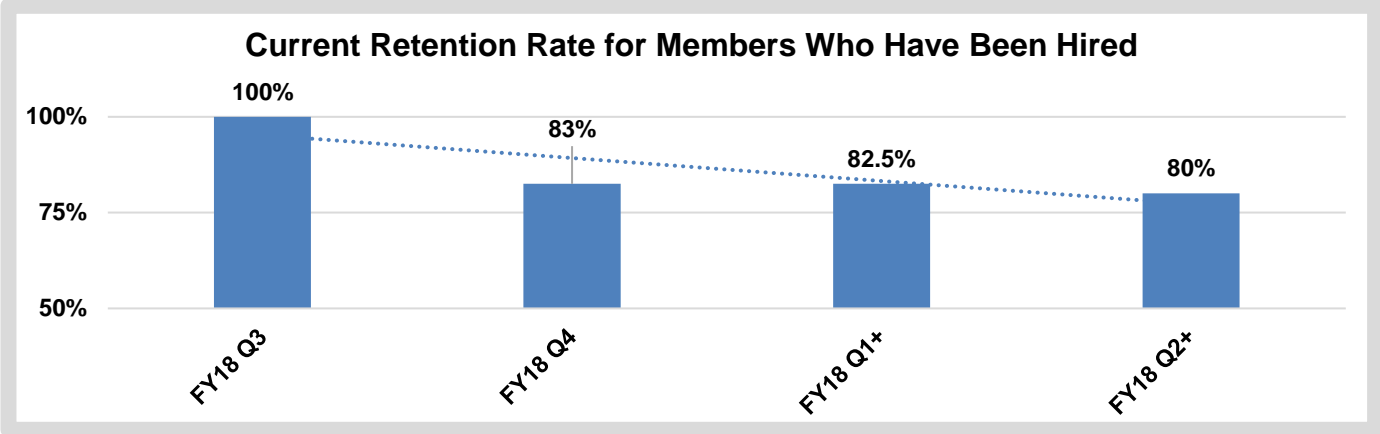
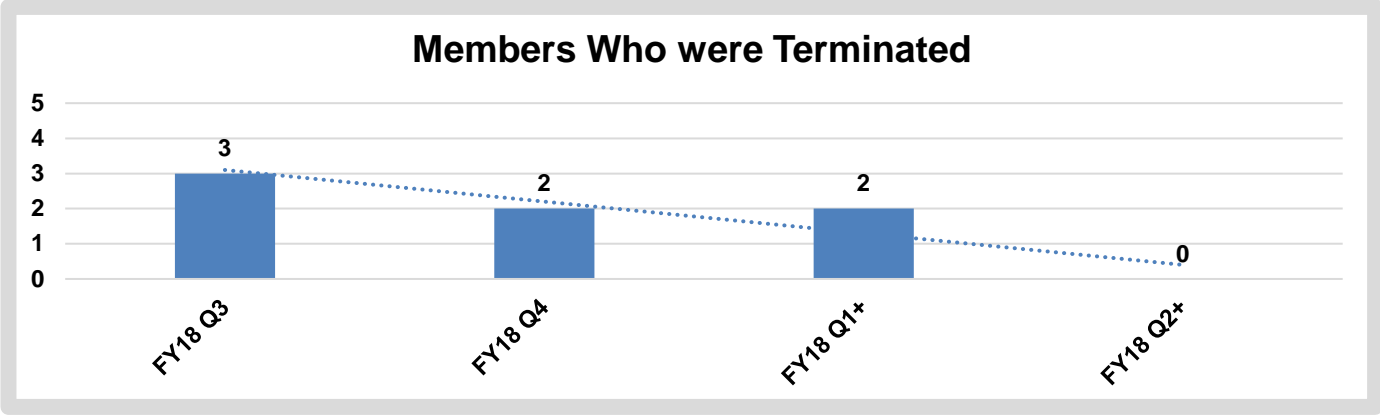
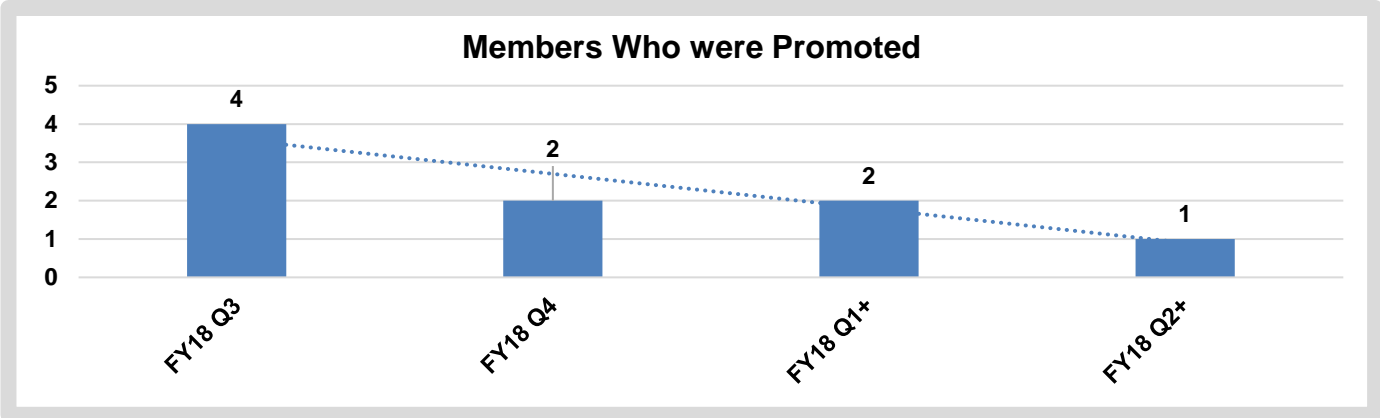




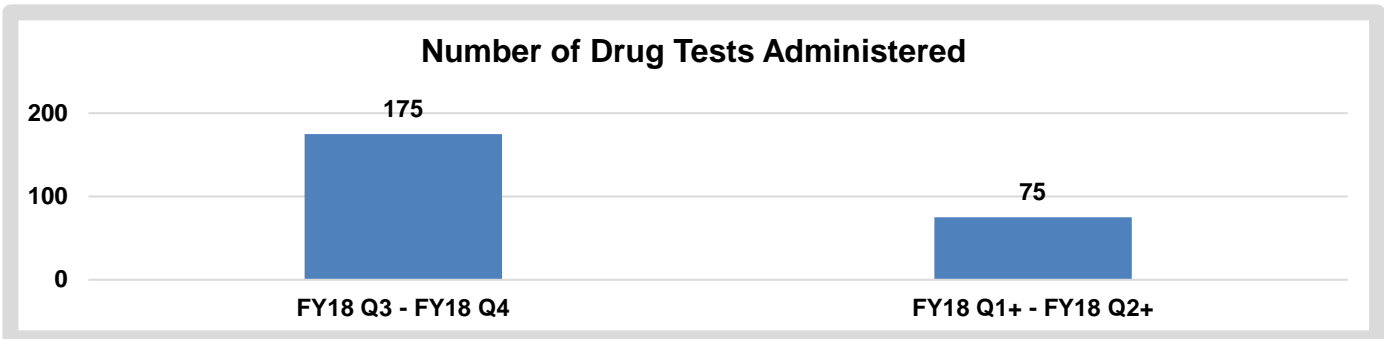
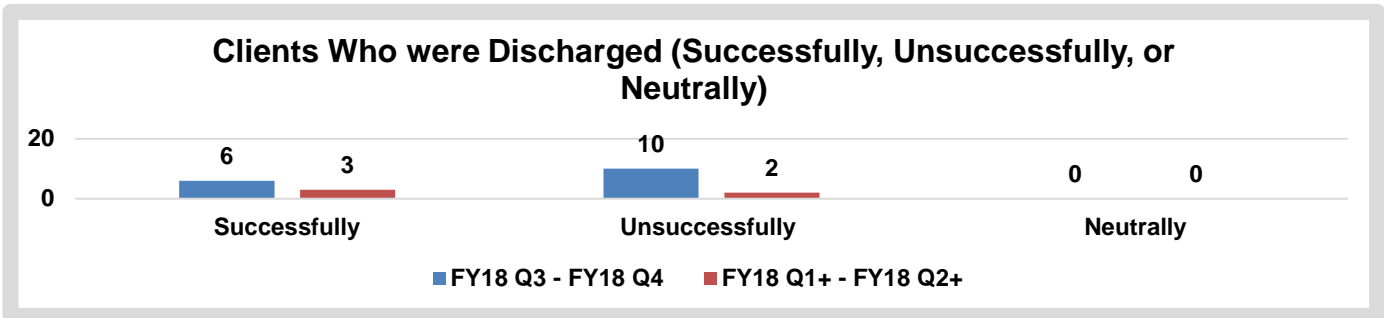
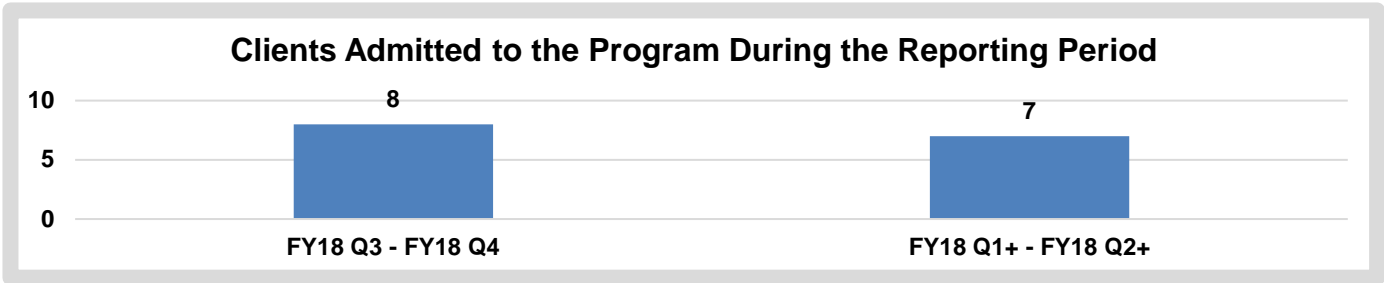
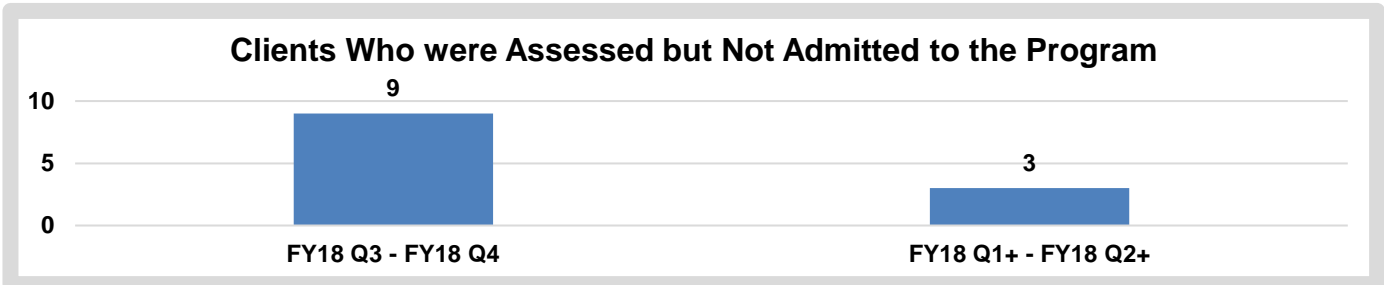
CareSource JobConnect

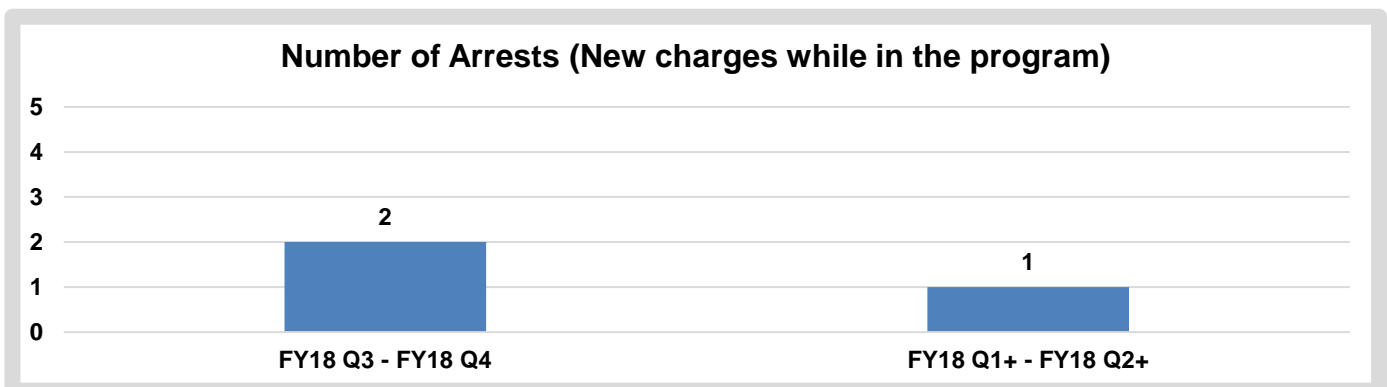
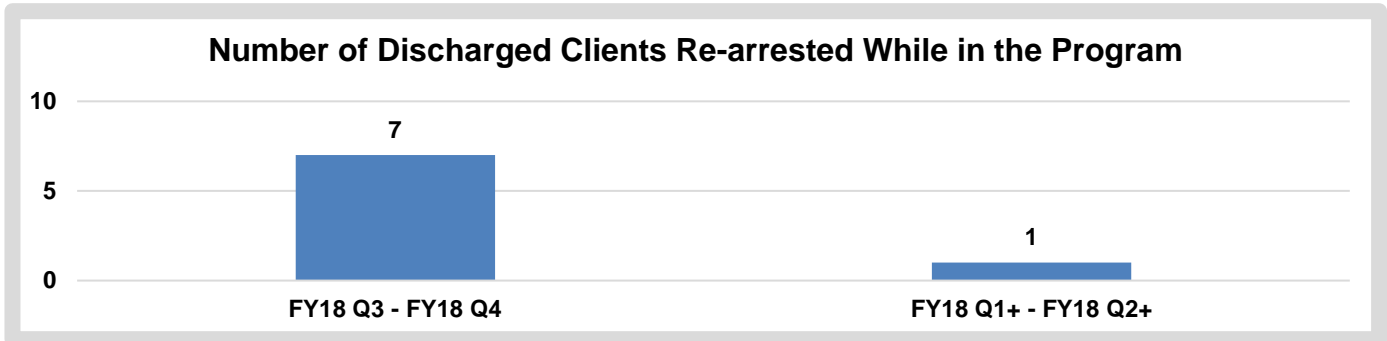
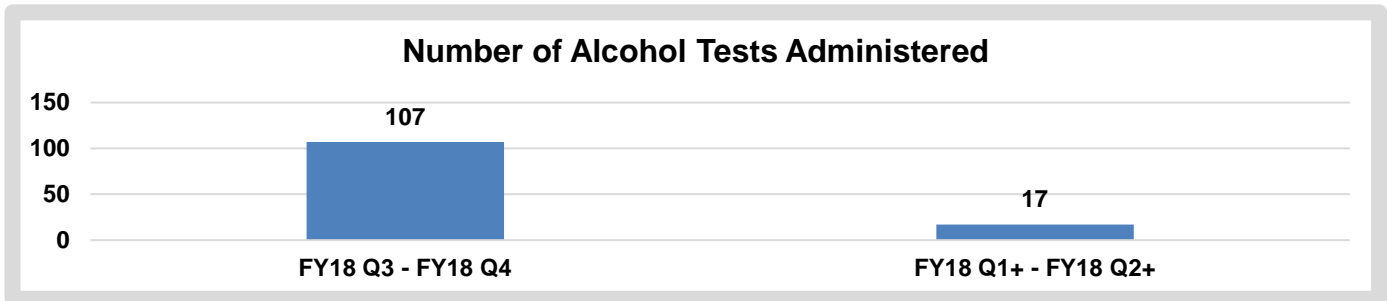
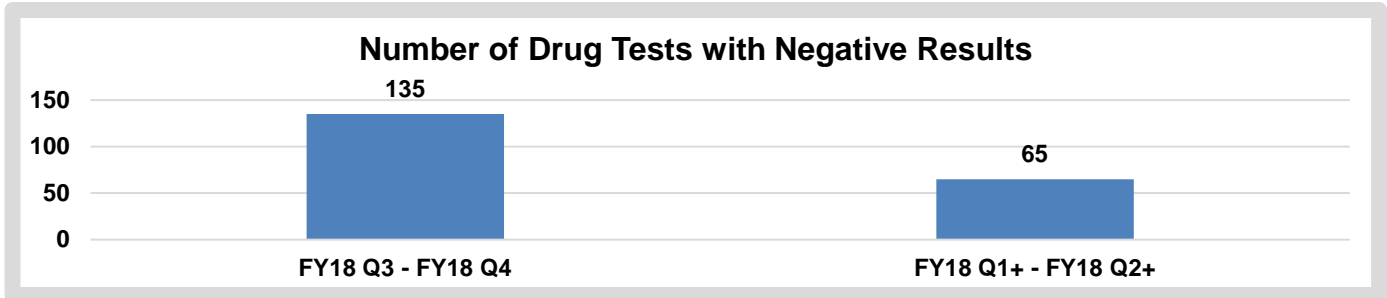


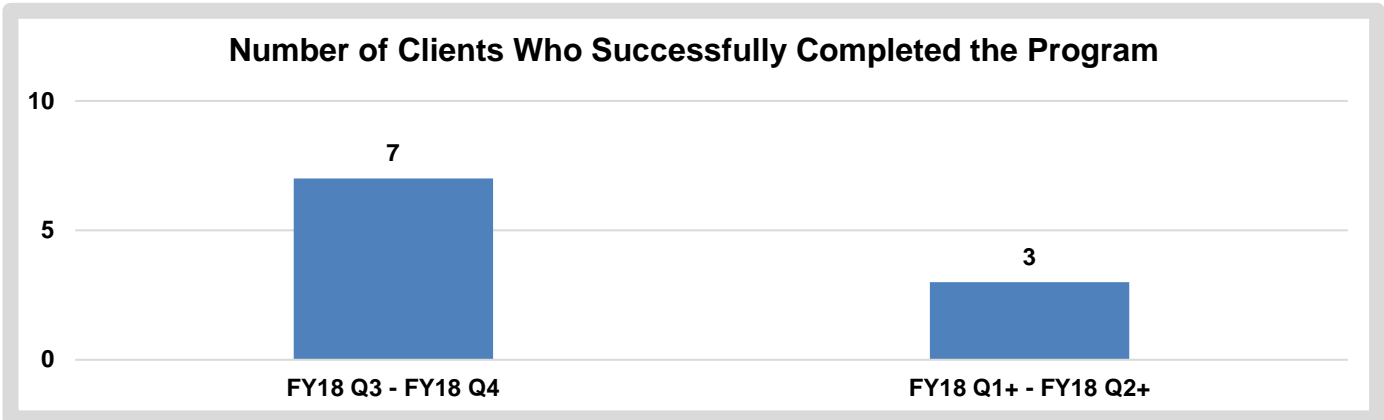
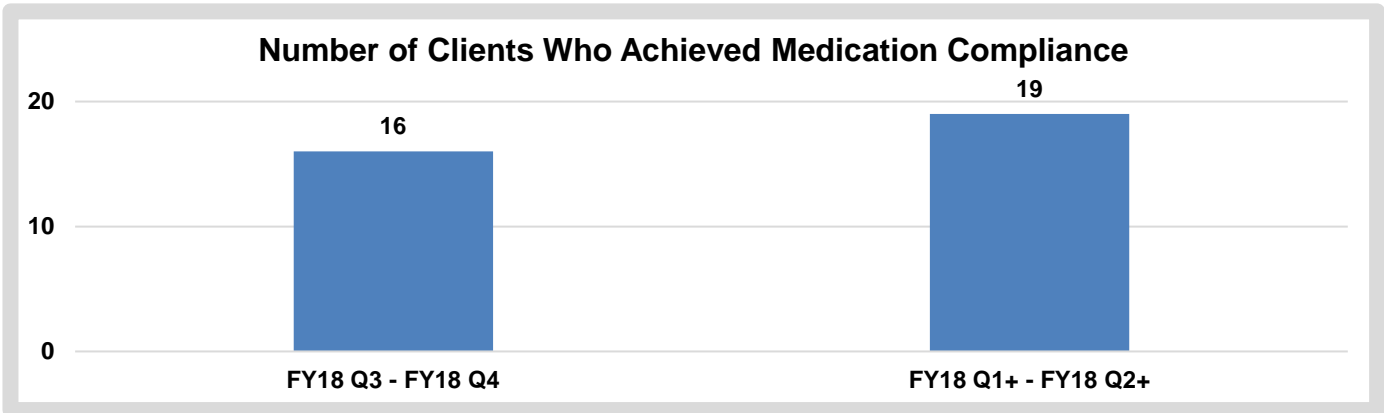
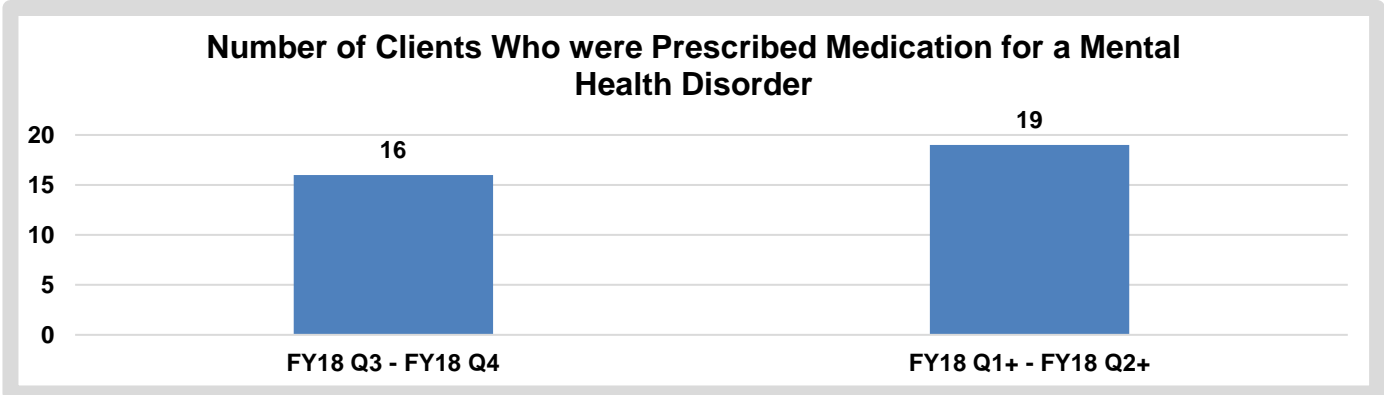




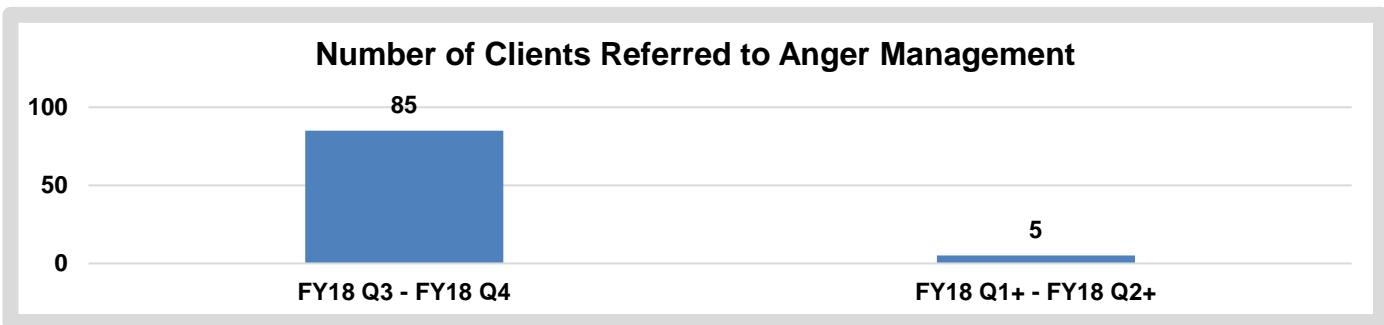
Montgomery County Courts: Mental Health Court Specialized Probation Office

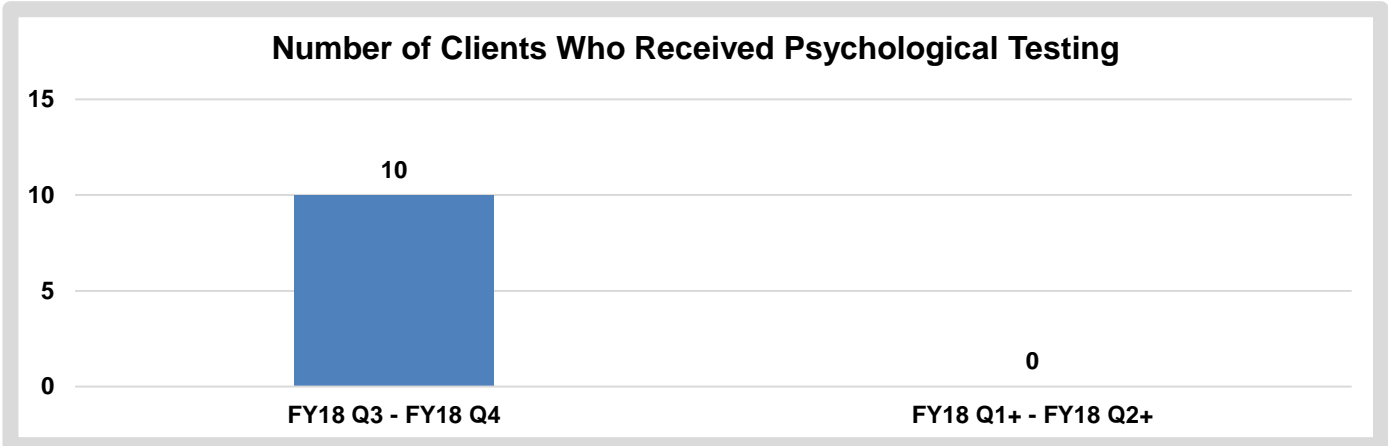
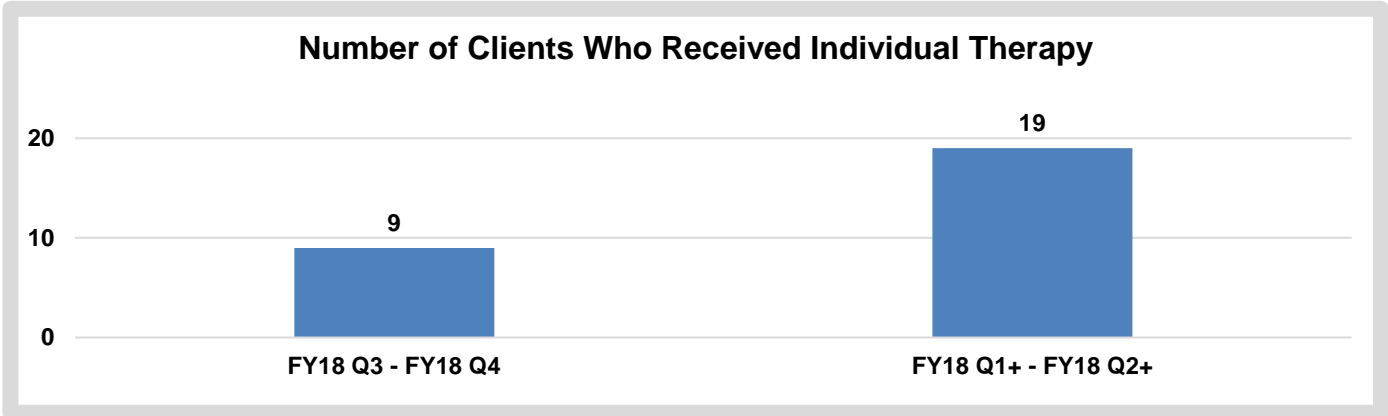
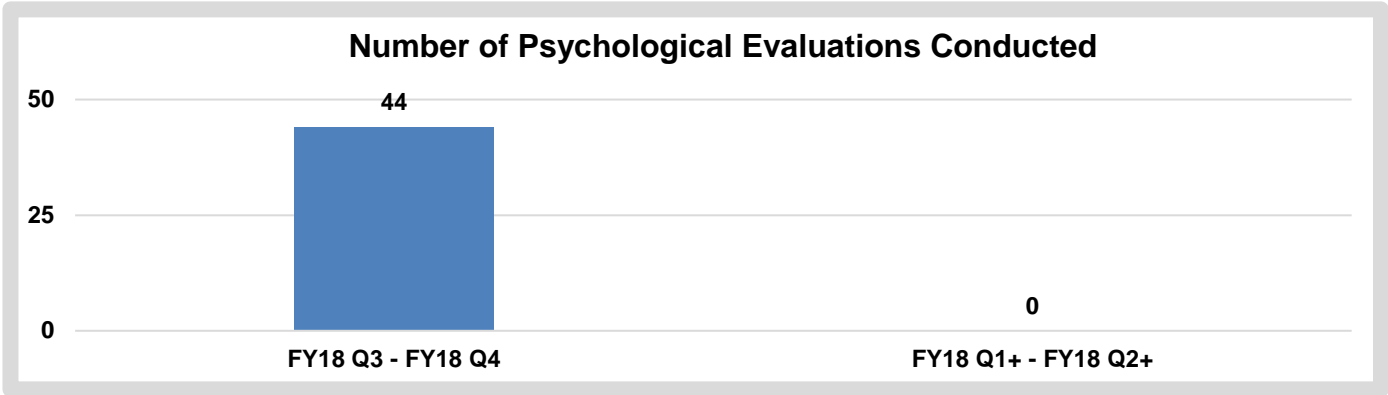
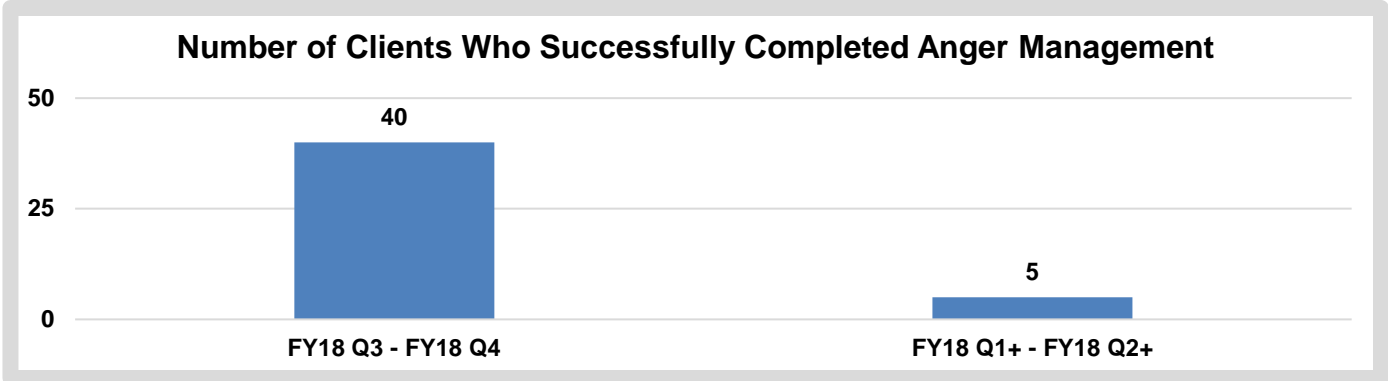




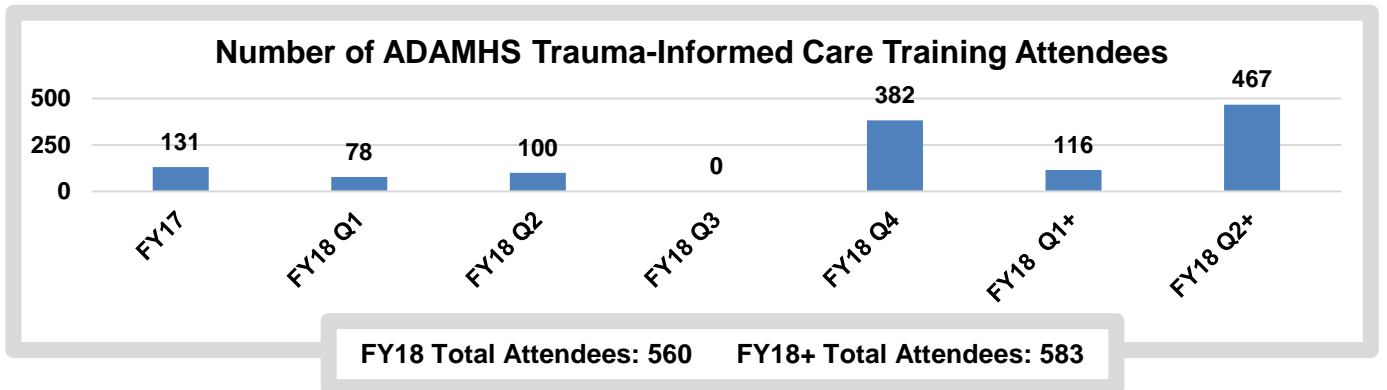
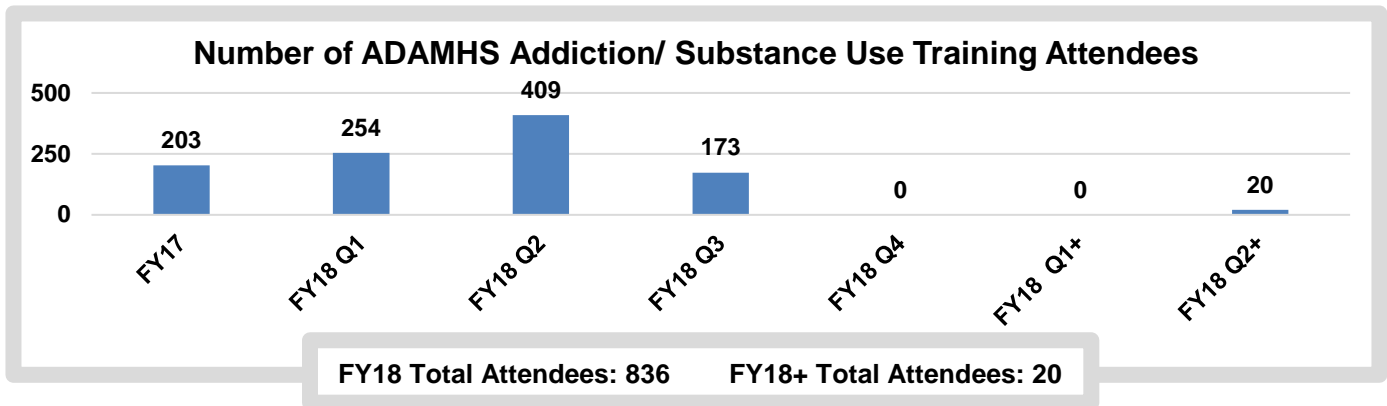
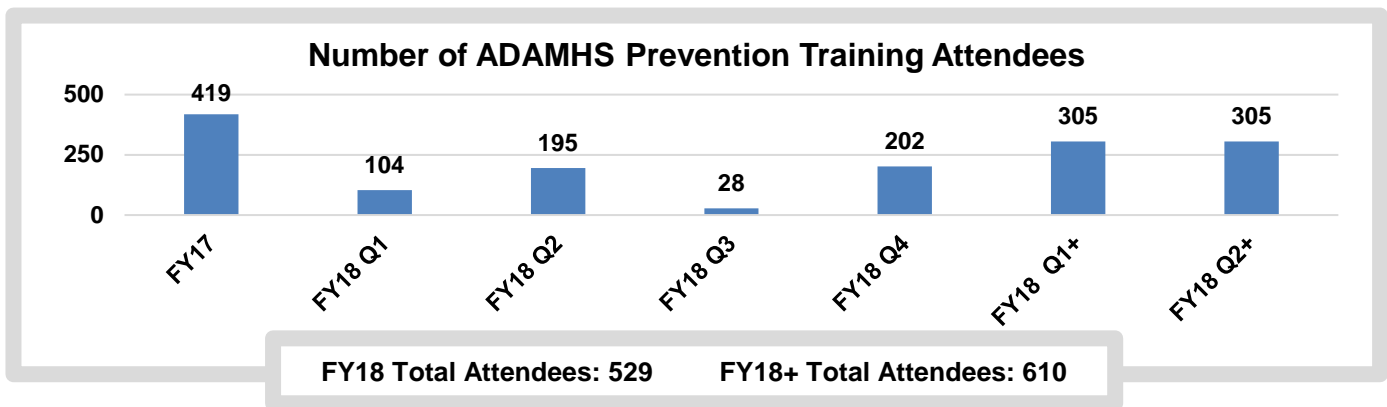
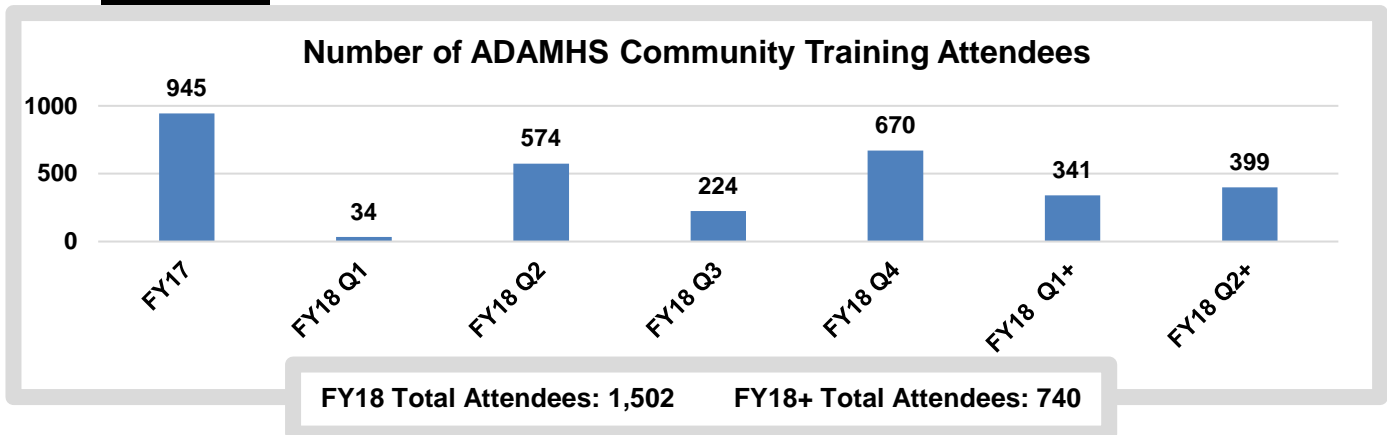


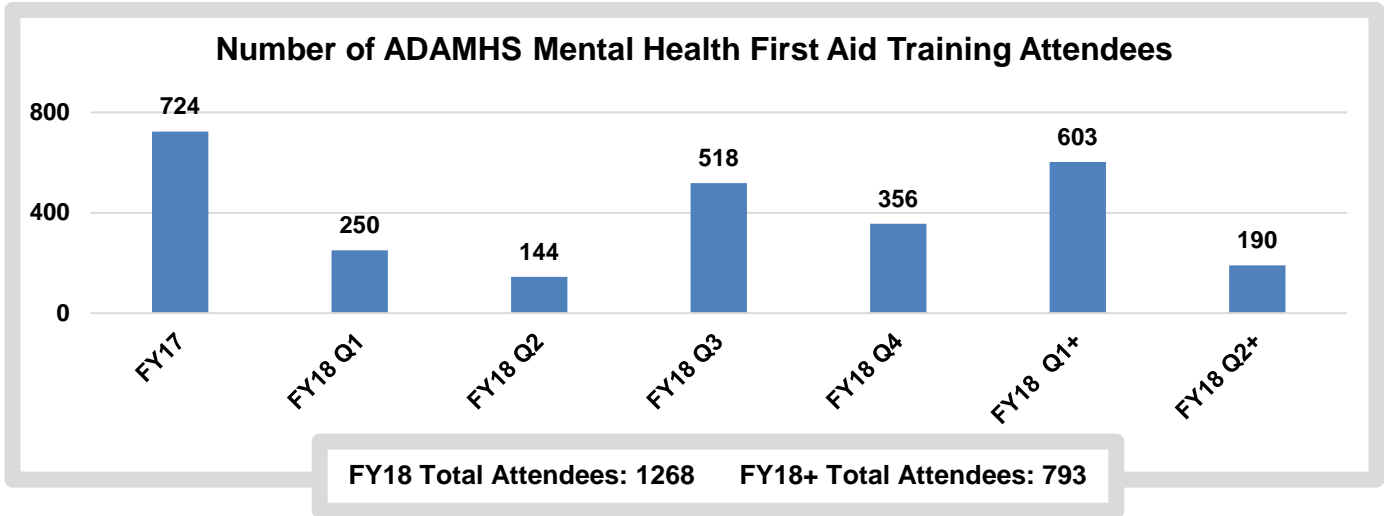
Montgomery County Courts: Forensic Contract





Training





FY18+ Client Satisfaction Survey Data (Overall percentage of individuals reporting being satisfied)

